

STREAMVAULT PRO — SUBSCRIPTION TERMS AND CONDITIONS

Version 4.2 | Last Updated: January 10, 2024

StreamVault Inc. ("Company") — By subscribing, you ("User") agree to the following terms.

Plan	Monthly	Annual	Features
Basic	\$9.99	\$99.99	SD streaming, 1 device, ads included
Standard	\$15.99	\$159.99	HD streaming, 3 devices, limited ads
Premium	\$24.99	\$249.99	4K streaming, 5 devices, no ads

1. SUBSCRIPTION AND BILLING

Subscriptions are billed in advance on a recurring basis. By subscribing, you authorize the Company to **charge your payment method automatically** each billing cycle. The Company may **change subscription prices at any time without prior notice**. Continued use after a price change constitutes acceptance of the new price.

2. FREE TRIAL

New users may be eligible for a 7-day free trial. At the end of the trial, your subscription will **automatically convert to a paid annual plan** unless cancelled. Cancellation must be completed **at least 48 hours before** the trial period ends. The Company reserves the right to **charge a non-refundable enrollment fee of \$4.99** upon trial activation.

3. CANCELLATION AND REFUNDS

Monthly subscribers may cancel at any time, but **no partial refunds** will be issued for the remaining billing period. Annual subscribers who cancel before the end of the term will **forfeit all remaining months with no refund**. The Company may impose a **cancellation processing fee of \$29.99**. Refund requests must be submitted within 24 hours of the charge.

4. CONTENT AND SERVICE AVAILABILITY

The Company may **remove, modify, or restrict content at any time without notice**. Content availability varies by region and is not guaranteed. The Company **does not guarantee uninterrupted service** and may suspend access for maintenance, updates, or any other reason without compensation.

5. USER DATA AND PRIVACY

The Company collects viewing history, search queries, device information, and interaction data. This data may be used for **personalized advertising and shared with third-party marketing partners**. The Company may **create and sell anonymized user profiles** derived from your activity. Users cannot opt out of essential data collection.

6. ACCOUNT SHARING AND RESTRICTIONS

Account sharing outside the subscriber's household is prohibited. The Company may **monitor login locations and device usage patterns** to enforce this policy. Violations may result in **immediate account termination without refund** and a ban from future subscriptions. The Company may charge an **additional \$7.99/month per extra user** detected outside the household.

7. INTELLECTUAL PROPERTY

All content is licensed, not sold. Users receive a limited, non-exclusive, non-transferable license to stream content. Any user-generated content (reviews, ratings, playlists) uploaded to the platform becomes the **exclusive property of the Company** with a **perpetual, irrevocable, royalty-free license** to use in any manner.

8. LIMITATION OF LIABILITY

The Company's total liability for any claim shall **not exceed the amount paid in the last 30 days**. The Company is not responsible for data loss, unauthorized access, or service interruptions. Users **waive all claims for consequential, incidental, and punitive damages**.

9. BINDING ARBITRATION



All disputes shall be resolved through **mandatory individual arbitration**. Users **waive the right to participate in class actions** or collective proceedings. Arbitration fees are split equally, and proceedings shall be held in San Francisco, CA regardless of user location.

## 10. MODIFICATIONS TO TERMS

The Company reserves the right to update these terms at any time. Changes take effect upon posting to the website. **Continued use of the service constitutes irrevocable acceptance** of any modified terms. The Company is not obligated to notify users of changes.

StreamVault Inc. | 500 Content Way, San Francisco, CA 94107 | [support@streamvault.example.com](mailto:support@streamvault.example.com)

By subscribing, you acknowledge that you have read and agree to these Terms and Conditions.

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