Taxi Company



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Design Project

Database Systems CMPT 308

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EXECUTIVE SUMMARY

This database project is designed for a taxi company. It is not done for one specific taxi company, but rather can be implemented for various companies, since the database is expandable and can be easily changed to satisfy different business rules that might be present in some companies and not in others. In addition, most taxi companies have very similar needs from their databases and they change only a little bit due to the unique business rules, but not operations themselves. For the purposes of this project, I assume that there are controllers, people who accept orders via phone from customers, and there is also some sort of a website or an app where customers can view and order specific cabs themselves. I also assume that drivers come with their own cars, and there is a table that specifies what kind of cars are in place. Customers can make payments with either cash, or credit/debit cards. They also are encouraged to rate their trips out of five. For shifts of employees, such as administrators, controllers, and drivers, I assume that there are four types of shifts: morning that runs from 5 am till 12 pm, day shift from 12 pm till 6 pm, evening 6 pm till 11 pm, and night shift from 11 pm till 5 am. These rules, of course can be changed and they are unlikely to affect the database. The main goal of the project is to create a database that is in the Boyce-Codd normal form and that can meet the basic, essential needs of a general taxi company. The database allows administration as well as controllers to create useful queriés and analyze information effectively.

Entity Relationship Diagram

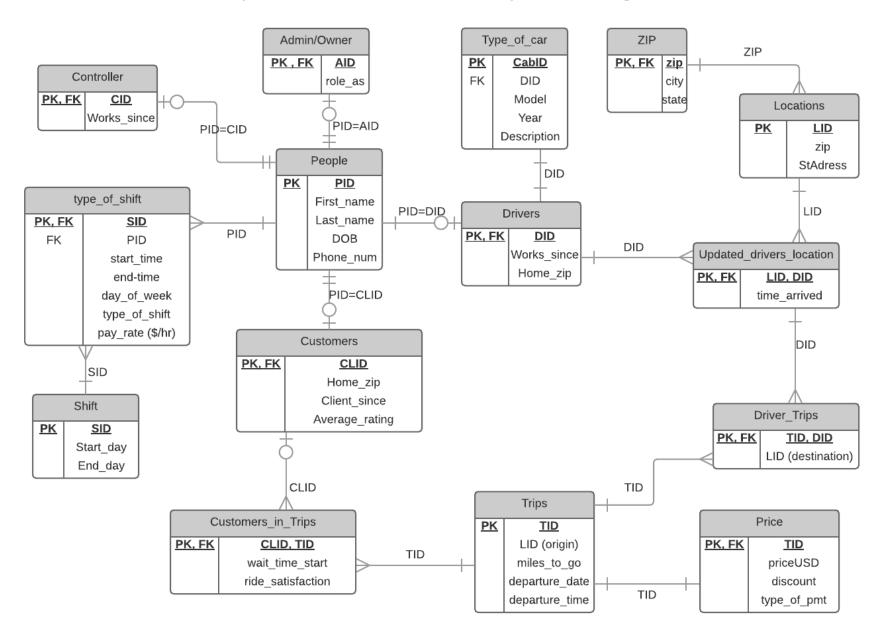


Table People:

```
-- People --
CREATE TABLE people (
  pid char(5) not null unique,
  first_name text,
  last_name text,
  DOB date,
  phone_num char(15) not null,
  primary key(pid)
);
```

	pid character(5)	first_name text	last_name text	dob date	phone_num character(15)
1	1	Edgar	Codd	1989-08-25	9145488888
2	2	Maria	Sharapova	1970-03-29	9145559999
3	3	Sean	Connery	1930-08-25	9144596365
4	4	Larry	Ellison	1991-09-05	9140001111
5	5	Joanne	Rowling	1985-01-29	9145269999
6	6	Nikola	Tesla	1953-08-16	9145452222
7	7	Alan	Labouseur	1960-11-11	9145557777
8	8	Harry	Potter	1975-02-02	9147777777
9	9	Spider	Man	1950-06-09	9146626666
10	10	Franz	Schubert	1969-07-25	9143331111
11	11	Alexander	Pushkin	1987-10-08	9143216544
12	12	James	Gosling	1974-01-05	9149511236
13	13	Richard	Branson	1962-03-03	9147419512
14	14	Willis	Carrier	1966-12-12	9147899631

FUNCTIONAL DEPENDENCIES: pid → first_name, last_name, dob, phone_num

Main table for people overall, everybody who has business with the company: employees, customers, drivers, and owners.

Table Admin/Owner:

	aid character(5)	role_as character(5)
1	1	owner
2	2	admin
3	3	both

This is a sub-entity of People table, its aid (admin id) is the same as People's pid for the same person.

Table Controller:

	cid character(5)	works_since date
1	4	2011-01-03
2	5	2012-01-03
3	6	2013-01-06

This is a sub-entity of People table, its cid (controller id) is the same as People's pid for the same person.

Table Customers:

	clid character(5)		client_since date	average_rating double precision
1	7	12601	2015-06-07	5
2	8	12603	2012-08-08	4.4
3	9	12602	2016-09-01	4.8
4	10	12605	2014-02-02	4.1

FUNCTIONAL DEPENDENCIES: clid → home_zip, client_since, average_rating

This is a sub-entity of People table, its clid (client id) is the same as People's pid for the same person.

Table Drivers:

```
-- Drivers--
CREATE TABLE drivers (
did char(5) not null references people(pid),
works_since DATE not null,
Home_zip int not null,
primary key(did)
);
```

	did character(5)	works_since date	home_zip integer
1	11	2015-06-07	12601
2	12	2009-06-08	12602
3	13	2010-07-09	12603
4	14	2009-06-05	12601

FUNCTIONAL DEPENDENCIES: did → works_since, home_zip

This is a sub-entity of People table, its did (driver id) is the same as People's pid for the same person.

Table Type_of_Car:

```
cabid<br/>character(5)did<br/>character(5)model<br/>textyear<br/>datedescription<br/>text1A111Toyota2005-01-01Fits up to 6 passengers, can fit a few medium suitcases2A212Lexus2009-01-01Fits up to 6 adults, plus up to 4 large suitcases3A313Ford2013-01-01Fits 5 adults, a few medium suitcase4A414Nissan2014-01-01Fits 5 adults, one medium or a few small bags
```

FUNCTIONAL DEPENDENCIES: cabid → did, model, year, description

Accumulates and accounts for the cars that are in place overall and also provides information of the id of the owner for each car.

Table Locations:

```
-- Locations--
CREATE TABLE locations (
lid char(5) not null unique,
zip char(5) not null,
st_address text not null,
primary key(lid)
);
```

FUNCTIONAL DEPENDENCIES: lid → zip, st_address

Accounts for locations in which the company operates.

	lid character(5)	zip character(5)	st_address text
1	L01	12601	3399 North road
2	L02	12602	33 Pine Bush street
3	L03	12603	55 Ave Maria Avenue
4	L04	12604	11 Lucky street
5	L05	12605	12 Green Square

Table ZIP:

```
-- ZIP--
CREATE TABLE zip (
zip char(5) not null unique,
city text not null,
state char(2) not null,
primary key(zip)
):
```

	zip character(5)	city text	state character(2)
1	12601	Poughkeepsie	NY
2	12602	Poughkeepsie	NY
3	12603	Poughkeepsie	NY
4	12604	Poughkeepsie	NY
5	12605	Poughkeepsie	NY

FUNCTIONAL DEPENDENCIES: zip → city, state

ZIP table is separate in order to achieve Boyce – Codd Normal Form.

Table Updated_Drivers_Location:

```
-- Updated_drivers_location--
CREATE TABLE updated_drivers_location (
lid char(5) not null references locations(lid),
did char(5) not null references people(pid),
time_arrived TIME with time zone not null,
primary key(lid, did)
);
```

```
lid
                 did
                              time arrived
     character(5) character(5) time with time zone
1
     L01
                 11
                              04:53:00-04
2
     L02
                 12
                              04:45:00-04
3
     L03
                 13
                              03:58:00-04
4
     L04
                 14
                              04:35:00-04
```

FUNCTIONAL DEPENDENCIES: (lid, did) → time_arrived

This table tracks current location of each driver.

Table Trips:

```
-- Trips--
CREATE TABLE trips (
tid char(5) not null unique,
origin_LID char(5) not null references locations(lid),
miles_to_go float not null CHECK (miles_to_go > 0.0),
departure_date DATE not null,
departure_time TIME with time zone not null,
primary key(tid)
```

	tid character(5)	origin_lid character(5)	miles_to_go double precision		departure_time time with time zone
1	T001	L02	15	2016-04-19	04:42:00-04
2	T002	L04	20	2016-04-19	04:00:00-04
3	T003	L05	10	2016-04-19	03:43:00-04
4	T004	L01	22	2016-04-19	03:55:00-04

FUNCTIONAL DEPENDENCIES: tid → origin_lid, miles_to_go, departure_date, departure_time

The main table to account for each trip by identifying them with a unique trip ID (tid).

Table Driver_Trips:

	tid character(5)	did character(5)	destination_lid character(5)
1	T001	11	L01
2	T002	12	L02
3	T003	13	L03
4	T004	14	L04

FUNCTIONAL DEPENDENCIES: (tid, did) → destination_lid

This is an associative entity to track drivers' trips and connect that to drivers' current location.

Table Customers_in_Trips:

	clid character(5)	tid character(5)	wait_time_start time without time zone	ride_satisfaction double precision
1	7	T001	04:40:00	4.9
2	8	T002	03:55:00	4.7
3	9	T003	03:40:00	5
4	10	T004	03:45:00	4.5

FUNCTIONAL DEPENDENCIES: (clid, tid) → wait_time_start, ride_satisfaction

Also an associative entity, tracks customers' trips and connects it to customers table.

Table Shift:

```
-- Shift--
CREATE TABLE shift (
sid char(5) not null unique,
start_day DATE not null,
end_day DATE not null,
primary key(sid)
);
```

,	sid character(5)	start_day date	end_day date
1	S1	2016-04-19	2016-04-19
2	52	2016-04-19	2016-04-19
3	S3	2016-04-19	2016-04-19
4	S4	2016-04-19	2016-04-19
5	S5	2016-04-19	2016-04-19
6	S6	2016-04-19	2016-04-19

FUNCTIONAL DEPENDENCIES: sid → start_day, end_day

The main table to account for shifts.

Table Type of Shift:

```
-- Type of Shift--
CREATE TABLE type of shift (
                                                                                                         end time
                                                                                           start time
                                                                            character(5) character(5)
                                                                                           time without time zone time without time zone character(2) character(1) money
 sid
                      char(5) not null references shift(sid),
                                                                        1 S1
                                                                                                         06:00:00
                                                                                           12:00:00
                       char(5) not null references people(pid),
 pid
                                                                        2 S2
                                                                                           12:00:00
                                                                                                         06:00:00
                                                                           53
                                                                        3
 start time
                      TIME not null.
                                                                                           12:00:00
                                                                                                         06:00:00
                                                                           S4
                                                                                   14
                                                                                           12:00:00
                                                                                                         06:00:00
 end time
                       TIME not null,
                                                                           S5
                                                                                           12:00:00
                                                                                                         06:00:00
 day of week char(2) not null,
                                                                        6 S6
                                                                                           06:00:00
                                                                                                         11:00:00
 type of shift
                  char(1) not null,
 pay_rate_per_hr MONEY not null default 20,
 CONSTRAINT valid shift
 CHECK(type of shift = 'd' OR type of shift = 'n' OR type of shift = 'e' OR type of shift = 'm'),
primary key(sid)
```

A sub-entity table that is a part of shift table.

day_of_week type_of_shift pay_rate_per_hr

TU

TU

TU

\$22.00

\$22.00

\$22.00

\$22.00

\$21.00

\$26.00

Table Price:

```
-- Price--

CREATE TABLE price (

tid char(5) not null references trips(tid),

priceUSD MONEY not null CHECK (priceUSD > 0.0::text::money),

discount_percent float default 0,

type_of_pmt char(7) not null,

CONSTRAINT valid_type_of_pmt

CHECK(type_of_pmt = 'cash' OR type_of_pmt = 'credit' OR type_of_pmt = 'debit'),

primary key(tid)

);
```

	tid character(5)	priceusd money	discount_percent double precision	type_of_pmt character(7)
1	T001	\$35.00		cash
2	T002	\$45.00	1.5	credit
3	T003	\$20.00		cash
4	T004	\$50.00		debit

FUNCTIONAL DEPENDENCIES: tid priceUSD, discount_percent, type_of_pmt

The main table to account for prices, money paid by customers for each trip.

View Summary:

```
CREATE VIEW summary AS
SELECT t.tid, dt.did, clid, origin LID, destination LID, wait time start, departure time, time arrived
FROM updated_drivers_location udl,
      trips t,
      driver_trips dt,
      customers_in_trips ct
WHERE t.tid = dt.tid
 AND t.tid = ct.tid
 AND
       udl.did = dt.did;
```

This summary can be useful for controllers to track drivers' current location, their trips, and how long it took them to get to their destination

	tid character(5)	did character(5)	clid character(5)			wait_time_start time without time zone		time_arrived time with time zone
1	T001	11	7	L02	L01	04:40:00	04:42:00-04	04:53:00-04
2	T002	12	8	L04	L02	03:55:00	04:00:00-04	04:45:00-04
3	T003	13	9	L05	L03	03:40:00	03:43:00-04	03:58:00-04
4	T004	14	10	L01	L04	03:45:00	03:55:00-04	04:35:00-04

View for Customers:

This view is good for customers to see what drivers are around, their current locations destination

	first_name text	last_name text	st_address text	city text	state character(2)	zip character(5)
1	Alexander	Pushkin	3399 North road	Poughkeepsie	NY	12601
2	James	Gosling	33 Pine Bush street	Poughkeepsie	NY	12602
3	Richard	Branson	55 Ave Maria Avenue	Poughkeepsie	NY	12603
4	Willis	Carrier	11 Lucky street	Poughkeepsie	NY	12604

View CarLocation:

This view is good for both controllers and customers to track current locations of specific types of cars. If a customer is leaving to the airport and has a few large bags, it would be more sensible to order a car not based on who is closer, but what car is larger.

	cabid character(5)		description text	lid character(5)	st_address text	zip character(5)
1	A1	Toyota	Fits up to 6 passengers, can fit a few medium suitcases	L01	3399 North road	12601
2	A2	Lexus	Fits up to 6 adults, plus up to 4 large suitcases	L02	33 Pine Bush street	12602
3	A3	Ford	Fits 5 adults, a few medium suitcase	L03	55 Ave Maria Avenue	12603
4	A4	Nissan	Fits 5 adults, one medium or a few small bags	L04	11 Lucky street	12604

Query to compare satisfaction of trip to waiting time

SELECT ct.clid, first_name, last_name, ride_satisfaction,
ABS (SUM(((((select cast(extract(hour from s.departure_time) as integer))) - (select cast(extract(hour from s.wait_time_start) as integer)))*60))))
- ABS(SUM(((select cast(extract(minute from s.departure_time) as integer)))) - ((select cast(extract(minute from s.wait_time_start) as integer))))))) as Minutes_Waiting

_	clid character(5)		last_name text	ride_satisfaction double precision	
1	7	Alan	Labouseur	5	2
2	8	Harry	Potter	4.4	5
3	9	Spider	Man	4.8	3
4	10	Franz	Schubert	4.1	10

A useful query to see how waiting time can affect rating of satisfaction of customers after every trip. Good for quality control purposes.

Query to see who works how much and their wages

```
SELECT DISTINCT p.pid, first name, last name, ts.pay rate per hr,
ABS (SUM(((((select cast(extract(hour from ts.end time) as integer)) - (select cast(extract(hour from ts.start time) as
integer)))))))
- ABS(SUM(((select cast(extract(minute from ts.end time) as integer))) - ((select cast(extract(minute from
ts.start time) as integer))))/60)) as Hours Worked,
ABS(SUM((((((select cast(extract(hour from ts.end time) as integer)) - (select cast(extract(hour from ts.start time) as
integer)))))
-((select cast(extract(minute from ts.end_time) as integer)) - (select cast(extract(minute from ts.start time) as
integer)))) * (ts.pay_rate_per_hr ::money::numeric::float8)))as TotalUSD
FROM people p,
      shift s,
      type_of_shift ts
WHERE p.pid = ts.pid
 AND s.sid = ts.sid
GROUP BY p.pid, ts.pay rate per hr, ts.end time, ts.start time;
```

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Query to see who works how much and their wages ...continued...

	pid character(5)		last_name text	pay_rate_per_hr money	hours_worked bigint	totalusd double precision
1	11	Alexander	Pushkin	\$22.00	6	132
2	12	James	Gosling	\$22.00	6	132
3	13	Richard	Branson	\$22.00	6	132
4	14	Willis	Carrier	\$22.00	6	132
5	5	Joanne	Rowling	\$21.00	6	126
6	5	Joanne	Rowling	\$26.00	5	130

Also useful for administration and accounting purposes.

Query to see how much customers paid to what drivers

```
SELECT pr.tid, p2.first name as CustomerName1, p2.last name as CustomerName, priceUSD,
       p1.first name as DriverName1, p1.last_name as DriverName
FROM price pr,
      driver trips dt,
      customers in trips ct,
      people p1,
      people p2
WHERE pr.tid = dt.tid
  AND pr.tid = ct.tid
  AND dt.did = p1.pid
  AND ct.clid = p2.pid;
```

	tid character(5)	customername1 text	customername text	priceusd money	drivername1 text	drivername text
1	T001	Alan	Labouseur	\$35.00	Alexander	Pushkin
2	T002	Harry	Potter	\$45.00	James	Gosling
3	T003	Spider	Man	\$20.00	Richard	Branson
4	T004	Franz	Schubert	\$50.00	Willis	Carrier

This is good for internal control purposes, especially if a lot of customers pay in cash. It is important to know how much drivers collect/earn to better determine their wages and bonuses, if any.

Stored Procedure to see hours worked by employees:

```
create or replace function get hours by pid(char(5), REFCURSOR) returns refcursor as
$$
declare
 input_pid char(5) := $1;
 resultset REFCURSOR := $2;
begin
 open resultset for
   select input pid, first name, last name, start time, end time, day of week, type of shift, pay rate per hr,
          ABS (SUM(((((select cast(extract(hour from ts.end_time) as integer)) - (select cast(extract(hour from
         ts.start time) as integer)))))))
         - ABS(SUM(((select cast(extract(minute from ts.end time) as integer))) - ((select cast(extract(minute from ts.start time)
         as integer))))/60)) as HoursWorked
   from type of shift ts,
          people p
   where input pid = ts.pid
      and p.pid = ts.pid
  group by ts.pid, p.first name, p.last name, ts.start time, ts.end time, ts.day of week, ts.type of shift, ts.pay rate per hr;
 return resultset;
                                                                                                                      27
end;
                                                                     Continued on next page...
```

Continued.....

```
$$
language plpgsql;
select get_hours_by_pid('11', 'results');
Fetch all from results;
```

	input_pid character(5)	_	_	_	end_time time without time zone			pay_rate_per_hr money	hoursworked bigint
1	11	Alexander	Pushkin	12:00:00	06:00:00	TU	d	\$22.00	6

Shifts are important and tedious. Stored procedure will account for them.

Stored Procedure to see how long each driver takes for certain mileage trips

and udl.did = dt.did

```
create or replace function get time by did(char(5), REFCURSOR) returns refcursor as
$$
declare
 input_did char(5) := $1;
 resultset REFCURSOR := $2;
begin
 open resultset for
   select input_did, dt.tid, first_name, last_name, miles_to_go,
         ABS (SUM(((((select cast(extract(hour from udl.time_arrived) as integer)) - (select cast(extract(hour from
         t.departure_time) as integer))))*60)))
         - ABS(SUM(((select cast(extract(minute from udl.time_arrived) as integer))) - ((select cast(extract(minute from
         t.departure time) as integer)))))) as Length of Trip
   from trips t,
          updated drivers location udl,
          people p,
          driver trips dt
   where input did = udl.did
     and p.pid = udl.did
     and t.tid = dt.tid
```

Continued.....

```
group by dt.tid, p.first_name, p.last_name, miles_to_go;
  return resultset;
end;
$$
language plpgsql;

select get_time_by_did('11', 'result');
Fetch all from result;
```

	input_did character(5)	tid character(5)			miles_to_go double precision	length_of_trip bigint
1	11	T001	Alexander	Pushkin	15	11

This stored procedure shows how much time each driver takes to travel certain mileage for each trip. In other words, how fast can a driver bring a customer from one location to another given specific mileage.

Triggers:

Trigger to prevent inputting more than 8 hours of work per 24 hr-period as well as more than 8 hrs at a time

```
CREATE OR REPLACE FUNCTION hour limit trigger() RETURNS trigger as
$$
BEGIN
IF ABS (SUM(((((select cast(extract(hour from type of shift.end time) as integer)) - (select cast(extract(hour from
         type of shift.start time) as integer)))))))
   - ABS(SUM(((select cast(extract(minute from type_of_shift.end_time) as integer))) - ((select cast(extract(minute from
         type of shift.start time) as integer))))/60)) > 8
 FROM type of shift
 THEN
 RAISE EXCEPTION 'Cannot input more than 8 hours!';
 END IF;
 RETURN NEW;
END;
$$ language plpgsql;
```

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Continued.....

```
CREATE TRIGGER hour_limit

AFTER INSERT

ON type_of_shift

FOR each row

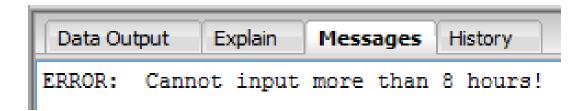
execute procedure hour_limit_trigger();
```

Now, check trigger:

```
INSERT INTO shift (sid, start_day, end_day)
VALUES ('s7', '04/19/2016','04/19/2016');
```

INSERT INTO type_of_shift (sid, pid, start_time, end_time, day_of_week, type_of_shift, pay_rate_per_hr) VALUES ('s7', '2', '10:00:00', '07:00:00', 'WE', 'n', 26);

RESULT:



SECURITY:

--OWNER
CREATE ROLE owner;
GRANT ALL ON ALL TABLES
IN SCHEMA PUBLIC
TO owner;

Security controls are important. These can be changed from company to company.

Controllers
CREATE ROLE controller;
GRANT SELECT ON shift, type_of_shift, customers, drivers, driver_trips, locations, zip, price, customers_in_trips, type_of_car, updated_drivers_location
TO controller;

GRANT INSERT ON shift, type_of_shift, customers, drivers, price, drivers, driver_trips, customers_in_trips, locations, zip TO controller;
GRANT UPDATE ON locations, zip, updated_drivers_location, driver_trips, customers_in_trips TO controller;

```
--Drivers
CREATE ROLE driver;
GRANT SELECT ON shift, type of shift, customers, drivers, driver trips, locations, zip, price, customers in trips,
                  type of car, updated drivers location
TO driver;
GRANT INSERT ON shift, type of shift, customers, drivers, price, drivers, driver trips
TO driver;
GRANT UPDATE ON updated_drivers_location, driver_trips
TO driver;
--Customers
CREATE ROLE customer;
REVOKE SELECT ON ALL TABLES IN SCHEMA PUBLIC
FROM customer;
GRANT INSERT, UPDATE ON customers, customers in trips
TO customer;
```

IMPLEMENTATION NOTES

For this project I assume that controllers have a decent access to the database and are given an adequate amount of control over it. Internal management control is needed to ensure that database is true and genuine. Drivers also have some rights to change the database, however, these rights can be easily revoked. I assume that customers can see what cars are available, in what locations, what specific drivers are available, so, they are also granted a few rights. I assume that there is a website or an application or both for the customers to make orders themselves. Since wages per hour can change frequently due to shifts over holidays or breaks, or night shifts that can be more expensive, these prices have to be declared by administration manually for each shift.

KNOWN PROBLEMS

There can be more types of employees for the business, such as maintenance, security, cafeteria, etc. These can be added, but then the database will need to be changed a little bit. This project is designed for the essential operations of a taxi company, small, start-up, or larger ones. The database will have to be changed significantly if being implemented for a very large taxi company that has an office, security guards, maintenance, cafeteria services, if they are also being accounted for in the database.

FUTURE ENHANCEMENTS

A lot more queries and views can be added to the database for better presentation of operations and easier analysis of data. Depending on business rules that are in place for a specific business, more triggers can be implemented. If a taxi company that uses the database has agreements with other companies, then these rules can be implemented in the future. Some additional enhancements may include:

- Special customer requests
- Discount cards for frequent customers
- Services for long distance travels