

Overview

Unit 5: Communicating Like a Leader, part 3 (Tools)

Topics:

- EI tools: Non Violent Communication (NVC) and SCARF framework
 - Application of EI leadership methods
 - Needs assessment and EI
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Learning Objectives:

By the end of this Unit, you will be able to:

1. Explore and define two EI tools: NVC and SCARF framework.
 2. Differentiate between the two EI leadership methods.
 3. Apply both methods to the process of initial assessment of others' needs, as well as self-defined needs.
 4. Show understanding of both tools, and be able to explain how they work. This includes an introductory ability to explain a variety of possible applications, as well as the similarities and differences in conscious usage of the two chosen EI tools.
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Tasks:

- Read the Learning Guide and Reading Assignments
- Participate in the Discussion Assignment (post, comment, and rate in the Discussion Forum)
- Complete and submit the Written Assignment
- Take the Self-Quiz

