



# LAFIA ADAM BAGRI



I'm a student in Istanbul, Turkey, pursuing a degree in Management Information Systems. My studies combine business and technology, giving me a strong foundation in information management and problem-solving. Alongside this, I have a strong interest in front-end development with React and Next.js, and I'm skilled in web design using Figma.

## Contact

 [adambagrilafia@gmail.com](mailto:adambagrilafia@gmail.com)

 [My Instagram](#)

 [My linkedin](#)

 [My Github](#)

## Experiences

### Account Manager

*Lavixo, istanbul, Turkey - ( Dec 2024 - Feb 2025)*

- Client Relationship Management
- Sales and Revenue Growth
- Budget Management
- Contract Negotiation
- Reporting and Forecasting

## **Conversion Agent**

*Zeerac, istanbul, Turkey - ( July 2024 - oct 2024)*

- Build Trust and Credibility
- Turn Leads into Customers
- Improve Customer Acquisition Metrics
- Increase Investor Confidence
- Identify High-Quality Leads

## **Retention Agent**

*Yakirox, istanbul, Turkey – ( Aug 2023 - Sept 2023)*

- Maintain open and effective communication with customers through various channels such as phone, email, chat, or in-person interactions. Listen to their concerns, questions, and feedback.
- Collect and document feedback from customers regarding their experiences and concerns.
- build rapport and relationships with customers to create a positive and trusting connection.
- Educate customers about the value of our products and provide guidance on how to use them effectively.
- Work collaboratively with colleagues, such as sales and customer support teams, to align efforts and provide a consistent and positive customer experience.

## **Graphic Designer**

*Bizim Afrika, istanbul, Turkey – ( Feb 2023 - June 2023)*

- Working closely with other team members, such as copywriters, illustrators, and marketers, to achieve project goals.

- Organizing and archiving design assets and project files for easy retrieval.
- Keeping up with design trends and industry developments.
- Ensuring readability and visual appeal of text elements.

## **Project Manager**

*IRGIB-AFRICA, Cotonou, Benin – (March 2020 - July 2020)*

- Had an open and effective communication with team members, and upper management.
  - Create a project schedule and timeline, and track progress to ensure that the project is completed on time.
  - Develop a project plan that outlines objectives, scope, timelines, and resources required.
  - Provide regular updates and reports on project status and any issues or changes to upper management.
  - Ensure that all project deliverables are completed and that the project is formally closed, including conducting a post-project evaluation to identify lessons learned.
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## **Technical Skills**

### **Javascript**

My "native" programming language. I've used it in the front-end with React and Next js.

### **Figma**

I've started learning it recently and found it challenging (in a good way!) I'm not proficient yet but I've worked on some features and fixes on my own.

### **Command Line**

Comfortable navigating and executing commands in the command line interface.

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# Soft Skills

## Collaboration

Effective team player with strong communication skills and a collaborative mindset.

## Attention to Detail

Keen eye for detail, ensuring high-quality and error-free code.

## Adaptability

Quick learner who easily adapts to new technologies and methodologies.

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# Languages

## French

Native speaker

## English

Native speaker

## Bariba

Native speaker

## Dendi

Native speaker

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# Personal Projects

## ▼ Open Ai Summarizer

This is use to summarize articles.

▼ To do list App

Simple to do list App.

▼ SanteBenin

Santé Bénin is a digital platform for health awareness and disease prevention in Benin..

▼ Dojo-Blog

This is a Blog built with React.js

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## Certificates

- Figma UI/UX Design Essentials. (UDEMY)

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## Education

### High School Education

*2013 - 2019*

Nigeria International School Cotonou Benin

Cotonou - Benin

## Current


### Bachelor Degree Management Information System

Istanbul - Turkey


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