

Yery O'Dell

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Profile Summary

- Proven Leadership Ability in Project and Personnel Management
- Proficient in Engineering, Implementing, Troubleshooting and Maintaining: Multi-Vendor Enterprise and Small Business, Networks and Services
- Effective Public Speaker and Technical Trainer
- Proficient in Data Presentation, Manipulation, and Analysis using Excel and Python
- Active U.S. Gov't Security Clearance (Maintained 17+ Years)

Relevant Experience

- Multi-sight Project Management
- Personnel Management (U.S.A. and Multinational, 20+ personnel)
- Bid & Proposals Work
- Drafting and Updating Contract Deliverable Requirements and Packages
- Cyber Security – Scanning, Remediation and Documentation
- Multi-Vendor Gov't and Commercial Networking
- Multi Vendor UC (Voice) Networking
- Windows, Linux, Red Hat Enterprise and Application Service Management
- Scripting for Data Collection, Analysis and Configurations

Work History

Voice Modernization Project Manager & Lead UC Engineer

QBE, LLC

06/2022 – Present

Remote, USA

Project Manager

- Supervise 5 engineers.
- Support and participate in corporate business development, such as technical briefings, teaming arrangements, bid and proposal activities; including the drafting and development of white papers and technical diagrams.
- Coordinate / Schedule personnel travel to customer sites.
- Manage engineering activities and overall project milestones for each individual site according to its respective Integrated Master Schedule (IMS).

Lead UC Engineer

- Manage and lead 20 engineers across 10 US Army Sites.

- Steward healthy stakeholder relationships between contract engineers and installers, Prime contractor and Government customers, between the site-based customer, engineers and installers on ground, as well as all other stakeholders.
- Provide training and expertise to site leads and engineers.
- Drafting and updating Contract Deliverable Requirements List (CDRLs), including but not limited to: As-Built Drawings, Engineering Installation Plan, Critical Design Review Package (CDR), Test Plan, Preliminary Design Review (PDR) Package, Site Survey, Status Report, Briefing Material, Meeting Minutes, Procurement List of Materials (LOM), Systems Acceptance Testing (SAT).
- Draft, coordinate, and report on Engineering Milestones.
- Engineering, Installation, integration of new Windows and CentOS Bare Metal Servers, VMware ESXi, Virtual Machine, and Configuration and management of Windows Services.
- Engineering, Installation, integration of new Cisco UC hardware and Services bolstering site UC capabilities.
- Engineering, planning, directing site migration of existing telephony and video services to new UC infrastructure.
- Configuration, testing, and troubleshooting UC hardware, circuits and calling capabilities.
- Troubleshooting customer network configurations: Cisco IOS & Juniper
- Leads in performing System Acceptance Testing for multiple sites.
- Leads in system hardening efforts across project; Extensive familiarity with DISA STIGs, DISA and US Navy STIG Viewing and Evaluation Software, ACAS (NESSUS Scanner) .
- Write scripts in Python and PowerShell to standardize and streamline processes and configurations.

Systems Engineer T4

CACI International

07/2020 - 07/2022

Pyeongtaek, South Korea

Systems Engineer

- Oversaw and rated Quality Assurance of subcontractor work pertaining to the installation and implementation of equipment, cabling and services; ensured subcontractors adhered to Integrated Master Schedule (IMS)
- Ensured provision of contract closeout deliverables including all As-Built design documentation and drawings, Approved Quality Assurance reviews, and completed Systems Acceptance Testing (SAT) documentation.
- Supports Ad-Hoc Engineering and Installation Efforts for User Data, Power, Satellite and Radio Communications
- Performs Site Surveys and Produces Course of Actions Briefings
- Produces Technical and Logical Drawings and Documentation Expanding on Full Scope of Engineering, Installation, Configuration Efforts, and Engineering Implementation Plans

Primary Cisco UC Engineer

- Engineering of UC Cluster Hardware Migration Supporting 30,000+ Customers
- Engineering, Installation, and Integration of Cisco VTC Equipment and VQ Conferencing Management (VQ CM) Platform for Cisco Meetings Server

- Engineering, Installation, and Integration of Cisco IADs

Voice Systems Branch (VSB) Chief, GS12

U.S. Army

11/2017 - 06/2020

Daegu, South Korea

Supervisory

- Directly supervised and managed 2 U.S. and 22 ROK employees (multi-national environment)
- Identified and Addressed IT Workforce Planning and Management Issues, such as Recruitment, Retention, and Training.
- Established new processes related to issuing, configuration, and provisioning of new equipment, as well as the decommissioning of legacy hardware, cabling and services
- Managed multiple teams for scheduling install, configuration, and issueing of equipment pertaining to the newly implemented Call System
- Developed Policies Directed to VSB Personnel for Conducting VoIP Phone Provisioning Based on Customer Requirements and Locale.

Subject Matter Expert

- Provided Administrative and Technical Support in the Planning, Design, and Development of Strategic and Tactical Voice Equipment and Specialized Information Management Systems in Relation to TDM and VoIP Services.
- Provided Configuration and Troubleshooting of Cisco Collaborations Products, i.e. CME, CUBE, CUC, CUCM, IM&P, ISRs, Jabber, UCCX, VGs.
- Provided DISA STIG Expertise, Instructed Corrective Measures for Systems Hardening.
- Conducted Configuration and Maintenance of Cisco Unified Call Managers (CUCM) 8.0 & 11.5, interfacing Tactical, Commercial and Network Architecture for Unified Communications (UC) Voice Networks.

Network Enterprise Center Chief, GS12

U.S. Army

08/2017 - 11/2017

Waegwan, South Korea

Supervisor

- Supervised 25 Personnel (Multi-National Environment).
- Identified and Addressed IT Workforce Planning and Management Issues, such as Recruitment, Retention, and Training.
- Developed Organizational Plans and Policies to Resolve IT System Issues and Upgrades.

IT Specialist (Network), GS12

U.S. Army

06/2016 - 07/2017

Waegwan, South Korea

Network Infrastructure Management and Operations

- Oversaw task assignments, scheduling, and conflict resolution for Installation Information Infrastructure Modernization Program (I3MP) projects encompassing 4 U.S. Army and Navy Installations
- Directly supervised and managed 4 U.S. and 4 ROK employees

- Lead Technician - Enterprise Network VLAN and IP Subnet Planning and Implementation
- Subject Matter Expert - EMSEC Policies Enforcement
- Deployed, Configured, Maintained DoD Network Encryptors, and Cisco, Juniper, and Brocade Layer 2/3 Switches.
- Provided Policy and Planning Expertise in Relation to 802.1x Deployment.
- Affectively Interpreted and Enforced Policies Placed by DISA, NETCOM, and Regional Cyber Security Offices.

Quality Assurance Evaluator, GS11

U.S. Air Force Reserve

11/2015 - 06/2016

Niagara Falls, New York

QAE

- QA / Wing Inspection Team
- Conducted Personnel Evaluations Against Metered Training Tasks
- Performed QA Inspections on IT Equipment and Service Installations
- Wing Inspection Team Member - Conducted Exercise Inspections, Documented Findings and Corrective Measures, Educated Airman and Civilian Employees

SIPR Network Administrator, GS9

U.S. Air Force Reserve

10/2014 - 11/2015

Niagara Falls, New York

Base-Wide SIPRNet Systems Administrator

- Oversaw task assignments, scheduling, and conflict resolution for U.S. Classified Installation Information Infrastructure Modernization Program (I3MP) of the Military Installation.
- Directly supervised and managed as many as 4 U.S. Airman.
- Lead Technician - Enterprise Network VLAN and IP Subnet Planning and Implementation.
- Subject Matter Expert - EMSEC Policies Enforcement.
- Deployed, Configured, Maintained DoD Network Encryptors, and Cisco Layer 2/3 Switches. Performed Regular Services and Systems Vulnerability Scanning Using Nessus Products. Performed Systems Hardening and Vulnerability Patching for Windows and Cisco Products.
- Wing Inspection Team Member - Conducted Exercise Inspections, Documented Findings and Corrective Measures, Educated Airman and Civilian Employees.

Client Support Technician

Microworks POS Solutions Inc.

10/2012 - 04/2014

Webster, New York

Installation, Support, Troubleshooting

- Installed and Tested Small Business Networks, Including Public WiFi Access Points, and Windows
- Server-Client Configurations.

- Performed Network Security Scans Using Nessus Vulnerability Scanner for PCI Compliance. Performed Network and System Troubleshooting via Phone and/or Remote Desktop Applications.

Network Infrastructure Technician, TSgt

U.S. Air Force Reserve

09/2012 - 06/2016

Niagara Falls, New York

Network Infrastructure Management and Operations

- Oversaw task assignments, scheduling, and conflict resolution for U.S. Classified Installation Information Infrastructure Modernization Program (I3MP) of the Military Installation.
- Lead Technician - Scheduling and Implementation of ASIs to perform IOS Upgrades Across Campus Area Network. Performed Regular SIPR Cisco VoIP Provisioning and Change Configurations.
- Directly supervised and managed as many as 4 U.S. Airman.
- QA / Wing Inspection Team
- Conducted Personnel Evaluations Against Metered Training Tasks
- Performed QA Inspections on IT Equipment and Service Installations
- Wing Inspection Team Member - Conducted Exercise Inspections, Documented Findings and Corrective Measures, Educated Airman and Civilian Employees

Cyber Transport Systems Specialist / Cyber Defense Operations

U.S. Air Force, Active Duty

08/2005 - 08/2011

Pacific Air Force, Asia

Technical Skills

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|--|---|
| • ACAS (Cyber Vulnerability Scanning) | • Microsoft Enterprise Services (Active Directory, DHCP, DNS, Federated Services) |
| • BASH Scripting | • Network Automation (Ansible, Puppet, REST API) |
| • Cisco & Juniper Network Management | • Network Monitoring (Solar Winds) |
| • Cisco Collaboration | • Python Scripting |
| • Cisco UCS | • Server Virtualization (AWS, Docker, VMware ESXi, VMware Workstation) |
| • GitHub | • Web Scraping |
| • Excel (Formulas and VB Scripting) | |
| • Firewall and ACL Management | |
| • Linux Environments (Red Hat, Ubuntu) | |
| • Local Large Language Models (Building RAG, Tools, Document Summarization using Python) | |

Education

Bachelor of Science in Computer Networks and Cybersecurity

University of Maryland Global Campus
08/2009 - Present Currently Perusing

Associates in Applied Science - Electronics and Telecommunications

Community College of the Air Force
08/2005 - 08/2011

WS Certified SysOps Associate Training (1 Week)

AWS Cloud Learning Academy
01/2021 - 01/2021

Classified / Unclassified Aruba Wireless Training (2 weeks)

Hurlbert Field Air Base
08/2010 - 09/2010

Active Certifications

Certified Associate in Python Programming (06/2021 - Present)

PCAP-31-03

Cisco Certified DevNet Associate (05/2020 - 11/2027)

Cisco Certified Network Associate (CCNA) (04/2017 - 11/2027)

Cisco Certified Network Professional (CCNP) Collaboration (11/2021 - 11/2027)

Cisco Certified Network Professional (CCNP) Security (08/2021 - 11/2027)

Cisco Certified Specialist - Collaboration Applications Implementation (11/2021 - 11/2027)

Cisco Certified Specialist - Collaboration Core (11/2021 - 11/2027)

Cisco Certified Specialist - Network Security Fire Power (07/2021 - 11/2027)

Cisco Certified DevNet Specialist - Security Automation and Programmability (10/2021 - 11/2027)

Cisco Certified Specialist - Security Core (08/2021 - 11/2027)

Cisco DevNet 2020 (05/2020 - Present)

PMI - Project Management Professional (PMP) (06/2024 - 06/2027)

VMware Certified Professional - Network Virtualization (04/2022 - Present)

2V0-41.20 Professional VMware NSX-T Data Center

VQ Conference Manager Deployment and System Administration Certification (10/2020 - Present)