

# YESAHK ERGANO

## EDUCATION

**Kennesaw State University**, Kennesaw, GA  
**Bachelor of Science**, Computer Science, Expected in 05/2024

## PROFESSIONAL SUMMARY

Proficient in Java, JavaScript, SQL, etc, with a proven track record of delivering high-quality code on time and within budget. Adept at collaborating with cross-functional teams to analyze user needs and develop software solutions that exceed client expectations. Experienced in RadicalX, RedBrick System and Sumo logic. Strong problem-solving skills and a passion for staying up-to-date with the latest industry trends and technologies.

## ACCOMPLISHMENTS

I won the highest GPA of the Track & field team.

I won the highest GPA of Cross country team.

## SKILLS

- Testing and Debugging
- Java
- SQL
- Data Analysis
- Object-Oriented Programming(OOP)
- Data Structure
- React
- HTML
- CSS
- DevOps
- Algorithm
- Communication
- Spring Boot
- Javascript

## WORK HISTORY

**INCIDENT MANAGER** 11/2023 to Current  
**RedBrick System**, Redmond, WA

- Handled high priority incidents with exceptional poise and composure, making quick decisions in effort to reduce overall impact.
- Assessed incident priority based upon impact to business and escalated issues as necessary.
- Developed highly effective incident response team and trained extensively in preparation for possible events.
- Gathered data from incidents that had been remedied for careful review and analysis to prevent future events.

**SOFTWARE ENGINEER** 10/2023 to Current  
**RadicalX**, New York, NY

- Worked with software development and testing team members to design and develop

- robust solutions to meet client requirements for functionality, scalability, and performance.
- Collaborated with clients to define solution requirements.
  - Coordinated efficient large-scale software deployments.
  - Analyzed proposed technical solutions based on customer requirements.
  - Tested methodology with writing and execution of test plans, debugging and testing scripts and tools.