YESAHK ERGANO

EDUCATION

Kennesaw State University, Kennesaw, GA Bachelor of Science, Computer Science, Expected in 05/2024

PROFESSIONAL SUMMARY

Proficient in Java, JavaScript, SQL, etc, with a proven track record of delivering high-quality code on time and within budget. Adept at collaborating with cross-functional teams to analyze user needs and develop software solutions that exceed client expectations. Experienced in RadicalX, RedBrick System and Sumo logic. Strong problem-solving skills and a passion for staying up-to-date with the latest industry trends and technologies.

ACCOMPLISHMENTS I won the highest GPA of the Track & field team.

I won the highest GPA of Cross country team.

SKILLS

- Testing and Debugging
- Java
- SQL
- Data Analysis
- Object-Oriented Programming(OOP)
- Data Structure
- React
- HTML
- CSS
- DevOps

- Algorithm
- Communication
- Spring Boot
- lavascript

WORK HISTORY

INCIDENT MANAGER 11/2023 to Current RedBrick System, Redmond, WA

- Handled high priority incidents with exceptional poise and composure, making quick decisions in effort to reduce overall impact.
- Assessed incident priority based upon impact to business and escalated issues as
- Developed highly effective incident response team and trained extensively in preparation for possible events.
- Gathered data from incidents that had been remedied for careful review and analysis to prevent future events.

SOFTWARE ENGINEER 10/2023 to Current

RadicalX, New York, NY

Worked with software development and testing team members to design and develop

robust solutions to meet client requirements for functionality, scalability, and performance.

- Collaborated with clients to define solution requirements.
- Coordinated efficient large-scale software deployments.
- Analyzed proposed technical solutions based on customer requirements.
- Tested methodology with writing and execution of test plans, debugging and testing scripts and tools.

SOFTWARE ENGINEER 05/2023 to 08/2023

Sumo Logic, Redwood City, CA

- Worked with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability, and performance.
- Updated old code bases to modern development standards, improving functionality.
- Integrated third-party tools and components into applications.
- Tested methodology with writing and execution of test plans, debugging and testing scripts and tools.