Web Check-in… How it's done …….

- **This is a facility for passengers having confirmed booking in an AI operated flights .You can check-in through AIR INDIA website www.airindia.in by clicking on the Web Check-in icon .**

- **It is mandatory for all passengers to check-in online starting 48 hours in advance and up to 2 hours before a flight departure time. However, Passenger can enter airport 4 hours prior to departure.**

- **Passengers travelling on Domestic sectors only would be able to issue a Boarding Pass.**

- **Passengers travelling on international sectors would be issued with a confirmation slip, which needs to be presented at the dedicated counter at the airport at the time of completing the check-in formalities. Passengers traveling ex foreign stations on AI flights would be issued with a Boarding Pass.**

- **Passengers on international flights holding confirmation slip need to contact the airline staff at the dedicated counter to complete other check-in formalities and also for obtaining the boarding pass in exchange of the confirmation slip.**

- **Currently web check in is not available on Alliance Air and Code Share flights.**

- **Passengers with special requests like Wheel Chair, Stretcher, Unaccompanied Minors etc cannot make use of this facility.**

- **Any passenger holding a confirmed ticket for any Air India flight in any class after filling up the following questionnaire/undertaking on your health condition w.r.t. Covid 19**

- **In the present Covid situation as per directive of the Government, it is mandatory to fill in the questionnaire/health undertaking in passenger's own interest as well as in the interest of fellow travelers**

  1. **I / we am /are not residing in any containment zone.**

  2. **I/ we am /are not suffering from any fever/cough /any respiratory distress.**

  3. **I /we am /are not under quarantine.**

  4. **I/we develop any of the above-mentioned symptoms i shall contact the concerned health authorities immediately.**

  5. **I/We have not tested COVID -19 positive in the last 3 weeks (COVID -19 recovered persons fulfilling this condition will be allowed to travel upon recovered /discharged certificate from any institution dealing with COVID-19 subjects).**

  6. **I /we am/ are eligible to travel as per the extant norms.**

  7. **I/we make my mobile number /contact details available to the airlines whenever**

required by them.

8. I/we understand that I/we undertake the journey without meeting the eligibility criteria, I/we would be liable to penal action.

9. I/we undertake to adhere to the health protocol prescribed by the destination State/Union Territory.

- For web check in process the airline PNR (Which consists of 5 Alpha Numeric and begins with alphabets either H, Y, J or Z) or the 13-digit E ticket number which begins with 098 has to be entered.

OR

- Frequent Flyer Card Number can also be entered.

Mandatory Checks

- Please do not forget to carry a printout of your boarding card/Confirmation Slip.
- Passenger should have Aarogya Setu app on their Mobile phone, only 'green' status will be allowed to enter the airport. The rules for entry to the airports are governed by other Government Agencies. As per the existing norms and regulations, passengers are required to carry a photo ID card and copy of E-ticket/Boarding Pass to enter the airport.
- If you have baggage to check in, you are requested to report sufficiently in advance before check-in closure at airports Only one hand bag not weighing more than 7 Kgs and one check-in bag not weighing more than 23 Kgs will be allowed in Economy Class on Air India operated flights only. Business Class will be permitted 35 kgs of Checked in baggage.
- Passengers are to note that Power banks are not permitted in checked in baggage, it must be carried only in the hand baggage.

Have a Pleasant and Safe Flight