
ROSHAN PURI

Towson, MD | 4431264542 | rpuri1@students.towson.edu

Education

Bachelor of Science, Computer Science

December 2024

Towson University, Towson, MD

- GPA: 3.39
- Dean's List: Fall 2020
- Member of National Honor Society

Computer/Technical Skills

- Proficient in Microsoft Word, Power Point, and JAVA
- Versed in Zoom, Blackboard Collaborate, and WebEx
- Experienced with Facebook, Instagram, and Snapchat

Work Experience

Shift Manager

November 2019 to Present

Papa John's Pizza, Finksburg, MD

- Manage schedules, accepts time off requests, and maintain coverage for shifts
- Position skilled staff in key areas throughout shift to optimize department productivity
- Enhance operations and boost productivity through employee training, coaching, and assignments
- Coordinate shift workers for inventory receiving, auditing, and restocking
- Handle customer complaints, questions, and inquiries

Cashier

June 2018 to June 2019

Lake Trout 2, Towson, MD

- Operated cash register, collected payments, and provided accurate change
- Trained new team members in cash register operation, stock procedures and customer services
- Learned roles of other departments to provide coverage and keep store operational
- Completed daily recovery tasks to keep areas clean and neat for maximum productivity
- Helped customers find specific products, answered questions, and offered product advice