SIPHO NCUBE

BUSINESS ANALYST & SOFTWARE DEVELOPER



Johannesburg, South Africa, Johannesburg, 1868, South Africa



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siphoy411@gmail.com

SKILLS

Microsoft SQL

HTML

JavaScript

C#

Python

Azure DevOps

Salesforce

System Analysis and Documentation

Requirement Gathering

Customer Needs Analysis

User Story Documentation

Business Systems Analysis

Microsoft 365

I am a results-oriented Business Analyst, Frontend and Software Backend Developer, I bring two years of hands-on experience in business analysis, system design, and backend development. With a keen ability to gather and analyze requirements, manage stakeholder relationships, and create technical solutions that enhance operational efficiency, I excel in driving business improvements. My expertise lies in delivering innovative development projects, and I am eager to leverage my skills in a dynamic role to make impactful contributions.

WORK EXPERIENCE

Isometrix Software

Jan 2023 - Feb 2024 Johannesburg

JUNIOR BUSINESS ANALYST, FIRST LINE SUPPORT & SQL DEVELOPER

- Gathered and documented business needs using Confluence
- Translated tech concepts for non-tech stakeholders via Teams
- Resolved stakeholder feedback via Jira promptly
- Contributed to system design, analysis, and testing phases
- Coordinated between ops and engineering for successful outcomes
- Managed multiple projects, ensuring on-time and within budget delivery
- Prepared reports and presentations for senior management

GitHub Unified Modelling Language (UML) Visual Studio SQL Server Agile Methodology Jira Trello **Exceptional Communication** Stakeholder Relationship Management LINKS LinkedIn: linkedin.com/in/sipho-ncube-4769 652a9 GitHub: https://github.com/Yesterson411 LANGUAGES

English

isiZulu

seSotho

Improved system latency by 10% through SQL scripting and integration

Concore Academics

Feb 2024 - Present Johannesburg

HOME TUTOR

- Delivered customized lesson plans and academic support in core subjects, including Business Management.
- Drafted comprehensive progress reports, highlighting student achievements and areas for improvement.
- Simplified complex topics with clear explanations to enhance student understanding.
- Created and taught effective lessons, driving individual student performance

Respublica Hartfield Square

Jan 2022 - Nov 2022 Pretoria

BASKETBALL COACH

- Transformed underperforming teams into champions
- · Implemented advanced training techniques
- Developed personalized player improvement plans
- Led team to state championships
- · Enhanced team cohesion and morale
- Mentored players to collegiate-level success
- · Recognized as Coach of the Year

EDUCATION

University of Pretoria

2024 Pretoria

BCOM INFORMATION SYSTEMS

- Specialized in Business Analysis, Business Management, and Systems Development
- Thorough understanding of the System Development Life Cycle
- Expertise in Requirements Gathering, System Design, and Implementation
- Proficient in User Acceptance Testing (UAT) and Information Knowledge Management
- Experienced in Risk Management and Planning
- Knowledgeable in Agile & Scrum Methodologies, DevOps, and Continuous Integration & Delivery

COURSES

Geeks4Learning

Jun 2024 - Present

BUSINESS ANALYST NQF LEVEL 6

Udemy

Oct 2023

SQL BOOTCAMP

DynamicDNA

Jan 2022 - Nov 2022

♦ LEVEL 5 SYSTEMS DEVELOPMENT

DynamicDNA

Jun 2022

AZURE ADMINISTRATION

University of

Pretoria

Jan 2021 - Dec 2021

STARS MENTORSHIP PROGRAM

University of

Pretoria

Jun 2021 - Dec 2021

JCP COMMUNITY PROJECT

REFERENCES

CHANE DEGOUVEIA

Isometrix Software

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