

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1768 WI

COUNTY: KING

PREPARED BY: Clark Argeris; Rhonda Brooks; Bon Vernarelli

DATE: February 5, 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, individual Apt. Units . , etc)	38
Total Individuals, face-to-face	30
Total Individuals with damages	28
Total Individuals, registered	3
Total Businesses	0
Total CBO's	0
Faith Based Organizations	0
Total Agencies (county/local government)	1

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

City of Pacific

CR met with the Algona/Pacific Library managers and they will distribute information to Spanish speaking people at the English as a Second Language (ESL) class. We returned to Oakhurst Drive and went door to door and distributed flyers to 17 homes and talked to 6 individuals. Flyers were left at the other 11 homes. 3 individuals applied for assistance, 1 claimed they were not affected and 1 person had not applied. One homeowner reported that the city inspector had inspected each home and is requiring that repairs be made. Another resident said that he had roof damages and he was reluctant to call his insurance company because he was afraid he would be cancelled. CR referred him to the State Insurance Commissioner Office for assistance. Damages reported appear to be limited to crawl spaces and foundations. Two residents indicated they had incurred respiratory problems since the flooding.

CR visited 9 homes on Butte Avenue South. 4 homes had red tags and 2 had yellow tags. We spoke with 5 residents. 1 resident claimed no damage. No one had applied for disaster assistance. CR distributed tel-reg and DRC flyers to each home and encouraged residents to register.

State CR followed up with the couple at the Meagan Court apartments to learn that their FEMA check arrived today and the wife received medical treatment. They were referred to the DRC to get assistance with their SBA loan application.

Maple Valley

CR met with the City EM who took us on a tour of the damaged areas. The extent of the flood damages was more extensive than the number of calls ins to King County had indicated. Damage appears to be dispersed in approximately 8-10 pockets of homes which appear to have minor to major damages throughout the area along the Cedar River near Hwy 169. CR visited six homes and spoke with 5 people in the area. No one had applied for disaster assistance, but one person indicated

they were thinking about it. He had heard from a neighbor that only SBA loans were available at 8%. CR explained that aid was made on a case by case basis and encouraged the person to go to the DRC or call the application line to receive accurate information. Another person indicated that they had not applied for disaster assistance because he had heard that if you received FEMA assistance, there would be a notation in their property description, which would then devalue their property. CR provided him with telereg/DRC flyers and referred him to the DRC for more information. We went to the Cedar Grove mobile home park where 30-40 mobile homes have damages. We spoke to 2 of the residents who both had damages, but neither had applied for aide. CR provided the tel/reg and DRC flyers and encouraged them to register. This is the mobile home park that is under the county "buyout". The resident population is primarily Hispanic.

Per the EM, the Maple Valley Reporter and the Covington Reporter weeklies are under the same roof and are the best source of information for the community. Heads Up PIO.

EM inquires about the snow declaration and when the PA applicant briefing will be held. A contact to the EM would be appreciated.

Plan for Tomorrow (Future)

CR plans to return to Maple Valley to conduct outreach at the Cedar Grove mobile home park and make contact with the Chamber of Commerce director.

-END

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1817 WA

COUNTY: Wahkiakum

PREPARED BY: Toby Rice, Penelope Sells, Jill Immekus

DATE: 2/5/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	17
Total Individuals, face-to-face	9
Total Individuals with damages	2
Total Individuals, registered	0
Total Businesses	1
Total CBO's	2
Faith Based Organizations	
Total Agencies (county/local government)	3

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

CR Team is canvassing affected areas:

- Encouraging individuals to register
- Explaining FEMA, SBA and other disaster assistance programs
- Distributing Tele-registration flyers in English and Spanish
- Introducing community leaders to the CR mission and FEMA, State and other disaster assistance programs; requesting their assistance in reaching out to affected residents and business owners

Town of Calumet

CR visited 1 major employer (2nd largest in county, with 100 employees on average, though only 20 were employed at time of incident). Spoke with staff, who stated no physical damage and no employees reporting residential damage; economic impact to company unknown.

CR visited County Health and Human Services, and met with Outreach Coordinator, who stated she knew of 7 people with damage; registration unknown. The office serves the entire county; disaster information will be made available. CR also met with Operations Manager, who stated he would like information regarding FEMA's role in Long-Term Recovery.

CR visited Library and spoke with director, who stated the facility serves 300 families on a regular basis. Director stated disaster information will be made available, as well as internet access.

CR visited County Health Department and spoke with staff, who stated no employees affected. Disaster information will be made available to clients.

CR visited Chamber of Commerce and spoke with staff, who stated 250 member businesses; 3 report physical damage; economic injury uncertain; loss of work uncertain. Many businesses are based out of people's homes.

CR visited 2 schools, and met with principals, who stated superintendent on vacation. The district is the only one in the county, covering most students residing in Skamokawa and to the east. High school principal stated 170 students, 30 faculty and staff. Disaster assistance information will be distributed in a daily bulletin and posted at the school. No staff or students known to be affected.

Elementary principal stated 320 students attend K-8 school, with 40 faculty and staff. Large number of student families affected, but no faculty or staff. 5 Russian families voluntarily evacuated and residences probably affected; family reported to have English-speaking ability. Principal stated some Spanish-speaking families; damage unknown. CR discussed documentation issues.

CR visited 17 residences in area reported affected by County EM; 9 contacts; 2 damaged; 1 insured for flood; 0 registered; both will register. 1 home currently uninhabitable; resident staying with family. 1 resident is underinsured and has flood damage 3 years in a row. Resident enquired regarding mitigation measures; CR discussed ICC and referred to DRC.

Plan for Tomorrow (Future)

Canvass areas reported damaged by County EM.

COMMUNITY RELATIONS FIELD REPORT

FEMA DR 1817WA

COUNTY: Pierce

PREPARED BY: Bonnie Frabasilio, Reynaldo Aguilera, Chuck Rokoski (WA)

DATE: Feb 5, 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	103
Total Individuals, face-to-face	58
Total Individuals with damages	54
Total Individuals, registered	20
Total Businesses	3
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	3

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

City of Tacoma

State and FEMA CR Team canvassed River Road area, a total of 20 residences, 19 not home, 25 had visible damage, and 3 registered with FEMA. Some of the residents inquired if there was going to be a buyout of their properties, residents were referred to the County Emergency Management. Two agricultural businesses which sustained damages were referred to the Farm Services Bureau for possible assistance. CR Team distributed disaster information including DRC Locations and provided an overview of the application process. Non registered residents were encouraged to register for possible FEMA disaster assistance.

CR Team met with the manager of the Tacoma Country Estates and provided an overview of the application process. Manager stated will distribute disaster information to the 87 residents of the mobile home park. Manager stated that damage to the homes in the mobile home park was minimal, although damage to the sewer and draining system was sustained. Manager was provided information regarding SBA assistance, manager stated will forward information to the owners of the park.

City of Sumner

State and FEMA CR Team did a blitz at Rainier Mobile Home Park, the entire mobile home park sustained flood damage. A total of 47 mobile homes were canvassed, 25 residents contacted, 57 mobile homes with visible damage, 17 were registered. Some of the residents were appreciative of the expedient process for registration and inspection of their properties.

In the vicinity of the Mobile Home Park, the CR Team canvassed four additional homes, and eight apartments, eight not home. CR Team clarified the registration process and encouraged the resident to register for possible assistance.

CR Team met with the manager of a large apartment complex next to the mobile home park, the manager will distribute disaster assistance information to 38 displaced residents.

CR Team distributed disaster assistance material to the Communications Director of the City of Sumner, she stated will distribute information to the City Hall Staff.

CR Team distributed disaster assistance material to two businesses for public distribution.

End of Report

Plan for Tomorrow (Future)

Federal Emergency Management Agency
COMMUNITY RELATIONS
FEMA/STATES FIELD REPORT

PAGE 1

DATE 2/5/2001

King
BY:

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<u>Today's Activities</u>		<u>REPORT FORMAT</u>	<u>Tomorrow's Activities</u>
Contacts	Trends		
Concerns	Events		
Questions	<u>Outreach</u>		
Rumors	Applicants		
Issues	Topics		
	Observations		

ACTIVITIES:

le:

FEMA/STATES CRS visited the Filipino Community Center and explains the FEMA Disaster Assistance Program to the permission of the Organization President; Team was able to post Tele-Registration Flyers within the center. invites team to the luncheon tomorrow to meet with Lao's, Hmong's and Mien's residents of King County.

FEMA/STATES CRS met with one of the Vietnamese Community Leader and he stated that there are 80,000+ Vietnamese in King County, but yet have receive a call from resident reporting any damages during the incident period. He helped to arranged to meet with other COB for the next few days.

FEMA/STATES CRS visited the Buddhist Temple of Co Lam and spoke to Master and he said none of his members effected, and offer to assists team with the outreach within the community.

Activities:

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FEMA/STATES CRS will meet with the Vietnamese Leader. Team will visits Pike Market.

End of Report

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1817 WA

COUNTY: Lewis

PREPARED BY: WMarchel, DRaines, GDesrosiers

DATE: 2/05/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	45
Total Individuals, face-to-face	10
Total Individuals with damages	35
Total Individuals, registered	0
Total Businesses	1
Total CBO's	1
Faith Based Organizations	0
Total Agencies (county/local government)	1

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

CR team conducted conference call with Lewis County Deputy Director at 0930hrs regarding the concerns of residents in Morton; citing that they were under the impression that there would be no FEMA presence and they didn't feel the need to register.

We informed the EM of our activities in Centralia and Chehalis on 2/4/09 and our plan of action for 2/5/09 and 2/6/09.

CR team met with FEMA PIO and he felt our presence in Morton would be a great benefit. EM conferred with PIO. CR team will be heading to Morton on 2/6/09, weather permitting.

Chehalis city Library

CR team left flyers with management, which they agreed to post. We also conducted research of city officials for the city of Morton; obtaining the names and contact information for the Chamber of Commerce, Police Chief, Fire Chief, School Superintendant, Mayor and members of the city council.

Centralia city of

CR team left information at the following:

Nick Street- 1 home
 Military Road- 1 home

Scheuber Road- 2 homes**Chehalis city of**

CR team left information at the following:

Goff Road - 3 homes

SR 6 - 1 home; Spoke to resident and he said that FEMA came by and evaluated his property damage.

SW Third Street (HUD housing units) - Spoke to office manager who informed us that all of the first floor residents are either at a Motel or in a temporary housing facility. She stated that the second floor tenants had concerns about out of pocket expenses they incurred from moving to motels as a result of the flood. We suggested that she should inform these tenants to also register. Office Manager also informed us that there were at least 35 displaced families.

Long Term Recovery Organization (LTRO) - Left 1 800 tele-registration flyers and DRC flyers (5) with member of management staff

Safeway Supermarket- Left 1 800 tele-registration flyers (5) with member of management staff

Dept of Social and Health Services- Spoke to the Financial Supervisor and the Administrator and left 1 800 tele-registration flyers (5) with them

Plan for Tomorrow (Future)

CR team will head to the City of Morton to continue outreach (weather permitting)

FEDERAL EMERGENCY
COMMUNITY RELATIONS
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PAGE 1 of

DATE: 02/09

Today's Activities

REPORT FORMAT

Tomorrow's Activities

Contacts Trends
Concerns Events
Questions Outreach
Rumors Applicants
Issues Topics
Observations

My plans for tomorrow
in this county.

People

Helping

ounty

Residences Visited	25
damaged	5
# Businesses Visited	7
face-to-face	24
Community Based Organizations (CBO)	2
Agencies (County, Local, Township, etc. Fire etc)	1
gency Managers registered w/ FEMA	2

This is a rural county with impacted addresses spread far and wide. Distances between towns is up to 10 miles. We are focusing our efforts in 3 towns.

State Employment Security website states that Disaster Unemployment benefits were made available January 2009 for all declared counties. March 6, 2009 is the application deadline. CR communicated this to

unincorporated)

met with dispatcher for the local office of the Washington State Patrol.

Informed them of our activities in the area and provided tele-registration fliers.

Met door-to-door visiting 14 homes on the list provided by the EM, per her request. We also visited 10 more homes.

One resident stated that they had not seen flooding of this magnitude in their 50 years in Naselle.

Placed tele-registration fliers at grocery store per EM request.

Residents who had applied with FEMA stated inspectors had made appointments for today.

end

Office is open 5 hours on one day/week (Wednesday's, 10-3).

MA/State tele-registration fliers. Will return next week when office is open.

Encountered 1 impacted Spanish speaking family.

Placed tele-registration fliers at grocery store per EM request.

Please use * to annotate critical issues — Please use two ** to identify meetings

of Commerce:

with Pat Shults, the director of the Willapa Harbor Chamber of Commerce which serves the northern county.

that local residents are very touchy regarding assistance as a result of bad experiences with FEMA agencies last year.

Garth Macdonald, will address their weekly meeting 12-1 Monday 2/9/09. See attached Speaker request form.

tele-registration fliers at grocery store per EM request.

h
Event & Events Coordinator:

phone conversation with Regan Andrew who is the contact person for what was rumored to be a meeting. In fact it is a 2 hour evacuation training seminar (that's what she called it) for managers that deal with large numbers of people including schools, nursing homes and hotels. I am asked to drop off tele-registration fliers for participants.

tomorrow

outreach with a focus in Naselle.
Check in with EM per her request.

COMMUNITY RELATIONS FIELD REPORT
FEMA DR# 1817 WA

CITY: Thurston

SHARED BY: S. Aker, E. Quarles, K. Dahl

2/5/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc.)	77
Total Individuals, face-to-face	30
Total Individuals with damage	18
Total individuals registered	1
Total businesses	2
Total CBO's	
Faith Based Organizations	
Total agencies (county/local government)	1

** Note: The above table is a total of your outreach in each town noted below.

Town's Activities

Bucoda
State CR Team visited 59 homes, many of which were on the EM's damage list. 12 contacts were made; 12 reported having damage and 0 were registered. This area is in the flood plane and most of those spoken with had flood insurance. Flyers were left at homes and registration was encouraged.

Team posted flyers at 2 stores in the area and at City Hall. The Post Office declined to post flyers.

Visited 6 homes in the rural area of Bucoda; 3 contacts; 2 had damage and 1 was registered. CR left flyers at all stops.

Tenino

State CR Team visited 12 homes from the EM's damage list, 4 contacts were made; all had damage and 0 registered. CR provided flyers to all and encouraged registration.

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Snohomish

PREPARED BY: Dean Brouillette

DATE: 02/05/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, individual Apt. Units . , etc)	0
Total Individuals, face-to-face	0
Total Individuals with damages	0
Total Individuals, registered	0
Total Businesses	3
Total CBO's	8
Faith Based Organizations	0
Total Agencies (county/local government)	5

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

City of Stanwood

CR Team visited the city hall, the police station, the chamber of commerce, the fire department, the public works department and two businesses in the city of Stanwood. The city clerk, the fire captain and the public works director identified specific areas of damage and provided supporting documentation. The area identified is located south of Highway 532. CR Team explained the FEMA process and provided FEMA disaster materials for distribution to affected residents. The Chamber of Commerce has 150 members. The chamber sent emails to all members and to an additional 100 individuals in response to the city's request to inform residents of current disaster information. The city hall and the chamber of commerce are posting the FEMA disaster materials on their bulletin boards and their websites.

City of Darrington

CR Team visited the city hall, the library, the fire department, the school administrative office, the elementary school, the middle/high school, the community center, the post office and one business in the city of Darrington. The fire chief advised that the damage in the city is sporadic and occurred mostly to secondary structures. The fire chief identified Swede Heaven, 310th Street, 311th Street and 370th Street as areas where damage occurred. The fire chief advised that the mill lost several buildings as a result of the storms. The city clerk advised that they are not aware of any damage in the city. The school administrative office

advised the CR Team to visit the local schools to have FEMA disaster material posted and distributed. The middle/high school stated that they would post flyers throughout the school and would post the FEMA disaster materials on their website. The elementary school advised that they would post the flyer and also include FEMA disaster registration information in the newsletter. The elementary school has 233 students and the middle/high school has 234 students. The library, community center, post office and business all posted the FEMA disaster materials on their bulletin boards. CR Team explained the FEMA process and provided FEMA disaster materials for distribution.

City of Monroe

CR Team revisited the Monroe DRC and spoke with the DRC Manager. The DRC manager reported that there were a total of 11 visits on 02/04/2009. The DRC Manager did not have any concerns to report.

Plan for Tomorrow (Future)

Continue outreach in Snohomish County

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Pierce

PREPARED BY: Don Dao, Andre Delice, Kim Pham and Chant Siripanyo

DATE: 2-7-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	

****Note:** The above table is a total of your outreach in each town noted below.

Today's Activities

City of Tacoma

FEMA/STATES CRS Team met and explained FEMA Disaster Assistance Program to the Deputy President of the Vietnamese Community of Pierce County. He stated that no one have report any damages to his office. He then refers team to a Tet Celebration in Olympia, WA.

Plan for Tomorrow (Future)

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Thurston

PREPARED BY: Don Dao, Andre Delice, Kim Pham and Chant Siripanyo

DATE: 2-7-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units , etc)	
Total Individuals, face-to-face	23
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

Town of Tumwater

FEMA/STATES CRS Team was at the Tet Celebration in Tumwater, WA. Team did a Sequence of Delivery for about 200 guests that attend the Tet Celebration. Team was approach by 2 Newspaper Representatives (Nguoi Viet of Tay Bac and Nguoi Viet Ngay Nay). Team did explain to the Representatives job title and the duty of the team, both Representatives offer to advertise FEMA information within there Newspaper. Team told the 2 Representatives that they will be contacted by FEMA PIO for further information.

Plan for Tomorrow (Future)

Team will be back in Seattle for further outreach with the Hmong community and meeting with Lao's Community Leader.

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1768 WI

COUNTY: KING

PREPARED BY: Clark Argeris; Rhonda Brooks; Bon Vernarelli

DATE: February 6, 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	21
Total Individuals, face-to-face	42
Total Individuals with damages	23
Total Individuals, registered	0
Total Businesses	5
Total CBO's	2
Faith Based Organizations	11
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

North Bend

CR visited 21 homes in a pocket neighborhood just west of the South Fork Snoqualmie River. Streets canvassed were 413th, 415th, and 123rd. CR spoke with 15 residents, 9 of which report damages, none had applied. All had insurance. Issues voiced to CR were: Angry at insurance companies for late response, changing their category of risk, and raising rates. Frustration with county due to Mitigation grants for raising structures are for some but not others. Flood damage appears to be minor to major. At least 4 residents are living in trailers on their properties while home repairs are underway. Residents report that this neighborhood has been flooded many times in the past and while this is upsetting, they report that their experiences with FEMA have been good. Two residents reported that they heard that the DRC was closing FEB 7th and thought this meant that this was also the final filing date. They also thought that they had to wait for their insurance settlement before they could apply to FEMA. CR provided Tel-Reg and DRC fliers and encouraged those who had not applied to do so. CR also explained the application and inspection process and informed residents that they did not have to wait for their insurance settlements to apply.

CR visited 4 churches and 1 library and distributed printed materials. CR encouraged clergy to make announcements at services.

Snoqualmie

CR visited 7 churches and provided both Tel-Reg and DRC fliers for distribution at Sunday services. CR also requested clergy to make announcements if possible which most were very glad to do. One church reported that 10 out of their 150 congregation members had suffered major damage and others reported minor damage. Another church reported that 4 of their 85 members had suffered major damage to their homes and they will make sure that these families receive our information.

CR visited 5 businesses and posted both Tel-Reg and DRC fliers. One business, a local fitness center informed CR that several of their members were affected and they were very glad to receive our materials and posted on their front door.

CR visited the Encompass Children's, Family, and Community Center where printed materials were left for distribution to affected members. CR also posted fliers on their Reader Board.

End of Report

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1817 WA

COUNTY: Lewis

PREPARED BY: WMarchel, GDesrosiers, DRaines

DATE: 2/07/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	03
Total Individuals, face-to-face	25
Total Individuals with damages	02
Total Individuals, registered	02
Total Businesses	07
Total CBO's	00
Faith Based Organizations	39
Total Agencies (county/local government)	00

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

Centralia city of

State/FEMA CR team left 1-800 Teleregistration/DRC flyers at 19 churches and 4 businesses. CR team spoke to 8 individuals and also left 1-800 Teleregistration/DRC flyers with them, one of which experienced damage to her home and was "very happy" with FEMA and the turn around time.

Chehalis city of

State/FEMA CR team left 1-800 Teleregistration/DRC flyers at 16 churches.

Adna city of

State/FEMA CR team left 1-800 Teleregistration/DRC flyers at 1 church, 1 business and the Adna Fire Department. CR team also spoke to 3 individuals who were unaware that there was a DRC up and running in Chehalis. We informed them of the DRC located at the Yard Bird located in Chehalis and encouraged them to register.

Onalaska city of

State/FEMA CR team left 1-800 Teleregistration/DRC flyers at 3 churches, 3 homes and 2 businesses, speaking to 14 individuals. One resident said that his parents lost everything; however, they had already registered and been inspected by FEMA stating that they were pleased thus far.

Plan for Tomorrow (Future)

CR team will continue outreach

**COMMUNITY RELATIONS FIELD REPORT
FEMA DR# 1817 WA**

CITY: Mason

SHARED BY: S. Aker, E. Quarles, K. Dahl

: 2/7/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc.)	15
Total Individuals, face-to-face	6
Total Individuals with damage	4
Total individuals registered	0
Total businesses	1
Total CBO's	1
Faith Based Organizations	
Total agencies (county/local government)	

** Note: The above table is a total of your outreach in each town noted below.

's Activities

of Belfair

/State CR Team attempted to visit one address from the EM's damage list but unable to locate it due to road closures. CR will make another attempt at a later

Shelton

/State CR Team completed visits to residents listed on the EM's damage list for County. CR visited 15 homes; 6 contacts; 0 registered. CR provided flyers at all and encouraged registration. CR Team visited one business and a homeless reported to have had damage. The business reported no damage and the was closed. CR left flyers.

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Pacific

PREPARED BY: Ernest Jones, Bud Renn-WA, Arlene Richardson

DATE: 2/07/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	35
Total Individuals, face-to-face	17
Total Individuals with damages	1
Total Individuals, registered	0
Total Businesses	5
Total CBO's	0
Faith Based Organizations	6
Total Agencies (county/local government)	0

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

CR met with CR Manager, Ron Frabasilio, in Aberdeen and appraised him on activities in our area. We also discussed the addition of Grays Harbor County to the IA declaration.

Mental Health Status

The general well being of the community appears good. CR has encountered 2 residents this week who clearly appeared stressed out from the flood event.

DUA

CR is finding a great number of people who state a need for DUA. A DUA flier would help us a great deal.

South Bend

CR e-mailed County EM a link to food bank locations in the area per her request.

Raymond

CR visited the DRC at the Our Saviors Lutheran Church.

They are awaiting signage to post on the outside of the building. Otherwise they appeared well set up including land lines and faxes for applicants and DRC staff.

Approx. 6 residents who suffered flood damage were in attendance during the first half hour of the DRC's opening.

CR went door-to-door on Duyrea Street as requested by the Mayor.

CR found the last house on the EM list of damaged residences. All addresses on damaged home list have been visited (except for 2 addresses in Naselle we could not locate; see 2/06/09 report).

CR provided tele-registration fliers and encouraged applicants who had damage to apply with FEMA.

Languages

CR met about 5 families who speak Lao. Two of the families did not speak English.

CR met 2 Spanish speaking families who did not speak English. CR communicated with them in Spanish.

Plan for Tomorrow (Future)

COMMUNITY RELATIONS FIELD REPORT

FEMA DR 1817WA

COUNTY: Pierce

PREPARED BY: Bonnie Frabasilio, Reynaldo Aguilera, Chuck Rakoski (WA)

DATE: 2-07-09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	2
Total CBO's	2
Faith Based Organizations	40
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

City of Lakewood

The State/FEMA CR Team distributed Tele registration flyers and DRC location flyers to nine faith based organizations, also CR Team explained the application process to church representatives who stated they will announce information during their worship services when possible, as well as posting disaster information in bulletin boards and church bulletins. St Francis Cabrini has a membership of 1800 members including 1000 Spanish speaking members.

City of Tacoma

The State/FEMA CR Team distributed Tele registration flyers and DRC location flyers to 31 faith based organizations, also explained the application process to church representatives who stated they will announce information during their worship services when possible, as wells as posting disaster information in bulletin boards and church bulletins. Cascade Christian has 3000 members. Life Center Church has 3500 members, Holly Rosary Catholic Church has 1000 members, Saint Anne's Catholic Church has 800 members, and Visitation Catholic Church has 600 members. The State/FEMA CR Team distributed disaster assistance information to two businesses and two CBOs.

Plan for Tomorrow (Future)

Continue outreach to faith based organizations

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Snohomish

PREPARED BY: Martha Mills, Beverly Winder, Tessie Clark and Laura Sparr

DATE: 02/07/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	79
Total Individuals, face-to-face	52
Total Individuals with damages	44
Total Individuals, registered	18
Total Businesses	3
Total CBO's	0
Faith Based Organizations	0
Total Agencies (county/local government)	0

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

City of Snohomish

CR Team accompanied the Snohomish County Emergency Management Office with their "Community Disaster Clean-up" at the Stocker's Soccer Field. Fifty individuals volunteered to assist residents affected by the disaster with debris removal. Volunteers visited homes on Pine Ave and Sexton Rd that had requested assistance to remove debris located outside the homes. CR Team performed outreach to 30 residences located on Pine Ave and Sexton Rd. Of the 30 residences visited, 16 face to face contacts were made, with 13 reporting damage, five had insurance and one had registered. The residents were very receptive of the FEMA disaster materials. CR Team explained the FEMA process, distributed FEMA disaster materials and encouraged residents to register for assistance, as well as to visit the local DRC.

One resident assumed that he had registered with FEMA for assistance when he contacted the county. CR Team explained the FEMA process and encouraged the resident to register for assistance.

One resident was upset that the county is not taking steps to prevent further flooding along Sexton Rd. The resident advised that the river has been prevented from flowing naturally as a result of the city allowing the construction of homes in the area. CR Team will forward the resident's complaint to the county emergency management office.

CR Team accompanied PIO and the KOMO News in the Three Rivers Mobile RV Park. CR Team revisited 38 residences and spoke with 28 residents. Of the 28 face to face contacts, two had insurance, 26 had damage, 14 had registered and 10 had been inspected. Many residents in the park speak only Spanish. The majority of the residents have registered and their homes have been inspected. The residents were appreciative of the follow-up visits and the quick response from

FEMA. One resident had concerns about registering by cell phone because it takes too long, so CR referred him to the DRC. Residents are concerned about mitigation and preventing future flooding or moving to another location. One resident has a badly damaged home and landlord problems, CR advised her to register and ask about housing assistance, plus CR will follow up with information about resources for the landlord issue. CR Team answered residents' questions about the FEMA process and referred residents to the Monroe Disaster Recovery Center for additional assistance. CR Team explained the FEMA process and provided FEMA disaster materials to all residents who have not registered for assistance.

Three residents may need temporary housing due to the severity of the damage to their home. CR Team advised the residents to visit the Monroe Disaster Recovery Center to register and to inform IA of their housing needs. CR Team explained the FEMA process and provided the residents with FEMA disaster materials. CR Team observed many badly damaged homes so more housing assistance may be necessary. One resident reported overflowing septic systems during the flooding.

One resident assumed that she had registered with FEMA for assistance when she contacted the county. CR Team explained the FEMA process and encouraged the resident to register for assistance.

City of Monroe

CR Team visited the Monroe DRC and spoke with the DRC manager. The DRC had a total of 11 visits on 02/06/2009. CR Team assisted the DRC with translation for one Hispanic family with registration problems. CR Team explained to the family what documentation is needed to correct the registration problems.

CR Team visited two businesses in the city of Monroe that reported no damage. CR Team explained the FEMA process and provided FEMA disaster materials to be posted in the businesses. The businesses expressed appreciation of FEMA's support in the county.

City of Maltby

CR Team visited one high traffic business in the city of Maltby. The business did not sustain any damage and was eager to post FEMA disaster materials. CR Team explained the FEMA process and provided FEMA disaster materials to be posted in the business. The business was appreciative of FEMA's support in the county.

City of Arlington

CR Team visited 11 residences in the city of Arlington. Of the 11 residences visited, eight face to face contacts were made, with five reporting damage, three had insurance, two had been inspected and three were registered. CR Team explained the FEMA process and provided FEMA disaster materials for all residents. One resident thought she had registered because she had contacted the county, CR explained that she must contact FEMA directly and explained the registration process.

Residents reported that the river did not overflow as in 2006 but the pond located behind their homes overflowed. The residents stated that the county added a culvert at the top of the hill/road which has caused much more water to flow down the hill into the pond and overflow onto their properties. One resident stated that the county is scheduled to redirect the flow of water from the culvert into the river during the summer. CR Team explained the FEMA process, provided FEMA disaster materials for all residents and encouraged residents to register for assistance.

Plan for Tomorrow (Future)

Continue outreach in Snohomish County.

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1817 WA

COUNTY: Wahkiakum

PREPARED BY: Toby Rice, Penelope Sells, Jill Immekus

DATE: 2/7/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units , , etc)	14
Total Individuals, face-to-face	6
Total Individuals with damages	3
Total Individuals, registered	0
Total Businesses	1
Total CBO's	
Faith Based Organizations	6
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

CR Team is canvassing affected areas:

- Encouraging individuals to register
- Distributing Tele-registration flyers in English and Spanish
- Explaining FEMA, SBA, DUA and other disaster assistance programs
- Introducing community leaders to the CR mission and disaster assistance programs, and requesting their assistance in reaching out to affected residents and business owners

Town of Cathlamet

CR visited 6 Churches and met with 1 pastor; disaster information was left along with explanatory voice mails at 5 no-contacts. Church, located on Puget Island has 130 members; none report damage to residence or loss of work. Neither pastor nor County EM knows of any damage on the island.

CR canvassed 1 business; no damage; no loss of work; disaster assistance information will be made available.

Community of Gray's River

CR visited 3 residences on Satterlund Rd and Loop Rd; 2 contacts; 1 damaged; 1 on county list of reported damage; 1 insured; 0 registered; 1 stated they will register. Resident enquired

regarding 'buy out program'; CR referred to county EM. 1 resident without damage was very happy with FEMA because they had been able to use funds from last year to buy a used trailer and raise it 4'; their previous residence was heavily damaged again. Residents glad to see FEMA, but mentioned strong anti-government sentiments in the area.

Community of Rosburg

CR visited 11 residences scattered throughout a large rural area to the SW; 4 contacts; 2 damaged; 2 on county list of reported damage; 1 insured; 0 registered; 1 stated they will register. 1 resident on Mill Rd has flooded 3 times in 3 years, is insured, reported damage to the county, but most likely will not register due to minimal damage.

Plan for Tomorrow (Future)

No CR activities in Wahkiakum County. CR will meet with Cowlitz County EM and begin CR activities there.

End of Report

COUNTY: King

PREPARED BY: Don Dao, Kim Pham, Chant Siripanyo and Andre Delice

DATE: 2-11-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	27
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

Town of Carnation

Multi-Lingual CRS Team assist King County FEMA/State CRS Team at the County Public Meeting. This meeting is more of a testimonial of King County residents. There were 200-250 residents who attend this public meeting. 3 Hmong families attended the meeting in which they are farmer. Team did refer them to their Local Farm Services Agency.

End of Report

COUNTY: Pacific

PREPARED BY: Don Dao, Kim Pham, Chant Siripanyo and Andre Delice

DATE: 2-11-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	7
Total Individuals, face-to-face	4
Total Individuals with damages	0
Total Individuals, registered	0
Total Businesses	
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

Town of Raymond

Multi-Lingual CRS Team assisted Pacific County FEMA/STATE CRS team with the Lao's who live in Raymond. Team went to 7 known Lao's residents spoke to and explains the FEMA Assistance Program to 4 individuals, which they stated that the flooding this year only gotten to the side walks and did not reach their dwelling. Individuals did say that last year they needed the help, but did not know of such a program was available. Team did encourage 1 applicant to register with FEMA; App. Structure is sinking due to soften soil from the recent flooding. Team did explain to her about the Hazard Mitigation Grant Program and refers her to Disaster Recovery Center for further information.

End of Report

Page 1 of 3

COUNTY: Benton County

PREPARED BY: Linda Mariz, Rick Williams, Bob Vandenheuvel

DATE: 02/11/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	28
Total Individuals, face-to-face	9
Total Individuals with damages	4
Total Individuals, registered	2
Total Businesses	7
Total CBO's	3
Faith Based Organizations	3
Total Agencies (county/local government)	3

**Note: The *above* table is a total of your outreach in each town noted below.

Today's Activities

Benton City

FEMA/State CR did outreach in the town of Benton City, visiting both of the 2 residents and the single business listed on the EM's damage assessment list. Tele-registration flyers were left at two homes, and FEMA/SBA information was left with the manager of the business—Bridge Trailer Park directly on the river.

CR met with the mayor of Benton City who stated that Benton City has a population of 2,900, 71.9% of whom are Caucasian, 26% Hispanic, and the remainder being micro-percentages of Asian, Black, and Native American/Pacific Islander.

Concerning the flooding of Jan. 6-16, the mayor stated that a small amount of floodwater entered the sewer system and Bridge Trailer Park was without sewer service for one day. The water system was never compromised by flooding. When asked about the percentage of the population affected by flood, the mayor said he didn't know, but thought that "most damage was minor."

The mayor's concern for the future is that the present NFIP flood map is not as accurate as it should be, and that he would like to see it redrawn. FEMA/State CR suggested that the mayor meet with his Benton County EM and other county officials about where it should be redrawn, and then present their information to FEMA/NFIP.

CR left tele-registration flyers with the staff of City Hall, the Chamber of Commerce, 3 businesses, and 3 churches. "Dear Pastor" letters were also left at the churches.

Prosser

FEMA/State CR met with the Executive director of the Prosser Chamber of Commerce. Prosser is the county seat of Benton County, but had no flood damage in the immediate area. CofC director took a tele-registration flyer and said he would scan it into his bi-weekly eNews column that serves a list of 900 people.

In the Benton County Courthouse, flyers were left in two offices: Public Works Department and the Sheriff's Department. In addition, at the Sheriff's Office, CR introduced themselves and told the secretary that CR would be working in the county.

Old Empire Highway

FEMA/State CR drove the old river road from Prosser to Richland looking for possible unreported damage along the Yakima river. None was found.

West Richland

CR left flyers at the West Richland Chamber of Commerce and found out that they had already been contacted by the Olympia JFO. The chamber had already sent out the tele-registration flyer electronically to their 162 member list-serve. They were happy to have paper flyers.

FEMA/State CR visited 13 residences from the County EM's list of 38. CR talked to 4 of those residents, and left flyers only at 9 houses. Four have insurance, and 0 have applied to FEMA. In addition to working from the EM's list, tele-registration flyers were left at 12 other riverside residences in the neighborhood. CR had 4 face to face contact with non-list residents.

Plan for Tomorrow (Future)

CR will continue community outreach in Richland/West Richland, which includes finishing with those on the EM's list.

KEY CONTACTS

Lloyd Carnahan

Mayor of Benton City

708 9th Street

Benton City WA 99320

Ph 509-588-3322

Fx. 509-588-3323

(Continued)

Jim Milne
Executive Director
Prosser Chamber of Commerce
1230 Bennett Avenue
Prosser WA 99350
Ph 509 786-3177
Jimmilne@prosserchamber.org

COUNTY: Clallam

PREPARED BY: D Mills / D Sloan

DATE: 2/11/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	8
Total Individuals, face-to-face	9
Total Individuals with damages	0
Total Individuals, registered	0
Total Businesses	9
Total CBO's	1
Faith Based Organizations	0
Total Agencies (county/local government)	1

**Note: The *above* table is a total of your outreach in each town noted below.

Today's Activities

Rural County: Everyone on the State List has been contacted. All listings were included in the Emergency Managers list from 2/10.

Forks: There are six mobile home parks in Forks and the immediate Forks area.

Forks Mobile Home Park (MHP); spoke with Assistant Manager, no known damage, will post and distribute flyers.

Castle Rock MHP; spoke with resident who states they may have received water damage to roof. Left flyer, told to register. This resident pointed out a neighbor's home that was damaged; the home was unoccupied with padlock on door. Flyer left in door.

Alder Grove MHP; spoke with manager, stated no known damage in park. Will post and distribute flyers.

Broadview MHP; spoke with manager, no damage in park. Will post and distribute flyers.

Grove Stevens MHP; spoke with resident. No known damage in park. Flyers left.

Rain Forest MHP; spoke with manager's daughter, she didn't know if there was damage in park. CR will follow up with manager.

anyone sustaining damage from the flood. She took flyers and will post at her store, and the Windfall Thrift store, the Catholic Church and the Food Bank.

Chamber of Commerce: Spoke with the director; she stated she received the information on the Reader Board postings. They will start working on it Monday when her boss returns. She did not know of any home that received damage from the flooding.

Lunsford Real Estate: CR was told that the owner of the Broadview MHP worked at Lunsford. Incorrect information. Spoke with staff at Lunsford and they knew of no homes that received damage from the flooding. Will post flyer.

CR spoke with the manager of Plaza Jalisco, he stated he did not know of anyone whose home was flooded. The manager provided CR with name and number of local Hispanic community leader.

Plan for Tomorrow (Future): CR requested and received information on possible person of leadership in the Forks Hispanic community. Will contact and follow up with that person, and also the Catholic Church.

COUNTY: Cowlitz

PREPARED BY: Toby Rice, Penelope Sells, Jill Immekus

DATE: 2/11/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	4
Total Individuals, face-to-face	4
Total Individuals with damages	3
Total Individuals, registered	3
Total Businesses	1
Total CBO's	1
Faith Based Organizations	4
Total Agencies (county/local government)	2

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

CR Team is canvassing affected areas:

- Encouraging individuals to register
- Distributing Tele-registration and DRC information
- Explaining FEMA, SBA, DUA and other disaster assistance programs
- Introducing community leaders to the CR mission and disaster assistance programs, and requesting their assistance in reaching out to affected residents and business owners

City of Kelso

CR followed up on the damaged apartment building (with 13 displaced, mostly Spanish-speaking, households) by meeting the Apartment's Resident Services Coordinator at the DRC. DRC Manager and State representative was present at the meeting. Coordinator is bilingual, and is in close contact with families. He stated each household includes about 6 individuals, making a total of 80 affected residents. 10 families are currently in a hotel, with rooms paid for by the Archdiocese; the rest are with relatives. Coordinator stated he will assist households with registering by phone today. CR provided contact information in case issues arise, and will follow up. DRC Manager encouraged visits by all households, and

were provided for all households.

Catholic Community Services Program Coordinator, who is involved in gathering household necessities on behalf of the families, was also present at the meeting. CR referred questions regarding the role her program might take to DRC Manager, and to County EMD, who is trying to gather support for a local Long-Term Recovery Committee.

IGA: CR met with Mayor and City Manager. CR discussed FEMA, State and other disaster assistance programs, sequence of delivery and CR mission. Mayor was very interested learn about all programs, and stated the city would do all it could to encourage registration and visits to DRC with questions and issues. Mayor stated he was very happy with FEMA response so far. Mayor is part-time and volunteer. As a CPA, he has already fielded questions from affected clients regarding tax issues. CR provided IRS Disaster Loss Kits for individuals and businesses, and discussed DRC as a resource to the community for all disaster-related questions and issues.

CR visited 4 residences; 4 contacts; 3 damaged; 3 registered; 1 insured. 2 residences can only be accessed by private bridge, which was destroyed. No immediate needs reported.

Special Needs: 1 resident is the owner of the bridge. She is 80 years old, legally blind, and has impaired mobility. Home is $\frac{1}{4}$ mile from bridge, which is impassable by vehicle; no other roads exist. Son is involved in care, grocery shopping, etc. Resident is registered, her son has visited DRC, and FEMA inspection was completed this afternoon. CR has filled out and turned in Special Needs Referral.

Private Sector: CR visited 1 business with a very visible reader board on Allen St. Owner agreed to display disaster information. No staff or clients reporting damage.

CR visited 4 churches and spoke with staff at 2. 230 total members; 1 damaged; registration status unknown. Disaster information will be made available to members.

CR contacted County EM Office and followed up with Assistant. No new issues. CR is scheduled to meet with volunteers Tuesday, and has suggested DRC Manager brief volunteers on their message prior to outreach. DRC Manager stated she will be available.

Plan for Tomorrow (Future)

Canvass key contacts in the community, post tele-registration and DRC flyers near affected areas, and canvass areas of damage.

End of Report

COUNTY: Grays Harbor

PREPARED BY: Ernest Jones, Bud Renn-WA, Arlene Richardson

DATE: 2/11/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	34
Total Individuals, face-to-face	26
Total Individuals with damages	10
Total Individuals, registered	5
Total Businesses	6
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	5

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

Elma

CR went door-to-door in and around the City of Elma; provided FEMA/State tele-registration and DRC fliers and DUA information; encouraging residents who had damage to make application and visit the DRC as appropriate.

CR visited 11 of the 137 homes on the EM provided address list.

CR met with Diana Easton, Treasurer-Clerk of the City of Elma. CR provided FEMA/State tele-registration and DRC fliers and DUA information; encouraging residents who had damage to make application and visit the DRC as appropriate.

CR met with Brad Peckham of Station 54 of the Elma Volunteer Fire Dept. He stated they had water in the fire station as a result of the 1817-WA flood event.

CR provided FEMA/State tele-registration and DRC fliers and DUA information; encouraging residents who had damage to make application and visit the DRC as appropriate.

CR met with Diana Bennett of the Elma City Volunteer Fire Dept. CR provided FEMA/State tele-registration and DRC fliers and DUA information; encouraging residents who had damage to make application and visit the DRC as appropriate. CR referred her to the WA EMD website for resources regarding mitigation, a particular interest of that fire station.

CR provided FEMA/State tele-registration and DRC fliers and DUA information; encouraging residents who had damage to make application and visit the DRC as appropriate.

Wenzel Slough Road

One house hold in this repetitive flood area stated that they are in the process of having their house raised. They are interested in mitigation funds to help with this and other mitigation costs. The resident stated that she has called the county and FEMA in an effort to receive financial assistance for these projects. She feels as though she's received the run-around regarding her efforts. CR explained the process for counties receiving mitigation funds from the state via FEMA. We suggested she continue to contact her local officials to make her mitigation needs and desires known.

No Critical Issues.

Plan for Tomorrow (Future)

Door to door in Grays Harbor county focusing on Humptulips, Quinault and Hoquiam noted in EM-provided.

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1817 WA

COUNTY: Lewis

PREPARED BY: WMarchel, GDesrosiers, DRaines

DATE: 2/11/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	10
Total Individuals, face-to-face	13
Total Individuals with damages	08
Total Individuals, registered	05
Total Businesses	00
Total CBO's	00
Faith Based Organizations	00
Total Agencies (county/local government)	01

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

Toledo city of

State/FEMA CR team visited 2 homes. One resident informed team that they have registered, have been inspected and is expecting a check within the next week. The other resident informed team that they had registered with but did not qualify for assistance due to the fact that the damage was primarily to their land. They did however apply with SBA and were approved. They were happy about the way they were being treated and are pleased with the outcome thus far.

Onalaska city of

State/FEMA CR team left 1-800 Teleregistration/DRC flyers 4 homes. CR team spoke to one family that had registered, been inspected and received their FEMA check all within a week and a half. The woman informed us that she was extremely pleased and they considered themselves to be a "walking advertisement".

CR team also spoke with a family that had registered, been inspected and waiting for their check. They were also pleased with FEMA's response time and thought they were being well taken care of.

Chehalis city of

State/FEMA CR team left 1-800 Teleregistration/DRC flyers at City Hall. CR team spoke with the city clerk who informed team of an area that might have sustained damage but was not completely sure.

Chehalis city of

State/FEMA CR team left 1-800 Teleregistration/DRC flyers at 2 homes. One family reported damage but had not registered since they didn't think they would qualify. CR team expressed the importance of registering and strongly recommended that they do so as soon as possible.

State/FEMA CR team has contacted 296 of 382 addresses provided by the EM.

Plan for Tomorrow (Future)

CR team will continue outreach

DATE: 2/11/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc.)	8
Total Individuals, face-to-face	25
Total Individuals with damage	3
Total individuals registered	0
Total businesses	16
Total CBO's	3
Faith Based Organizations	
Total agencies (county/local government)	2

** Note: The above table is a total of your outreach in each town noted below.

Today's Activities

Mason County

FEMA/State CR Team met with the EM to update him on CR's progress in Mason County. He was pleased with CR's efforts and had no issues or concerns. Information was given on damage near Elma. CR visited the area (see below)

Town of Hoodspur

FEMA/State CR Team posted registration and DRC flyers at the library and 7 businesses; 8 contacts were made and no damages were reported.

Town of Lilliwaup

FEMA/State CR Team posted flyers at the one store in town, the store at Lake Cushman Village and the store at Rest-a-While Park.

Town of Eldon

FEMA/State CR Team posted flyers at the store and gas station.

City of Shelton

FEMA/State CR Team posted flyers at 4 businesses in town; 8 contacts; 3 had damage; 2 were covered by insurance; 0 registered. CR visited City Hall and provided flyers for posting and distribution. CR posted flyers at the Community Action and Family Council office.

City of Elma (Elma is mostly in Grays Harbor County but these addresses are in Mason and have Elma addresses)

FEMA/State CR Team visited the Decker Creek – River Haven area and stopped at 8 homes; 7 contacts; 3 had damage and 0 were registered.

Note: All homes (6) on the EM's call-in list have been visited

COUNTY: Pacific

PREPARED BY: Ernest Jones, Bud Renn-WA, Arlene Richardson

DATE: 2/11/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

No activity in Pacific County today.

South Bend

Raymond

Naselle

Plan for Tomorrow (Future)

COUNTY: Pierce

PREPARED BY: Bonnie Frabasilio, Rey Aguilera, Chuck Rakoski, WA

DATE: 02-11-09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units , etc)	47
Total Individuals, face-to-face	24
Total Individuals with damages	15
Total Individuals, registered	6
Total Businesses	4
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	4

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

CITY of Orting

The State/FEMA CR team met with the Orting City Clerk to provide the registration and DRC flyers. CR also provided the sequence of delivery to the City Clerk and her staff. They may publish the tele-registration on the cities "reader board", if the city council members give their permission. The City Clerk will share the FEMA information at the council meeting this evening.

CR met with the Superintendent of Schools and his assistant. They stated that they had seen information in the media explaining that reporting damage to the County EMD was not the same as registering for assistance with FEMA. They were pleased that CR was in the community talking with affected residents. CR explained the application process and left tele-registration/DRC flyers for distribution to parents and staff.

CR distributed disaster assistance information at the Library and posted flyers at the post office.

State/FEMA CR team contacted 47 residences, which includes 14 from the EM's list: 24 personal contacts, 15 reported damages, 7 are registered, and 8 were encouraged to register. All were given tele-registration/DRC flyers and directed to the DRC for additional information and updates on their application.

The tele-registration number is on a "reader board" located at SR 167 near SR 410.

END

Plan for Tomorrow (Future)

COUNTY: Skagit

PREPARED BY: E. Dale Hastin, State CR: Dennis Parlari, Federal CR

DATE: 12 February 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	4
Total Individuals, face-to-face	20
Total Individuals with damages	3
Total Individuals, registered	0
Total Businesses	7
Total CBO's	1
Faith Based Organizations	1
Total Agencies (county/local government)	0

**Note: The *above* table is a total of your outreach in each town noted below.

Today's Activities

MOUNT VERNON

CR Team visited two homes on the County EM list and two in the area who had not reported damage. Tele-registration flyers were left and encouraged them to register with FEMA. These homes had water in the crawl spaces, furnace ducts, and saturated insulation. Six other residences in the area had dock damage. These residences are located along the Lake McMurray area.

Spoke with the fire chief in District 15 and he indicated that the fire station had sustained damage. We encouraged him to contact the county EM in the event that PA would be declared.

There was one no-contact at one location from the EM list that appeared to have sustained extensive damage to barn and out buildings which was very obvious and the home appeared to be un-inhabited. Mold and Tele-registration flyers were left. There were no neighbors.

CR Team left Tele-registration flyers at the Mount Vernon post office which they will put in the break room. The Mount Vernon Senior Center accepted Tele-registration flyers and mold and mildew information. They will also put the FEMA number on their reader board, include a Tele-registration flyer with the delivery of meals-on-wheels, and in their newsletter. The Mount Vernon public library will place the FEMA flyers and post on a bulletin board. The local co-op food store will place and post the FEMA flyer. They indicated that they had

flyers were left at the local feed store, a building supply store, and a flooring store. All said they would place and post the flyers.

CR spoke with a manager at a local realty office who said he would post the number on their reader board. A local Baptist minister said he will put a message in the Sunday Bulletin, will accept flyers, and will share information about the FEMA registration process at the monthly Baptist Pastor meeting, which includes Skagit and Island Counties.

The local genealogical society will send out an email to 138 members with the information from the FEMA Tele-registration flyer.

Plan for Tomorrow (Future)

The plan for Thursday is to continue to work in the Skagit County area contacting faith based organizations, the hospital, and schools in the morning and the Bow-Edison-Samish area in the afternoon, working from the County EM's list.

COUNTY: Snohomish

PREPARED BY: Martha Mills, Beverly Winder, Tessie Clark and Laura Sparr

DATE: 02/11/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	92
Total Individuals, face-to-face	34
Total Individuals with damages	26
Total Individuals, registered	2
Total Businesses	1
Total CBO's	2
Faith Based Organizations	0
Total Agencies (county/local government)	3

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

Snohomish County

On the EM State List of 144 homes, CR team has visited 57 homes as well as the surrounding homes that may have damage.

City of Arlington

CR Team visited 68 residences in the city of Arlington. Of the 68 residences visited, CR made 23 face to face contacts, ten have insurance, one is registered, 19 have damage, and one has been inspected. CR Team explained the FEMA process, provided FEMA disaster materials to all homes visited, and encouraged all residents to register with FEMA for assistance. On the EM State List, 35 residences are in the City of Arlington. CR has visited nine of these residences as well as the neighboring homes that may have damage.

CR Team visited one business and left flyers for posting. CR Team followed up with copies of the FEMA Tele-registration flyers in Vietnamese and Russian at one major employer.

One resident inquired about debris removal in the city of Arlington. CR Team referred the resident to the county for assistance.

company reader board and is sending the information via newsletter to all of his clients about registering for FEMA disaster assistance.

Of the residents contacted, many still have standing water beneath their homes; some homeowners are aware of the potential problems, but many are not aware of possible mold and mildew problems.

City of Granite Falls

CR Team visited 24 residences in the city of Granite Falls. Of the 24 residences visited, CR made 11 face to face contacts, two have insurance, one is registered, seven have damage, and one has been inspected. CR Team explained the FEMA process, provided FEMA disaster materials to all homes visited, and encouraged all residents with damage to register with FEMA for assistance. On the EM State List, two residences are in the City of Granite Falls. CR has visited both of these residences as well as neighboring homes that may have damage.

CR Team visited one business, the police department, the city hall, the fire department, the library and the community resource center. CR Team provided all organizations visited with FEMA disaster materials, explained the FEMA process and encouraged all affected residents to register.

CR Team spoke with the mayor while visiting the city hall. The mayor advised that he would distribute the FEMA disaster materials at the city's council meeting tonight, as well as post the flyer in the city hall. The mayor, the police chief, the fire chief and the community resource center's office coordinator all provided information on areas affected by the disaster. The librarian requested an electronic copy of the FEMA Tele-registration to email to the webmaster for posting on the website for all Snohomish and Island County libraries. CR will follow through to provide the flyer.

CR Team observed that Carpenter Rd and 171st Ave SE between Granite Falls and Monroe have eroded for short distances and are reduced to one lane. Highway crews are repairing the roads.

One resident inquired about debris removal in the city of Granite Falls. CR Team referred the resident to the county for assistance.

City of Monroe

CR Team revisited the Monroe DRC and spoke with the DRC Manager. The DRC manager reported four visits to the DRC 02/10/2009.

Plan for Tomorrow (Future)

Continue outreach in the city of Arlington.

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Pierce

PREPARED BY: Andre Delice, Kim Pham and Chant Siripanyo

DATE: 2-12-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	12
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	
Total CBO's	2
Faith Based Organizations	
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

City of Tacoma:

FEMA/STATES CRS Team visited the Tacoma Community Center/ Senior Activities Center and provided FEMA Disaster Assistance information. Team spoke with the Recreation Supervisor and explained a brief process of the FEMA registration, DUA assistance, and SBA Loans. She reported that there are approximately 500 visitors every weekend and 50-60 visitors on a regularly bases, yet unknown of any damage reported. With the permission of Recreation Supervisor, Team was able to post FEMA Tele-registration flyers on the bulletin board. Nevertheless, team advised her to inform anyone that maybe suffer damage from recent disaster to visit the near by DRC for more information.

FEMA/STATE CRS Team visited the Korean Women's Association of Washington State. Team spoke to the receptionist and explained the FEMA Disaster Assistance Program. She stated that there are approximately 80,000 Korean in Pierce County and 75,000 in King County, but yet was not aware of any damage reported from the Community. Team will follow up and re-visit the office when Korean tele-registration flyer become available as well as refer her to advise the residents to visit the DRC for further information if they're suffering damage due to the current disaster.

COMMUNITY RELATIONS FIELD REPORT
FEMA DR-1817-WA

Page 1 of 2

COUNTY: Benton County

PREPARED BY: Linda Mariz, Rick Williams, Bob Vandenheuvel

DATE: 02/12/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	45
Total Individuals, face-to-face	17
Total Individuals with damages	5
Total Individuals, registered	0
Total Businesses	1
Total CBO's	1
Faith Based Organizations	4
Total Agencies (county/local government)	1

**Note: The *above* table is a total of your outreach in each town noted below.

Today's Activities

Benton City

FEMA/State CR continued community outreach in Benton City. The Team focused on the list supplied by the Benton County EM. FEMA/State CR has contacted 2 of the 2 Benton City addresses provided by the EM.

FEMA/State CR left 1-800 flyers and Mold pamphlets at each residence and with every person talked to.

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	15
Total Individuals, face-to-face	7
Total Individuals with damages	0
Total Individuals, registered	0
Total Businesses	0
Total CBO's	0
Faith Based Organizations	0
Total Agencies (county/local government)	0

West Richland/Richland

FEMA/State CR continued community outreach in the Richland/West Richland area.. The Team focused on the list supplied by the Benton County EM which contained 30 residences in the area. FEMA/State CR has contacted 30 of the 30 addresses provided by the EM in the Richland/West Richland area.

In addition to visiting all houses on the list, FEMA/State CR also went to every address in the affected area.

FEMA/State CR left 1-800 flyers and Mold pamphlets at each resident and with every person talked to.

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	30
Total Individuals, face-to-face	10
Total Individuals with damages	5
Total Individuals, registered	0
Total Businesses	1
Total CBO's	1
Faith Based Organizations	4
Total Agencies (county/local government)	1

EM Courtesy Call

FEMA/State CR made a courtesy call to the Benton County EM to update them on the team progress.

EM is happy with team's progress.

EM updated team on the opening of the DRC

Open Tuesday 2/17/09 to 2/19/09

Fire Station 420; Fire District No 4

2604 Bombing Range Rd.

West Richland, Wa 99353

FEMA/State CR located the site of the DRC so they could refer potential clients to the location.

No new information from the EM.

Plan for Tomorrow (Future)

FEMA/State CR will continue community outreach in Richland/West Richland and Benton City. The Team will return to the addresses listed by the EM where no contact was made. The Team will also distribute DRC Flyers.

Finito

COMMUNITY RELATIONS FIELD REPORT
FEMA DR-1817-WA

COUNTY: Clallam

PREPARED BY: D Mills / D Sloan

DATE: 2/12/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	22
Total Individuals, face-to-face	15
Total Individuals with damages	3
Total Individuals, registered	1
Total Businesses	5
Total CBO's	0
Faith Based Organizations	0
Total Agencies (county/local government)	0

**Note: The *above* table is a total of your outreach in each town noted below.

Today's Activities

Forks: The remaining six names on the Emergency Managers list was contacted today and provided with registration information.

Sekiu: CR visited Post Office; spoke with Post Master, she knew of no homes that had been flooded. Flyer posted, and flyers and Flood Safe publication left.

Clallam Bay: Visited elementary school and spoke with staff. Registration flyers sent home with 77 students K-6 grades. Staff provided CR with 7 names and phone numbers of sites where homes were possibly affected by the flooding. CR drove to each location.

Visited Post Office; spoke with interim Post Master. She knew of no homes that had been flooded. Flyer posted, and Flood Safe publication left.

Visited library and spoke with staff; no new information on flooded homes was provided. Flyer was posted, and flyers and Flood Safe publication left.

Rural County: CR visited the sites provided by staff at school.

Charlie Creek Road: Three residences posted, spoke to two home owners. One home affected by flood.

Weel Road: Five residences posted, spoke with one home owner. Water surrounded all homes, unknown if homes affected.

State Route 113: Two residences and one business posted. Spoke with business owner whose business was affected. Flyer posted.

State Route 112, Pysht River area: Flyered 12 residences, spoke with one home owner.

Owner expressed a concern regarding a large amount of debris matter, (many fallen trees), covering the Pysht River. The water is flowing through; however the trees are at or near water lever and acting as a sweeper collecting additional debris as it floats down stream. And additional concern is SR 112 that parallels the river at this point. Just inside the fog line there is fresh cracks in the asphalt. The road is not buckling from freezing, but rather the shoulder appears to be starting to slough off towards the river. The river runs directly beside the road bed at this location. Exact location: across from 24563 State Route 112; between utility poles 134342 and 134343.

Plan for Tomorrow (Future): CR will return to the Sekiu Clallam Bay area.

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1817 WA

COUNTY: Cowlitz

PREPARED BY: Toby Rice, Penelope Sells, Jill Immekus

DATE: 2/12/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	1
Total Individuals, face-to-face	1
Total Individuals with damages	1
Total Individuals, registered	1
Total Businesses	
Total CBO's	2
Faith Based Organizations	
Total Agencies (county/local government)	2

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

CR Team is canvassing affected areas:

- Encouraging individuals to register
- Distributing Tele-registration and DRC information
- Explaining FEMA, SBA, DUA and other disaster assistance programs
- Introducing community leaders to the CR mission and disaster assistance programs, and requesting their assistance in reaching out to affected residents and business owners

City of Kelso

CR met with County Assessor, who offered to provide CR with detailed GIS maps with occupant information of damaged areas, as identified by City of Kelso Fire Chief.

CR visited VFW Post #3017 and met with Commander, who stated none of the 250 members had reported residential or business damage. Disaster assistance information will be made available to veterans.

CR followed up with 1 household on Allen St that can be accessed only by bridge destroyed by flood. Resident stated she is registered, inspection is complete, and has not visited the

DRC but intends to tomorrow. Residents stated she would not be able to remain in her home if the bridge was under construction or removed. CR discussed possible housing assistance and referred to DRC.

CR re-visited Library to ensure DRC information is available to patrons. 2000 people use the facility per week.

City of Longview

CR visited City Hall and met with Public Works Director and Storm Water Manager, who stated the event was 'the most internal flooding the city has experienced.' Manager stated a list of known residential and commercial damage will be generated; no estimate of damage currently available. A pump at pump station in West Longview failed, causing street flooding and some residential damage. Manager stated residents will probably file claims against the city. No known individuals with special needs. Disaster information will be made available at office.

Plan for Tomorrow (Future)

Canvass key contacts in the community, post tele-registration and DRC flyers near affected areas, and canvass areas of damage.

End of Report

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Grays Harbor

PREPARED BY: Ernest Jones, Bud Renn-WA, Arlene Richardson

DATE: 2/12/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	31
Total Individuals, face-to-face	31
Total Individuals with damages	16
Total Individuals, registered	5
Total Businesses	2
Total CBO's	1
Faith Based Organizations	
Total Agencies (county/local government)	8

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

Humptulips

CR went door-to-door in and around the unincorporated community of Humptulips. This very rural and widespread community suffered more damage than this team has seen in Pacific or Grays Harbor Counties thus far. Although only 5 residents had already applied with FEMA we saw upwards of a dozen homes that clearly had water in the house and at least that many that had flood water hit the under floor insulation.

CR provided disaster assistance information.

CR visited 18 of the 137 Grays Harbor homes on the EM provided address list in this community.

Hoquiam

CR met with Tracy Wood, Community Service Coordinator of the City of Hoquiam and Evelyn Clark, Office Manager for the Grays Harbor Crisis Clinic; Capt. Tim Smith of the Hoquiam Fire Dept.(he was very complimentary of FEMA/CR's efforts), CR provided disaster assistance information.

CR went door-to-door in Hoquiam visiting 4 homes on the EM list of 137 homes in the county, 2 of which had damage.

Note: Although many of the EM provided addresses are listed with Hoquiam zip codes they are not in the incorporated City of Hoquiam. Much of what we have called Humptulips is really between the communities of Copalis Crossing and Hoquiam.

Aberdeen

CR met with J'Neil Lee, Office Supervisor of WA State Worksource and Barbara Riedesel, Aberdeen DSHS Office Manager; CR provided disaster assistance information.

CR observed the Aberdeen Fire Dept. reader board on Hwy.12 with the FEMA tele-registration phone number.

Plan for Tomorrow (Future)

Contact Anne Sullivan, EM to update her on our activities to date, per her request.

DATE: 2/12/09

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1768 WI

SPECIAL REPORT, CARNATION MEETING

COUNTY: KING

PREPARED BY: Clark Argeris; Rhonda Brooks; Bon Vernarelli

DATE: February 12, 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	0
Total Individuals, face-to-face	10
Total Individuals with damages	3
Total Individuals, registered	1
Total Businesses	2
Total CBO's	2
Faith Based Organizations	0
Total Agencies (county/local government)	2

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

Issaquah

CR met with EM and the Public Works Director and informed us of the following:

CERT teams went door to door to flood damaged properties and delivered flyers with FEMA disaster information including the telephone number. They also did a direct mailing to repetitive loss properties with the same information.

Officials indicated that 30 homes and 15 businesses had experienced flood damages. They said that some of these were low income residences and apartments and CR will follow up with visits to the areas.

They have utilized their community radio and T.V. station, as well as their website to inform citizens of disaster relief information. The city PIO will be putting FEMA disaster assistance information in all of these medias.

CR was informed that the primary flood damages were to businesses on Gilman Boulevard and that some employees were out of work for at least 3 weeks. CR will follow up with visits to these businesses.

Fall City

CR met with the EM who provided a detail description of the homes and businesses that were affected by the flooding. According to the EM, the businesses affected include a restaurant, a dairy farm, a tree farm, a kennel, 3 golf courses and a private owned campground. Homes are primarily located along the Fall City/Snoqualmie road near the Snoqualmie River. The EM also uses an internet "news group" that he will use to notify the community of FEMA disaster assistance information.

CR provided printed materials and explained the application process. The EM has worked for the Fire Department for 28 years and will contact each of the affected citizens and encourage them to register. CR will also follow up with visits.

CR visited a local restaurant and talked to the owner who has previously been flooded and he expressed frustration with the lack of assistance. He stated that he will not be registering this time. While in the restaurant, a patron came up to us and thanked us for encouraging him to apply and expressed his appreciation for the work we do. He stated that we were "faster than his insurance company". The waitress also said that she was going to apply because the patron was so pleased with his FEMA experience.

CR also posted flyers at the Post Office and at the local library.

End of Report

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: King

PREPARED BY: Andre Delice, Kim Pham and Chant Siripanyo

DATE: 2-12-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	2
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	
Total CBO's	
Faith Based Organizations	1
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

City of Auburn:

FEMA/STATES CRS Team visited Wat Washington Buddhist Vanaram (Thai Temple). Team spoke with the Master and explained the FEMA Disaster Assistance Program and other available assistance. He stated that yet, no one has reported any damage due to the Flooding, Landslide and Mudslide Storm, but he posted FEMA Tele-Registration Flyer on the bulletin for anyone who knows of families that may need the assistance. He then invited the Team to join Sunday Service on Feb. 15, 2009 at 12:00 P.M. to explain and provide the FEMA Disaster Assistance Program to approximately 40-50 members.

Plan for Tomorrow (Future)

FEMA/STATES CRS will continue outreach in the Community.

End of Report

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1817 WA

COUNTY: KITTITAS

PREPARED BY: Pam Brown, Linda Powell

DATE: 021209

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	28
Total Individuals, face-to-face	14
Total Individuals with damages	17
Total Individuals, registered	1
Total Businesses	1
Total CBO's	0
Faith Based Organizations	0
Total Agencies (county/local government)	0

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

ELLENSBURG:

Cr Team continued visiting addresses on the EM list and some of their neighbors. We visited 15 additional addresses of the 392 on the EM list of which 7 were contacts.

Most of the damage we found was to driveways and culverts and those residents were advised to register. Disaster assistance information was left with each.

The DRC will open tomorrow. We drove by to locate it and have also advised contacts of its location and impending opening.

End of Report

Plan for Tomorrow (Future)

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1817 WA

COUNTY: Lewis

PREPARED BY: WMarchel, GDesrosiers, DRaines

DATE: 2/12/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc)	20
Total Individuals, face-to-face	21
Total Individuals with damages	14
Total Individuals, registered	02
Total Businesses	03
Total CBO's	00
Faith Based Organizations	00
Total Agencies (county/local government)	00

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

Rochester city of (Lewis Co.)

State/FEMA CR team left Disaster Recovery Information at 7 homes. One resident informed team that they had not registered because damage sustained was primarily to their barn. CR team suggested that they registered and informed them of the SBA and FSA programs.

Centralia city of

State/FEMA CR team left Disaster Recovery Information at 4 homes and 1 business. The business contacted had already registered and are in the process of filling out an SBA loan application.

Silver Creek city of

State/FEMA CR team left Disaster Recovery Information with 1 business. The owner reported damage to the boat launching ramp but had not registered. CR team suggested that he registered and provided information on SBA programs.

Morton city of

State/FEMA CR team spoke with the city clerk who provided further information regarding the homes located on Justin Lane. According to the city clerk, there are 7-10 homes located on this road, one of which has been considered a complete loss.

The bridge connecting Justin Lane to the main road has been destroyed by the debris and high water rushing down the river which occurred as a result of the storms. According to sources, the residents were granted permits to build their homes on what is considered to be a recreational site (due to the fact that it sits on the river) and the timber company does not want to rebuild the bridge. These homes are reportedly worth 200-300k.

According to sources, a local logging/timber company has been escorting the families up a back road which is not considered safe for travel during the week. The road remains closed on weekends. However, there is one family that team was told of that refuses to leave their property, fearing that the timber company or the county would not allow them to return if the property is vacant.

State/FEMA CR team left Disaster Recovery Information at 9 homes around the city. CR team also spoke with a family that had registered, been inspected and received a check all within a four (4) day period. They were pleased with FEMA's response time and thought they were well taken care of.

State/FEMA CR team also spoke with a local LDS Bishop who says that there is a family wanting to donate 320 square feet of flooring to a deserving family.

State/FEMA CR team has contacted 308 of 382 addresses provided by the EM.

Plan for Tomorrow (Future)

CR team will continue outreach

INTY: Mason

PARED BY: S. Aker, E. Quarles, K. Dahl

E: 2/12/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc.)	3
Total Individuals, face-to-face	0
Total Individuals with damage	2
Total individuals registered	
Total businesses	
Total CBO's	
Faith Based Organizations	
Total agencies (county/local government)	

** Note: The above table is a total of your outreach in each town noted below.

ay's Activities

of Shelton

IA/State CR Team visited 3 homes from a revised damage list provided by the EM. 3 homes were impacted by landslides. No contacts were made as no one was at home. 3 hours were left at all 3.

completes visits to the addresses on the EM's original and updated lists.

O OF REPORT

COMMUNITY RELATIONS FIELD REPORT

FEMA DR 1817WA

COUNTY: Pierce

PREPARED BY: Bonnie Frabasilio, Rey Aguilera, Chuck Rakoski

DATE:02-12-09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	30
Total Individuals, face-to-face	27
Total Individuals with damages	10
Total Individuals, registered	6
Total Businesses	1
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

The State/FEMA CR worked in sparsely populated rural areas of Pierce County locating affected residents. One resident commented that he registered online, and was inspected the same day.

Green Water

State/FEMA CR team contacted 13 residences, which includes nine from the EM's list: nine personal contacts, one resident reported damage, two are registered, and those with damages were encouraged to register. Most of the residents reported damage due to power surges during the disaster period, which caused electrical damage. Several residents reported they have not contacted their insurance company fearing their property insurance will go up. All were given tele-registration/DRC flyers and directed to the DRC for additional information and updates on their application.

State/FEMA CR team posted flyers on bulletin board.

Buckley

State/FEMA CR team contacted 11 residences, which includes four from the EM's list: 15 personal contacts, five reported damage, four are registered, and those with

damage were encouraged to register. All were given tele-registration/DRC flyers and directed to the DRC for additional information and updates on their application.

Orting

State/FEMA CR team contacted six residences, which includes four from the EM's list: three personal contacts, three reported damage, none are registered, and those with damages were encouraged to register. All were given tele-registration/DRC flyers and directed to the DRC for additional information and updates on their application.

Plan for Tomorrow (Future)

**COMMUNITY RELATIONS FIELD REPORT
FEMA DR-1817-WA**

COUNTY: Skagit

PREPARED BY: E. Dale Hastin, State CR: Dennis Parlari, Federal CR

DATE: 13 February 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	0
Total Individuals, face-to-face	00
Total Individuals with damages	0
Total Individuals, registered	0
Total Businesses	0
Total CBO's	0
Faith Based Organizations	0
Total Agencies (county/local government)	0

**Note: The *above* table is a total of your outreach in each town noted below.

Today's Activities

There was no activity in this county today.

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Snohomish

PREPARED BY: Martha Mills, Beverly Winder, Tessie Clark and Laura Sparr

DATE: 02/12/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	33
Total Individuals, face-to-face	13
Total Individuals with damages	6
Total Individuals, registered	0
Total Businesses	1
Total CBOs	0
Faith Based Organizations	0
Total Agencies (county/local government)	0

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

Snohomish County

On the EM State List of 144 homes, CR team has visited 69 homes along with the neighboring homes that may have damage.

City of Arlington

CR Team visited 28 residences in the city of Arlington. CR made 12 face to face contacts, two have insurance, none are registered, and five have damage. CR Team explained the FEMA process, provided FEMA disaster information to all homes visited, and encouraged all residents with any potential damage to register with FEMA for assistance. On the EM State List, 35 residences are in the City of Arlington. CR has visited 17 of these residences as well as the neighboring homes that may have damage.

CR Team visited one business with 60 employees. The manager was not aware of any damage to the employees' homes, but will post and distribute FEMA disaster information. The business was closed due to high water so CR Team informed the manager about DUA, and provided the related flyer. The business was very pleased with CR's visit.

CR Team followed through to provide an electronic copy of the 1-800-teleregistration flyer to the Arlington library, which will be sent to the public libraries in Snohomish and Island Counties and posted on the website.

CR Team obtained the county telephone number for surface water problems.

CR Team observed a breach in dike near Dike Road in Arlington as well as many collapsed barn and shed roofs in the area. Two residents mentioned that they had snow related damage.

City of Monroe

CR Team visited six residences in the city of Monroe. Of the six residences visited, CR made one face to face contact who had no insurance. CR Team provided FEMA disaster assistance information and encouraged him to register with FEMA for assistance. On the EM State List, eight residences are in the City of Monroe. CR has visited one of these residences as well as neighboring homes that may have damage.

CR Team revisited the Monroe DRC and spoke with the DRC Manager. The DRC manager reported nine visits to the DRC 02/11/2009.

Plan for Tomorrow (Future)

Continue outreach in the cities of Arlington and Monroe.

TY: Thurston

ARED BY: S. Aker, E. Quarles, K. Dahl

: 02/12/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc.)	10
Total Individuals, face-to-face	7
Total Individuals with damage	2
Total individuals registered	1
Total businesses	
Total CBO's	
Faith Based Organizations	
Total agencies (county/local government)	

** Note: The above table is a total of your outreach in each town noted below.

's Activitiesof Olympia

/State CR Team met with the Emergency Manager to update her on CR's search efforts in Thurston County. There were no new issues or concerns. CR has visited visits to 76 of the 86 addresses noted on the EM's damage call in list.

of Bucoda

/State CR Team visited residences noted on the EM's damage list in the rural area near Bucoda. Team visited 10 residences; 7 contacts; 2 had damage; 1 was registered. CR provided flyers at each stop.

OF REPORT

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1817 WA

COUNTY: Wahkiakum

PREPARED BY: Toby Rice, Penelope Sells, Jill Immekus

DATE: 2/12/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	10
Total Individuals, face-to-face	7
Total Individuals with damages	3
Total Individuals, registered	1
Total Businesses	
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	1

****Note:** The above table is a total of your outreach in each town noted below.

Today's Activities

CR Team is canvassing affected areas:

- Encouraging individuals to register
- Distributing Tele-registration and DRC information
- Explaining FEMA, SBA, DUA and other disaster assistance programs
- Introducing community leaders to the CR mission and disaster assistance programs, and requesting their assistance in reaching out to affected residents and business owners

Town of Cathlamet

CR met with County EMD, who stated no new issues. A new volunteer EMD will be gradually taking over beginning next week. CR has scheduled a meeting with both on 2/18. EMD plans to have volunteers call all residents who have reported damage to encourage registration and refer to DRC. EMD is very happy with CR, stating, 'The best thing FEMA can do is door-to-door. It's real, tangible evidence that the government is here to help. People sometimes wonder where their tax dollars go, but when they have a real, live person on their doorstep, they say wow!'

CR canvassed 10 residences along Elochoman Valley Rd, contacting 7 residents; 3 with damage; 1 insured; 2 registered. 1 resident has not registered due to minimal damage and likely insurance settlement; CR encouraged registration.

Plan for Tomorrow (Future)

Canvass key contacts in the community, post tele-registration and DRC flyers near affected areas, and canvass areas of damage.

End of Report

COMMUNITY RELATIONS FIELD REPORT
FEMA DR-1817-WA

COUNTY: Whatcom

PREPARED BY: E. Dale Hastin, State CR: Dennis Parlari, Federal CR

DATE: 12/15 February 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	0
Total Individuals, face-to-face	33
Total Individuals with damages	5
Total Individuals, registered	3
Total Businesses	19
Total CBO's	1
Faith Based Organizations	1
Total Agencies (county/local government)	6

**Note: The *above* table is a total of your outreach in each town noted below.

Today's Activities

CR Team concentrated their efforts in the upper NE area of Whatcom County on state highway 542 / Mount Baker Highway and south on State Highway 9. CR left tri-lingual FEMA registration information fliers at all businesses and public bulletin boards.

Nugent's Corner: It is an unincorporated community. CR contacted 10 businesses that will post the tri-lingual disaster information fliers including one reader board. Workers had no damage but knew of neighbors who did. One resident we spoke to via telephone had already registered and the inspector was on site. CR was allowed to leave information on the counter at the post office.

Deming: CR spoke with the secretary at the Nooksack Tribal office to ask about boundaries. She indicated they were spread around so we asked for the Tribal EM's name and phone number to pass on to the Tribal liaison: Glen Yorks 1-360-592-5176. CR made no other contact with tribal officials or citizens.

CR spoke with the assistant school district superintendent. He said there were approximately 2,000 students K-12. He said he would check into posting the registration number on the high school reader board. The registration information will be included in the school newsletter. He also indicated that the outlying schools were part of the same district and will pass the information to them.

CR spoke with the post master and was allowed to leave fliers on the counter.

CR was told that there were 4-6 homes on Marshall Hill Rd, near the 5400 "block" of the Mount Baker Highway, which were not on the EM's list. They had flooded basements, mud, vehicles destroyed, and roads washed out and were cut off for 2-3 days due to debris on the road. Two of the homes were unoccupied with KEEP OUT signs posted. CR left additional information with neighbors. This information will be forwarded to the County EM.

Kendall: From talking with shop owners and businesses, Kendall was mentioned as having a "large" Russian population. The real estate company said they will also pass the fliers to their other location in Peaceful Valley where more Russian families lived. The librarian will send information to the other Whatcom County Branch Library in Sumas. Fliers were also posted on 4 public bulletin boards.

Maple Falls: CR left fliers at the businesses and post office. One resident had registered and already been inspected.

Glacier: (No Nextell or Verizon cell service) Information was posted on a public bulletin board, posted in the restaurant, and posted at the post office.

Van Zandt: CR met with 6 residents who were on the EM's list and two that were not. Fliers were posted on the public bulletin board and fliers left at a church, fire station, and the community hall.

Tomorrow's Activities (future):

To concentrate on impacted areas that are on the EM's list in Skagit County.

PS: Elaine, please tell Mr. Dew that the CR team worked hard in "his" county today! I also saw no deer or dead animals along side the road, but lots of live dogs. ☺

File #

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Pierce

PREPARED BY: Kim Pham, Chant Siripanyo and Andre Delice

DATE: 2-13-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	19
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	6
Total CBO's	
Faith Based Organizations	2
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

Town of Tacoma:

Multi-Lingual CRS Team contacted 6 Cambodian businesses in the City of Tacoma and explained the disaster assistance process and provided disaster assistance materials to all businesses visited and also left DUA information with them. Team encouraging the business owners to spread the words to anyone that may know sustained DR-1817 disaster damaged to register with FEMA and go to the DRC for assistance on their applications. Team spoke with 1 business owner, she stated that she was not aware of such FEMA Disaster assistance program that are available to the individual. She offers to assisted team with the outreach within the community by sharing the 1-800-621-3362 number. With her permission team was able to post FEMA tele-registration flyers in multi-lingual languages on her business bulletin board.

Multi-Lingual CRS Team visited Indochinese Cultural and Service Center and spoke with the Cambodian Advocate & Case Manager. Team provided FEMA Disaster Assistance information, the sequence of delivery of services, and the registration process. She reported that there are programs available for the Senior Citizens by assists on filling out applications to various assistance programs as well as

**COMMUNITY RELATIONS FIELD REPORT
FEMA DR-1817-WA**

COUNTY: Clallam

PREPARED BY: D Mills / D Sloan

DATE: 2/13/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	47
Total Individuals, face-to-face	23
Total Individuals with damages	1
Total Individuals, registered	0
Total Businesses	2
Total CBO's	0
Faith Based Organizations	5
Total Agencies (county/local government)	0

**Note: The *above* table is a total of your outreach in each town noted below.

Today's Activities

Sekiu: CR flyered all community churches, (3).

CR attended a senior's luncheon at the Sekiu community center. CR shared a nice lunch and the sequence of delivery with the 18 senior's guests in attendance. Many favorable comments were received regarding FEMA.

CR flyered the Food Bank.

Clallam Bay: CR flyered all community churches, (2).

CR flyered the Medical Clinic. Spoke with staff who in turn called a person who lives on an island in the Sekiu River. He was impacted and said he would register.

Rural County: CR visited the following roads.

Hoko Ozette Road: Posted all 34 residences along the road, spoke to 3 home owners who were not flooded, but stated they heard other home along the Hoko River were affected by the flooding.

Nicholas Road: The bridge on the Nicholas Road washed out. The county has constructed a temporary bridge for the residence. CR distributed flyers for all 9 homes.

Swan Bay Road: Flyers distributed for all 4 homes.

Spoke with the ranger at the Lake Ozette Ranger Station; he stated that they suffered no flood damage, and that the damage he was aware was near the mouth of the Hoko River where the Hoke Ozette Road intersected with SR 113 west of Sekiu. He said the flooding occurred when tide was high and back-filled the mouth of the river.

CR stopped and flyer'd the Lost Resort General Store at Lake Ozette; unable to contact anyone at the store.

Plan for Tomorrow (Future): CR will flyer churches in Forks.

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1817 WA

COUNTY: Cowlitz

PREPARED BY: Toby Rice, Penelope Sells, Jill Immekus

DATE: 2/13/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	
Total CBO's	5
Faith Based Organizations	
Total Agencies (county/local government)	4

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

CR Team is canvassing affected areas:

- Encouraging individuals to register
- Distributing Tele-registration and DRC information
- Explaining FEMA, SBA, DUA and other disaster assistance programs
- Introducing community leaders to the CR mission and disaster assistance programs, and requesting their assistance in reaching out to affected residents and business owners

City of Kelso

CR visited Work Source Office and met with 2 Directors, who stated 200 people use the facility per day for employment services. No staff or clients report damage. The office is well connected within the local business community; no businesses with physical loss reported. However, directors were very interested in SBA EIDL program for flood and snow events. Directors referred CR to several offices with small business contacts within the city. Disaster information will be made available to all clients and employees.

City of Longview

CR met with City Manager and Public Works Director; no major issues reported. Residential damage was described as light, and no businesses were reported with physical damage within the city. Businesses with economic impact characterized as wide-spread, however; CR will follow up with major employers discussed. Manager provided CR with key community contacts, including within the Spanish-speaking population. Manager offered to put disaster information on the city reader board, web site, and local public access cable channel (KLTV, which broadcasts within the county).

CR visited Longview Public School District, and met with Manager of Communications and Volunteers, who stated the district includes 6,700 students and 900 staff at 13 schools. No facilities damaged. 1 staff is known to be affected; registration status unknown. Unknown number of students affected. Disaster information will be put in weekly employee bulletin, on web site, and on the reader boards of up to 10 schools, pending principal approvals. Manager stated a large number of Spanish-speaking students attend 2 elementary schools; CR will follow up to assess damage in these areas and possible need for multi-lingual outreach.

CR visited Library and met with librarian, who stated 5,000 people use the facility each week. Disaster information will be made available to patrons.

Multi-lingual: CR also met with Library Adult Literacy Coordinator, who coordinates language classes for 150 foreign-born residents. Languages represented by at least 15 people: Cambodian, Vietnamese, Russian, Spanish, Japanese, Mandarin, Cantonese, Korean and Thai. Number of residents with damage is unknown; however, coordinator stated some students are leaders within their communities. Disaster information was provided in Spanish and Russian. Coordinator would appreciate contact from CR multi-lingual team.

CR visited Red Cross, Southwest Washington Chapter, and met with Emergency Services Director. Director stated 3,000 people were evacuated from Kelso; 110 people spent up to 3 nights in 3 shelters in the Cities of Longview and Kelso. No one requested cleanup or comfort kits, probably because the Church of Later Day Saints also offered them to residents. Financial assistance was not approved. Disaster information will be provided.

CR visited Post Office and spoke with Postmaster, who permitted posting of disaster information.

CR visited Chamber of Commerce and met with President/CEO, who provided no new information regarding damage to businesses. Disaster information will be provided in 'Tuesday Morning Memo' to 800 member businesses. Information updates will be included each week as necessary.

CR visited Senior Center for Kelso/Longview and spoke with board member, who stated none of the 400 members have reported damage. Disaster information will be posted and also presented at meetings.

CR visited Police Station and met with Captain; no issues reported. CR discussed door-to-door outreach plan within the city.

Plan for Tomorrow (Future)

Canvass key contacts in the community, post tele-registration and DRC flyers near affected areas, and canvass areas of damage.

End of Report

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Grays Harbor

PREPARED BY: Ernest Jones, Bud Renn-WA, Arlene Richardson

DATE: 2/13/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	15
Total Individuals, face-to-face	9
Total Individuals with damages	1
Total Individuals, registered	1
Total Businesses	2
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	4

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

CR has contacted a cumulative total of 47 of the 134 addresses of the private residences on the EM list. This number was revised after discovering 3 duplicate addresses.

CR observed that the mental health of the affected residents we came in contact with appeared to be good.

Montesano

CR met with Mayor Ron Schillinger; providing disaster information and informing him of our presence and mission.

CR met with Captain Steve Crass of the City Fire Dept.; providing disaster information. He reported that they did not have any calls within the city limits during this flood event.

Comopolis

CR visited the Police Dept to ensure that the fliers we left under the door earlier in the week had been received. They had and were visibly posted.

CR left fliers for the fire department as there was no one present.

CR went door-to-door, providing disaster information, in the area near Mill Creek area.

Plan for Tomorrow (Future)

CR trainee Arlene Richardson will be in training at the JFO all day Saturday. E. Jones & B. Renn will be in the field as usual.

Focus: Businesses and door-to-door in and around Montesano, Satsop and Wynoochee River areas.

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: King

PREPARED BY: Kim Pham, Chant Siripanyo and Andre Delice

DATE: 2-13-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	10
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	3
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

Town of SeaTac:

Multi-Lingual CRS Team contacted 4 Cambodian businesses in the City of SeaTac and explained the disaster assistance process and provided disaster assistance materials to all businesses owners to encourages anyone who may suffered DR-1817 damage to register with FEMA and go to the DRC for assistance on their applications. All four business owner's reported that they were not aware of the FEMA Disaster Assistance Program available, however they have yet heard of any damage reported from the Cambodian Community. With the permission of the owner's, Team was able to posted FEMA tele-registration flyers in multi-lingual languages on their bulletin board.

Multi-Lingual CRS Team follow up with the Thai Community and contacted via phone to reschedule for the FEMA Presentation on this Sunday Feb. 15, 2009 to the next Sunday Feb. 22, 2009. Team will submit in a request for the Speaker Bureau Form.

Tomorrow Activities:

Team will be working in Seattle at the Wat Lao Dhammadethiyaram Buddhist Temple for the Presentation on the FEMA registration process.

End of Report

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1768 WI

COUNTY: KING

PREPARED BY: Clark Argeris; Rhonda Brooks; Bon Vernarelli, Jim Sygitowicz

DATE: February 9, 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	13
Total Individuals, face-to-face	56
Total Individuals with damages	8
Total Individuals, registered	2
Total Businesses	46
Total CBO's	4
Faith Based Organizations	3
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

State/FEMA CR Team has visited 69 of the 409 addresses on the EM list.

CITY OF CARNATION:

- CR visited 3 Churches and left Disaster Assistance information with Pastor Letters included.
- CR visited 7 businesses and left Disaster Assistance information. The owner of one business was also the Chamber of Commerce Director who offered to distribute the FEMA registration to their members.
- State/FEMA CR Team met with owner of local Mexican Restaurant who knows the priest at the local Catholic Church. She informed CR that she would see that the local Hispanic Community is notified, through the priest, a trusted leader in their community, about the assistance available from FEMA.
- State/FEMA CR team visited a local Storage/Laundromat. Owner will call their list of clients who are currently renting storage as a result of the flood, to inform them of the FEMA registration number.
- CR was well received by the local business community.

TOWN OF FALL CITY:

- State/FEMA CR Team contacted 13 residents in Fall City, which includes 5 from the EM's list. Eight reported damage, one was registered. Disaster Assistance Information was left at every residence.
- State/FEMA CR contacted 39 businesses in Fall City and left Disaster Assistance Information. The business community was very receptive and thanked CR and FEMA for the work they are doing.

- State/FEMA CR Team visited one Elementary and one Middle School and left Disaster Assistance Information. The Middle School reported that they had some students who lived in a local RV Campground by the river that had damage. State/CR Team visited the campground. The manager and tenants were not available. CR will revisit.
- State/FEMA CR Team visited a Flood Damaged neighborhood along David Powell Rd, an area brought to our attention by the local EM. None of these residents appeared on the County Call-in list. In door-to-door efforts, CR met with an elderly resident living without water and heat since the flooding. She had registered the night before. State CR called a "Special Needs" inquiry into the JFO.

End of Report

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1817 WA

COUNTY: KITTITAS

PREPARED BY: Pam Brown, Linda Powell

DATE: 021309

CR OUTREACH CONTACTS	#
Total visits/houses, bus./apts/mobile homes etc	35
Total Individuals, face-to-face	27
Total Individuals with damages	19
Total Individuals, registered	5
Total Businesses	6
Total CBO's	4
Faith Based Organizations	2
Total Agencies (county/local government)	4

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

ELLENSBURG:

CR team visited the last 5 of the addresses on the State list for a total of 106 for Ellensburg

CLE ELUM:

CR team visited 25 addresses on the State list, of whom 17 were face to face and 5 were registered; for a total of 131 out of 394 on the State list.

CR visited with the City Manager, City Engineer and City Public Works Director and Police Dept., none of whom had any issues for us and welcomed us to the community and offered any support we might need. The City Engineer provided us with detailed city street maps and told us of 2 residences that were still being occupied but were without heat and hot water. We were able to contact one of the residents and shared information about registering and getting rental assistance.

Most of the damage we encountered was basement flooding .

One construction business reported damage to his roof due to December snow loads. He was working with his private insurance company and did not know if he would need additional assistance from SBA.

CR team visited the Senior Center and have an appointment Monday with the director as she did not have time for us today.

End of Report

Plan for Tomorrow (Future)

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1817 WA

COUNTY: Lewis

PREPARED BY: WMarchel, GDesrosiers, DRaines

DATE: 2/13/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc)	15
Total Individuals, face-to-face	18
Total Individuals with damages	07
Total Individuals, registered	04
Total Businesses	01
Total CBO's	00
Faith Based Organizations	00
Total Agencies (county/local government)	00

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

State/FEMA CR team contacted 15 addresses provided by the EM on 2/13/09.

State/FEMA CR team has contacted 322 of 382 addresses provided by the EM.

Morton city of

State/FEMA CR team gave tour to an individual from the JFO staff of the affected area located on Justin Lane, where the main road had been destroyed by the debris and high water rushing down the river which occurred as a result of the storms.

State/FEMA CR team left Disaster Recovery Information at 6 homes.

State Road 508

State/FEMA CR team left Disaster Recovery Information at 5 homes of which 2 had already registered and 1 business. The individual from the business informed team that the damage sustained is currently being handled by their insurance company.

Glenoma city of

State/FEMA CR team left Disaster Recovery Information at 3 homes of which 2 had registered. One resident informed team that he received a letter informing him that his claim was denied. CR team informed resident of the DRC opening in Morton and suggested that he go there with any additional questions he may have.

State Road 12

State/FEMA CR team left Disaster Recovery Information at 1 home. Resident informed CR team that they had already registered and are awaiting inspection.

Plan for Tomorrow (Future)

CR team will continue outreach

COMMUNITY RELATIONS FIELD REPORT FEMA DR #1817 WA

COUNTY: Lewis

02/12/2009

page 1 of 3

Special Report Justin Lane City of Morton

The city clerk gave the following information;

- 1) There was a bridge over **Conley Creek** that the **Justin Lane** home owners wanted to use but it was destroyed in the flooding in 2007. The city is planning to rebuild the bridge and a county commissioner wants the residents to be allowed to use that bridge and a road that goes through the city watershed temporarily. The problem is that it goes through the watershed area and the Lewis County Health Department will not allow any road in the area based on the "Protection Plan" the city has for their watershed. This bridge will be a private bridge used by the city only to maintain the watershed area.
- 2) Murray-Pacific Timber Company owns the destroyed bridge and says it is not economically feasible for them to rebuild it.
- 3) The current location of the bridge is not a good place to rebuild as there are three different tributaries of the Tilton River converging at that location. A much better site would be about a $\frac{1}{4}$ mile north closer to the gated logging road owned by the timber company.
- 4) These homes were originally zoned to be recreational sites only. Later, county permits were given to make them permanent home sites and there are several \$200K to \$300K homes located there. The residents have children in local schools and this area is like any other residential area.

The LDS Bishop gave the following information;

- 5) One couple (retired) would not leave their home even when power and phones were out. The power and phones are back online but they are afraid to vacate the property for fear of the Timber Company and /or county taking their property. (?)
- 6) The family that lost their home to the slide moved as much of the small stuff out of their home and just need to go back for the large items appliances, beds, televisions and other items such as that. There is a road the timber company allowed them to use to get their vehicles out but the company is balking about letting them use the road again as it is unstable and they are concerned that continued driving over it could cause it to slide off the ridge above and behind **Justin Lane**. (liability)
- 7) A timber company employee (forest ranger?) will open the gate on the road that goes through the timber company's property during the week and escorts homeowners through the timber company's property. This does not occur on the weekends.
- 8) There is another road that climbs up over the mountain but its elevation goes up to 2000+ feet in elevation. There is a concern if there are 3ft of snow in Morton there would be 6+ft at the summit. (there is some confusion on this road. We were told that one of the people drove his Honda over it and others say a SUV is needed to make the trip).

What we know;

- 9) There are 9 sites.
 - 10) 2 of the 9 are recreational homes.
 - 11) 1 of the remaining 7 was destroyed.
-

12) The PUD is issuing meter readers waders to get across the creek to read the meters. The PUD has no installations on the other side or in the ***Justin Lane*** area.

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Pacific

PREPARED BY: Ernest Jones, Bud Renn-WA, Arlene Richardson

DATE: 2/13/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	3
Total Individuals, face-to-face	2
Total Individuals with damages	3
Total Individuals, registered	2
Total Businesses	6
Total CBO's	2
Faith Based Organizations	2
Total Agencies (county/local government)	2

****Note:** The above table is a total of your outreach in each town noted below.

Today's Activities

CR has visited all of the 39 addresses provided by the County EM. We could not find 2 addresses on the list. However we visited neighboring addresses on the list in the belief that there may have been typos on the original list.

South Bend

Phone conversation with Stephanie Fritts, County EM, to update her on our activities to date per her request. No critical issues.

Raymond

CR phoned Pat Shults, director of the Willapa Harbor Chamber of Commerce, to learn of the largest employers in the area. We left a message as she is away until 17 Feb.

CR met with Rebecca Chaffee, Manager of the Port of Willapa Harbor. The Port owns about a half dozen properties including marinas and buildings and an airport along the Willapa River. CR provided disaster information.

CR visited Coastal Seafood, an employer of 170 people and provided disaster information.

CR visited the DRC. Workers were eager to learn what damage we have seen in Pacific and Grays Harbor Counties.

Naselle

CR met with Jonathan Tienhaara, Vice Principal and Business Manager of the Naselle-Grays River Valley School. He will include the tele-registration phone # in the monthly newsletter going out to the 325 student families the first of March. CR provided disaster information.

CR visited 2 churches and 1 CBO providing disaster information.

Plan for Tomorrow (Future)

No plans for activity in Pacific County tomorrow. See plans for Grays Harbor County.

COMMUNITY RELATIONS FIELD REPORT

FEMA DR 1817WA

COUNTY: Pierce

PREPARED BY: Bonnie Frabasilio, Rey Aguilera, Chuck Rakoski, WA

DATE: 02-13-09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units , , etc)	13
Total Individuals, face-to-face	24
Total Individuals with damages	5
Total Individuals, registered	2
Total Businesses	0
Total CBO's	2
Faith Based Organizations	2
Total Agencies (county/local government)	9

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

CR contacted the EM's office by phone; she is out of the town and will return on 2-23-09. CR left a message updating her on State/FEMA CR activities in the county.

CR has located 215 addresses out of 351 on the EM's list.

City of Gig Harbor

The State/FEMA CR Team met with the City Clerk, the City Fire Marshal, and the Information Services Manager for the city. The Fire Marshal stated that there was no damage in the city from DR 1817. He stated that the city is waiting for a possible PA declaration for snow removal. The city had serious problems with snow removal in Dec. 2009. The City Clerk stated that she will distribute the information to other city agencies and post the flyers in the building.

State/FEMA CR team contacted 11 residences, which includes 6 from the EM's list of 351 addresses 15 personal contacts, 5 resident reported damage, 2 were registered, for assistance. Those with damage were encouraged to apply. All were given tele-registration/DRC flyers and directed to the DRC for additional information and updates on their application.

One affected residence on Sunrise Beach could only be reached by boat or climbing down 155 steps to the beach. CR took the steps; the home was damaged by a landslide. The resident was not home.

Town of Lake Bay/Key Peninsula/Wauna

State/FEMA CR team contacted 2 residences, which includes 2 from the EM's list of 351 addresses, 15 personal contacts, 1 resident reported damage, she was not registered and was encouraged to apply.

CR met with the Assistant Executive Director of Key Peninsula Community Services. They service the food bank and senior center. She will post the flyer and distribute the information to her clients. CR also distributed disaster assistance information at 2 fire stations and 2 churches.

End of Report

Plan for Tomorrow (Future)

COMMUNITY RELATIONS FIELD REPORT
FEMA DR-1817-WA

COUNTY: Skagit

PREPARED BY: E. Dale Hastin, State CR; Dennis Parlari, Federal CR

DATE: 13 February 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	10
Total Individuals, face-to-face	28
Total Individuals with damages	4
Total Individuals, registered	2
Total Businesses	6
Total CBO's	3
Faith Based Organizations	10
Total Agencies (county/local government)	4

**Note: The *above* table is a total of your outreach in each town noted below.

Today's Activities

CR visited 8 of the 86 homes listed on the county EM's list and two which were local referrals. From conversations it appeared that the December snow caused more damage than the flooding in the Marblemount area. There was also considerable bridge and road damage. Some residents were isolated for up to 8 days. Bi-lingual disaster fliers were left at all visited locations. All face to face contacts were also made aware of the Disaster Unemployment Assistance and the dead-line date.

CR concentrated efforts in the NE portion of the county on Highway 20, most of which is rural area. There was evidence of mud slides and road blockages all along the highway.

MARBLEMOUNT AREA

There was no cell service until Concrete.

Two of the home owners were registered and the inspectors had already been there. Businesses in the area are severely impacted by the economic loss due to the road closures. One couple who owned the restaurant/tavern and the motel had major roof damage and leakage and extensive costs to run the generators. When we suggested that he register with FEMA and the SBA, he said "he would think about it. He didn't want to get involved with a bunch of bureaucratic B.S."

CR was unable to locate the two homes on the EM list. The bridge and road were washed out on Conrad Road and we went in from both sides and could not locate the homes. We did however visit another home owner whose name was not on the list. When CR identified themselves, he said "Oh, I just called to find out information on how to get registered!" He was a happy camper (he also just happened to work at a campground.)

ROCKPORT AREA

Again, the CR team had difficulty locating the addresses on the EM list. We did one home not on the list that had damage, but had not registered. CR encouraged him to register with FEMA. Again, businesses mentioned the economic loss and the damages from the snow.

CONCRETE AREA

CR will come back to this area as there are 30 addresses on the EM list.

HAMILTON-LYMAN AREA

There were 4 addresses on the EM list in this area. CR could only locate one. The other individuals were not listed in the phone book. Will try to get more information when we return to this area.

PLAN FOR TOMORROW

At this point, CR plans to visit the NW portion of the affected area in Whatcom county, concentrating on individuals and faith based organizations.

1 deer
2 eagles
1 cute bunny
1 ugly bunny

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Snohomish

PREPARED BY: Martha Mills, Beverly Winder, Tessie Clark and Laura Sparr

DATE: 02/13/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units , , etc)	53
Total Individuals, face-to-face	25
Total Individuals with damages	16
Total Individuals, registered	3
Total Businesses	4
Total CBOs	0
Faith Based Organizations	0
Total Agencies (county/local government)	0

****Note:** The above table is a total of your outreach in each town noted below.

Today's Activities

Snohomish County

On the EM State List of 144 homes, CR team has visited 77 homes along with the neighboring homes that may have damage.

To date, CR Team has visited 480 total homes, made 252 face to face contacts, and 214 residents have damage.

City of Arlington

CR Team visited 17 residences in the city of Arlington. CR made 10 face to face contacts, one has insurance, none are registered, and four have damage. CR Team explained the FEMA process, provided FEMA disaster information to all homes visited, and encouraged all residents with any potential damage to register with FEMA for assistance.

CR Team visited two businesses in the city of Arlington. One business with 30 employees suffered damage and was interested in the Disaster Unemployment Assistance for its employees. Representatives of both businesses will post and distribute FEMA disaster information to all employees.

City of Monroe

CR Team visited 36 residences in the city of Monroe. Of the 36 residences visited, CR made 15 face to face contacts, ten have damage, two have insurance and three were registered. All three registered residents have been inspected. Two residents were interested in the Disaster Unemployment Assistance. CR Team provided FEMA disaster assistance information and encouraged each resident with damage to register with FEMA for assistance. On the EM State List, eight residences are in the City of Monroe. CR has visited all of these residences as well as neighboring homes that may have damage.

CR Team visited two businesses in the city of Monroe. One business with five employees suffered damage and was interested in the Disaster Unemployment Assistance for its employees. CR Team made contact with the Regional Human Resources Manager at a major grocery store chain. The H.R. manager has 17 stores with 2000 employees in her district and was pleased to be able to post FEMA disaster materials in all 17 stores and on the employee website. CR Team will forward the electronic copy of the 1-800-Teleregistration flyer to her.

CR Team revisited the Monroe DRC and spoke with the DRC Manager. CR alerted the DRC manager to a potential applicant requiring extra assistance who will be visiting the DRC on Saturday. The DRC manager reported ten visits to the DRC 02/12/2009 and has no issues requiring CR assistance.

Plan for Tomorrow (Future)

Continue outreach in the city of Arlington.

NTY: Thurston

PARED BY: S. Aker, E. Quarles, K. Dahl

E: 02/13/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc.)	13
Total Individuals, face-to-face	7
Total Individuals with damage	3
Total individuals registered	2
Total businesses	
Total CBO's	
Faith Based Organizations	
Total agencies (county/local government)	1

** Note: The above table is a total of your outreach in each town noted below.

y's Activities

of Olympia

A/State CR Team met with the assistant to the Emergency Manager to clarify correct addresses and check on any new concerns. There were no issues or errors.

A/State CR Team visited 13 residences in the outlying areas of Olympia. Team has completed 79 of the 86 addresses on the EM's damage list. Team had 7 contacts; 3 had damage and 2 were registered. Flyers were left at all stops.

resident was hesitant to register as she has put in a claim with the county for a burst pipe that failed and caused her flooding. She stated she was afraid to register with FEMA for fear her insurance rates would go up if she asked for a denial letter from her insurance company even though her home owners would not pay for her damage. CR encouraged her to register and explained the process.

resident with damage had questions regarding mitigation and was referred to the mitigation team.

resident with damage had already been inspected and was very pleased with the response and the team's follow-up.

OF REPORT

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1817 WA

COUNTY: Wahkiakum

PREPARED BY: Toby Rice, Penelope Sells, Jill Immekus

DATE: 2/13/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

No activity in the county today.

Plan for Tomorrow (Future)

Canvass key contacts in the community, post tele-registration and DRC flyers near affected areas, and canvass areas of damage.

End of Report

**COMMUNITY RELATIONS FIELD REPORT
FEMA DR-1817-WA**

COUNTY: Whatcom

PREPARED BY: E. Dale Hastin, State CR; Dennis Parlari, Federal CR

DATE: 13 February 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	0
Total Individuals, face-to-face	0
Total Individuals with damages	0
Total Individuals, registered	0
Total Businesses	0
Total CBO's	0
Faith Based Organizations	0
Total Agencies (county/local government)	0

**Note: The *above* table is a total of your outreach in each town noted below.

Today's Activities

There was no activity in this county today.

COUNTY: King

PREPARED BY: Ben Dew, Don Dao, Chant Siripanyo and Andre Delice

DATE: 2-14-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	185
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	35
Total CBO's	
Faith Based Organizations	02
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

Town of Carnation

Multi-Lingual CRS Team attended Bouunmakabousah Ceremony at the Wat Lao Dhammacetiaram Buddhist Temple. Team did a presentation on the FEMA Disaster Assistance Program and a Sequence of Delivery process in Laotian language to approximately 60-70 peoples. Team distributed the FEMA Disaster Assistance flyers in Laotian and Thai languages, DUA, SBA Loan, and Farm Service Agency information to all of the attendee's. Team spoke with 15 individuals, which all 15 peoples reported no damage due to DR-1817. The President and the Vice President of the temple stated that they will help to outreach in the Community with the FEMA Disaster Assistance information and encourage those that were affected to register and visit the local DRC for further assistances.

Multi-Lingual CRS Team contacted 35 businesses on Martin Luther King Jr. St, and distributed the FEMA Disaster Assistance flyers in Multi-Lingual (Laos, Vietnamese, English and Spanish). Fifteens business owners will post FEMA materials on their bulletin boards. None of the businesses reported with damage. Team spoke with 65 individuals, all reported with no damage. CRS advised them to encourage those that may be suffered damage to register with FEMA and refer them to the DRC for more additional assistances.

SL and left FEMA Disaster Assistance flyers along with the Dear Pastor letter for posting and distribution.

Tomorrow Activities:

Team will be working in the City of Seattle at Wat Lao Mixairayaram Buddhist Temple for the presentation on the FEMA Disaster Assistance program.

End of Report

COUNTY: Benton

PREPARED BY: Linda Mariz, Rick Williams, Bob Vandenheuvel

DATE: 2/14/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	12
Total Individuals, face-to-face	11
Total Individuals with damages	4
Total Individuals, registered	1
Total Businesses	1
Total CBO's	0
Faith Based Organizations	0
Total Agencies (county/local government)	1

**Note: The *above* table is a total of your outreach in each town noted below.

Today's Activities

State/FEMA CR revisited of the 32 residences, and 1 of the 3 businesses on the EM's list. 12 total contacts were made. Of those 12, 4 had damage, and 4 had flood insurance, but none carry homeowners insurance. One post office was visited.

One face to face contact who lives in the flood plain but had no damage told CR that his flood insurance is "basically worthless" because there are so many deductibles he "doesn't get anything out of it." He reports that he is on a fixed income and is paying over \$100/month and the premiums keep going up.

State/FEMA CR reported to their PIO officer about the "success story" of Benton City where people on the flood plain raised their houses after the 1996 flood. Their story of the 2009 flood is that they had minimal damage.

Plan for Tomorrow (Future)

State/FEMA CR will continue re-visiting residences on the EM's list, telling them about the Tuesday opening of the DRC.

COUNTY: Clallam

PREPARED BY: D Mills / D Sloan

DATE: 2/13/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	16
Total Individuals, face-to-face	10
Total Individuals with damages	3
Total Individuals, registered	3
Total Businesses	9
Total CBO's	0
Faith Based Organizations	12
Total Agencies (county/local government)	0

**Note: The *above* table is a total of your outreach in each town noted below.

Today's Activities

Forks: CR flyered all 12 community churches.

CR Flyered 6 Businesses, 1 County Government business and 1 non-profit business. CR spoke with 4 business owners; none were damaged or knew of anyone damaged.

CR followed up with the Rain Forest Mobile Home Park and spoke with the manager. She stated that no homes in the park were flooded.

Beaver: CR flyered the Post Office and the Lake Pleasant Grocery. Spoke with the clerk at the grocery and she said that homes had been flooded at the west end of Lake Pleasant. CR visited 4 homes at the west end; 2 not flooded, and 2 sustained damage. Spoke with the owner of one of damaged homes and he said that 2 other homes on the street were also damaged. He stated that all three owners have registered with FEMA. CR was directed to the east end of the lake to a home that may have been flooded. CR found no one at home, flyer left.

Rural County: CR visited the following roads.

Whitcome Dimmel Road: Flyers posted at 10 residences and spoke with 2 home owners who were not flooded this time. They told CR that no one in the area was flooded that they knew of.

State Route 110 and Mora Road: Flyered, and spoke with the owner of the Three Rivers Resort and Store. He knew of no one whose home was impacted by the flooding.

Plan for Tomorrow (Future): CR outreach on SR 113 west of Sekiu.

COUNTY: Cowlitz

PREPARED BY: Toby Rice, Penelope Sells

DATE: 2/14/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	29
Total Individuals, face-to-face	13
Total Individuals with damages	9
Total Individuals, registered	5
Total Businesses	1
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	

****Note:** The above table is a total of your outreach in each town noted below.

Today's Activities

CR Team is canvassing affected areas:

- Encouraging individuals to register
- Distributing Tele-registration and DRC information
- Explaining FEMA, SBA, DUA and other disaster assistance programs
- Introducing community leaders to the CR mission and disaster assistance programs, and requesting their assistance in reaching out to affected residents and business owners

City of Kelso

CR canvassed 29 residences; 19 were from the County EM's list; 13 face-to-face contacts; 9 damaged; 6 insured for flood. CR has found that the EM's list contains some duplicate addresses. CR has visited 34 of 247 confirmed residences on the list. Of the 10 residences contacted from the EM's list, only 2 were not registered. Both stated they had not heard of the declaration; both will register.

Plan for Tomorrow (Future)

Focus on EM's list of residences reporting damage.

End of Report

COUNTY: Grays Harbor

PREPARED BY: Ernest Jones, Bud Renn-WA

DATE: 2/14/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	1

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

CR has contacted a cumulative total of 55 of the 134 addresses of the private residences on the EM list. Today we stopped at the doors of 8 of that number.

Disaster information distributed to the following populations:

Montesano

In Person Contacts: 1

Churches: 1

Businesses: 1

Porter Creek

Address on EM List: 1

Doors Visited: 3

In Person Contacts: 4

Registered w/FEMA: 1

Damage to Home: 2

Churches: 1

Businesses: 2

Gov't Offices: 2

Situation of Note:

We visited the washed out bridge that accesses the land of 3 permanent households (2 owners, 1 renter – according to the renters we spoke with). The renter and FEMA applicant we spoke with, Mark J. Perry, stated that a FEMA inspector, Dan Paulson, inspected their home in the last couple of days. They do not have a telephone and no homes on that section of Porter Creek are "on the grid". This renter's

They are hoping to receive rental assistance as a result of the lack of access to their home. According to them FEMA paid for the bridge to be replaced last year as a result of flooding. CR informed them of the Olympia DRC hours and scheduled closing date. We also encouraged them to stay abreast of their snail mail and e-mail. They do not have e-mail at their home and can not view it daily.

When the weather is good they can apparently access their home via a poor DNR (Dept. of Natural Resources) road that 4 wheeled drive vehicles find challenging. They do not have a 4 wheeled drive vehicle. It adds 6 miles of gravel road to the trip. They can park on one side of the creek and walk (below knee high today) or use a log crossing that accesses a neighbors property.

FEMA registration#: 39-328 5967

Physical Address: 569 Porter Creek Rd. Elma, WA 98541 – However they cannot receive snail mail at this address.

This address works: c/o Dick Erickson, 216 Porter Creek Rd., Elma, WA 98541

E-Mail: mrk_J_prry@yahoo.com

Oakville

Doors Visited: 9

In Person Contacts: 8

Damage to Home: 7

Address on EM List: 4

Churches: 1

Businesses: 1

Elma

Doors Visited: 1

In Person Contacts: 1

Address on EM List: 1

Registered w/FEMA:

Damage to Home:

Churches: 1

McCleary

Address on EM List: 2

Doors Visited: 8

In Person Contacts: 6

Registered w/FEMA: 1

Damage to Home: 5

Churches: 3

CBO's: 1

Businesses: 2

Gov't Offices: 2

Plan for Tomorrow (Future)

Churches and door-to-door in Elma and Oakville

COUNTY: KING

PREPARED BY: Clark Argeris; Bon Vernarelli

DATE: February 14, 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	15
Total Individuals, face-to-face	22
Total Individuals with damages	14
Total Individuals, registered	0
Total Businesses	12
Total CBO's	2
Faith Based Organizations	0
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

Issaquah

CR visited 4 businesses from the County EM list. All 4 businesses are together in a low lying area near Issaquah Creek in Gilman Square. These businesses have a history of flooding; however, this time was the worst with up to 2 feet of flood waters inside damaging their inventory. Three of the businesses had insurance and one did not. None had applied as they do not want a loan. After a visit with CR, one business owner (a furniture dealer) stated that he will apply for an SBA loan now or at least check it out. CR visited 5 additional businesses who all also suffered damage but not nearly as much. One business (a KFC/Taco Bell Combo) stated that some of their employees lost up to two weeks work and really hurt them. CR provided FEMA printed materials to all businesses and informed them of available assistance including DUA.

CR contacted 3 residents from the County EM list and an additional 10 others nearby. Six of the residents had damage but none had applied. Reasons given for not applying were....1 They have insurance. 2. They didn't know they could apply. 3. Didn't think they'd get anything. CR encouraged all with damage to apply and let FEMA decided what they may qualify for. We were well received by all and thanked for our visit and efforts. CR was told several times today that they thought FEMA does a good job.

near Issaquah Creek. Resident was a renter and his apt took in 4' of flood water damaging flooring, walls and all of his personal property. Resident is still living in this apt and has no hot water or toilet facilities. The landlord is letting them use a bathroom upstairs for the time being but is not working well and the resident needs help. He informed CR that he didn't think he could apply to FEMA because he was a renter. CR informed him that he can absolutely apply and should do so right away. Resident stated he would call today.

One resident that had damage did not apply because he is not a citizen. He is however here lawfully, has a Green Card and after a call into the JFO to make sure he could apply, CR informed the resident who was very happy to hear this news. He will apply today.

CR also visited 8 additional businesses, 2 CBO's, and a Post Office where CR left FEMA printed materials for distribution.

TREND: A business owner who had flooded said the flooding is all because of efforts to save the Salmon and feels more efforts are in place to save the fish than there are to save residents. This has become a Trend as CR has heard this same complaint from many residents including at the Town Meeting in Carnation this past week.

End of Report

DATE: 2/14/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc.)	1
Total Individuals, face-to-face	9
Total Individuals with damage	0
Total individuals registered	0
Total businesses	1
Total CBO's	
Faith Based Organizations	
Total agencies (county/local government)	2

** Note: The above table is a total of your outreach in each town noted below.

Today's Activities

All addresses on the EM's damage list have been visited except the one mentioned below that the team was unable to find.

Town of Belfair

FEMA/State CR Team visited one residence from the EM's revised damage list; 2 contacts. Damage was to property only due to erosion along the creek. Resident stated no damage to his home or personal property.

FEMA/State CR team attempted, for the second time, to contact a resident on Hurd Rd. listed on the EM's list. Team printed plat maps from the Assessor web site but was unable to find access to the property. CR stopped at the Fire Station 8 substation on Hurd Rd. and spoke with a worker who reported no known damage in the area.

FEMA/State CR team posted flyers at the Library in town.

Town of Tahuya

FEMA/State CR Team visited the Post Office and spoke with 4 residents. One reported there had been damage at Summertide, a marina/motel on the water. CR visited and spoke with the owner who reported that a county maintained culvert on the stream above the property failed and caused flooding onto her property. The County is willing to replace the culvert and redirect the stream but she is having issues with the Dept. of Fisheries. CR referred her to the EM.

END OF REPORT

COUNTY: KITTITAS

DATE: 021409

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	86
Total Individuals, face-to-face	25
Total Individuals with damages	58
Total Individuals, registered	7
Total Businesses	1
Total CBO's	0
Faith Based Organizations	0
Total Agencies (county/local government)	0

****Note:** The above table is a total of your outreach in each town noted below.

Today's Activities

CLE ELUM:

CR team visited 67 addresses on the EM list, 18 face to face for a total of 198 of 394 on the EM list.

CR team spoke with a resident who had flood insurance and had his insurance carriers' adjuster out; a person who the resident described as rude, abrupt and not very sympathetic to his claim and who told him "We pay 25 cents a square foot for crawl space clean up, if you don't like it sue the Feds". His contractors estimate was quite a bit higher than the adjusters' amount. This resident will be registering with FEMA.

Another resident, an elderly woman, had her flood insurance cancelled some time ago by her insurance carrier as they told her the mobile home was too old for them to insure against flood. She has damage to the home and has registered with FEMA and has been inspected. The question arises was the flood insurance mandatory(a fact not known at this time) and if cancelled by the carrier is she eligible for assistance. We advised her we would be checking on her welfare later in the week.

End of report

Plan for Tomorrow (Future)

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1817 WA

COUNTY: Lewis

PREPARED BY: WMarchel, GDesrosiers, DRaines

DATE: 2/14/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc)	26
Total Individuals, face-to-face	10
Total Individuals with damages	11
Total Individuals, registered	06
Total Businesses	03
Total CBO's	04
Faith Based Organizations	15
Total Agencies (county/local government)	00

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

State/FEMA CR team contacted 19 addresses provided by the EM..

State/FEMA CR team has contacted 303 of 382 addresses provided by the EM.

Morton city of

State/FEMA CR team left Disaster Recovery Information at 05 churches.

State/FEMA CR team left Disaster Recovery Information at 06 homes.

State/FEMA CR team left Disaster Recovery Information at 03 food banks.

State/FEMA CR team assisted 04 individuals register at the Senior Center.

Randle town of

State/FEMA CR team left Disaster Recovery Information at 03 churches.

State/FEMA CR team left Disaster Recovery Information at 14 homes of which 2 had registered. CR team informed residents of the DRC opening in Morton and suggested that they go there with any additional questions they may have.

State/FEMA CR team left Disaster Recovery Information at 05 homes and 01 church. Business owner informed CR team that they had not registered but will contact SBA when the DRC opens in Morton also told team of 2 additional damaged properties not on list team followed up and found one to be another business who will contact SBA and the left info at the other. Left Disaster Recovery Information at a coffee stand the owner stated he had no damage but would post flyers.

Chehalis city of

State/FEMA CR team left Disaster Recovery Information at 02 churches.
State/FEMA CR team left Disaster Recovery Information at 02 homes

Salkum town of

State/FEMA CR team left Disaster Recovery Information at 01 church.

Mossyrock city of

State/FEMA CR team left Disaster Recovery Information at 01 church. This church appears to be one that the Hispanic population would be most likely to frequent. Team has been informed that there is a large Hispanic population working on bulb farms and Blueberry farms in the area

Cinebar town of

State/FEMA CR team left Disaster Recovery Information at 01 church..

Silver Creek city of

State/FEMA CR team left Disaster Recovery Information at 01 church.
State/FEMA CR team left Disaster Recovery Information at 01 food bank

Plan for Tomorrow (Future)

CR team will continue outreach

COUNTY: Pacific

PREPARED BY: Ernest Jones, Bud Renn-WA, Arlene Richardson

DATE: 2/14/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	

*****Note: The above table is a total of your outreach in each town noted below.***

Today's Activities

No activity in Pacific County today.

Plan for Tomorrow (Future)

COUNTY: Pierce County

PREPARED BY: Bonnie Frabasilio, Chuck Aguilera, WA

DATE: 02-14-09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units , etc)	29
Total Individuals, face-to-face	25
Total Individuals with damages	13
Total Individuals, registered	6
Total Businesses	0
Total CBO's	0
Faith Based Organizations	7
Total Agencies (county/local government)	1

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

City of Tacoma

Attention Mitigation: Contact Don McKnight at (253) 922-2908, his home is located at 2514 29 Ave. East, Tacoma WA. He elevated his home after the last years disaster. His is the only house on the street that was not flooded. He stated that he would be glad to tell his story to FEMA mitigation.

State/FEMA CR team contacted 29 residences, which includes 22 from the EM's list: personal contacts 25, 13 residents reported damage, 6 are registered, the other 7 reported that they had small amounts of damage and were not interested in calling their insurance companies or FEMA. All were given tele-registration/DRC flyers and directed to the DRC for additional information and updates on their application. One couple stated that they felt FEMA was doing a wonderful job.

CR spoke with staff at the Regional Parishes of Southeast Tacoma. They have 800 people in their congregation, Vietnamese 300, Spanish 400 and Caucasians 100. They would like members of FEMA's language team to contact them: Sacred Heart Parish, 450 McKinley Ave. Tacoma 98404, phone number (253) 472-7738 the language team should talk to Tina. CR distributed information to a total of 7 faith based organizations and one library.

There is a reader board with the registration number located near River Road and 50th street.

END

Plan for Tomorrow (Future)

COUNTY: Snohomish

PREPARED BY: Martha Mills, Beverly Winder, Tessie Clark and Laura Sparr

DATE: 02/14/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	16
Total Individuals, face-to-face	4
Total Individuals with damages	14
Total Individuals, registered	2
Total Businesses	4
Total CBOs	2
Faith Based Organizations	22
Total Agencies (county/local government)	1

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

Snohomish County

On the EM State List of 144 homes, CR team has visited 83 homes along with the neighboring homes that may have damage.

To date, CR Team has visited 494 total homes, made 256 face to face contacts, and 228 residents have damage.

City of Stanwood

CR Team supported the county volunteer debris removal event. Forty volunteers participated in clearing flood-deposited debris from a large corn field, and hauled it to the transfer station.

At the request of the OEM, CR Team followed up on one resident who has written a letter expressing his frustration in receiving disaster assistance because his application is being passed from one agency to another. CR Team revisited the residence, but no one was there. CR Team notified the DRC about the issue and the DRC as well as the CR Team will follow up with the applicant.

damage and no insurance who has not registered. CR Team explained the FEMA process, provided FEMA disaster assistance information to all homes visited, and encouraged the one resident damage to register with FEMA for assistance.

Town of Silvana

CR Team visited four residences in the town of Silvana and provided FEMA disaster assistance information to all homes visited. No residents were present.

CR Team visited one business in the town of Silvana that will post and distribute FEMA disaster assistance information. The owner of the business provided CR Team with the locations of several damaged residences and businesses and CR Team will follow up on those addresses.

City of Arlington

CR Team met on 2/13/09 with PIO and local newspaper reporter for interview and photos while CR Team was going door to door.

City of Monroe

CR Team visited one business in the city of Monroe with no damage. FEMA disaster assistance materials will be posted.

CR Team made face to face contacts at two churches with a combined membership of 230 people. An additional 20 churches were visited and the CR Team left the dear pastor letter and disaster assistance information.

CR Team revisited the Monroe DRC and spoke with the DRC Manager. CR Team observed an applicant who has been receiving extra team assistance there registering. The DRC manager reported 12 visits to the DRC 02/13/2009 and has no issues requiring CR assistance.

Town of Sultan

CR Team visited six residences with one face to face contact. The resident had no insurance, but has registered with FEMA, has been inspected, and has visited the DRC. The resident is registered because she heard a TV report that it is necessary to call FEMA to register, although she thought she had registered when she had made contact with the county at an earlier date. Of the six residences visited, three were on the State EM list which is now complete in Sultan.

DATE: 02/14/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc.)	
Total Individuals, face-to-face	
Total Individuals with damage	
Total individuals registered	
Total businesses	
Total CBO's	
Faith Based Organizations	
Total agencies (county/local government)	

** Note: The above table is a total of your outreach in each town noted below.

Today's Activities

There was no activity in Thurston County today.

END OF REPORT

COUNTY: Wahkiakum

PREPARED BY: Toby Rice, Penelope Sells

DATE: 2/14/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	

****Note:** The above table is a total of your outreach in each town noted below.

Today's Activities

No activity in the county today.

Plan for Tomorrow (Future)

Canvass areas of damage.

End of Report

COUNTY: Whatcom

PREPARED BY: E. Dale Hastin, State CR: Dennis Parlari, Federal CR

DATE: 14 February 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units .. etc)	25
Total Individuals, face-to-face	19
Total Individuals with damages	13
Total Individuals, registered	10
Total Businesses	2
Total CBO's	0
Faith Based Organizations	10
Total Agencies (county/local government)	3

**Note: The *above* table is a total of your outreach in each town noted below.

Today's Activities

Lynden

CR Team has contacted 16 of 16 addresses in Lynden on the County EM's list and three which were not listed.

One resident who had registered on-line was very pleased with the FEMA response. The inspector was out the next day and they had already received their settlement. He was spreading the word and encouraging his neighbors who had damage to register, also. The County EM had indicated that he would have a volunteer organization call the people on the list and many residents mentioned that they did receive a message to register with FEMA and gave the contact information. CR made sure to mention to those who had not registered that because they had been called, that did not automatically register them with FEMA.

One resident had seen the Whatcom county declaration on the on-line newspaper of the Bellingham Herald. Another mentioned that the Lynden Tribune advertised that they had the FEMA booklets and information.

CR left bi-lingual disaster assistance flyers at a local hardware and building supply store.

CR spoke with one resident who was the care-giver to the owner of the home. He indicated that the owner passed away two days after the flooding. One of the owner's children lives in Olympia and the other in Florida and he did not know what their intentions were. He resides

not sustain any loss but that the house did.

CR left Dear Pastor letters and disaster assistance flyers at 7 faith-based organizations in Lynden. CR posted tri-lingual flyers on the downtown public bulletin board.

At the Lynden Public Library CR left disaster assistance tri-lingual flyers, along with mold & mildew pamphlets, IRS information, qualified alien information and a list of phone numbers of various agencies that provide disaster relief help. The library staff said they would post it on the bulletin board as well as having some on the information table.

Everson

CR contacted 4 of the 8 address listed in the Everson zip code on the County EM's list. CR will revisit the area for a follow-up.

CR distributed Dear Pastor letters and disaster assistance flyers to three faith-based organizations. CR also left bi-lingual flyers at a local convenience store. The clerk indicated that she would post one and keep some on the counter.

Tomorrow's Plan

CR will visit faith-based organizations and house to house up-river on Highway 20.

On the first day in town, the CR Team observed one grey squirrel, 2 scruffy cats, 3 dirty dogs, 4 flying swans and 5 perching eagles.....

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Cowlitz

PREPARED BY: Don Dao and Kim Pham

DATE: 2-17-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	3
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

Town of Longview

Multi-Lingual CRS Team spoke to the Director of the United Way. Team explains the FEMA Application Process and team was able to post Tele-Registration flyer on the bulletin board. He stated that the concerns are the Hispanic that lives in Woodland and Kelso. He provided team with one of the Major business that employed many of the Hispanic and Asian in the area.

Multi-Lingual CRS Team spoke to the Chairman of Ethnic Support Council and his concerns are with the Hispanic Community. Team explains the FEMA Disaster Assistance Program, SBA and DUA to him; with his permission team was able to posts Tele-Registration Flyer on the bulletin board. He receives reports from his counterpart the Asian in the surrounding area did not sustain any damages due to the recent disaster.

Multi-Lingual CRS Team made contact with Foster Farms Manager. He will give team time tomorrow to talk to his employees' about the FEMA Disaster Assistance Program.

Tomorrow Activities

Multi-Lingual CRS team will visits the Foster Farms and explains FEMA Assistance Program to their employee's.

End of Report

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Lewis County

PREPARED BY: Andre Delice and Chant Siripanyo

DATE: 2-17-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	37
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	08
Total CBO's	
Faith Based Organizations	03
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities:

Multi-Lingual CRS Team spoke to the Filipino Community Outreach Coordinator on a schedule appointment for the Presentation on the FEMA Disaster Assistance Programs to an approximately 100 members (Hmong's, Mien's and Laotians) on Friday, Feb. 20, 2009 at 11:00 A.M in the City of Seattle on the behalf of his request. He stated that he will provide all 3 languages translator for the Hmong's, Mien's and Laotians languages. Team will be submitting in the Speaker Bureau Form.

Town of Centralia:

Multi-Lingual CRS Team visited three churches the Presbyterian Church, Iglesia Christiana Resurreccion and Immanuel Lutheran Church and spoke with the Representatives regarding on Multi-culture population in Lewis County. Team provided FEMA Disaster Assistance information and explained the Sequence of Delivery process. All three churches reported that they have yet, heard of any damage reported from neither the Hispanic Community nor other ethic groups. Also the FEMA tele-registration flyers were posted on all 3 churches bulletin boards in Spanish and English languages. One of the Representative from Iglesia Christiana Resurreccion referred team to the Hispanic priest for further information. Team attempted to contact the priest, but it was unsuccessful, Team will follow up.

Multi-Lingual CRS Team contacted six Vietnamese and Hispanic businesses and left FEMA Disaster Assistance information. All six businesses reported no damage.

With the permission of the business owners, Team was able to posted tele-registration flyers on their bulletin boards.

Town of Chehalis:

Multi-Lingual CRS Team contacted two Chinese businesses and left FEMA Disaster Assistance information. None of the businesses reported with damage. With the permission of the business owners, Team was able to posted tele-registration flyers on their bulletin boards. One of the business owner stated that she knew of an applicant that have property damage dwelling and referred to CRS to contact the resident. Team will follow up.

Tomorrow Activities:

Team will continue outreach assignment.

End of Report

**COMMUNITY RELATIONS FIELD REPORT
FEMA DR-1817-WA**

COUNTY: Clallam

PREPARED BY: D Mills / D Sloan

DATE: 2/17/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	1
Total Individuals, face-to-face	8
Total Individuals with damages	1
Total Individuals, registered	0
Total Businesses	2
Total CBO's	0
Faith Based Organizations	0
Total Agencies (county/local government)	2

**Note: The *above* table is a total of your outreach in each town noted below.

Today's Activities

Forks: CR flyered 1 business. Employees knew of no one whose home flooded.

Port Angeles: CR re-contacted the office of Emergency Management and spoke with the Director and Program Coordinator. CR gave progress report on activity in the County and inquired if CR could be of any additional assistance. CR was told there were no new issues. CR scheduled a date and time for the Maintenances visit; February 19, @ 1:30 PM.

CR contacted the office for Council on Ageing and spoke with staff. CR was informed that there were no issues regarding any county elderly citizens stemming from the January floods.

Rural County: State Route 101: EM showed CR on map the location of Bear Creek Road. One registration from that location.

CR Flyered Bear Creek Café on SR 101. Employee knew of no flood damaged homes.

Clallam Bay: CR flyered Clallam Bay Fire Station. No one present.

CR visited the Correction Center and spoke with the Emergency Manager Specialist. He stated all employees were from Clallam County, and would distribute a registration flyer to all 200 employees. CR left an ample amount of flyers.

CR had contacted an elderly couple from the County Emergency Managers list. CR spoke with the wife prior to today, and she couldn't answer as to whether they were flooded at that time because of her concerns about keeping a medical appointment for her husband. She asked CR to check back in a few days. CR spoke with husband and daughter today. Husband stated they had about an inch of water in the house, but there was no damage. When CR inquired about wet insulation, he stated the house didn't have insulation. CR expressed concern regarding Mold or Mildew and its associated health risk, and he said he would check further and register if he found any. CR left another Registration flyer, a Flood Safe publication, and a Mold & Mildew pamphlet.

Sekiu: CR checked west of the Sekiu River along SR 113 for more homes that may have been flooded, none were found.

Plan for Tomorrow (Future): CR will return and flyer the Bear Creek Road off of SR 101.

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Cowlitz

PREPARED BY: Jill Immekus, Toby Rice, Penelope Sells

DATE: 2/17/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	13
Total Individuals, face-to-face	9
Total Individuals with damages	2
Total Individuals, registered	0
Total Businesses	0
Total CBO's	0
Faith Based Organizations	0
Total Agencies (county/local government)	0

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

CR Team is canvassing affected areas:

Encouraging individuals to register

Distributing Tele-registration and DRC information

Explaining FEMA, SBA, DUA and other disaster assistance programs

Introducing community leaders to the CR mission and disaster assistance programs, and

Requesting their assistance in reaching out to affected residents and business owners

CR canvassed 5 residences on the County list. CR has visited a total of 52 on the County list of 247.

City of Kelso

CR visited the County Emergency Coordinator regarding volunteers that will be contacting residents that have reported damage to the County. These volunteers will inform these residents of the tele-registration number, and the availability of the DRC for additional assistance.

CR visited 13 residences; 9 contacts; 2 damaged; 0 registered; 0 insured. 1 resident thought she was registered, having called the county; resident will register and visit DRC. 1 resident hadn't registered due to minimal damage, but will register.

CR visited 2 residences along Alpenridge Road. We spoke with one resident with no damage to her home, but major slide damage to private road jointly owned by residents. This resident stated 3 residences had no access to their homes, but they have now obtained a limited temporary access across a natural gas pipeline off Walnut Acres Road. According to resident, Gas Company does not want residents to continue using due to potential damage to pipeline.

CR visited 1 senior mobile home park with 123 units, and spoke with the manager who stated that several residences in one corner may have had water under their homes. CR visited possibly affected area, and spoke with 4 residents who stated no damage; water was diverted by County installed pump.

Plan for Tomorrow (Future)

CR will continue to canvass affected areas in Cowlitz County

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Grays Harbor

PREPARED BY: Ernest Jones, Bud Renn-WA, Arlene Richardson
DATE: 2/17/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc)	16
Total Individuals, face-to-face	16
Total Individuals with damages	6
Total Individuals, registered	1
Total Businesses	6
Total CBO's	3
Faith Based Organizations	0
Total Agencies (county/local government)	2

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

CR has now contacted 75 of the 134 addresses of the private residences on the EM provided list.

CR had a brief phone conversation with the EM, Anne Sullivan, to update her on our activities in the area per her request. No critical issues.

Disaster information distributed to the following populations:

Aberdeen

In Person Contacts: 2
CBO's: 2
Businesses: 1

Hoquiam

In Person Contacts: 3
CBO's: 1
Businesses: 2

Montesano (these are Montesano addresses but located in an unincorporated community to the west of town)

In Person Contacts: 2
Address on EM List: 1
Doors Visited: 4
In Person Contacts: 1
Damage to Home: 1
Businesses: 1

Central Park (unincorporated community)

In Person Contacts: 8

Address on EM List: 5

Doors Visited: 11

Registered w/FEMA: 1

Damage to Home: 5

Businesses: 1

Quinault (unincorporated community)

In Person Contacts: 1

Address on EM List: 1

Doors Visited: 1

Gov't Offices: 2

Businesses: 1

CR went to the unincorporated community of Quinault as the EM requested. She asked us to learn of damage in a trailer park in the area. Upon arriving in Quinault and inquiring as to the whereabouts of the trailer park we learned that it in the community of Amanda Park is on Quinault Reservation land. Hence, we did not visit the trailer park but informed the FEMA Tribal Relations Office of the situation.

Elma

In Person Contacts (via telephone): 1

CR spoke with Wayne Calhoun who got CR's phone # from the mayor of Montesano. He stated he is the owner of 3 Rogers Lane (an Elma address, outside of the city limits). He is concerned that his renter, Jack Adams (who apparently is in the process of buying the property by way of a contract), will get a \$30,000 max grant from FEMA and will not have the landslide damage to the house and property repaired. Mr. Calhoun, who stated he had not applied with FEMA himself – I encouraged him to do so – says Mr. Adams has hinted at moving back to Louisiana and has nothing to hold him in the state of Washington (like a job or family).

CR informed Mr. Calhoun that we could not learn or inform him of the status of Mr. Adam's FEMA application. But we would include information on today's report so that the offices within FEMA who do determine eligibility might know to be aware of the circumstances surrounding this case.

Wayne Calhoun: 760-329-5105

Plan for Tomorrow (Future)

Meet FEMA IGA person, Mary Ellen Murchison, after her PA briefing
Continue door-to-door in Devonshire Road area as time allows.

DATE: 2/17/09

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1768 WI

SPECIAL REPORT, CARNATION MEETING

COUNTY: KING

PREPARED BY: Clark Argeris; Jim Sygitovitch; Bon Vernarelli

DATE: February 17, 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	4
Total Individuals, face-to-face	18
Total Individuals with damages	2
Total Individuals, registered	2
Total Businesses	3
Total CBO's	3
Faith Based Organizations	2
Total Agencies (county/local government)	3

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

To date, CR has completed 101 contacts out of the 454 contacts on the King County EM list.

Seattle

Per request of Seattle EM, CR visited an apartment building that reported damages and an intersection where calls came in for water ponding during the flood event. Upon visiting the apartment house where there are three units, #'s 100, 200 and 300, CR learned that the apartments themselves did not receive damage but the hillside behind the apartment building had some slippage causing some access issues. While it was difficult to drive up the hill to the building, the residents were able to walk up the driveway to enter their apartments. A worker at the site informed CR also that the slide took place in December so this would not be a result of the flooding.

CR visited the named intersection of Aurora Avenue and 105th where we spoke with business owners that stated there was some ponding at the intersection during the flood event but no flood waters entered any of the businesses. CR provided FEMA printed materials for distribution in the event anyone felt they knew of someone who did get flooded as a result of the disaster. CR was thanked for the concern and personal visit.

Issaquah

CR met with the City EM at the site of the new DRC to provide him with DRC fliers for distribution. He stated he will send the information out to all on his distribution lists. CR also provided EM with an update on CR activities in the area and he is very pleased with our outreach to date.

Carnation

CR visited the library, 2 churches, Grocery store, City Hall, Bank, Chamber of Commerce, Laundry, Storage Facility and the Post Office to distribute the new DRC flier and encourage applicants to visit the center to meet one on one with the reps if needed. All listed establishments were more than happy to accept our printed materials and display them. The Chamber will e-mail our information to their member list.

The Tolt Congregational United Church of Christ will place the new DRC information on their Reader Board that already has the FEMA 800 number displayed on it. This church and Reader Board are right on the main highway (hwy203) through town and is highly visible. The church will also send and e-mail with DRC information to their parishioners that have an e-mail address.

CR contacted the King County Water Company, Cities of Duval and Carnation office who stated they will place our 800 number with a message to apply to FEMA for Flood Damages on a mailer post card. This will reach 1200 homes in the rural areas between the cities of Carnation and Duval.

End of Report

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1817 WA

COUNTY: KITTITAS

PREPARED BY: Pam Brown, Linda Powell

DATE: 021709

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	40
Total Individuals, face-to-face	20
Total Individuals with damages	19
Total Individuals, registered	5
Total Businesses	3
Total CBO's	1
Faith Based Organizations	0
Total Agencies (county/local government)	3

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

CLE ELUM:

CR team visited 13 residences on the EM list, of which 11 were face to face for a total of 251 of 394 on the list.

CR team revisited Cle Elum City Hall and re-contacted the EM who had requested a supply of DRC flyers. They were delivered to him.

CR team visited Fire Chief Russ Hobbs, Chief of Kittitas County Fire District #7 who had damage to his road. He will now register.

CR team visited with Cle Elum Police Chief, Scott Ferguson who had damage to his residence. He will now register.

Most of the damage we are seeing in the rural areas is to driveways.

We've heard a lot of stories from residents that their flooding was due to the county's snowplowing blocking the culverts and ditches along the roadways diverting the run off water through their properties.

One cabin on the EM list was destroyed and hanging over the river bank.

End of report

Plan for Tomorrow (Future)

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1817 WA

COUNTY: Lewis

PREPARED BY: WMarchel, GDesrosiers, DRaines

DATE: 2/17/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc)	08
Total Individuals, face-to-face	13
Total Individuals with damages	02
Total Individuals, registered	01
Total Businesses	01
Total CBO's	02
Faith Based Organizations	00
Total Agencies (county/local government)	03

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

State/FEMA CR team contacted 7 addresses provided by the EM.

State/FEMA CR team has contacted 310 of 382 addresses provided by the EM.

Napavine city of

State/FEMA CR team left Disaster Recovery Information with the school district superintendant's secretary. CR team also obtained an email address in order to email an electronic flyer which will be distributed to the faculty and parents. CR team also left Disaster Recovery Information with 1 business and the local post office.

Boistfort city of

State/FEMA CR team met with the school superintendant and left Disaster Recovery Information with him. CR team also obtained an email address in order to email an electronic flyer which will be distributed to the faculty and parents.

Centralia city of

State/FEMA CR team left Disaster Recovery Information at 8 homes where we spoke with 6 families, one of which had registered. The family that was registered was Hispanic and experienced losses to their personal property and was informed by FEMA to mail in proof of their child's citizenship. The family had not done so yet and team encouraged them to mail out information immediately.

Please Note: A special needs report has been filed concerning a resident on W. Cherry Street. According to the resident, she incurred damages but had not registered due to being told by FEMA that she would not qualify for assistance unless she obtained flood insurance; stating that it was a result of her receiving assistance after the declared disasters of 1996 and 2007.

Chehalis city of

State/FEMA CR team left Disaster Recovery Information at 2 Community Based Organizations. The organizations expressed their desire to help and will distribute information to their clients. One of which is the "Chehalis Home and Community Services" which informed team that they are the gateway to other assistance. The other was the "Agency on Aging" which provides "meals on wheels" and services to seniors and the home bound, as well as individuals who are willing but unable to pay.

Plan for Tomorrow (Future)

CR team will continue outreach.

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Pacific

PREPARED BY: Ernest Jones, Bud Renn-WA, Arlene Richardson

DATE: 2/17/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

No activity in Pacific County today.

Plan for Tomorrow (Future)

Re-visit 2 applicants in Naselle

Meet with Area Council on Aging Case Manager in Raymond

COMMUNITY RELATIONS FIELD REPORT

FEMA DR 1817WA

COUNTY: Pierce

PREPARED BY: Bonnie Frabasilio, Rey Aguilera, Chuck Rakoski, WA

DATE: 2-17-09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	22
Total Individuals, face-to-face	19
Total Individuals with damages	8
Total Individuals, registered	6
Total Businesses	1
Total CBO's	0
Faith Based Organizations	3
Total Agencies (county/local government)	4

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

The State/FEMA CR worked in rural areas of Pierce County locating affected residents from the EM's List. The team contacted 22 residences, which included 15 from the EM's list of 351.

Town of Eatonville

The State/FEMA CR team met with the City Emergency Manager. She stated that there were two areas on the river that had been affected by flood waters. CR located the areas and spoke with 5 residents. One of them was not registered and was encouraged to do so. One family had damage to their bridge. They are registered for assistance and plan to apply for an SBA loan to repair the bridge. The home owner stated that the people living in the area are well aware of FEMA and the assistance offered.

CR contacted 2 residences from the list they are not primary residences or rentals.

Town of Graham

The State/FEMA CR team contacted 12 residences from the EM's list, 4 were home and had damage to their property. Three were registered for assistance. One stated that the damage was minimal and that he had insurance. One resident was very upset with FEMA; he has been denied assistance for small cracks in his home

which he feels were caused when the foundation settled due to standing water. He received a denial letter stating that he was not eligible for assistance because he was insured. He is not insured and has a letter to prove it. He showed this letter to his inspector. CR referred him to the DRC. He stated that he would not go there as FEMA was worthless and he wanted nothing to do with us. His wife may visit the DRC with the insurance letter.

CR spoke with the church secretary at the Church of the Nazarene she will be happy to share the disaster assistance information with the pastor and congregation. She is unaware of any affected members of the church.

City of Tacoma

State/FEMA CR team contacted 1 residence, from the EM's list: they were not home. CR also left disaster assistance information at one church and the fire station.

END

Plan for Tomorrow (Future)

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Snohomish

PREPARED BY: Martha Mills, Beverly Winder, and Laura Sparr

DATE: 02/17/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	13
Total Individuals, face-to-face	5
Total Individuals with damages	3
Total Individuals, registered	2
Total Businesses	2
Total CBOs	3
Faith Based Organizations	0
Total Agencies (county/local government)	4

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

Snohomish County

On the EM State List of 144 homes, CR team has visited 106 homes along with the neighboring homes that may have damage.

To date, CR Team has visited 599 total homes, made 316 face to face contacts, and 231 residents have damage.

State/FEMA CR Team met with the director, the deputy director, the emergency program manager, the homeland security training and exercise manager at the County OEM. In offering support to the county, CR Team was asked to follow up on two applicants. After further investigation regarding the first applicant, CR Team found that she is already being assisted at the JFO level. The CR Team revisited the other applicant who has mitigation and rental assistance issues, but no one was home. CR Team will notify the DRC about the applicant, and both the DRC and CR Team will follow up.

City of Lake Stevens

CR Team visited nine residences, made five face to face contacts, three have damage, two are registered, and two are inspected. CR Team explained the FEMA

process, provided FEMA disaster materials to the homes visited, and encouraged all residents to register with FEMA for assistance. On the EM State List, four residences are in the City of Lake Stevens. CR has visited one of them as well as the neighboring homes that may have damage.

Town of Skykomish

CR Team met with the fire chief in the town of Skykomish who reported little damage from this flood. He provided two additional addresses besides the one on the EM State list. There was no apparent damage at any of the three residences, and no face to face contact was made. CR Team left FEMA disaster materials at the three residences. In addition, the CR Team asked for clarification of the county line, and discovered that Sykomish is in fact part of King County, not Snohomish County. CR Team determined to make the contacts in the area and will inform the King County team of our presence.

CR Team visited the post office in the town of Skykomish where FEMA disaster assistance information was posted.

Plan for Tomorrow (Future)

Continue outreach in the city of Snohomish.

NTY: Thurston

PARED BY: K. Dahl, L. Mariz, E. Quarles,

E: 02/17/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc.)	1
Total Individuals, face-to-face	6
Total Individuals with damage	0
Total individuals registered	0
Total businesses	0
Total CBO's	2
Faith Based Organizations	0
Total agencies (county/local government)	3

** Note: The above table is a total of your outreach in each town noted below.

y's Activities

A/State CR Team revisited local agencies and CBO's.

of Olympia-

A/State CR Team visited the city of Olympia EM.CR Scheduled Maintenance
ing for Friday, February 20, 2009 at 1:00 p.m.

A/State CR Team visited Senior Services for South Sound and spoke with two new
cts. No New news was reported, left flyers.

A/State CR Team revisited one residence, no contact was made, left mold flyer.

A/State CR Team revisited Little Rock Fire and Rescue. No new news was
ted. CR team advised EMT Administration of DRC closing as of February 17,

f Tenino-

A/State CR Team revisited rural areas of Tenino and acclimated Linda Mariz to the
CR team visited Tenino City Hall. No new news was reported, left mold flyers.

f Bucoda

A/State CR Team revisited City Hall, City Clerk reported residents haven been
ing by to pick up FEMA flyers. Clerk also reported FEMA's presence has been
ciated.

f Rochester-

A/State CR Team revisited CBO, ROOF Community Services. Staff members
ed some wells are still contaminated. Well issues are being handled by the health
ment, left mold flyers.

OF REPORT

COMMUNITY RELATIONS FIELD REPORT
FEMA DR-1817-WA

Page 1 of 2

COUNTY: Benton County

PREPARED BY: Rick Williams, Bob Vandenheuvel

DATE: 02/17/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	20
Total Individuals, face-to-face	9
Total Individuals with damages	4
Total Individuals, registered	0
Total Businesses	0
Total CBO's	1
Faith Based Organizations	0
Total Agencies (county/local government)	1

**Note: The *above* table is a total of your outreach in each town noted below.

Today's Activities

FEMA/State CR revisited 13 of the 32 residents on the EM's list that are located in Benton County. CR distributed 1-800 flyers/DRC flyers.

West Richland

FEMA/State CR revisited 13 of the 29 residents on the EM's list that are located in West Richland.

FEMA/State CR attended the DRC opening in West Richland. CR talked with the PIO about the success of mitigation in Benton City. Gave him a map and addresses of the area.

FEMA/State CR had a meeting with IGA and briefed him on the CR outreach in Benton County.

FEMA/State CR observed several advertisements pertaining to the opening of the DRC. It was advertised several times on the local KVEW television.

A local reader-board outside of the #4 Brotherhood Fire Station advertised the DRC. Two different face to face contacts also mentioned that they had heard the advertisement on the television.

FEMA/State CR had a meeting with the Benton County EM. FEMA/State CR arranged to complete the paper work for putting Benton County on maintenance Friday the 20th of Feb. at 8 am.

The DRC flyers arrived today by UPS.

Plans for Tomorrow

FEMA/State CR will visit the Benton County DRC in West Richland. CR will continue to post DRC flyers and contact those on the EM's list about the DRC opening in West Richland.

The END

COMMUNITY RELATIONS FIELD REPORT
FEMA DR-1817-WA

COUNTY: Whatcom

PREPARED BY: E. Dale Hastin, State CR: Dennis Parlari, Federal CR

DATE: 17 February 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units .., etc)	13
Total Individuals, face-to-face	13
Total Individuals with damages	8
Total Individuals, registered	2
Total Businesses	2
Total CBO's	1
Faith Based Organizations	2
Total Agencies (county/local government)	2

**Note: The *above* table is a total of your outreach in each town noted below.

Today's Activities

CR has contacted 51 of the addresses out of 85 on the EM's list in Whatcom Co. Total addresses on the EM list is 107, minus 22 Tribal = 85 for CR to make contact.

EVERSON

CR contacted three homes had sustained damage only one of which had registered and been inspected. The other two were given the registration flyer and encouraged to register. When talking to the residents, they gave CR two unlisted addresses. One had no damage. The other owner had the pump house and the pump taken out by the mudslide, and the driveway was inaccessible due to flooding. The owner was not aware that he may be eligible for assistance. CR explained the process and encouraged them to register with FEMA and he said he will apply.

CR left a Dear Pastor letter and flyers at a church and flyers at a local business.

NOOKSACK

There were no Nooksack addresses listed on the EM list.

Information was left at the Nooksack post office. CR spoke with the secretary/receptionist at the Nooksack Valley School District. She will scan the flyer and email it to the 200 staff members of the district. They will also send report to each school to include the registration

number and website in their "notes home" messages. There are 1607 students in the Nooksack Valley School District: 3 elementary schools, 2 middle schools, and one high school.

LYNDEN

CR has contacted 16 of 16 addresses on the County EM list and three which were not listed.

BELLINGHAM

The total for Bellingham on the EM's list is 51, less 22 Tribal addresses, leaving 29. CR has contacted 10 of the 29.

CR spoke with two of the residents and they did not realize they may be eligible for FEMA assistance. CR explained the process, left the registration flyer and mold & mildew booklet, and encouraged them to register. CR also advised them of the opening of the DRC on Wed. 18 Feb. One resident had registered and had been inspected. Five were not home and registration information and mold and mildew information were left at the residence. Two were not registered. CR explained the process, and they said they would register on-line tonight.

In Bellingham two of the impacted owners had issues with flooded basements and warped flooring. One had partial roof collapse due to snow on the flat roof, then heavy rains, which caused leakage into the house.

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Pierce

PREPARED BY: Don Dao, Andre Delice, Chant Siripanyo, Kim Pham, Hwa Lee and Wen Liu

DATE: 03-02-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	10
Total Individuals with damages	0
Total Individuals, registered	0
Total Businesses	2
Total CBO's	4
Faith Based Organizations	2
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

City of Tacoma:

FEMA Multi-Lingual CRS Team re-visited the Indo-Chinese Cultural and Service Center. Team spoke with the representative and she reported no damage was report to the office. Team provided her with the FEMA Tele-registration flyers to be posted on her bulletin boards within her facilities.

FEMA Multi-Lingual CRS Team visited the Community Health Care, which served the Hispanic community. Team spoke with the receptionist and explains the FEMA Disaster Assistance programs. She reported no damage among the patients or her staff. Team posted the Tele-registration on the message board.

FEMA Multi-Lingual CRS Team contacted two Chinese Churches and spoke to the priest. The Chinese Christian of Tacoma (50-60 members), and the Evangelical Chinese Church (100 members). Team explains the FEMA Application process and brief information on the DUA, along with the deadline on March 6, 2009. Both churches reported no damage due to recent storms DR-1817.

FEMA Multi-Lingual CRS Team re-visited the Asia Pacific Cultural Center and spoke with the Executive Director. Team explains the FEMA Disaster Assistance Programs and brief information on the DUA as well as the SBA. He reported that he has yet, heard of any damage reported from his members. Then he also requested to have the FEMA Tele-registration flyers in all languages that are available to be sent to him, so that he can send it out to all of his members of the total 500's.

FEMA Multi-Lingual CRS Team visited Korean American Senior Citizens Association of Tacoma. Team provided and explained FEMA Disaster Assistance Program to the Treasury Director and he stated that his Association provides services to 387 members. On Wednesday 150-200 Members attends luncheon with the Korean Woman Association. Association has no reporting of anyone with damages due to the disaster.

FEMA Multi-Lingual CRS Team visits the Korean- American Chamber of Commerce of WA State. Team spoke to the President of the Organization and explains the FEMA disaster information. The President will assist team by providing disaster information to 1500 Members of the organization.

FEMA Multi-Lingual CRS Team spoke to the Washington Association of Community and Migrant Health Center Director of the Outreach and Special Population. Team explains the FEMA application process to her. She requested electronic copy of Tele-Registration Flyer. Team will follow up.

Tomorrow Activities

FEMA Multi-Lingual CRS Team will continue on an assignment.

End of Report

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: King

PREPARED BY: Don Dao, Andre Delice, Chant Siripanyo, Kim Pham and Wen Liu

DATE: 03-02-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	6
Total Individuals with damages	0
Total Individuals, registered	0
Total Businesses	3
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

City of Kent:

FEMA Multi-Lingual CRS Team was at Hong Kong Supermarket and spoke with the general manager. Team provided the FEMA Tele-Registration flyers (English and Chinese) as well as explaining the FEMA Application Process. She reported no damage among her 15 employee's or her customers. With her permission, the tele-registration flyer will be posted on her bulletin board. Team touched a little bit on DUA and told the deadline is March 6, 2009.

City of Renton:

FEMA Multi-Lingual CRS Team met with the Hmong Program Coordinator, Small Farms Program, at Washington State University for up-dates information. He show the team a list of farmers in Snohomish and Carnation, who reported damages during the flood. He also shows the team hundreds of photos of farm and crops under water. Then he invited team for a meeting with the farm leaders from the damage area that may be held on this Sunday, March 8, 2009. He also would like to have SBA official at the meeting to explain the SBA Loan. Team will put in a Speaker Bureau Form request, when details of the planned meeting are available. Team provided him with the SBA Economic Injury Loans information. Team will follow-up.

City of Seattle:

FEMA Multi-Lingual CRS Team visited the Asia Today, an English and Chinese weekly, with a circulation of 10,000. Team talked to the publisher and asked him if he would like to have the FEMA Disaster Assistance information in his newspaper. He agreed and asks for both English and Chinese languages information. He would like to have short news release information by 3:00 pm, Tuesday for next issue to be out on next Thursday. CRS contacted the Product & Planning to send information. The publisher emphasized that information be sent to both of his e-mail addresses: asia_today@hotmail.com and jclchou@comcast.net.

FEMA Multi-Lingual CRS Team contacted one Laotian business and spoke with the owner. She reported no damage to the business. Team provided her with the Laotian and English tele-registration flyers. With her permission, team was able to posted the flyers on her bulletin board for her customers.

Kim Pham and Chant Siripanyo were in class today.

Tomorrow Activities

FEMA Multi-Lingual CRS Team will continue to make contact with the Chinese and Korean community of King and Pierce Co.

End of Report

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1817 WA

COUNTY: Cowlitz

PREPARED BY: Martha Mills, Penelope Sells and Tessie Clark

DATE: March 2, 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	16
Total Individuals, face-to-face	12
Total Individuals with damages	10
Total Individuals, registered	4
Total Businesses	4
Total CBOs	2
Faith Based Organizations	3
Total Agencies (county/local government)	1

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

State/FEMA CR team visited 12 more addresses on the State List today. CR team has visited 196 of the 252 addresses on the State List in Cowlitz County.

City of Kalama

State/FEMA CR team visited four residences (two residences on the State list) in the city of Kalama. CR team spoke two residents, one has damage, one is registered, one has been inspected, and none had flood insurance. CR team explained the FEMA process, provided FEMA disaster materials, and encouraged all unregistered affected residents to register for assistance.

State/FEMA CR Team visited one business, two community based organizations (Kalama Fire District and Kalama School District), three faith based organizations and the city hall. The City Clerk and the acting Fire Chief did not have any issues report and were thankful for the disaster assistance materials provided. The school secretary was thankful for the disaster assistance materials provided and stated that she would give them to the superintendent for distribution among the schools.

Town of Cougar

CR Team visited one residence (only address on the State List) in the town of Cougar. CR Team spoke with the resident, who stated that she has insurance, is registered and has damage. The resident stated that she has basement flooding and damage to the gutters on her home. CR Team explained the FEMA process,

distributed disaster assistance materials and explained that Disaster Unemployment Assistance is available.

CR Team visited one business in the town of Cougar. The business was glad to receive the disaster assistance materials and stated that they would post the flyer in the business.

Town of Ariel

State/FEMA CR Team visited ten residences (nine addresses on the State List) in the town of Ariel. CR Team spoke with six of the ten residents, of which one is registered and five have damage. One resident stated that she registered on a Monday, received a call from the inspector Monday night, was inspected on Wednesday and by Friday, funds had been deposited into her account. The resident was extremely happy for the assistance she and her family received. CR Team explained the FEMA process, distributed disaster assistance materials and encouraged all affected, nonregistered residents to register.

CR Team visited one business in the town of Ariel. The business was glad to receive the disaster assistance materials and stated that they would post the flyer in the business.

City of Woodland

State/FEMA CR Team spoke with one resident (address on the State List) in rural Woodland. The resident had damaged to the roof and water underneath his home, which damaged his furnace, but had not registered for assistance. The resident does not have flood insurance, was not eligible for assistance under his homeowner's insurance and paid for the repairs out of pocket. The resident is elderly and requested that CR Team follow up with him to be sure that he is accessing the FEMA process correctly. CR Team explained the FEMA process, provided the resident with disaster assistance materials and encouraged the resident to register. CR team will follow up with him in a couple of days.

Tomorrow's Activities

State/FEMA CR team will continue outreach in the Longview area.

SPECIAL NEEDS ASSISTANCE REFERRAL

3/2/2009

Taken By: Argeris / VernarelliDesrosiers

d To (check below)

Emergency Needs

Special Needs

Unmet Needs

APPLICANT INFORMATION

Applicant Name	Jackie	Craig	Nicholson
Registration #			
Master Address			
Address	36828 286th Ave SE	98022	
#	360-825-0723		
Phone #			
Language Spoken	English		
Police Status			
Status			
Incident	Feb 14th		
5			
Print Letter			

Description of Situation

Applicant's husband was repairing the flood damaged road on February 14th when it got dark and his Grader / Tractor hit a soft spot causing him to slide off the road and rolled over in a ditch killing him. This is a private community road that leads to 10 homes. The wife informed CR that there is no insurance coverage to pay for her husband's funeral expenses.

Special Needs Committee Action (For Office Use Only)

Sign Off _____
Verification of Accuracy _____

HA Sign Off _____
Verification of Accuracy _____

Sign Off by Unmet Needs _____

UNTY: King

EPARED BY: Clark Argeris, Bon Vernarelli

TE: 03/2/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc.)	18
Total Individuals, face-to-face	18
Total Individuals with damage	11
Total individuals registered	1
Total businesses	2
Total CBO's	0
Faith Based Organizations	1
Total agencies (county/local government)	1

** Note: The above table is a total of your outreach in each town noted below.

umclaw

contacted the acting EM who is also the Police Chief. A new EM will be taking over approx 2 weeks. EM informed CR that he only knew of some homes that may have been affected south of the fair grounds along 284th st. CR visited the area and stopped at 6 homes and spoke with 2 residents who informed CR that they had high water on their properties but no reports of waters entering their homes. There was water over the roads for 24 hrs but no one was denied access to their homes as they were able to take alternate routs. CR left FEMA printed materials at all 6 homes.

visited 2 homes per the County EM list. CR learned today that the husband at the home was killed two weeks ago while in his Road Grader / Tractor repairing the damaged road that led to his and other neighborhood homes. This resident had applied and received FEMA funds for home repairs but of course now will have to update her application to include her husband's death. The wife informed CR that there is no insurance to cover her husband's funeral. CR informed the wife that we would file in a Special Needs Request and have someone contact her to update her application. There were several areas on this private road that leads to 10 homes that this resident was repairing. CR ended up visiting all ten homes to provide FEMA printed materials and encourage them to register for possible assistance. All neighbors spoke very highly of this resident and stated that he was the "Glue" of the community. CR learned that another contractor is completing the road repairs and a bill will be coming shortly that all neighbors will share in the cost. The applicants address regarding the home is 36828 286th Ave SE, Enumclaw. See Special Needs Request for Phone number and additional information.

visited one faith based organization, 2 businesses, and a Police Dept and provided FEMA printed materials for posting and distribution.

END OF REPORT

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: KING

PREPARED BY: Mary Ellen Murchison, Bob Vandenheuvel, Karen Dahl, Reynaldo Aguilera

DATE: March 2, 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	13
Total Individuals, face-to-face	5
Total Individuals with damages	2
Total Individuals, registered	1
Total Businesses	1
Total CBO's	0
Faith Based Organizations	0
Total Agencies (county/local government)	0

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

State/FEMA CR King County Team has now contacted 299 residents of the 454 in the EM list.

Issaquah

State/FEMA CR team left disaster information at 2 residences and spoke to 1 resident/business owner who reported damage to his pasture due to the Issaquah Creek eroding the creek banks. CR gave the resident the State Agriculture number and encouraged resident to call the King County EM regarding creek erosion and left SBA information. The resident had no damage to his residence.

North Bend

State/FEMA CR team contacted 1 resident who was not registered, but had no damage to their dwelling or out-building. The resident complained about the erosion of her property due to the flooding. CR encouraged resident to call King County EM regarding land erosion.

Duvall

State/FEMA CR team left disaster assistance information at 1 rural residence and made no contact.

Carnation

State/FEMA CR team left disaster assistance information at 1 "red tagged" home, no contact was made. CR made contact with 2 renters of a mobile home that was flooded. CR was able to

communicate in Spanish to the renters and explain the FEMA programs. Renters were out of work due to flooding and CR encouraged renters to register and explained that Disaster Unemployment was available to eligible applicants. Disaster assistance information was left with the renters.

Snoqualmie

State/FEMA CR team left disaster assistance information at 4 residences, no contact was made. CR contacted 1 resident who was registered with FEMA and had her claim denied. The resident stated that she was going to appeal, because she lost her car in the flooding and was living on a fixed income. CR left the *Helpline* number with the resident.

Plan for Tomorrow (Future)

State/FEMA CR team plan to continue outreach in Pacific.

End of Report

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1817 WA

COUNTY: KITTITAS

PREPARED BY: Pam Brown, Linda Powell, Rick Williams, Bud Renn

DATE: 030209

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	67
Total Individuals, face-to-face	32
Total Individuals with damages	14
Total Individuals, registered	6
Total Businesses	3
Total CBO's	0
Faith Based Organizations	0
Total Agencies (county/local government)	1

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

RONALD:

CR team visited 6 homes of which there was 1 contact who did have damage and was not registered.

ROSYLN:

CR team visited 9 homes of which 2 were contacts, one had damage and one was registered.

ELLENSBURG:

CR team visited 19 homes of which 7 were contacts, 3 had damage and 3 were registered.

CLE ELUM:

CR team visited 27 homes of which 20 were contacts, 5 had damage and 2 were registered.

CR team visited 3 businesses and 1 government office leaving disaster assistance information at each.

THORP:

CR team visited 6 homes of which 2 were contacts and 2 had damage; none were registered.

Plan for Tomorrow (Future)

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1817 WA

COUNTY: Lewis

PREPARED BY: WMarchel, ARichardson, DRaines,PKaurup

DATE: 3/02/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc)	06
Total Individuals, face-to-face	12
Total Individuals with damages	03
Total Individuals, registered	03
Total Businesses	06
Total CBO's	00
Faith Based Organizations	02
Total Agencies (county/local government)	01

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

Chehalis city of

State/FEMA CR team stopped at 01 church left disaster information.

State/FEMA CR team covered Rice Rd. spoke to 01 resident who stated there was no flooding in this area this year.

Centralia city of

State/FEMA CR team stopped at 01 church, 03 businesses and spoke to 01 residents left disaster information at all.

Adna town of

State/FEMA CR team stopped at 04 residences left disaster information spoke to 04 residents who stated that there was no flooding in this area Ceres Rd. . He thanked us for the help in the 2007 disaster..

Onalaska town of

State/FEMA CR team stopped at 01 business, 01 home left disaster information spoke to 06 individuals

Toledo city of

State/FEMA CR team stopped at city hall and community bulletin board posted tear off disaster information at both.

Napavine town of

State/FEMA CR team stopped at 02 businesses posted tear off disaster information at both spoke to 01 resident who thanked us for being here.

Plan for Tuesday 3/03/09 (Future)

CR team will continue outreach..

COMMUNITY RELATIONS FIELD REPORT

FEMA DR 1817WA

COUNTY: Pierce

PREPARED BY: Jill Immekus , Bonnie Frabasilio, Jim Sygitowicz, Chuck Rakowski, WA

DATE: 03-02-09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	29
Total Individuals, face-to-face	10
Total Individuals with damages	4
Total Individuals, registered	3
Total Businesses	0
Total CBO's	0
Faith Based Organizations	0
Total Agencies (county/local government)	0

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

The State/FEAM team has completed the Emergency Managers list of damage properties. CR located 411 addresses from the list of 415. Eleven addresses were duplicates or incorrect addresses.

State/FEMA CR team contacted 29 residences, which includes 17 from the EM's list of 425,

CITY OF TACOMA

State/ FEMA CR team visited 13 residences, contacted 3 residents, 0 reported damage.

TOWN OF UNIVERSITY PLACE

State/FEMA CR team visited 6 residences, contacted 4 residents, 2 reported damage, 1 registered, and other resident encouraged to apply.

TOWN OF MILTON

State/FEMA CR team visited 3 residences, contacted 1 resident that had damage and was registered.

TOWN OF BONNEYLAKE

State/FEMA CR team visited 1 residence, no contact was made, registration flyer was left.

TOWN OF SUMNER

State/FEMA CR team visited 2 residences, no contacts were made, registration flyers were left.

TOWN OF GRAHAM

State/FEMA CR team visited 1 residence, no contacts, registration flyer was left

TOWN OF GIG HARBOR

State/FEMA CR team visited 1 residence with registration flyer, no contact was made.

TOWN OF LAKE BAY

State/FEMA CR team visited 2 residences, contacted 2 residents, one reported damage and was registered.

END OF REPORT

Plan for Tomorrow (Future)

State/FEMA CR team plan to visit the senior centers in Pierce County

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Snohomish

PREPARED BY: Beverly Winder, and Laura Sparr

DATE: 03/02/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	8
Total Individuals, face-to-face	4
Total Individuals with damages	4
Total Individuals, registered	2
Total Businesses	0
Total CBOs	0
Faith Based Organizations	0
Total Agencies (county/local government)	0

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

City of Stanwood

State/FEMA CR Team visited the DRC to offer support and to use the courier service. CR observed two applicants with whom they had spoken on Saturday. CR had encouraged them to visit the DRC with their questions, and both were working with IA at the time.

City of Everett

CR spoke with the Emergency Program Manager at the county requesting a maintenance appointment with the County Emergency Management Office. They will get back to CR with the date and time for the meeting.

City of Snohomish

State/FEMA CR Team returned to Three Rivers Mobile Home Park, where a resident had requested CR's assistance with registration. The phone registration was completed. CR also spoke with one resident who had questions about registering by using his daughter's social security number. CR affirmed that he could do that, and he said he would register today.

CR continued follow up in the community with one resident who was very disgruntled with the lack of assistance. She is a renter who runs Manna Harvest of Hope, a mobile food bank as part of her church's outreach. A freezer and refrigerator in the basement used for the charity were destroyed, along with her husband's tools for a part-time job, and personal clothing. Both black and white mold are growing in the basement. The applicant reported that the FEMA inspector refused to go into the basement, since she was wearing new boots. She did take pictures of the outside of the house. The Health Department has visited the house and will report within two weeks the findings of mold and contamination in the basement. CR explained the appeal process and suggested she request to be re-inspected.

CR revisited a house where there was damage and disaster assistance materials had been provided, but no previous face to face contact was made. CR explained the sequence of delivery in detail, encouraged the resident to register and to visit the DRC before it closes tomorrow. He has flood insurance and is very interested in mitigation. The resident affirmed that he would register today and visit the DRC.

CR followed up on an additional four residents; all have registered and are in the process.

Summary of Snohomish County Road Conditions

City of Arlington

Grant Creek and 148th: washed out roads

30331 Heimer Road/115th: culvert washout

31307 – 175th NE:

11632 – 172nd Drive NE: culvert washout

171st Ave. SE and Carpenter Road: down to one lane

Marifield Ct. in the area of 174th Street: washed out road

15101 – 300th St. NE: washed out road

City of Stanwood: Washed out roads:

1615 Norman Road, 1403 Norman Road, 25620 Marine Drive, 25206 Marine Drive

26626 and 3310 and 3504 and 22829 Miller Road

98th Street NW intersection with Laque

136th to 152nd

City of Monroe

20128 and 20227 Old Owen Road: extreme creek damage

City of Granite Falls

171st Ave. SE and Carpenter Road: down to one lane

City of Index

918 East Galena: road washout

51239 Mt. Index River Road: road washout

City of Snohomish

6430 – 118th: ditch washed out to the culvert, gravel came from the neighbors' to the right, requiring 50 hours of labor to remove, and on the left, the road buckled

Plan for Tomorrow (Future)

Continue outreach and follow-up in Snohomish County.

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Whatcom

PREPARED BY: State CR David Sloan FEMA CR Jin Duckett, Dennis Parlari

DATE: 03-02-09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . . etc)	0
Total Individuals, face-to-face	14
Total Individuals with damages	0
Total Individuals, registered	0
Total Businesses	6
Total CBO's	1
Faith Based Organizations	0
Total Agencies (county/local government)	4

****Note:** The above table is a total of your outreach in each town noted below.

Today's Activities

State/FEMA CR team has made contact with all on the EMD list.

Birch Bay:

The CR Team made contact with 5 businesses and posted fliers with same. All persons contacted stated they unaware of any damage suffered in or around the community.

Everson:

The CR Team met with the Chief of Police (Local EM) to distribute fliers. Also Team had information that the Chief has continual contact with the Whatcom County Hispanic chamber of commerce. The Police Chief stated his office will work as a clearing house for routine information between disaster assistance agencies and the Spanish speaking community.

Bellingham:

The Team met with the Assistant EM to coordinate schedules for the upcoming meeting needed for placing the county on maintenance.

The CR Team made contact with the Student Program Director, and the campus newspaper office of the Whatcom Community College to distribute fliers and advise of the disaster assistance programs and registration procedures. Information will be transmitted via e-mail newsletters, and campus newspaper as soon as possible. The college employs 400 persons and has a student body of @7,000, of which @ 3,500 are full-time.

The Team met with the Emergency Manager of the Port of Bellingham to discuss disaster assistance programs available to individuals and households. Having 89 employees, the Port EM stated he had canvassed all personnel and found no impact. He will post fliers and assistance information to ensure notification.

The CR Team attempted to meet with the Safety Manager of Bellingham Cold Storage, who is said to be a large area employer. Although the Team was denied access, an appointment was made for tomorrow morning.

Plan for Tomorrow (Future)

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Pierce

PREPARED BY: Don Dao, Andre Delice, Chant Siripanyo, Kim Pham, Hwa Lee and Wen Liu

DATE: 03-04-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units ., etc)	
Total Individuals, face-to-face	41
Total Individuals with damages	0
Total Individuals, registered	0
Total Businesses	0
Total CBO's	7
Faith Based Organizations	0
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

City of Tacoma

FEMA Multi-Lingual CRS Team attended luncheon at Korean Women's Association. The team gave brief presentation of FEMA program, and left disaster information. None of these individuals report damage. Team talks Senior citizens and answer questions, while team was there.

FEMA Multi-Lingual CRS team visited Indochinese Cultural Service Center. This agency was adopted by Korean Women's Association. This service center stated no report damage to CRS team to explain FEMA disaster assistance program and left Tele-Registration Flyer. The Center will post FEMA Tele-Registration on the Center news bulletin board.

City of Seattle

FEMA Multi-Lingual CRS team visited Res Care & Home Care this Office service 5 different Cultures. The center serves 1200+ Korean, Chinese, Vietnamese, African and Hmong Community. Team explains and provides FEMA disaster assistance information to the Supervisor of each individual culture that they served. The Center reported none of his clients sustained any damages due to disaster. The Center will share this information with their partner.

PIO:

FEMA Multi-Lingual CRS Team spoke to The Korea Daily Seattle Branch. Team provided FEMA disaster information. The Broad Members will get together to make a decision if they will add FEMA disaster information within the Newspaper. Team will follow up and forward the information to FEMA PIO.

Tomorrow Activities

Team will be making contact with Korean's and Chinese's Community in King and Snohomish Co.

End of Report

Snohomish

CD BY:
rr
inder

DATE: 03/04/09

Today's Activities		REPORT FORMAT	Tomorrow's
<u>Activities</u>			
Contacts	Trends		Plans for tomorrow in this County.
Concerns	Events		
Questions	<u>Outreach</u>		
Rumors	Applicants		

Activities:

CR team, having another photo op, posed as pin-up girls and distributed disastrous materials. were unsatisfactory.

CR team's smiles were greatly appreciated at the Greek Orthodox Church,

At the Rock Church we put fliers under the largest rock found.

CR team found Frank 'n Stein checking out the resignation process at the DRC.

CR team had a luscious lunch at Larry's Loquacious Lounge, after which they told patrons to p town with posters.

CR team crossed it so many times that Avenue D is no longer D elightful, so we declared it I. Please turn off the GPS before it says "drive 200 feet then make a U-turn" one more time. tightening the screw did nothing to assist that annoyance. CR member may render it uninhabitable by red-tagging it.

CR team located a van to accompany us. It was a "Dent Destroyer", just in case we needed a fix again.

CR team has discovered that singing the teleregistrations in harmony for individual registrations increases the registration numbers in their county.

CR team member saw sign "Wanted: Standing Water" at least three times before realizing it a typo. Said "Wanted: Standing Timber". CR team decided to hit the bricks to break up the fog.

CR team, in addition to finding damage, often found that dam age affecting us.

CR team is wondering why they are sending us home and putting the county on maintenance; we are already eating healthily and exercising daily.

Plan for tomorrow: sleep in, drink wine in the candlelit bubble bath, get a pedicure, call working in their counties and complain that there is NOTHING to do....

People Helping E



COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Snohomish

PREPARED BY: Don Dao, Andre Delice, Chant Siripanyo, Kim Pham, Hwa Lee and Wen Liu

DATE: 03-04-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	15
Total Individuals with damages	0
Total Individuals, registered	0
Total Businesses	1
Total CBO's	
Faith Based Organizations	8
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

City of Lynnwood:

FEMA Multi-Lingual CRS Team visited Wat Khemaramram of Snohomish Washington (Cambodian Temple). Team spoke with the temple representative and explains the FEMA disaster assistance programs, touched on the SBA and DUA information, including the FEMA registration deadline on March 30, 2009 as well as the DUA deadline March 6, 2009. He reported that there are over 1,000 Cambodian families within the Snohomish County, 400 families in Everett, which all reported no damages due to recent storms DR-1817. Team provided him with the FEMA tele-registration flyers in the Cambodian and English languages, DUA, SBA and FSA information. He stated that he would pass on the information to his community.

FEMA Multi-Lingual CRS Team visited five churches: Team met with the representatives or members and explained the FEMA disaster assistance process to four churches and provides the FEMA tele-registration flyers in Chinese, Korean and English languages. Four churches reported no damages to any their members. All stated that they will announce the FEMA information on the next services. Here are the following churches:

1. Evangelical Chinese Church of Snohomish County: 100 members/families
2. Lynnwood Free Methodist Church: 70 members/families

3. Korean Immanuel Church: 100 members/families
4. Onnuri Church: 90 members/families
5. Filipino American Christian Fellowship Church: no contact left the FEMA tele-registration flyer. Team will follow up.

City of Edmonds:

FEMA Multi-Lingual CRS Team visited 1 Chinese business, Ranch Market. Team spoke with the manager on duty and explained the FEMA disaster assistance program, informed her on the DUA and SBA information as well as the deadline for application. CRS provided her with the FEMA tele-registration in Chinese, English and Spanish languages. She stated that she will post the FEMA tele-registration flyers in the break room for her 100 employees and posted on the message board for customers.

FEMA Multi-Lingual CRS Team visited two Korean churches. First, Korean United Presbyterian Church of Edmonds and spoke to the representative. She stated that the pastor was not in the office, Team provided her with the Korean language FEMA tele-registration flyers and then she agreed to give them to the pastor to be announce on his next services. Second, West Coast Baptist Church, no contact left the FEMA tele-registration flyers. Team will follow up.

Tomorrow Activities

Team will be making contact with the Chinese's and Korean's Community in King and Snohomish Co.

End of Report

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1817 WA

COUNTY: Cowlitz

PREPARED BY: Martha Mills and Penelope Sells

DATE: March 4, 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	23
Total Individuals, face-to-face	10
Total Individuals with damages	21
Total Individuals, registered	3
Total Businesses	0
Total CBOs	0
Faith Based Organizations	0
Total Agencies (county/local government)	1

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

State/FEMA CR team visited 11 more addresses on the State List today. CR team has visited 234 of the 252 addresses on the State List in Cowlitz County.

City of Longview

State/FEMA CR team visited 23 residences (11 on the State list) with Longview addresses. CR team spoke 10 residents, 21 residences have some kind of damage, three are registered and have been inspected, one was in the process of registering online, and three had flood insurance. Residents reported water in basements, foundation damage, water flowing under and near the house, washed out driveways, damaged furnaces and ductwork, and an overflowing creek that threatened several driveways and access roads. CR team explained the FEMA process, provided FEMA disaster assistance information, and encouraged all unregistered, affected residents to register for assistance. Most of the unregistered residents said that they would register and thanked CR team for bringing the FEMA disaster assistance information. The remaining unregistered residents, as well as one or two who have been denied, have minor damage and will do the repairs themselves, usually to their driveway.

State/FEMA CR team met with the FEMA mitigation specialists in the Ace Hardware store in the Triangle Mall on Ocean Beach Highway. Mitigation will note the address of anyone who needs a CR visit. CR team referred many residents to the Mitigation Team for additional information today. CR team met with the SBA team in Longview to let them know we are available if they need CR assistance.

State/FEMA CR team met with staff at the Cowlitz County EM office to update on our progress. The EM staff had no additional addresses for CR to visit. The EM office is referring anyone with damages or questions to the FEMA registration/help line for assistance.

State/FEMA CR team drove out to affected homes along Mill Creek Road and observed several places where the road had slides and washouts. Two bridges have damage to the supporting ground and have warning signs on them for one lane use. Ten or 11 homes have access issues from driveway washouts that are in varying states of repair. One house has severe damage to the interior and the owner is living with relatives, CR team will follow up to locate her. A second house has no damage to the house but the pump house is damaged and is not covered by flood insurance according to the insurance company. A third house has damage to the retaining wall that protects the house from the creek.

Along Germany Creek Road, an upstream culvert filled with debris creating an earthen dam, which eventually burst and sent a wave of water down the creek bed that destroyed an old logging bridge and carried the debris downstream. The creek water left a lot of debris, took out stands of trees along the bank, and destroyed several retaining walls, yards, and gardens. Several homes lost sheds, barns, and garages from the storms.

Tomorrow's Activities

State/FEMA CR team will continue outreach in the Longview area.

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: KING

PREPARED BY: Mary Ellen Murchison, Bob Vandenheuvel, Karen Dahl, Reynaldo Aguilera

DATE: March 4, 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	30
Total Individuals, face-to-face	13
Total Individuals with damages	10
Total Individuals, registered	5
Total Businesses	0
Total CBO's	0
Faith Based Organizations	0
Total Agencies (county/local government)	0

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

State/FEMA CR King County Team has contacted 404 residents of the 431 on the EM list.

State/FEMA CR King County Team has contacted 9 of the 45 businesses on the EM list.

Maple Valley

State/FEMA CR distributed disaster assistance information to 30 residences and spoke to 13 residents: 10 residents reported damages; 5 were registered with FEMA. CR contacted 4 residents who were not registered with FEMA. These residents did not know that they were eligible for FEMA assistance, after speaking with CR, all 4 agreed to register.

State/FEMA CR contacted 5 residents who were registered with FEMA, 2 had received a FEMA grant and the other three were in the process of filling out and mailing their SBA loan applications. CR encouraged the three residents who were filling out their SBA loan applications to use the Helpline number if they had any questions.

State/FEMA CR contacted 14 residences in the "Orchard Grove" area of Maple Valley. This area, where the residences are located, runs along the Cedar River. CR left disaster assistance information at the 14 residences and spoke to 5 residents.

State/FEMA CR contacted 2 renters in the "Orchard Grove" area. Renters stated that they had no damages, but the owner of the residences had damage. CR encouraged both renters and owners to register with FEMA and left them disaster assistance information.

State/FEMA CR contacted 2 residents in the "Orchard Grove" area who were not registered with FEMA, these 2 residents had insurance, but their insurance company did not give them enough to repair their residences. CR encouraged the residents to register with FEMA and left them disaster assistance information.

State/FEMA CR contacted 1 resident in the "Orchard Grove" area who reported no damage to his residence; however he was very concerned about a large cement block that had floated down the creek and settled on the bank of his property. The resident stated that cement block had changed the flow of the river and that the block, in its current position, posed a very real threat to his property if the river flooded again. CR encouraged the resident to contact the County EM to address this issue.

Plan for Tomorrow (Future)

State/FEMA CR will continue to do outreach to both the business and residential area of Snoqualmie.

End of Report

Tomorrow we begin contacting the businesses and will hand out the flyers with the tear way FEMA number, so cannot tell you at this point whether they are useful or not.

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1817 WA

COUNTY: Lewis

PREPARED BY: WMarchel

DATE: 3/04/09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc)	00
Total Individuals, face-to-face	00
Total Individuals with damages	00
Total Individuals, registered	00
Total Businesses	00
Total CBO's	00
Faith Based Organizations	00
Total Agencies (county/local government)	00

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

No Activity in Lewis County today.

Information on tear-off tab disaster information flyers

On Tuesday Lewis County team checked several locations where tear off disaster information flyers were posted and found that several had or more (highest number was 3) tabs missing. Team felt this would be an additional tool but have it earlier in the disaster. Team lead feels that 10% of the initial order would be a good number the same florescent color as the regular flyers.

Plan for Friday 03/06/09 (Future)

FEMA team member will be meeting with Lewis County EM contact to place county on maintenance. State and other FEMA team members to be in class.

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Snohomish

PREPARED BY: Beverly Winder, and Laura Sparr

DATE: 03/04/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	8
Total Individuals, face-to-face	3
Total Individuals with damages	0
Total Individuals, registered	0
Total Businesses	2
Total CBOs	0
Faith Based Organizations	18
Total Agencies (county/local government)	0

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

City of Stanwood

State/FEMA CR Team completed outreach on Florence Road, visited eight homes, spoke with three residents, and discovered that the homes along that part of the road had no damages.

CR visited one church and left FEMA disaster assistance information for the pastor.

City of Arlington

CR Team contacted eight churches, spoke with three pastors who agreed to announce the FEMA disaster assistance teleregistration number and web address during Sunday services. Their membership consists of 1, 278 people.

City of Marysville

CR Team visited nine churches, spoke with four pastors and one church secretary. All agreed to announce the FEMA disaster assistance teleregistration number and registration web address at Sunday services. Their membership consists of 600 people.

Plan for Tomorrow (Future)

Continue outreach to FBO's in Snohomish County.

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Whatcom

PREPARED BY: State CR David Sloan, FEMA CR Dennis Parlari

DATE: 03-04-09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	39
Total Individuals, face-to-face	17
Total Individuals with damages	2
Total Individuals, registered	1
Total Businesses	3
Total CBO's	0
Faith Based Organizations	0
Total Agencies (county/local government)	2

****Note:** The above table is a total of your outreach in each town noted below.

Today's Activities

State/FEMA CR team have made contact with all 81 addresses on the EMD list.

Ferndale:

The State/FEMA CR team went door to door at a mobile home park on Axton Rd. Each of the 28 mobile homes in this park was surrounded by water during the flooding event. There were 14 face to face contacts in this park. Only one indicated they had damage, the remainder had not checked under their homes to see if water had caused damage to duct work or insulation. Each was advised to check for any damage and if so register for assistance.

A homeowner next to the park had registered, had been inspected and received a check. Very pleased Another homeowner near the park was very pleased to see the State/FEMA team canvassing the impacted area.

Newhalem:

Newhalem is a company town owned by Seattle City Light to house their employees that work at the Ross Lake Dam at Diablo. The CR team spoke with the Skagit Engineer for Seattle City Light. He stated they did not suffer any damages. Some of the 88 employees live "down river" and he will scan the tele-registration flyer and e-mail all employees. The 88 employees include those that work at the dam and powerhouse at Diablo. He said there would not be a need to continue on up to the dam.

Note: Our team has not seen the pull-tab teleregistration.

Newhalem and Diablo are the only communities in the eastern part of Whatcom Co. and are 90 miles from Bellingham but a very nice drive in the mountains. Someone had to contact them.

Plan for Tomorrow (Future)

Washington Addresses of Damaged Bridges and Roads 3/4/09

S	STATE	DATE	COUNTY	DAMAGE TYPE
Road road	Richland, WA	2/10/2009	Benton	Yakima River Flood
	Benton City, WA	2/10/2009	Benton	Shoulder undercut by flood
	Kelso, WA	2/10/2009	Cowlitz	Private Bridges destroyed
	Longview, WA	2/10/2009	Cowlitz	Damaged bridge
	Carnation, WA	2/10/2009	King	Dike broke
E	Mount Vernon, WA	2/10/2009	Skagit	Mud Slides
	Snohomish, WA	2/10/2009	Snohomish	Large washout beneath the pavem
	Forks, WA	2/11/2009	Clallam	Bridge damage
	Kelso, WA	2/11/2009	Cowlitz	Bridge damage
	Kelso, WA	2/11/2009	Cowlitz	Bridge damage and impassable
Road	Elma, WA	2/11/2009	Grays Harbor	Road washout
ad	Ellensburg, WA	2/11/2009	Kittitas	Blocked culverts
on Rd	Ellensburg, WA	2/11/2009	Kittitas	Blocked culverts
ad	Elma, WA	2/11/2009	Mason	Road washout
ad	Elma, WA	2/11/2009	Mason	Road washout
ad	Arlington, WA	2/11/2009	Snohomish	Standing water beneath homes
ad	Granite Falls, WA	2/11/2009	Snohomish	Road eroded, reduced to one lane
d	Kelso, WA	2/16/2009	Cowlitz	Mud Slides before bridges
	Arlington, WA	2/18/2009	Snohomish	Extreme washouts
oad	Arlington, WA	2/18/2009	Snohomish	Extreme washouts
E	Arlington, WA	2/18/2009	Snohomish	Extreme washouts
E	Arlington, WA	2/18/2009	Snohomish	Extreme washouts
E	Arlington, WA	2/18/2009	Snohomish	Extreme washouts
I	Cathlamet, WA	2/18/2009	Wahkiakum	Damaged bridge affecting access t
d Rd	Auburn, WA	2/25/2009	King	Flooded and washed-out road
	Federal Way, WA	2/25/2009	King	Washed-out Road
	Kelso, WA	2/26/2009	Cowlitz	Suspension bridge damaged

	Black Diamond, WA	2/26/2009	King	Washed-out Bridge
	La Grande, WA	2/26/2009	Pierce	Flooded and washed-out road
	LaConner, WA	2/26/2009	Skagit	Road Closures due to floods
	Castle Rock, WA	2/27/2009	Cowlitz	Access road not accessible
	Normandy Park, WA	2/27/2009	King	Mudslide and roadway wash out
	Greenwater, WA	2/27/2009	Pierce	Landslide across the hyw closed !
	Issaquah, WA	2/24/2009	King	Bridge completely washed away
	Issaquah, WA	2/24/2009	King	Damage to bridge access
	Issaquah, WA	2/24/2009	King	Major hillside erosion and road w
	Carnation, WA	2/24/2009	King	River shifted and eroded baks by
	Castle Rock, WA	2/23/2009	Cowlitz	Landslide damages to road
	Longview, WA	2/23/2009	Cowlitz	Damages to access road
	Elma, WA	2/23/2009	Grays Harbor	Damages to access road
	Bellingham, WA	2/23/2009	Whatcom	Loss of access bridge due to flo
	Kelso, WA	2/28/2009	Cowlitz	Damages to access road
	Kelso, WA	2/28/2009	Cowlitz	One lane missing in road
	Issaquah, WA	2/28/2009	King	Culvert washed out
	Des Moines, WA	2/28/2009	King	Landslide and damage to acces
	Spanaway, WA	2/28/2009	Pierce	Damages to access road
	Arlington, WA	3/3/2009	Snohomish	Culvert washed out
	Arlington, WA	3/3/2009	Snohomish	Culvert washed out
	Arlington, WA	3/3/2009	Snohomish	Culvert washed out
	Arlington, WA	3/3/2009	Snohomish	Washed out road
	Arlington, WA	3/3/2009	Snohomish	Washed out road
	Stanwood, WA	3/3/2009	Snohomish	Washed out road
	Stanwood, WA	3/3/2009	Snohomish	Washed out road
	Stanwood, WA	3/3/2009	Snohomish	Washed out road
	Stanwood, WA	3/3/2009	Snohomish	Washed out road
	Stanwood, WA	3/3/2009	Snohomish	Washed out road
	Monroe, WA	3/3/2009	Snohomish	Extreme creek damage

COUNTY: King

PREPARED BY: Don Dao, Andre Delice, Chant Siripanyo and Kim Pham

DATE: 03-05-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	
Total Individuals with damages	37
Total Individuals, registered	0
Total Businesses	5
Total CBO's	
Faith Based Organizations	2
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

City of Seattle:

FEMA Multi-Lingual CRS Team contacted five businesses and spoke with the managers. Team explained the application process to all five managers and provided the FEMA materials information for posting and distribution. All the businesses have a total of 25 employees and none reported suffering disaster damages.

FEMA Multi-Lingual CRS Team visited Thien Tu Minh Chan (Vietnamese Temple). Team spoke with the representative and explained the FEMA disaster assistance program. He stated that every Sunday, there are 50 members attended the services. He also reported that no one suffered damages due to recent storms DR-1817. He will announce the FEMA tele-registration on the next services.

FEMA Multi-Lingual CRS Team contacted Teung Tam Van Hao PG/VN (Vietnamese Community Center). CRS spoke with one of the member in charged. Team explained the FEMA tele-registration program and provided the all the necessary FEMA materials information to be distributed and posting on their bulletin boards. He stated that there are 32 students attended the GSL class from all ages, to whom information will also be given.

Wen Liu and Ms. Lee will be in class from March 05, 2009- March 08, 2009.

Tomorrow Activities

FEMA Multi-Lingual CRS Team will be working in the King County.

End of Report

COUNTY: Snohomish

PREPARED BY: Don Dao, Andre Delice, Chant Siripanyo and Kim Pham

DATE: 03-05-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	
Total Individuals with damages	5
Total Individuals, registered	0
Total Businesses	
Total CBO's	
Faith Based Organizations	3
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

City of Everett:

FEMA Multi-Lingual CRS Team visited Madison Community church and spoke with the secretary. Team explained the FEMA disaster assistance program, SBA loan and the last day to apply for DUA assistance as well as the registration deadline. She stated that all the FEMA material information will be announced to the 110 members at the next services. She reported no damages from any of her congregation and she was happy to see FEMA, by stating that it was the first time the church receives FEMA visit.

FEMA Multi-Lingual CRS Team visited Bailey A.M.E. Africa, Methodist Episcopal Church, team provided the FEMA materials information for posting and distribution to anyone who may suffered a related damages. Team will follow up.

City of Lynnwood:

FEMA Multi-Lingual CRS Team visited Hoi Thanh Tin Lanh Viet Nam Lynnwood (Vietnamese Alliance Church of Lynnwood). Team spoke to the secretary and explained the FEMA application process. The secretary stated that the priest was not in the office but she will pass the FEMA materials information to him for announcement on the next services. Team will follow up.

Wen Liu and Ms. Lee will be in class from March 05, 2009- March 08, 2009.

Tomorrow Activities

FEMA Multi-Lingual CRS Team will be working in the King County.

End of Report

COUNTY: KING

PREPARED BY: Mary Ellen Murchison, Bob Vandenheuvel

DATE: March 5, 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	12
Total Individuals, face-to-face	3
Total Individuals with damages	2
Total Individuals, registered	1
Total Businesses	0
Total CBO's	0
Faith Based Organizations	0
Total Agencies (county/local government)	0

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

State/FEMA CR King County Team has now contacted 425 residents of the 476 on the EM list.

Covington

State/FEMA CR distributed disaster assistance information to 5 residences and spoke to 2 residents: 1 resident reported damage to their residence and was registered with FEMA and had been denied by SBA, the resident felt that her FEMA grant was not enough and CR informed her of the appeal process and provided the Helpline number. CR spoke with 1 resident who was not registered and had no damage to his residence. Resident complained about bank erosion on his property from the Covington Creek flooding. CR encouraged resident to call the County EM and ask for advice.

Auburn

State/FEMA CR distributed disaster information to 7 rural residences and spoke to 1 resident. That resident reported damage to their private bridge and inaccessibility to their residence due to the bridge wash out. The resident has insurance, but the insurance did cover the time spent out of their home, a washed out pump and septic tank. The resident had not registered with FEMA, after talking with CR resident agreed to register.

Plan for Tomorrow (Future)

State/FEMA CR team will continue to do outreach in Snoqualmie.

End of Report

COUNTY: Whatcom

PREPARED BY: State CR David Sloan, FEMA CR Dennis Parlari

DATE: 03-05-09

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	8
Total Individuals, face-to-face	13
Total Individuals with damages	1
Total Individuals, registered	0
Total Businesses	2
Total CBO's	1
Faith Based Organizations	1
Total Agencies (county/local government)	4

****Note:** The above table is a total of your outreach in each town noted below.

Today's Activities

Bellingham:

State/FEMA CR team visited the administrative branch of the Whatcom Co Library. CR team supplemented fliers that were left on a prior visit.

CR left flyers in English/Spanish at a Hispanic church on E. Smith RD. No one was present. All information was left at the door.

The CR team canvassed the area along Chuckanut Dr. from Bellingham to the Whatcom/Skagit county line and six side roads that lead to Bellingham Bay. We spoke with three residents, none knew of any damages in that area.

Deming:

CR team visited a real estate and escrow company to inquire about a home supposedly on Chipmunk Lane we have been unable to locate for several attempts. The owner/agent having lived and worked in the area for 46 years assured us there was no such address anywhere near there. We tried....3 times.

The administrative assistant at the escrow co. advised us of a home just east of Deming that had mudslide damage. She did not have an address but gave us a hand drawn map. The CR team was able to locate the home. No one was home. There was visible damage and registration information was attached to the front door.

and been inspected and told by the inspector there was not enough damage to receive FEMA assistance. This applicant has spent \$10,000.00 to repair the damage. CR advised her to request another inspection but not attempt to register again.

CR visited the Welcome Valley Senior Center. We left FEMA information. The person we spoke with did not know of any loss in the area.

Acme:

CR team visited the Consolidated School of the MT. Baker School Dist. This school has 196 students K thru 6. They will print registration information in the school newsletter.

Plan for Tomorrow (Future)

Meet with the Assistant Whatcom Emergency Manager at 8:45am to place the county on maintenance.

COUNTY: Snohomish

PREPARED BY: Beverly Winder, and Laura Sparr

DATE: 03/05/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	2
Total Individuals, face-to-face	1
Total Individuals with damages	1
Total Individuals, registered	0
Total Businesses	2
Total CBOs	0
Faith Based Organizations	49
Total Agencies (county/local government)	0

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

City of Arlington

State/CR Team visited two homes, spoke with one resident who had damages and had not registered. CR explained the sequence of delivery, encouraged the resident to register, and provided disaster assistance information.

CR visited two businesses and posted disaster assistance information.

CR Team contacted eleven churches, spoke with two pastors who agreed to announce the FEMA disaster assistance teleregistration number and web address during Sunday services. Their membership consists of 735 people.

City of Marysville

CR Team visited six churches, spoke with two pastors. Both agreed to announce the FEMA disaster assistance teleregistration number and registration web address at Sunday services. Their membership consists of 735 people.

At the Emmanuel Baptist Church in Marysville, an interfaith meeting of 32 countywide pastors was being held with the purpose of how they could best serve the heart of the community together. CR was invited by the presiding pastor to distribute disaster assistance information. CR requested that their members be informed of the teleregistration number and registration web address at this week's services. CR also provided information regarding DUA. The pastors will call those constituents who have been affected since the deadline is tomorrow. A total of 3400 members will be reached through this association.

At the Emmanuel Baptist Church, the structure suffered damage during the flood. CR explained that SBA might provide resources for the church, and encouraged the pastor to register.

Plan for Tomorrow (Future)

Snohomish County maintenance meeting.

COUNTY: Cowlitz

PREPARED BY: Martha Mills and Penelope Sells

DATE: March 5, 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	25
Total Individuals, face-to-face	8
Total Individuals with damages	23
Total Individuals, registered	5
Total Businesses	1
Total CBOs	0
Faith Based Organizations	0
Total Agencies (county/local government)	0

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

State/FEMA CR team visited 14 more addresses on the State List today. CR team has visited 248 of the 252 addresses on the State List in Cowlitz County. The State list CR team has been working from is primarily residential addresses. There is also a list of 25 businesses, several of which are rental properties. Thirteen have been visited.

City of Longview

State/FEMA CR team visited 25 residences (14 on the State list) with Longview addresses, so CR team has now finished the residential addresses in Longview. CR team spoke 8 residents, 23 residences have some kind of damage, five are registered and have been inspected, and none had flood insurance. CR team explained the FEMA process, provided FEMA disaster assistance information, and encouraged all unregistered, affected residents to register for assistance. CR team answered questions about the FEMA process, SBA, and mitigation by applicants.

Residents reported water in basements, foundation damage, water flowing under and near the house, and washed out driveways and access roads. CR team observed two major slides on Pacific Way being cleared by county crews.

CR team visited one resident who has been meaning to register but has not been able to do so for health reasons. CR team provided a phone and registered the resident on the spot. CR team will file a special needs form and follow up with this applicant because he will need additional assistance in the future.

CR team met with an applicant who has had to do substantial repair work in order to prevent subsidence danger to her house from a slide in the nearby gully. The applicant is living on Social Security and does not qualify for an SBA loan, but has been denied assistance by FEMA because there is no damage to the house. The repair work is necessary to prevent damage to the house and she is now looking at a major bill and not enough income to cover it. CR team referred her to SBA to help with SBA paperwork and to mitigation for other possible assistance.

State/FEMA CR team met with the FEMA mitigation specialists in the Ace Hardware store in the Triangle Mall on Ocean Beach Highway. Mitigation registered one person from Castle Rock on the spot yesterday who said many of her neighbors have damage and are not registered. CR team will follow up with a visit to the neighborhood. CR team referred many residents to the Mitigation Team for additional information today. CR team met with the SBA team in Longview to let them know we are available if they need CR assistance.

Tomorrow's Activities

State/FEMA CR team will continue outreach in the Woodland area.

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc.)	4
Total Individuals, face-to-face	13
Total Individuals with damage	4
Total individuals registered	2
Total businesses	3
Total CBO's	3
Faith Based Organizations	0
Total agencies (county/local government)	3

** Note: The above table is a total of your outreach in each town noted below.

Federal Way

CR visited The City Manager's office and spoke with his assistant who informed CR that she will deliver our printed materials to the Emergency Management Coordinator as he was busy with meetings today. The assistant also informed CR that she worked for Federal Way Television (FWtv) and states she will post our flier on the FWtv channel. CR agreed to send the Assistant FEMA's Tel-Reg E-Flier and also referred her to our local FEMA P.I.O. and provided her with his contact name and number. CR will follow-up with E.M. at a later date when he is available.

CR visited the new Federal Way Community Center which has 4,000+ members of which 1-2,000 of them go to the center each day. CR met with the director who will post our information on the main bulletin board. CR also left a supply of fliers for distribution on a desk by the entrance.

CR visited the Chamber of Commerce and spoke with the CEO who informed CR that he will send FEMA's E-Flier to all of their 600+ members. He also accepted a supply of fliers for distribution to members that come into their office. CR will send the CEO the E-Fliers in an e-mail today.

CR visited an elderly applicant who informed CR that the hillside behind her home is unstable and is slipping due to the January Flood Event. The house sits up high on top of a very steep slope and the house is now only about 15 feet from the drop off point and may very well be in Imminent Danger. CR observed the slippage as well as the rear patio of the house pulling apart. The resident is very concerned about additional slippage and stated that she can't even sell her home in this condition. The resident stated that she had applied but has been turned down for help both by FEMA and the SBA. The applicant stated that she and her husband are only on Social Security and can not afford the repairs that are going to be needed and doesn't know what to do. CR provided the applicant with the FEMA Help-line number and asked them to call for a status check on their application and advised her of her appeal rights and to write a

END OF REPORT

COUNTY: King

PREPARED BY: Don Dao, Andre Delice, Chant Siripanyo and Kim Pham

DATE: 03-07-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	15
Total Individuals with damages	
Total Individuals, registered	0
Total Businesses	
Total CBO's	1
Faith Based Organizations	4
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities:

City of Auburn:

FEMA Multi-Lingual CRS Team re-visited Watt Thai Washington Buddhist Temple Vanaram. Team spoke with the master and asked him if he heard of any of his members reported damages to the office. He stated no, there is no report from the Thai community of damages from recent storms DR-1817. Team provided the FEMA materials in both Thai's and Lao's.

City of Seattle:

FEMA Multi-Lingual CRS Team visited two churches with no contact: Iglesia De Dios Pentecostal and Iglesia Pentecostes (C.O.G.I.C) church. Team left FEMA information with the dear pastor letter for posting and announcement. Team will follow up.

FEMA Multi-Lingual CRS Team visited the East African Eritrean Community Center and spoke with the representative. Team explained the FEMA disaster assistance program and provided the FEMA materials for posting and distributions to all of his members of total 40-50 families' attend the Sunday morning services. He reported no damages to any of his congregation.

spoke with the pastor. Team was able to give a presentation of FEMA application process and left FEMA materials for posting and distribution to a total of 125 members. None of the church members reported damages, but they were very pleased to see FEMA presence.

FEMA Multi-Lingual CRS Team was able to assisted residents regarding on their registration status in the Snohomish County.

Wen Liu and Ms. Lee will be in class from March 05, 2009- March 08, 2009.

Tomorrow Activities

FEMA Multi-Lingual CRS Team will be working in the King County.

End of Report

COUNTY: Cowlitz

PREPARED BY: Martha Mills and David Sloan

DATE: March 7, 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc)	9
Total Individuals, face-to-face	6
Total Individuals with damages	3
Total Individuals, registered	1
Total Businesses	1
Total CBOs	0
Faith Based Organizations	2
Total Agencies (county/local government)	0

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

State/FEMA CR team visited the last four addresses on the county EM residential list today. CR team has visited all 252 of the 252 addresses on the State List in Cowlitz County. CR team visited one business on the EM business list, so 13 of the 25 have been visited. *12 To go Bus.*

City of Longview

State/FEMA CR team visited two residents; one a special needs follow-up and their next door neighbor, who also may have had damage. CR team encouraged the neighbor to register and to check out possible damage under the house. CR team met a woman at a church who had damage at her home and is registered. CR team explained the FEMA process and recommended that all the residents contact the SBA and Mitigation for additional assistance and information.

State/FEMA CR team met with the FEMA mitigation specialists in the Ace Hardware store in the Triangle Mall on Ocean Beach Highway, which has no referrals for CR today. Today is the last day that Mitigation will be in Longview.

State/FEMA CR team visited a church and left the Dear Pastor letter and registration flyers for both the church and a Korean church that also uses the building (CR left the registration flyer in Korean). A person in the congregation said that FEMA had been mentioned in the service last Sunday. CR team spoke with one resident who works at the Senior Center and will take the registration information there. CR team will follow up with a visit to the Senior Center on Monday.

State/FEMA CR team went to the five addresses on the EM list plus one neighboring address and spoke to three residents, two have damage but the one not on the list did not have any damage. One resident thought they had registered with FEMA right after the storm, but are not registered and will do so promptly. They had received the reverse 911 call from the county about registering with FEMA but did not interpret it correctly. Both residents' damage is the driveway access to their homes. CR team explained the FEMA process, SBA, and encouraged the residents to look into mitigation and to contact the county EM for additional information. CR team did a follow-up visit to one elderly resident to see how he was coming with the FEMA process but he wasn't home. CR team will call him on Monday.

State/FEMA CR team visited the one business on the list in Woodland, which is a plant nursery that has obvious damage to two of three greenhouses. No one was there so we left FEMA disaster assistance information at the door.

Tomorrow's Activities

State/FEMA CR team will continue outreach in the Longview/Kelso area to complete the EM business list and call or visit to check on a few residents who may have additional questions.

COUNTY: KING

PREPARED BY: Mary Ellen Murchison, Bob Vandenheuvel, Clark Argeris, Bon Vernarelli

DATE: March 7, 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . . etc)	0
Total Individuals, face-to-face	3
Total Individuals with damages	7
Total Individuals, registered	0
Total Businesses	7
Total CBO's	0
Faith Based Organizations	11
Total Agencies (county/local government)	0

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

State/FEMA CR team contacted 445 of 476 addresses on the EM/Sate list.

Des Moines

State/FEMA CR contacted 11 Faith Based Organizations and left Dear Pastor Letters and disaster assistance information, CR spoke with three of these FBO pastors.

Renton

State/FEMA CR contacted one business and left mold and mildew pamphlet and SBA flyer.

Maple Valley

State/FEMA CR contacted six businesses and left mold and mildew pamphlets and SBA flyers

Plan for Tomorrow (Future)

State/FEMA CR will continue to do outreach to businesses in Snoqualmie, Carnation and Fall City.

COUNTY: Snohomish

PREPARED BY: Elaine Ike for 4 Field Teams

DATE: 03-07-08/2009

CR OUTREACH CONTACTS	#
Total Residences contacted	64
Total residents not at home	26
Total Individuals, face-to-face	38
Total Individuals with damages	19
Total Individuals, registered	15
Total who say they will register	04
Total who say they have no damages	06
Those contacted who gave no report of status	13

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

Note: The total number of residences contacted by door-to-door outreach includes lot #42 where 6 people have registered.

This report has been coordinated with IA and the field teams.

Two joint FEMA & WA Emergency Management Division (EMD) Community Relations (CR) Field Teams and the FEMA CR Multilingual Team, having completed a sweep of the Three Rivers Trailer Park, departed the complex at 1520 hrs today. The following is a consolidation of the contacts made with residents, information and activities:

- Total number of lots visited on March 7th and 8th: 64
 - IA reported that 32 of the residents had registered prior to the sweep (6 of the 32 are registered from Lot 42);
- 64 residents were visited during the sweep;
 - 26 residents were not at home;
 - 38 residents met face-to-face;
 - 19 residents reported damages;
 - 15 individuals were already registered;

- Lot 29: Resident reported that she would register
- Lot 32: Two brothers (Roy and Jerry Jones) living in a rented mobile home owned by their father registered as renters while team was there;
- Lot 48: Resident (Adela Garcia) said that she would register
 - 6 sustained no damage;
 - 13 residents contacted gave no report of status;
 - 1 lot was vacant.

Lot 2-D: One Special Needs Request was submitted to IA for a resident who had previously registered. She uses a walker and the ramp was damaged;

Lot 47: Resident had damage but is not going to apply as they received FEMA assistance last year and it was taken back. This year they do have flood insurance;

Lot 55: Spanish only spoken. Has registered and has flood insurance; policy was faxed to FEMA. CR team connected resident with the Help-Line and determined that information had not been scanned in to date.

The following Spanish/English flyers were left at each residence:

- "You may be able to get disaster assistance: US citizens, non-citizen nationals and qualified aliens";
- "To apply for Disaster assistance"

Regards, The Joint FEMA/EMD CR Team.

Plan for Tomorrow (Future)

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: King

PREPARED BY: Don Dao, Andre Delice, Chant Siripanyo, Kim Pham, Wen Liu and Hwa Lee

DATE: 03-09-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	25
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	14
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

Town of Bellevue:

Multi-Lingual CRS Team distributed disaster assistance information to three businesses and spoke to the managers about the sequence of delivery of disaster assistance.

At the South Gate oriental Grocery market, the owners reported that there are approximately 150'ish customers visited daily, but he was not aware of any damages report from his customers.

At the Asian Grocery Market, the manager stated that there are 30 employees, none suffered any damages. She also reported that there are approximately 500-600 customers visited daily, which none of them suffered damages due to recent storms DR-1817. With the permission of the owner, Team was able to post FEMA tele-registration flyers in multi-lingual languages on their bulletin board.

City of Seattle:

FEMA Multi-Lingual CRS Team visited the Uwajimaya market and spoke with the manager on duty. Team explained the FEMA disaster assistance process and provided him with the FEMA tele-registration in multi-lingual fliers (Chinese's, Korean's, Japanese's, Spanish's, English's, Hmong's and Lao's languages). The manager reported that there are 200 employees, none suffered damages; over

50,000 customers visited daily. He stated that he yet heard of no one reported damages due to the recent storms DR-1817, but he will posted all the FEMA tele-registration flyers on the public message boards within the facilities, which include 10 other businesses that are located inside the market as well. He was very pleased to see FEMA representatives and appreciates for providing the FEMA disaster assistance materials to be distribute.

Tomorrow Activities:

FEMA Multi-Lingual CRS Team will be working in the City of Seattle conducting outreach to Chinese, Japanese and Hispanic Communities.

End of Report

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: King

PREPARED BY: Don Dao, Kim Pham, and Hwa Lee

DATE: 03-0-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	
Total CBO's	2
Faith Based Organizations	1
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

City of Seattle

FEMA Multilingual CRS Team spoke with the representative of Vietnamese Community Activity Center and explains disaster assistance information. She said this organization assists the Vietnamese who needs document translation and assistance. Team will meet with the Director on 3-10-2009.

FEMA Multilingual CRS Team followed up with The Korean Central Daily News. Team has an appointment to meet with the publisher on Wed. 3-11-2009.

City of Renton

FEMA Multilingual CRS Team spoke with the Director Vietnamese American Women Association. She stated that her organization sponsor and support immigrant that just arrive in USA. Team explains disaster assistance information and has appointment with her 3-10-09 at 1500.

FEMA Multilingual CRS Team spoke with Pastor of AGAPC Baptist Church and explains disaster assistance program. Pastor stated that his church service Vietnamese, Hispanic and American. Team has appointment on 3-10-2009 at 0900 to provides disaster assistance information, which he will announce at the next service.

Tomorrow Activities

Team will be making contact with Korean's and Vietnamese Community in King Co..

End of Report

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1817 WA

COUNTY: Cowlitz

PREPARED BY: Martha Mills and David Sloan

DATE: March 9, 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc)	24
Total Individuals, face-to-face	9
Total Individuals with damages	3
Total Individuals, registered	1
Total Businesses	7
Total CBOs	1
Faith Based Organizations	0
Total Agencies (county/local government)	2

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

CR team has visited all 252 of the 252 addresses on the EM residential list in Cowlitz County. CR team visited seven businesses on the EM business list, so 20 of the 25 have been visited.

State/FEMA CR team spoke to an employee of the county assessor's office in the field, who said the assessor's office has additional addresses with damage. CR team visited the assessor's office, compared the addresses to the EM list, and has eight more addresses to visit.

City of Longview

State/FEMA CR team visited a business on Sycamore Street and received a report of additional damage, so visited 24 residences and spoke to nine residents. Three reported damage and six reported no damage. CR team encouraged the residents with damage to register, explained the FEMA registration process, and left FEMA disaster assistance information.

While dodging snow storms, State/FEMA CR team observed that a blue tarp has been placed on the roof of a special needs home on Ocean Beach Highway.

State/FEMA CR team contacted two businesses on the state list, one is a rental property and one a recording studio, both owned by the same person but located on different properties. The owner has registered with FEMA and will pass the registration information on to the tenant who is no longer living in the property.

State/FEMA CR team visited the county parks department, which is listed twice on the state business list. The parks did have a clean-up problem, but volunteers have taken all the wood debris for firewood, so the affected parks are now in good shape.

State/FEMA CR team visited the Senior Center, which serves 400 members. CR team left flyers for posting. The staff was not aware of any members who had damage.

City of Kelso

State/FEMA CR team visited one business on the state list located off Ostrander Road and spoke to one of the owners and explained possible assistance. The business is a rental property that was not occupied at the time of the flood; three inches of water entered the structure on the main level and caused significant damage. CR team called one business on the list and determined that it has already been visited at a different address.

Tomorrow's Activities

State/FEMA CR team will continue outreach in Cowlitz County to complete the EM business list and call or visit to follow-up on a few residents who may have additional questions.

ITY: King

ARED BY: Clark Argeris, Bon Vernarelli

03/9/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc.)	6
Total Individuals, face-to-face	10
Total Individuals with damage	4
Total individuals registered	1
Total businesses	3
Total CBO's	0
Faith Based Organizations	0
Total agencies (county/local government)	2

** Note: The above table is a total of your outreach in each town noted below.

Bend

I am met with EM to provide an update on CR activities. EM informed CR of 5 of possible damage not listed on the County list which CR will follow up on. CR ed up on the first area across from a Sewage Treatment Plant where three homes known to have been affected by a nearby creek which is part of the South Fork of the Snoqualmie River. CR discovered three homes and one business that had been ed. Two with damage had not applied but now they will. One was affected but vacant at the time of disaster and LL has already fixed and re-rented that home to a Snoqualmie flood victim with relocation funds he received from FEMA! The business affected and repairs have already been made but the Owner was happy to learn he may be able to obtain a loan from the SBA. He is also interested in trying to additional loan money to do some mitigation. CR Supplied FEMA/SBA printed materials to all and encouraged them to register.

Invasssed three homes around the above flooded homes to see if any others were ed. Two were no contact and the other stated he had no damage. The other two s were higher and further away so damage would be doubtful. CR left FEMA d materials at all three residences.

ll follow up on the additional 4 areas tomorrow identified by the EM.

END OF REPORT

COMMUNITY RELATIONS FIELD REPORT

FEMA DR 1817WA

DATE: 07/06/2009

COUNTY: King

PREPARED BY: Bonnie Frabasilio, Bob Vandenheuvel, WA

DATE: 03-09-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	6
Total Individuals, face-to-face	8
Total Individuals with damages	5
Total Individuals, registered	4
Total Businesses	4
Total CBO's	0
Faith Based Organizations	0
Total Agencies (county/local government)	0

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

State/FEMA CR team contacted 6 businesses, from the state list of 31 leaving 21 address to contact.

Carnation

The State/FEMA CR team visited four businesses and spoke with the owners. One owner stated that he had damage to his home and his business. He has flood insurance and has received one month's rental assistance. He has received a denial letter from FEMA. He has applied for SBA loans for the home and business. He was referred to the Helpline to request additional rental assistance. He will also fax his insurance information to FEMA.

The owner of a private golf course reported that he owned the golf course and two rental homes on the property. He has been flooded before and doesn't want to deal with the SBA loan application. He was unaware of SBA economic injury loans. He may apply for a loan and he will encourage his renters to apply for assistance.

CR distributed disaster assistance information to nine homes and had face to face contact with six residents, five were registered for assistance. One resident was encouraged to apply for assistance.

End of Report

Plan for Tomorrow (Future)
Continue to work in Carnation

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: King

PREPARED BY: Don Dao, Kim Pham and Hwa Lee

DATE: 03-10-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units .., etc)	
Total Individuals, face-to-face	52
Total Individuals with damages	0
Total Individuals, registered	0
Total Businesses	0
Total CBO's	3
Faith Based Organizations	2
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

City of Seattle

FEMA Multi-Lingual CRS Team attended luncheon at (Vietnamese Senior Citizen) Garfield Community Center Association. Team gave brief presentation of FEMA program, and left disaster information for 65+ individuals that attended the luncheon. None of these individuals report damage. Team talks Senior citizens and answer questions, while team was there. The Asian Counseling and Referral Service (ACRS) is the sponsor for Tuesday and Friday luncheon. Team did ask this group what we can do to assist them. They ask about how FEMA can talk to them, if they sustained damage when calling in to register. Team explains to that FEMA can help with translation over 150 languages.

FEMA Multi-Lingual CRS team visited Vietnamese Community Activity Center this service center stated no reported damages. CRS team to explain FEMA disaster assistance program and left Tele-Registration Flyer. The Center will post FEMA Tele-Registration on the Center news bulletin board.

City of Renton

FEMA Multi-Lingual CRS team visited AGAPE Baptist Church, this have service 3 different Cultures. The center serves 50+ Korean, 70+ Spanish, 30+ impairs and assist with sign language, 1 30+ American. Team explains and provides FEMA disaster assistance

information to the Senior Pastor. He will announcement and Post the flyers on Sunday services. The Church reported none of the members within the congregation sustained any damages due to disaster. The Center will share this information with their partner church.

FEMA Multilingual CRS Team visited and explained FEMA disaster assistance program to Pastor in of Hoi Thanh Tinh Thuong Church. He stated that his Church served 220 Vietnamese members. He said that he will announce FEMA disaster assistance information to his congregation this Sunday, Post on News Bulletin Board and Print it in the weekly congregation new letter.

FEMA Multi-lingual CRS team visited Vietnamese American Women, but no one was available. Team will revisit tomorrow.

Tomorrow Activities

Team will be making contact with Korean's and Vietnamese's Community in King and Pierre Co.

End of Report

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: King

PREPARED BY: Andre Delice, Chant Siripanyo and Wen Liu

DATE: 03-10-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units , , etc)	
Total Individuals, face-to-face	15
Total Individuals with damages	
Total Individuals, registered	0
Total Businesses	5
Total CBO's	
Faith Based Organizations	1
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities:

City of Seattle:

Multi-Lingual CRS Team distributed disaster assistance information to five businesses and spoke to the managers about the sequence of delivery of disaster assistance. All five managers reported no damages to any of their customers or their employees. The FEME tele-registration will be post in their bulletin boards.

FEMA Multi-Lingual CRS Team provided the FEMA disaster assistance information to three Newspaper Company (one Japanese and two Chinese's). Team contacted the PIO and referred the newspapers contact information on all three newspapers.

The President of Japan Pacific Publications newspaper, Inc will be pleased to disseminate the FEMA registration application information in his newspaper. He reported that they published twice a month, which the next issue will be publishing on March 25, 2009.

The Chinese Seattle News, was already published the FEMA registration information to the public in the Chinese Language.

At the Seattle Chinese Times, team spoke with the receptionist and provided her with the FEMA disaster assistance information. She stated that the editor was not in the office, but she will pass on the information. Team will follow up.

Tomorrow Activities

FEMA Multi-Lingual CRS Team will be working in the King and Pierce County.

End of Report

COMMUNITY RELATIONS FIELD REPORT

FEMA DR 1817WA

COUNTY: King

PREPARED BY: Bonnie Frabasilio, Bob Vandenheuvel, WA

DATE: 03-10-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	6
Total Individuals, face-to-face	8
Total Individuals with damages	5
Total Individuals, registered	4
Total Businesses	4
Total CBO's	0
Faith Based Organizations	0
Total Agencies (county/local government)	0

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

State/FEMA CR team contacted 6 businesses, from the state list of 31 leaving 21 address to contact.

Carnation

The State/FEMA CR team visited four businesses and spoke with the owners. One owner stated that he had damage to his home and his business. He has flood insurance and has received one month's rental assistance. He has received a denial letter from FEMA. He has applied for SBA loans for the home and business. He was referred to the Helpline to request additional rental assistance. He will also fax his insurance information to FEMA.

The owner of a private golf course reported that he owned the golf course and two rental homes on the property. He has been flooded before and doesn't want to deal with the SBA loan application. He was unaware of SBA economic injury loans. He may apply for a loan and he will encourage his renters to apply for assistance.

CR distributed disaster assistance information to nine homes and had face to face contact with six residents, five were registered for assistance. One resident was encouraged to apply for assistance.

End of Report

Plan for Tomorrow (Future)
Continue to work in Carnation

COMMUNITY RELATIONS FIELD REPORT

FEMA DR #1817 WA

COUNTY: Cowlitz

PREPARED BY: Martha Mills and David Sloan

DATE: March 10, 2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc)	13
Total Individuals, face-to-face	11
Total Individuals with damages	9
Total Individuals, registered	6
Total Businesses	2
Total CBOs	0
Faith Based Organizations	0
Total Agencies (county/local government)	0

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

CR team has visited all 252 of the 252 addresses on the EM residential list in Cowlitz County. CR team visited two businesses on the EM business list, so 22 of the 25 have been visited. Two of the remaining businesses are up the road towards Mt. St. Helens and we will visit them tomorrow or the following day, depending on the weather.

City of Kelso

State/FEMA CR team left FEMA disaster assistance information at one business on the EM list, a rental property. CR team will follow-up with a call to the owner.

State/FEMA CR team visited one residence on the assessor's list that has subsidence in the back yard which slopes steeply down to a county street, where part of the yard slid after the rain storms. CR team spoke to a relative of the owner, who said the owner has registered, been inspected, and is in contact with the county about slides and protecting the owner's property.

City of Longview

State/FEMA CR team visited a residence in the Twin Lakes subdivision that the assessor's office said was breaking into two pieces. CR team met with the owner, who has registered but does not fit into any of the FEMA categories for assistance. The applicant's insurance company will not pay for "earth movement". The house is

relatively new and the owner put all his savings into it. The owner does not want an SBA loan because a VA loan would be a better rate.

State/FEMA CR team visited one business on the state list, a photography studio on Abernathy Creek Road that is also the owner's residence. The home and business have damage to part of the house/studio and to the driveway and has lost businesses. The owner thought he had registered with FEMA, but did not have a registration number. CR team explained the registration process, SBA, and DUA. The owner will register right away and pursue DUA and SBA.

State/FEMA CR team visited five of the eight addresses that were suggested by the appraiser's office and neighboring homes that CR has not previously visited. CR team spoke to six residents, four have damage, two have no damage, and three have registered. CR team answered any questions and advised residents about the SBA DLOC that is in Longview this week.

CR team did a follow up visit to a group of four homes along Abernathy Creek Road that were damaged and also lost access when debris coming down the creek caused one end of the bridge to fall into the creek. The bridge has been temporarily raised but the supports at one end washed away and the bridge is no longer safe for vehicles, so several residents have vehicles stranded on the other side of the creek. The residents who registered have received FEMA grants to repair the damage to their homes. The applicants have been calling the FEMA help line and been told that FEMA is still working on the bridge problem. FEMA CR recommended that the applicants notify the other residents who no longer have access to register for assistance and to continue calling the FEMA help line.

Tomorrow's Activities

State/FEMA CR team will continue outreach in Cowlitz County to complete the EM business list and call or visit to follow-up on a few residents who may have additional questions.

COMMUNITY RELATIONS FIELD REPORT

FEMA DR 1817WA

COUNTY: Pierce

PREPARED BY: Bonnie Frabasilio

DATE: 03-10-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	
Total CBO's	
Faith Based Organizations	
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

Tacoma

CR spoke by phone with Luke Myers from Pierce County Office of Emergency Services. He attended the mitigation meeting held in Wilkeson last night. Seven residents of the town live on Wilkeson Creek their backyards are being eroded away by the creek. Luke would like the town to apply for a NRCS District Grant which would pay 75% of the cost involved to mitigate damage from the creek. Apparently this grant would be easier to acquire than hazard mitigation funds as it is not competitive. He would like to know if it would be possible for the residents to apply for SBA loans to cover the 25% cost share. One resident has already been approved for a loan for mitigation purposes. Luke is trying to gather information at this time. Any guidance from the JFO would be helpful. Please contact Luke at 253 798-6595

End of Report

Note: Deputy SCO, State CR Coordinator, Mark Stuart, SBA. Toney Raines will follow up with the Emergency Manager

3/13

Community Relations Field Report
King County
Bonnie Frabasilio, Bob Vandenheuvel, WA

Auburn

CR distributed disaster assistance information to 13 churches, including two Hispanic.

Snoqualmie

CR distributed disaster assistance information to 2 churches.

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Pierce

PREPARED BY: Andre Delice, Chant Siripanyo, and Wen Liu

DATE: 03-13-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	21
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	7
Total CBO's	01
Faith Based Organizations	
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

City of Tacoma:

FEMA Multi-Lingual CRS Team visited Pierce County Library System and spoke with the Community and Outreach Services Director and Diverse Communities Specialist. Team explained and educated her on the sequence of delivery of disaster assistance programs, as well as emphasized on the registration deadline of March 31, 2009. She reported that there are 17 library branches within the Pierce County, three Mobile motors libraries and one shutter carrier van for Senior citizens. The Mobile motor library served 200-250 with a growing Hispanic, Korean and Russian and Senior citizens, which the library itself served over 1.6 million residents. She offered to disseminate the FEMA tele-registration flyers to the community in all the languages. Team asked her about the Hispanic status populations, but she reported that it is not so easy to elaborate on it because they have a fear of government officials as well as civilians if they don't know them. She requested to have an electronic FEMA tele-registration flyer in Korean, Russian, English and Spanish languages and the FEMA website link to be post on their website. Team will follow up.

FEMA Multi-Lingual CRS Team distributed disaster assistance information seven Thai's businesses and spoke to the managers about the sequence of delivery of disaster assistance. None reported with damages by recent flooding or to their customers. The FEMA tele-registration flyers will be post it on their message board.

Tomorrow Activities:

FEMA Multi-Lingual CRS Team will be conducting an outreach to the Spanish, Chinese and Laotian Communities in King and Pierce County.

End of Report

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: King

PREPARED BY: Andre Delice, Chant Siripanyo, and Wen Liu

DATE: 03-13-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	23
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	05
Total CBO's	02
Faith Based Organizations	
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

City of Seattle:

FEMA Multi-Lingual CRS Team visited Asian Pacific Islander Community Leadership foundation and spoke with the receptionist. Team explained and educated her on the sequence of delivery of disaster assistance programs and emphasized on the registration deadline on March 31, 2009. She reported that her organization served to 600 members and none suffered disaster relate damages. Team provided her with all the necessary FEMA disaster assistance materials. She stated that she will post it on their bulletin board and distribute it out for future information to all of her members.

FEMA Multi-Lingual CRS Team visited Pacific Asian Empowerment Program and spoke with one of the member. She referred team to contact the executive director which he was not in the office. Team explained the FEMA application process and emphasized the registration deadline on March 31, 2009. Team also left FEMA tele registration flyers in Korean, Japanese, Spanish, Laos, Thai and English languages. She offered to disseminate the FEMA tele-registration flyers to her organization. Team will follow up.

FEMA Multi-Lingual CRS Team contacted the Inter*Rim and spoke to the executive director of Fund Development to established an appointment for Friday, March 20, 2009 at 0900 hours to educate her on the FEMA disaster assistance program at 310 Maynard Ave. Seattle, WA 98104

The director of El Centro de la Raze returned phone call to Multi-Lingual team to discuss on Hispanic population matters for Wednesday, March 18, 2009 at 01100 hours at 2524 15th Ave. South, Seattle, WA 98144.

FEMA Multi-Lingual CRS Team distributed disaster assistance information to five Laos and Thai's businesses and spoke to the managers and owners about the sequence of delivery of disaster assistance and emphasized on the registration deadline on March 31, 2009. None reported with damages by recent flooding or to their customers. The FEMA tele-registration flyers will be post it on their message boards.

Tomorrow Activities:

FEMA Multi-Lingual CRS Team will be conducting an outreach to the Spanish, Chinese and Laotian Communities in King and Pierce County.

End of Report

COUNTY: King

PREPARED BY: Clark Argeris, Bon Vernarelli, Akhnuwkh Ahmad

DATE: 03/12/2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units, etc.)	0
Total Individuals, face-to-face	6
Total Individuals with damage	0
Total individuals registered	0
Total businesses	1
Total CBO's	0
Faith Based Organizations	0
Total agencies (county/local government)	2

** Note: The above table is a total of your outreach in each town noted below

Renton

- CR met with King County EM to close out and perform maintenance exit interview. CR provided a detailed verbal review of CR activities and findings for all towns visited throughout the county. EM had the following concerns and comments:
- EM stated emphatically that there is a need for CR to attend the PA Applicant Briefings. Reasons given were to provide presence and partnership, support local efforts and recovery, and to field IA questions.
- EM stated that he would like to have met with the Multi-Lingual team so he could have been briefed on their mission and could have provided the team with the extensive contacts that are already established for the verse and vulnerable populations. He further stated that if the Multi-Lingual Team is going to continue to work in King County, he would like to meet with them. Providing educational, accurate and time sensitive disaster related information is high priority to King County Officials for these populations. This is to not only aid in the immediate disaster, but to build trust and confidence in the process of emergency assistance. As an example of the need for this, there were areas identified on the PDA's hard hit with damage but without call-ins to the county.
- EM informed CR that he would like to see County run Disaster Assistance Centers for future events where more local agencies would be represented and FEMA and SBA would be invited to house along with them.

Seattle

- CR met with Seattle City EM and EM Coordinator to provide a close-out maintenance interview. CR team briefed on CR activities and findings to date. Questions and concerns raised at today' meeting were:
- They would like to have the Multi-Lingual team coordinate with them and their extensive Human Services Network.

- EM was surprised after reviewing the State's report on the Multi-Lingual Team's activities that so much attention was given based on such little damage. They also were surprised that team did not contact them for a list of contacts as they have 97 spoken languages in the Seattle Public School district and an extensive Human Services Network that they are more than willing to share.
- EM's also identified the growing importance of the Community Supported Agriculture (CSA) which includes the neighborhood Farmer's Markets, the Green and Buy-Local, and Organic Foods movements. In disasters, these groups sustain damages and losses where no State or Federal programs can help leaving them at the mercy of whatever privately funded programs can offer. There is a small amount of assistance available through the Good Farmer Fund through the Neighborhood Farmer's Market Alliance.

Pike Place Market

- Per EM request, CR contacted the Farm Program Manager who informed CR that there are 85 farmers in the farm program, 35 to 40 are ethnic flower growers, 80% of those are Hmong, (and others are Hispanic & Phillipino). Their fields extend from the Snoqualmie River Valley to the Auburn Valley and north to Edmonds. The repetitive flooding, financial losses, and family attrition are threatening the farm program at Pike Place Market. The Farmer's Relief Fund is available through the Market Foundation. This privately funded assistance usually helps with only up to 5% of their losses. CR reported these findings to the EM.

END OF REPORT

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Pierce

PREPARED BY: Kim Pham and Hwa Lee

DATE: 03-13-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	55
Total Individuals with damages	0
Total Individuals, registered	0
Total Businesses	8
Total CBO's	1
Faith Based Organizations	5
Total Agencies (county/local government)	

****Note:** The above table is a total of your outreach in each town noted below.

Today's Activities

City of Tacoma

FEMA Multi-Lingual CRS Team visited Tacoma First Baptist Church. Spoke with Senior Pastor he were have 1,300 congregation members no report of any damage, but he will announce on Sunday service and posting on bulleting board. CRS team explains FEMA information Disaster Assistance program and left Tele-Registration Flyer. .

FEMA Multi-Lingual CRS team visited Vietnamese Buddhist Culture & Meditation Center. The Abbot states that in Temple every Sunday service about 150 + 200 members come in some special event about 1+2 thousand people come, Abbot stated no report damages CRS team to explain FEMA disaster assistance program and left Tele-Registration Flyer. The Temple will pass-out and post FEMA Tele-Registration.

FEMA Multi-Lingual CRS team visited Tacoma Central Presbyterian Church. Spoke with Rev. CRS explain FEMA program disaster assistance, how to apply for assistance he very happy that we have FEMA Korean translation and very welcome all of us, no report damage but he very happy to announced FEMA on his service and will contact FEMA if any one or his church who affected with disaster, also these Church they were have 1,300 hundred member. CRS left multi-lingual flyer and church will post in.

FEMA Multi-Lingual CRS team visited House Of Sharon, team spoke President in Center they were have multi-services, job assistance, S&S, consolation for family, help people to apply welfare. In center daily they received about 50 client for assistances.

FEMA Multi-Lingual CRS team visited Korean Sue Misa Buddhist Temple. Team left dear pastor letter and flyer will revisited next week.

Tomorrow Activities

Team will be making contact with Korean's and Vietnamese Community in King and Pierce

End of Report

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Pierce

PREPARED BY: Kim Pham and Hwa Lee

DATE: 03-16-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	35
Total Individuals with damages	0
Total Individuals, registered	0
Total Businesses	22
Total CBO's	5
Faith Based Organizations	1
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

City of Tacoma:

FEMA Multi-Lingual CRS Team visited Bahn Sah Buddhist Meditation Center. CRS team explains disaster assistance information to the noun. She will announce on Sunday service and post FEMA disaster information on the news bulletin today. The Temple reported none of the members sustained any damages due to disaster. The Center will share this information with their members and the 30+ individuals every Sunday.

FEMA Multilingual CRS Team revisited Korean ResCare Home Care and was unsuccessful. This organization have move to a different location. Team will revisited tomorrow morning at the new location.

FEMA Multi-Lingual CRS team visited Asian Pacific Culture. Meet with Executive Director he states all of his clients reported no damage. Team provided FEMA disaster assistance information and left multi-language flyers for his agency and he will posted and will pass-out flyers to his community.

FEMA Multi-Lingual CRS team visited The Sports Seoul Seattle and Media Hankook. These two Media Hankook Weekly Magazine and Sport Seoul Seattle Weekly Newspaper are operating out of the same location. Team explains FEMA disaster assistance program and how to apply for assistance to the President of the organization. He stated that he will add this disaster information into the next paper. Team will submit key contact to team Manager.

FEMA Multi-Lingual CRS team visited The Kidok News USA and spoke with the CEO. Team explains FEMA disaster assistance program and he was very happy to add FEMA disaster information for his community. Team will submit contact information to team Manager.

FEMA Multi-Lingual CRS team visited 22 businesses in Tacoma and Federal Way, in strip mall

Tomorrow Activities

Team will be making contact with Korean's and Vietnamese's Community in King and Pierce Co.

End of Report

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: King

PREPARED BY: Andre Delice, Chant Siripanyo, and Wen Liu

DATE: 03-16-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	19
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	09
Total CBO's	01
Faith Based Organizations	02
Total Agencies (county/local government)	

**Note: The above table is a total of your outreach in each town noted below.

Today's Activities

City of Seattle:

FEMA Multi-Lingual CRS team visited Laotian Community Service Center and spoke with the receptionist and provided her with the FEMA disaster assistance materials. She stated that the Operation manager was not in the office, but advised team to contact him for an appointment. Team will contact him and follow up.

FEMA Multi-Lingual CRS team visited Sakya Monastery of Tibetan Buddhist, left the FEMA disaster assistance materials along with the dear pastor letter for posting and distribution; no contact; Team will follow up.

FEMA Multi-Lingual CRS Team distributed disaster assistance information to nine businesses and spoke to the managers and owners about the sequence of delivery of disaster assistance. One of the manager stated that he knew of one applicant suffered damages by recent flooding, already registered and have received FEMA assistance. The FEMA tele-registration flyers will be post it on their bulletin boards.

City of Renton:

FEMA Multi-Lingual CRS team visited Trinity Taiwanese Mennonite Church, left the FEMA disaster assistance materials along with the dear pastor letter for posting and distribution; no contact; no contact; Team will follow up.

Tomorrow Activities:

FEMA Multi-Lingual CRS Team will be conducting an outreach to the Spanish, Chinese and Japanese Communities in King and Pierce County.

End of Report

COMMUNITY RELATIONS FIELD REPORT

FEMA DR-1817-WA

COUNTY: Pierce

PREPARED BY: Andre Delice, Chant Siripanyo, and Wen Liu

DATE: 03-16-2009

CR OUTREACH CONTACTS	#
Total Residences (Houses, Mobile Homes, Individual Apt. Units . , etc)	
Total Individuals, face-to-face	13
Total Individuals with damages	
Total Individuals, registered	
Total Businesses	03
Total CBO's	01
Faith Based Organizations	01
Total Agencies (county/local government)	

****Note:** The above table is a total of your outreach in each town noted below.

Today's Activities

City of Tacoma:

FEMA Multi-Lingual CRS Team visited Tacoma Public Library System and spoke with an Outreach Services Director. Team explained and educated him on the sequence of delivery of disaster assistance programs, as well as emphasized on the registration deadline on March 31, 2009. He reported that there are 10 library branches within the Tacoma City and served to 50,000 bi-weekly. Then he mentioned that one of his co-worker suffered damages from a recent disaster, but she is already registered and have received assistance from FEMA. He also offered to disseminate the FEMA tele-registration flyers to the community in all the languages as well as post it on the message boards to all branches in these languages (Cambodian, Laos, Thai's, Russian, Spanish, English and Tagalog).

FEMA Multi-Lingual CRS team visited Tacoma South Side Seven Day Adventist Church, left the FEMA disaster assistance materials along with the dear pastor letter for posting and distribution; no contact; Team will follow up.

FEMA Multi-Lingual CRS Team distributed disaster assistance information three businesses and spoke to the owners about the sequence of delivery of disaster assistance. None reported with damages by recent flooding or to their customers. The FEMA tele-registration flyers will be post it on their bulletin boards.

Tomorrow Activities:

FEMA Multi-Lingual CRS Team will be conducting an outreach to the Spanish, Chinese and Japanese Communities in King and Pierce County.

End of Report