



Record Details

Consumer Sentinel Network Complaints

Record # 1 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	23256643	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:		DNC?	N
Comments:	Consumer stated she obtained the services from the company to assist her with her debt. Consumer stated the company never paid her creditors and now she has legal problems. Consumer stated she had requested a refund, but has not received it.		
Entered By:	RBERMUDEZ	Entry Date:	7/1/2009
Updated By:	RBERMUDEZ	Updated Date:	7/1/2009
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Debt Management/Credit Counseling Credit Repair
Amount Requested:	\$1,000.00	Amount Paid:	\$1,000.00
Payment Method:		Agency Contact:	Phone
Complaint Date:	7/1/2009	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Fraud?	Y
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Stromsburg	State/Prov:	Nebraska
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	
Subject			
Subject:	Williamson Law Firm Aka Morgan Drexen		
Address:	1600 S Douglas Rd 1st Floor		
City:	Anaheim	State/Prov:	California
ZIP:	92806	Country:	United States
Email:		URL:	
Area Code:	800	Phone Number:	8681458
Ext:			

Representative: <input type="text"/> Renee Ortega Name: <input type="text"/> matt Degroat	Title: <input type="text"/> Counselor
------------------------------------------------------------------------------------------------------------	----------------------------------------------

Record # 34 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	20432852	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:		DNC?	N
Comments:	MAIL: Complaint was forwarded by the State of Georgia Dept of Law. Consumer writes that Morgan Drexel Integrated Legal Systems, a debt management/credit counseling service, failed to negotiate with 2 of the consumer's creditors causing a lawsuit to be filed against the consumer from the creditors, the consumer owes more money now than they did when they initiated contact with MDILS, the MDILS appointed attorney does not return the consumer's phone calls, the attorney was assigned to the consumer after the consumer's court date with creditors, and the company had withdrawn funds from the consumer's checking acct without forwarding any of that money to the consumer's creditors. No dates or mode of contact provided. No home #, work #, email address, or age range was provided.		
Entered By:	LNELSON	Entry Date:	9/30/2008
Updated By:		Updated Date:	
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Debt Management/Credit Counseling
Amount Requested:		Amount Paid:	
Payment Method:	Bank Account Debit	Agency Contact:	Mail
Complaint Date:	9/30/2008	Transaction Date:	
Initial Contact:	Unknown	Initial Response:	Unknown
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Fraud Complaint?:	Y
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Duluth	State/Prov:	Georgia
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	
Subject			
Subject:	Morgan Drexel Integrated Legal Systems		
Address:	18111 Von Karman Ave Suite 700		
City:	Irvine	State/Prov:	California
ZIP:	92612	Country:	United States
Email:		URL:	
Area Code:		Phone Number:	
Ext:			
Representative Name:		Title:	

Record # 33 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	20540636	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	<p>I am filing this for my mother, (b)(6) believe she was scammed by this company. They convinced her that she'd be relieved of some of the debt on her credit card. By paying them a monthly payment that was even lower than the card was billing her, they would start a trust account and make an offer to Chase at some time in the future but set her up on a 48 month plan to pay 166.88 with 45.00 each month being their fee. And after she paid 810.00 then the trust would start to build. The attorney representing her sent a "cease and desist" order to Chase. She was not even delinquent on the card until Morgan Drexen got involved. Within 3 months Chase increased the interest rate from 3.99 to 29%. This started in 01/08. Chase charged off the debt 08/08. Balance increased from 10,500 to 11,756 in interest and late charges. At the end of 48 months mom would have paid 8010.24 - 2970.00 = 5140.24. Less than half of the original balance. They told me by phone when I got involved in this, that they'd make an offer to Chase when balance was 25 - 40% of balance and then whatever was accepted by Chase, they will retain 25% of the difference in other fees. This is ridiculous. 1 - she really didn't qualify for this plan, 2 - she was not required to even complete all the application for the program, 3 - this was not an equitable plan and in actuality would not save her any money plus ruin her perfect credit rating by letting the card go delinquent. They have scammed her. She was 78 when this started and has been preyed upon. She didn't need debt relief and was convinced that she just wouldn't have to pay all the card balance for some reason. She did discuss this with me since I was making the payment for her. I thought it sounded ok if that was what she wanted but then she came to me and asked if I could make a larger payment because it was not accomplishing anything at only 166 per month. I then began to examine the paper work and the statements she had. I should have studied them from the start and convinced her not to do it. So, it's partly my fault. I just want the fees to be returned to her, however that will not restore her credit. She says she don't care about the credit but she always was proud of hers and daddy's credit til now. And I think that just goes with the aging process.</p>		
Entered By:	FTCCIS-FTCUSER	Entry Date:	10/10/2008
Updated By:		Updated Date:	
Complaint Source:	PUBLIC USERS - CIS	Product Service Code:	Third Party Debt Collection
Amount Requested:	\$810.00	Amount Paid:	\$810.00
Payment Method:	Bank Account Debit	Agency Contact:	Internet
Complaint Date:	10/10/2008	Transaction Date:	
Initial Contact:	Phone Call: Landline	Initial Response:	
Statute/Rule:	Fair Debt Collection Practices Act	Law Violation:	
Topic:		Fraud Complaint?:	
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	
Complaining Company/Org.:	Consumer		
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Bonifay	State/Prov:	Florida
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	70 - 79
Subject:			
Subject:	Morgan Drexen Integrated Legal System		
Address:	1600 S Douglass Road Suite 100		
City:	Anaheim	State/Prov:	California
ZIP:	92806	Country:	United States

Email:	URL: www.MorganDrexen.com
Area Code: 800	Phone Number: 8541495
Ext:	
Representative Name:	Title:

Record #45 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	13756148	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:		DNC?	N
Comments:	MAIL. Consumer received a phone call from Morgan Drexen Group stating that they could help her resolve her financial debt. Consumer was told that her debt could be lowered by 30% if she chose their services and was willing to pay their fee of \$226.00 per month. Consumer agreed and was told not to respond to any of her creditors and not to pay any of the monthly bills. Consumer was told to forward all she received from her creditors to Morgan Drexen Group and they would handle it appropriately. Consumer did as requested and none of her creditors have been paid and some are threatening lawsuits. No work phone number nor age range provided. UPDATE 07/01/08 MAIL: Consumer sent in a letter from Loeb and Loeb LLP stating that Morgan Drexen was being investigated. Isharp		
Entered By:	SSCHWARTZ	Entry Date:	5/7/2008
Updated By:	sleslie	Updated Date:	7/1/2008
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Debt Management/Credit Counseling
Amount Requested:	\$0.00	Amount Paid:	\$0.00
Payment Method:	Bank Account Debit	Agency Contact:	Mail
Complaint Date:	7/1/2008	Transaction Date:	
Initial Contact:		Initial Response:	Answer cold call
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Fraud? Y	Complaint?:
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Brooksville	State/Prov:	Florida
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	
Subject			
Subject:	Morgan Drexen Group		
Address:	18111 Von Kaman Ave 7th Floor		
City:	Arvine	State/Prov:	California
ZIP:	92612	Country:	United States
Email:		URL:	
Area Code:	800	Phone Number:	8722031
Ext:			
Representative Name:		Title:	

Record # 35 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	20419649	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	This company was to negotiate my credit card debts with 4 credit card companies. They were also to set up a payment plan so that over a 3 year period, my debt would be paid to those companies. I was told to inform those companies that I had hired Morgan Drexel to negotiate the debt inform those companies of contact information (800)868-1581. Those credit card companies harassed me at work and in essence informed me that they do no business with Morgan Drexel because they're frauds. I was then introduced to the Federal Trade Commission website, which directed me to the Attorney General which supported the claim of fraud. I then requested my money to be returned, and I was told that they-Renea-will get back to me.		
Entered By:	FTCCIS-FTCUSER	Entry Date:	9/29/2008
Updated By:		Updated Date:	
Complaint Source:	PUBLIC USERS - CIS	Product Service Code:	Debt Management/Credit Counseling
Amount Requested:	\$240.00	Amount Paid:	\$2,240.00
Payment Method:	Bank Account Debit	Agency Contact:	Internet
Complaint Date:	9/29/2008	Transaction Date:	2/15/2008
Initial Contact:	Phone Call: Landline	Initial Response:	Phone: 800/888 number
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Fraudulent Complaint?:	Y
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	South Ozone Park	State/Prov:	New York
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	40 - 49
Subject			
Subject:	Morgan Drexel		
Address:	1600 S. Douglass Road suite 100		
City:	Anaheim, Ca	State/Prov:	California
ZIP:	92806	Country:	United States
Email:		URL:	
Area Code:	800	Phone Number:	8681581
Ext:			
Representative Name:	Ginny Sanderson	Title:	

Record # 55 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	11883130	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	(Product Name: Debt Negotiation Program) I was contacted by a Desmond Adams who identified himself with Morgan Drexen stating that his company could consolidate my credit card debt, which I accrued while working on my Master Degree. Mr. Adams indicated I would only have to pay 30-40% of the debt after they negotiated with the banks in my name. We discussed a fee of monthly installments of approximately \$545, which eventually cost \$750 per month. They encouraged me to ignore any phone calls from my credit cards but I did direct any callers to the phone number they had provided. I am now facing legal action from Bank of America and Mark Kruitbosch from Morgan Drexen has suggested that ignore this, which I choose not to do. Mr. Kruitbosch can be contacted at the same number above Ext. 225. I explained to him that I had contacted this office and discovered they were not licensed in the State of Kansas. He attempted to explain that they had a Lawrence Williamson Attorney at 301 N. Main, Wichita, Ks 316-261-5400 who represents them. I have contacted my bank and stopped any further automatic withdrawals from my personal account to this organization.		
Entered By:	LSHARP	Entry Date:	10/19/2007
Updated By:		Updated Date:	
Complaint Source:	PUBLIC USERS - CIS	Product Service Code:	Debt Management/Credit Counseling
Amount Requested:	\$750.00	Amount Paid:	\$22,250.00
Payment Method:	Bank Account Debit	Agency Contact:	Internet
Complaint Date:	10/17/2007	Transaction Date:	6/15/2002
Initial Contact:	Phone	Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Fraud Complaint?:	Y
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Wichita	State/Prov:	Kansas
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:		Age Range:	50 - 59
Subject			
Subject:	Morgan Drexen Integrated Legal Systems		
Address:	18111 Von Karman Ave Suite 700		
City:	Irvine	State/Prov:	California
ZIP:	92612	Country:	United States
Email:		URL:	
Area Code:	800	Phone Number:	8722031
Ext:			
Representative Name:	Desmond Adams	Title:	

 Do Not Call Complaints

Record # 5 of 56 / Do Not Call Complaints			
Reference Number:	23030073		
Complaint Date:	6/9/2009	Product Service Code:	National Do Not Call Registry
Complaint Source:	National Do Not Call Registry	Complaint Channel:	Web
Transaction Date:	6/5/2009	Transaction Time:	5:00:00 PM
Existing Business Relationship?:	N	Pre-recorded message?:	Y
Requested entity to stop calling?:	Y		
Comments:	<p>Let me share my encounter with Morgan Drexen. After receiving endless daily automated pre-recorded phone calls from Airin Linguard advising me she had my 'file' and wanted to follow up on a previous conversation regarding debt relief and credit card consolidation with a 'pre-approved' \$1,000 available. I had never ever talked with any one about these matters at any time. Making it short, turns out the phone # led to a 'boiler room' call center who had no idea who Airin Linguard was, but promptly screened me as to my credit card debt. I was then advised a Franklin Lujan with Morgan Drexen would call me in 10 min. to provide the information I was seeking. More than an hour later Jenifer Rhomberg identifying her self as a 'paralegal' with Morgan Drexen called. As a side note, I called the Orange County Paralegal Association in the county Anaheim is located to discover she is not a member and that anyone can call them selves a paralegal regardless of training or employment.</p>		
Consumer			
First Name:	Not Provided		
Address 1:			
City:	Georgia		
ZIP:	300		
Subject			
Company Name:	Morgan Drexen	State:	
Country Code:	1	Phone Number:	(800) 8681458

Record # 44 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	13757791	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	Consumer used to work for Morgan Drexen(debt settlement company). Consumer states that they would tell the client not to pay their bills & that they should not worry about their credit scores. Company would also tell them they would have the lawyers mail out forms but it was the agents that did it. Company would be told to take people off their mailing & call list & they would not do it. Company would take money from client & tell them it would go into a trust fund. Consumer does not know what they did with the money after the fact. Company would tell consumer what to say on the recording before they recorded the agreement with the company. Consumer did not provide alt phone # or email.		
Entered By:	HLAMBERT	Entry Date:	5/7/2008
Updated By:	JOB_Set_TCS_Flag	Updated Date:	5/8/2008
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Debt Management/Credit Counseling Other (Note in Comments)
Amount Requested:	\$0.00	Amount Paid:	\$0.00
Payment Method:	Unknown	Agency Contact:	Phone
Complaint Date:		Transaction Date:	3/3/2008
Initial Contact:	Unknown	Initial Response:	Unknown
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Fraud Complaint?:	Y
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Norwalk	State/Prov:	California
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	30 - 39
Subject			
Subject:	Morgan Drexen		
Address:	1600 S Douglass Rd Suite 100		
City:	Anaheim	State/Prov:	California
ZIP:	92806	Country:	United States
Email:		URL:	
Area Code:	800	Phone Number:	8681458
Ext:			
Representative Name:		Title:	

Record # 36 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	20050907	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:		DNC?	N
Comments:	Consumer was going to work with Morgan Drexen Debt Consolidation. Consumer cancelled twice with this company. Morgan Drexen Debt Consolidation was to take payments out of his account. Morgan Drexen Debt Consolidation started taking his money out of his via Williams and Law firm. Morgan Drexen Debt Consolidation said he talked to a representative that said it was his fault that the cancellation did not go through. Now Morgan Drexen Debt Consolidation will not even talk to consumer. Morgan Drexen Debt Consolidation says they do not see a date that consumer cancelled.		
Entered By:	R MILLER	Entry Date:	8/26/2008
Updated By:		Updated Date:	
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Advance-Fee Loans, Credit Arrangers
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	Phone
Complaint Date:	8/26/2008	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:	Rule / Other	Law Violation:	Other (Note the Violation in the Comment Field)
Topic:		Fraud Complaint?:	Y
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Richmond	State/Prov:	Texas
ZIP:	(b)(6)	Country:	
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:		Age Range:	40 - 49
Subject			
Subject:	Morgan Drexen Debt Consolidation		
Address:	1600 S Douglas Rd Ste 100		
City:	Anaheim	State/Prov:	California
ZIP:	92806	Country:	
Email:		URL:	
Area Code:	800	Phone Number:	8681458
Ext:			
Representative Name:		Title:	
Associated Subjects			
Company:	Williams Law Firm		
Company Type:	Affiliate		
Address:		State/Prov:	
City:		Country:	
ZIP:		URL:	
Email:			

Area Code:	Phone Number:
Ext:	

Record # 28 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	21052442	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:		DNC?	N
Comments:	Consumer is filing a complaint against Morgan Drexen, a third party debt collector. Consumer states that he made payments to Morgan Drexen but nothing has been paid to the original creditor. Consumer will contact his state consumer protection agency. No alternate phone# or email address given.		
Entered By:	JHENDERSON	Entry Date:	12/3/2008
Updated By:		Updated Date:	
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Third Party Debt Collection
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	Phone
Complaint Date:	12/3/2008	Transaction Date:	
Initial Contact:	Mail	Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Fraud Complaint?:	
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	East Orange	State/Prov:	New Jersey
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	50 - 59
Subject			
Subject:	Morgan Drexen		
Address:		State/Prov:	
City:		Country:	
ZIP:		URL:	
Email:		Phone Number:	8721840
Area Code:	800	Ext:	
Representative Name:		Title:	

Record #10 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	22143136	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	I was lead to beleive that my credit card debts would be negotiated at about 50% settlelment, and my debts have gotten worse' due to prolonged no payments, late charges, and last fee's, on my credit cards. As a result of so called "Howard DrexenLLC" did not inform me that they have not negotiated anything with any debts of mine. And will not for 12 more months. This cost me much more in fees and added to make my credit becomming more past due, as I trusted that they stopped all payments and ongoing fee's and charges on my credit cards. Had I known this I would of paid on my debts instead of paying Morgan Drexen for nothing. Very upsetting and on my credit file now. I want to get out of their 'Morgan Drexen' as I now know that they only let your bills add up and at last collect 25% plus monthly dues to them for years. I hope to let people not to get into this trap. They even state that they are not here to help the consumer, but to help you get cheap lawyer advice.. PS9000: Debt negotiating company Other-Other Update		
Entered By:	FTCCIS-FTCUSER	Entry Date:	3/24/2009
Updated By:		Updated Date:	
Complaint Source:	PUBLIC USERS - CIS	Product Service Code:	Debt Management/Credit Counseling
Amount Requested:	\$810.00	Amount Paid:	\$1,250.00
Payment Method:	Check (Personal)	Agency Contact:	Internet
Complaint Date:	3/24/2009	Transaction Date:	2/4/2008
Initial Contact:	Phone Call: Landline	Initial Response:	Answer cold call
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Fraud Complaint?:	
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Camano Island	State/Prov:	Washington
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:		Age Range:	50 - 59
Subject			
Subject:	Morgan Drexen Integrated Legal Systems		
Address:	1600 S Douglass Road 1st Floor Suite 100		
City:	Anaheim	State/Prov:	California
ZIP:	92806	Country:	United States
Email:		URL:	www.MorganDrexen.com
Area Code:	800	Phone Number:	8681458
Ext:	212		
Representative Name:	Shana Wein	Title:	Sr. Debt Consultant

Record # 21 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	21399318	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	Morgan drexen called the house, my husband was laid off for 6 months we used our credit cards to survive. When they called I thought this was a good way to not file bankruptcy, when our mortgage lender called to lower our mortgage he said our credit was destroyed, so now to save money on the house we can't. I have called morgan drexen several times, never once could I get hold of this Demetria. I also called to talk to Curt Reynolds the person who called in the first place after being hung up on 2xs they told me he is only to contact people after that he doesn't take calls I am so afraid because, they have my identity, I stopped payment out of my bank account so I'm just afraid of what they're going to do now? I am writing a letter to all my creditors and apologize for the stupid mistake I made		
Entered By:	FTCCIS-FTCUSER	Entry Date:	1/15/2009
Updated By:		Updated Date:	
Complaint Source:	PUBLIC USERS - CIS	Product Service Code:	Creditor Debt Collection
Amount Requested:	\$88,550.00	Amount Paid:	\$32,200.00
Payment Method:	Visa Credit Card	Agency Contact:	Internet
Complaint Date:	1/15/2009	Transaction Date:	11/1/2008
Initial Contact:	Phone Call: Landline	Initial Response:	Answer cold call
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Calls Debtor Before 8AM or After 9PM or at Inconvenient Times Falsely Represents Character, Amount, Status of Debt Calls any person repeatedly or continuously
Topic:		Fraud Complaint?:	
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Green Bay	State/Prov:	Wisconsin
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	40 - 49
Subject			
Subject:	Morgan Drexen		
Address:	1600 s. douglas road suite 100		
City:	Anaheim	State/Prov:	California
ZIP:	92806	Country:	United States
Email:		URL:	www.morgandrexen.com
Area Code:	800	Phone Number:	8681581
Ext:			
Representative Name:	Demetria Mabry	Title:	

Record # 12 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	22023933	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:		DNC?	N
Comments:	Consumer calling because Morgan Drexen Integrated Legal Systems is debiting his account. Consumer states that this is a debt recovery company. Consumer states that he gave them permission to debit his account, but now he found out from the attorney general's office that this is company is not registered as being a legitimate company. Consumer did not provide fax number, email address or ssn.		
Entered By:	EQUINONEZ	Entry Date:	3/13/2009
Updated By:		Updated Date:	
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Advance-Fee Loans, Credit Arrangers
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	Phone
Complaint Date:	3/13/2009	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Fraud Complaint?:	Y
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Deerborn	State/Prov:	Michigan
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:		Age Range:	50 - 59
Subject			
Subject:	Morgan Drexen Integrated Legal Systems		
Address:	1600 S Douglas Rd Suite 100		
City:	Anaheim	State/Prov:	California
ZIP:	92806	Country:	United States
Email:		URL:	
Area Code:	800	Phone Number:	8721840
Ext:			
Representative Name:		Title:	

Record # 11 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	22045432	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:		DNC?	N
Comments:	Consumer states that she was looking to have credit repair and was called by Morgan Drexen and told her not to pay her bills and now she is behind , and she was told to tell her her creditors that she is with a debt repairing agency,Her creditors have increased her rates and also late fees,This may be the victim of Identity theft. No alternate number provided.		
Entered By:	VMONTOYA	Entry Date:	3/16/2009
Updated By:	VMONTOYA	Updated Date:	3/16/2009
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Credit Repair
Amount Requested:		Amount Paid:	\$500.00
Payment Method:		Agency Contact:	Phone
Complaint Date:	3/16/2009	Transaction Date:	2/28/2009
Initial Contact:	Phone	Initial Response:	Phone: other
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Fraud?	Y
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Waterford	State/Prov:	Mississippi
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	50 - 59
Subject			
Subject:	Morgan Drexen		
Address:	1600 S Douglas Rd 1st floor		
City:	Anaheim	State/Prov:	California
ZIP:	92806	Country:	United States
Email:		URL:	
Area Code:	800	Phone Number:	8681458
Ext:			
Representative Name:		Title:	

Record # 27 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	21069563	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:		DNC?	N
Comments:	Consumer was contacted by phone by a debt management company, Morgan Drexen. Consumer report his creditor will not do business with Morgan Drexen. Consumer paid Morgan Drexen but has not seen any results.		
Entered By:	JSPINNATO	Entry Date:	12/5/2008
Updated By:		Updated Date:	
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Debt Management/Credit Counseling
Amount Requested:	\$2,000.00	Amount Paid:	\$2,000.00
Payment Method:	Check (Personal)	Agency Contact:	Phone
Complaint Date:	12/5/2008	Transaction Date:	
Initial Contact:	Phone	Initial Response:	Phone; other
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Fraud Complaint?:	Y
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:		Last Name:	(b)(6)
First Name:	(b)(6)	Address 2:	
Address 1:		State/Prov:	Tennessee
City:	Pulaski	Country:	UNITED STATES
ZIP:	(b)(6)	Work Number:	(b)(6)
Home Number:		Ext:	
Fax Number:		Age Range:	40 - 49
Email:		Subject:	
Subject:	Morgan Drexen		
Address:		State/Prov:	
City:		Country:	
ZIP:		URL:	
Email:		Phone Number:	8681458
Area Code:	800	Ext:	
Representative Name:		Title:	

Record # 37 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	20004905	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:		DNC?	N
Comments:	Consumer states she paid Morgan Drexen to reduce her debt. Consumer states now some of her accounts have gone into collections. Consumer wants to know what she can do. - Consumer requested additional fulfillment.		
Entered By:	DSULLIVAN	Entry Date:	8/21/2008
Updated By:	DSULLIVAN	Updated Date:	8/21/2008
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Credit Repair
Amount Requested:	\$0.00	Amount Paid:	\$0.00
Payment Method:	Unknown	Agency Contact:	Phone
Complaint Date:	8/21/2008	Transaction Date:	
Initial Contact:	Unknown	Initial Response:	Unknown
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Fraud Complaint?:	Y
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Jacksonville	State/Prov:	Oregon
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	40 - 49
Subject			
Subject:	Morgan Drexen		
Address:	1600 S Douglas Rd Suite 100		
City:	Anneheim	State/Prov:	California
ZIP:	92806	Country:	
Email:		URL:	
Area Code:	800	Phone Number:	8721840
Ext:			
Representative Name:		Title:	
Associated Subjects			
Company:	Howard Nasery		
Company Type:	Co-Venturer		
Address:			
City:		State/Prov:	
ZIP:		Country:	
Email:		URL:	
Area Code:		Phone Number:	
Ext:			

Record # 38 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	20271196	Originator Reference Number:	10808182147222862
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	CONTACT SENTINEL@FTC.GOV FOR MORE COMMENT INFORMATION. ALSO, TO PREVENT INTERFERENCE WITH PENDING ACTIONS, PRIOR TO ANY INVESTIGATIVE ACTION CONTACT THE IFCC AT SEARCH@IFCCFBI.GOV.ICCC Ref #:10808182147222862I dont know if i have been victimized yet or not. Im tring to find out if this company is real or not. They claim to be a company that reduces credit card debt. But i ran across a site that states they are a fraud. So ive been tring everyone i can think of to see if this company is real or not. Besides the address given aboue i have a second one: williamson Law Firm 510 N. Topeka Wichita, Ks 67202 1800-868-1581. The website that flaged my attention that they may be a fraud is : http://www.ripoffreport.com/reports/0/336/RipOff0336996.htm Please if you can help me i would greatly appreciate it!		
Entered By:	IFCC-USER	Entry Date:	8/18/2008
Updated By:		Updated Date:	
Complaint Source:	Internet Fraud Complaint Center	Product Service Code:	Other (Note in Comments)
Amount Requested:		Amount Paid:	\$180.00
Payment Method:	Not Reported	Agency Contact:	External Agency
Complaint Date:	8/18/2008	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Fraud Complaint?:	
Dispute with Credit Bureau?:		Dispute with Credit Bureau over 45 days?:	
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	SAXE	State/Prov:	Virginia
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	20 - 29
Subject			
Subject:	Williamson Law Firm Morgan Drexen		
Address:	1600 douglass rd		
City:	Anaheim	State/Prov:	California
ZIP:	92806	Country:	United States
Email:		URL:	http://morgandrexen.com/
Area Code:	800	Phone Number:	8541495
Ext:			
Representative Name:		Title:	

Record # 39 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	19802896	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:		DNC?	N
Comments:	Caller is a friend. Consumer is calling to report Morgan Drexen Intergrated Legal Systems who called her and they were going to consolidate all her bills all she was to pay \$100 at front and for 24 months she was going to pay \$455. Consumer states that they never did anything for her. No email address provided.		
Entered By:	LCORTEZ	Entry Date:	8/5/2008
Updated By:	LCORTEZ	Updated Date:	8/5/2008
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Debt Management/Credit Counseling
Amount Requested:	\$0.00	Amount Paid:	\$100.00
Payment Method:	Bank Account Debit	Agency Contact:	Phone
Complaint Date:	8/5/2008	Transaction Date:	7/29/2008
Initial Contact:	Phone Call: Landline	Initial Response:	Phone: 800/888 number
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Fraud Complaint?:	Y
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Columbus	State/Prov:	Ohio
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	80 and Over
Subject			
Subject:	Morgan Drexen Intergrated Legal Systems		
Address:	1600 S Douglas Rd Suite 100		
City:	Anaheim	State/Prov:	California
ZIP:	92806	Country:	United States
Email:		URL:	
Area Code:	800	Phone Number:	8681458
Ext:			
Representative Name:	Matt Lichtenberger	Title:	

Record # 40 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	19625713	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:		DNC?	N
Comments:	Consumer states that she is currently not working, she states that she has two loans that have high interest rates, and she can't currently pay for them. She states that Morgan Drexen, its an integrated legal system that will help her get her interest rate down, she just pays them the money and they take care of it. She was calling to confirm if they're a legit company. UPDATE 7-23-08 Consumer called us back with information from BBB. Company has F rating .miller		
Entered By:	rbrown	Entry Date:	7/23/2008
Updated By:	rmiller	Updated Date:	7/23/2008
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Every Product\Service Code
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	Phone
Complaint Date:	7/23/2008	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:	Telemarketing Sales Rule	Law Violation:	TSR: Other Deception or Abuse (note in comments)
Topic:		Fraud Complaint?:	
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Providence	State/Prov:	Rhode Island
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	30 - 39
Subject			
Subject:	Morgan Drexen		
Address:	1600 South Douglas Rd Suitee 100		
City:	Anaheim	State/Prov:	California
ZIP:	92806	Country:	United States
Email:		URL:	
Area Code:	800	Phone Number:	8541495
Ext:			
Representative Name:		Title:	

Record # 41 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	19431989	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:		DNC?	N
Comments:	Consumer is filing a complaint against Morgan Drexen Integrity Legal System, a cc consolidation company. Consumer states that he gave Morgan Drexen Integrity Legal System his personal information but then saw online the numerous complaints about the company not paying the creditors. Consumer will contact his state consumer protection agency. No alternate phone# given.		
Entered By:	jhenderson	Entry Date:	7/1/2008
Updated By:		Updated Date:	
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Debt Management/Credit Counseling
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	Phone
Complaint Date:	7/1/2008	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Fraud Complaint?:	Y
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Cutoff	State/Prov:	Louisiana
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	20 - 29
Subject			
Subject:	Morgan Drexen Integrity Legal System		
Address:	1117 Desert Ln #592		
City:	Las Vegas	State/Prov:	Nevada
ZIP:	89102	Country:	United States
Email:	info@mdrexen.com		
Area Code:	800	URL:	
Ext:		Phone Number:	8681458
Representative Name:		Title:	

Record # 48 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	13336144	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	Reported by consumer's husband. Consumer has a complaint against Morgan Drexen a debt management agency. Consumer reports that they are not paying his debts per month as they promise. Consumer reports that he was charged a large sum to get the process started. Consumer is been charge a fee per month. Consumer wants to know if this is a legitimate agency. Work number or e-mail address not provided for consumer.		
Entered By:	FMORELOS	Entry Date:	3/24/2008
Updated By:	FMORELOS	Updated Date:	3/24/2008
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Debt Management/Credit Counseling
Amount Requested:	\$0.00	Amount Paid:	\$0.00
Payment Method:	Unknown	Agency Contact:	Phone
Complaint Date:		Transaction Date:	3/24/2008
Initial Contact:	Unknown	Initial Response:	Unknown
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Fraud Complaint?:	Y
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Katy	State/Prov:	Texas
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	30 - 39
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Katy	State/Prov:	Texas
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:		Age Range:	30 - 39
Subject			
Subject:	Morgan Drexen		
Address:		State/Prov:	
City:		Country:	
ZIP:		URL:	
Email:		Phone Number:	
Area Code:		Title:	
Ext:			
Representative Name:			

Record # 49 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	12832776	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	Y
Comments:	Consumer states he received a phone call from an unknown telemarketer that stated he could save him money on his credit cards. He states they asked him for personal information, he did not give it. UPDATE02/04/08 Consumer called to add company name Morgan Drexen.com		
Entered By:	EPRITSCH	Entry Date:	2/1/2008
Updated By:	PVERNON	Updated Date:	2/4/2008
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Credit Cards
Amount Requested:	\$0.00	Amount Paid:	\$0.00
Payment Method:	Unknown	Agency Contact:	Phone
Complaint Date:		Transaction Date:	
Initial Contact:	Phone	Initial Response:	Answer cold call
Statute/Rule:	Telemarketing Sales Rule	Law Violation:	TSR: Other Deception or Abuse (note in comments) TSR: DNC: Violating the Registry
Topic:		Fraud Complaint?:	
Dispute with Credit Bureau?:		Dispute with Credit Bureau over 45 days?:	
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Pittsburgh	State/Prov:	Pennsylvania
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	
Subject			
Subject:	Morgan Drexen.com		
Address:		State/Prov:	
City:		Country:	
ZIP:		URL:	
Email:		Phone Number:	868-1458
Area Code:	800	Ext:	270
Representative Name:		Title:	

Record #51 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	12068202	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	Consumer has signed up with Morgan Drexen, a credit relief company. The contract that was sent to the consumer has fees listed that the consumer finds questionable. Consumer will contact CA state consumer protection agency.		
Entered By:	JSPINNATO	Entry Date:	11/9/2007
Updated By:	JSPINNATO	Updated Date:	2/29/2008
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Credit Repair
Amount Requested:	\$0.00	Amount Paid:	\$0.00
Payment Method:	Unknown	Agency Contact:	Phone
Complaint Date:		Transaction Date:	11/9/2007
Initial Contact:	Unknown	Initial Response:	Mail
Statute/Rule:		Law Violation:	
Topic:		Fraud Complaint?:	Y
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Oswego	State/Prov:	New York
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:		Age Range:	20 - 29
Subject			
Subject:	Morgan Drexen		
Address:			
City:		State/Prov:	
ZIP:		Country:	
Email:		URL:	
Area Code:		Phone Number:	
Ext:			
Representative Name:		Title:	

Record # 2 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	23212644	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:		DNC?	N
Comments:	Consumer states that she signed up with a credit repair service, she states that she just found out from BBB they have an F rating. Consumer states that they took her money and nothing has happened. Consumer states that she had to go to court for one of her debt and lost the case. Consumer states that the first contact was by phone.		
Entered By:	KCARR	Entry Date:	6/26/2009
Updated By:		Updated Date:	
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Credit Repair
Amount Requested:	\$865.00	Amount Paid:	\$1,170.00
Payment Method:		Agency Contact:	Phone
Complaint Date:	6/26/2009	Transaction Date:	9/19/2008
Initial Contact:	Phone Call: Landline	Initial Response:	Answer cold call
Statute/Rule:	Tellemarketing Sales Rule	Law Violation:	TSR: Other Deception or Abuse (note in comments)
Topic:		Fraud Complaint?:	Y
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Wayne	State/Prov:	Michigan
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	40 - 49
Subject			
Subject:	Morgan Drexen		
Address:	1600 S Douglas Rd Ste 100		
City:	Anaheim	State/Prov:	California
ZIP:	92806	Country:	United States
Email:		URL:	
Area Code:	800	Phone Number:	8197258
Ext:		Title:	
Representative Name:			

Record # 3 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	23188601	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	<input checked="" type="checkbox"/>
Comments:	first few times: tried to be removed by pressing "2". next few times: Waited to speak to someone and asked several times to be removed from their call list. usually got disconnected quickly. Final time: played along - pretended to need their services to get to the real rep (first two people are screeners). She called me back, I asked what company she was calling from, she said Morgan Drexen. I then explained how I really just wanted to be removed from their call list. She said I should be now. We'll see.		
Entered By:	FTCCIS-FTCUSER	Entry Date:	6/24/2009
Updated By:		Updated Date:	
Complaint Source:	PUBLIC USERS - CIS	Product Service Code:	Debt Management/Credit Counseling
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	Internet
Complaint Date:	6/24/2009	Transaction Date:	5/1/2009
Initial Contact:	Phone Call: Landline	Initial Response:	
Statute/Rule:	Telemarketing Sales Rule	Law Violation:	TSR: DNC: Ignoring Your Prior Request to that Specific Entity TSR: Making a recorded sales pitch
Topic:		Fraud Complaint?:	<input checked="" type="checkbox"/>
Dispute with Credit Bureau?: N		Dispute with Credit Bureau over 45 days?:	
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	new hartford	State/Prov:	Connecticut
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:		Age Range:	40 - 49
Subject			
Subject:	Morgan Drexen		
Address:			
City:	Los Angeles	State/Prov:	California
ZIP:		Country:	United States
Email:		URL:	morgandrexen.com
Area Code:	800	Phone Number:	8681458
Ext:			
Representative Name:	Diana Underhill ??	Title:	

Record # 4 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	23115458	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	MORGAN DREXEN uses a phone service called NORTHSIDE SERVICES (multiple complaints about this company online) to set up "appointments" about how one can reduce one's debt. they have called me 2 to 3 times per day, every day for many months now. if you ask to have your number removed, they hang up. if you ask the company name, they hang up. i finally okayed an appointment and was called by Shanaz Siddig from MORGAN DREXEN, and when i asked Ms. Siddig to remove my name, she too hung up on me. i repeatedly called MORGAN DREXEN to have my phone number removed and was hung up on each time. this is a scam and a fraud and they should no be allowed to subject us to this harassment and abuse. please do something. thank you.		
Entered By:	FTCCIS-FTCUSER	Entry Date:	6/17/2009
Updated By:		Updated Date:	
Complaint Source:	PUBLIC USERS - CIS	Product Service Code:	Third Party Debt Collection
Amount Requested:	\$0.00	Amount Paid:	\$0.00
Payment Method:		Agency Contact:	Internet
Complaint Date:	6/17/2009	Transaction Date:	6/17/2009
Initial Contact:	Phone	Initial Response:	Answer cold call
Statute/Rule:	Fair Debt Collection Practices Act	Law Violation:	Fails to Identify Self as Debt Collector Calls any person repeatedly or continuously
Topic:		Fraud Complaint?:	
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Portland	State/Prov:	Oregon
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	40 - 49
Subject			
Subject:	Morgan Drexen		
Address:	1117 desert lane suite 592		
City:	Las Vegas	State/Prov:	Nevada
ZIP:	89102	Country:	United States
Email:	info@mrdrexen.com		
Area Code:	800	URL:	www.morgandrexen.com
Ext:		Phone Number:	8681458
Representative Name:	Shanaz siddig	Title:	

Record # 6 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	22994983	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:		DNC?	Y
Comments:	Consumer has been contacted by Morgan Drexen, a debt consolidation company offering him their services. Consumer states that they are asking him to send them a voided check. Consumer states they call him about 6-7 times per day.		
Entered By:	VCASTILLO	Entry Date:	6/5/2009
Updated By:		Updated Date:	
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Debt Management/Credit Counseling
Amount Requested:	\$0.00	Amount Paid:	\$0.00
Payment Method:	Unknown	Agency Contact:	Phone
Complaint Date:	6/5/2009	Transaction Date:	5/20/2009
Initial Contact:	Phone Call: Landline	Initial Response:	Unknown
Statute/Rule:	Telemarketing Sales Rule	Law Violation:	TSR: DNC: Ignoring Your Prior Request to that Specific Entity TSR: DNC: Violating the Registry
Topic:	Do Not Call	Fraud Complaint?:	Y
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:		Last Name:	(b)(6)
First Name:	(b)(6)	Address 2:	
Address 1:		State/Prov:	Michigan
City:	Vassar	Country:	UNITED STATES
ZIP:	(b)(6)	Work Number:	
Home Number:		Ext:	
Fax Number:		Age Range:	40 - 49
Email:		Subject	
Subject:	Morgan Drexen		
Address:	1600 S Douglas Rd 1st Floor		
City:	Anaheim	State/Prov:	Colorado
ZIP:	92806	Country:	United States
Email:		URL:	
Area Code:	800	Phone Number:	8681458
Ext:		Title:	
Representative Name:			

Record # 7 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	22331046	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:		DNC?	N
Comments:	Consumer reports that he was paying a consolidation company to help him with his cc debt. Consumer has just found out that this company is not legit. Consumer pd 289 dollars a month. He paid via his bank acct via debit.		
Entered By:	R BROWN	Entry Date:	4/9/2009
Updated By:		Updated Date:	
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Debt Management/Credit Counseling
Amount Requested:	\$289.00	Amount Paid:	\$289.00
Payment Method:	Bank Account Debit	Agency Contact:	
Complaint Date:	4/9/2009	Transaction Date:	4/9/2009
Initial Contact:	Phone	Initial Response:	Phone: 800/888 number
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Fraud:	Y
Dispute with Credit Bureau?:	N	Complaint?:	
		Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Pennsville	State/Prov:	New Jersey
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:		Age Range:	60 - 64
Subject			
Subject:	Morgan Drexen Intergrated Legal Systems		
Address:	1600 S Douglas Rd Suite 100		
City:	Anaheim	State/Prov:	California
ZIP:	92806	Country:	United States
Email:		URL:	
Area Code:	800	Phone Number:	8681581
Ext:			
Representative Name:		Title:	

Record # 8 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	22206758	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:		DNC?	N
Comments:	Consumer set up a payment arrangement with Morgan Drexen to pay off his \$1200 debt. He made a \$100 dlr payment that was to be refundable if he decided to cancel the arrangement. Consumer was told that if he pursued the initial \$100 dlr any further, then they'd request that he pay the full amt of his debts. Consumer found out that the co did not contact his creditors and he wants to know what he can do dispute.		
Entered By:	ICANELA	Entry Date:	3/31/2009
Updated By:	ICANELA	Updated Date:	3/31/2009
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Debt Management/Credit Counseling
Amount Requested:	\$100.00	Amount Paid:	\$100.00
Payment Method:	Unknown	Agency Contact:	Phone
Complaint Date:	3/31/2009	Transaction Date:	3/1/2009
Initial Contact:	Initiated Contact	Initial Response:	Phone: 800/888 number
Statute/Rule:	Telemarketing Sales Rule	Law Violation:	TSR: Advance fee for loan, credit repair or recovery services
Topic:		Fraud Complaint?:	Y
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Pittsburg	State/Prov:	Pennsylvania
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	20 - 29
Subject			
Subject:	Morgan Drexen		
Address:			
City:	Anaheim	State/Prov:	California
ZIP:		Country:	United States
Email:		URL:	
Area Code:		Phone Number:	
Ext:		Title:	
Representative Name:			

Record #9 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	22154144	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:		DNC?	Y
Comments:	Consumer is on the National DNC list and has been receiving automated telemarketing phone calls from Morgan Drexen offering debt consolidation. Consumer has requested that they'd stop but they insist and hang up on him. No alt#/email.		
Entered By:	CANELA	Entry Date:	3/25/2009
Updated By:		Updated Date:	
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Debt Management/Credit Counseling
Amount Requested:	\$0.00	Amount Paid:	\$0.00
Payment Method:	Not Reported	Agency Contact:	Phone
Complaint Date:	3/25/2009	Transaction Date:	3/1/2009
Initial Contact:	Phone	Initial Response:	Answer cold call
Statute/Rule:	Telemarketing Sales Rule	Law Violation:	TSR: Fail to disclose seller's or charity's identity TSR: DNC: Violating the Registry TSR: Abandoning a telemarketing call TSR: Making a recorded sales pitch
Topic:		Fraud Complaint?:	Y
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	New York	State/Prov:	New York
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	30 - 39
Subject			
Subject:	Morgan Drexen		
Address:			
City:		State/Prov:	
ZIP:		Country:	
Email:	URL:		
Area Code:	800	Phone Number:	8681458
Ext:			
Representative Name:		Title:	

Record # 14 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	21625506	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:		DNC?	N
Comments:	Caller had a question about a debt mgr. company i gave him the proper way to look into this company T.E. 2/10/09		
Entered By:	TERNSBERGER	Entry Date:	2/10/2009
Updated By:		Updated Date:	
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Other (Note in Comments)
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	Phone
Complaint Date:	2/10/2009	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Fraud Complaint?:	
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Bossier City	State/Prov:	Louisiana
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:		Age Range:	40 - 49
Subject			
Subject:	Morgan Drexen		
Address:			
City:		State/Prov:	
ZIP:		Country:	
Email:		URL:	
Area Code:	800	Phone Number:	8881458
Ext:			
Representative Name:		Title:	

Record # 15 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	(21588614)	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:		DNC?	N
Comments:	Consumer received a call from a suspect claiming to help consumer to get out of debt in 18 months if consumer sends 262 dollars and they would pay her creditors. Consumer gave suspect the amount she owes. Consumer gave suspect her SSN. - Consumer requested additional fulfillment.. - Consumer requested additional fulfillment		
Entered By:	HNIEVES	Entry Date:	2/5/2009
Updated By:	HNIEVES	Updated Date:	2/5/2009
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Credit Repair
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	Phone
Complaint Date:	2/5/2009	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Fraud Complaint?:	Y
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:		Last Name:	(b)(6)
First Name:	(b)(6)	Address 2:	
Address 1:		State/Prov:	Wisconsin
City:	Madison	Country:	UNITED STATES
ZIP:	(b)(6)	Work Number:	(b)(6)
Home Number:		Ext:	
Fax Number:		Age Range:	50 - 59
Email:		Subject	
Subject:	Morgan Drexen		
Address:		State/Prov:	
City:		Country:	
ZIP:		URL:	
Email:		Phone Number:	8681458
Area Code:	800	Ext:	
Ext:		Title:	
Representative Name:	Vanessa Gay		

Record # 17 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	21447511	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	1. have never done business with this company2. caller id: D Leven aka Debt Eleven Solutions3. several complaints have been registered against the # listed as 866-213-18624. they call several times a day all day wanting to assist anyone with high credit card debt. 5. i did not solicit their help at any time6. they hang up when you try to get any information and to be requested to be taken off the call list7. have been on the do not call list and current for quite some time. my # is unlisted8. something needs to be done to stop this will and deliberate invasion of our privacy at all hours of the day. Thank you UPDATE:01/21/2009 Consumer states that she does not like the fact that her information is in our system,kcarr. UPDATE 1/21/09 consumer asked to speak to a supervisor. Consumer wants her information deleted from the database. SHe feels the database is not secure enough and may violate her privacy. COnsumer reports the company is called Debt 11 Solutions. rcondon		
Entered By:	FTCCIS-FTCUSER	Entry Date:	1/21/2009
Updated By:	RCONDON	Updated Date:	1/21/2009
Complaint Source:	PUBLIC USERS - CIS	Product Service Code:	Debt Management/Credit Counseling
Amount Requested:	\$0.00	Amount Paid:	\$0.00
Payment Method:		Agency Contact:	Internet
Complaint Date:	1/21/2009	Transaction Date:	11/1/2008
Initial Contact:	Phone	Initial Response:	Phone: 800/888 number
Statute/Rule:	Telemarketing Sales Rule	Law Violation:	TSR: Other Deception or Abuse (note in comments)
Topic:		Fraud Complaint?:	Y
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Warren	State/Prov:	Ohio
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	50 - 59
Subject			
Subject:	Morgan Drexen		
Address:	1600 S Douglas Road 1st. Floor		
City:	Anaheim	State/Prov:	California
ZIP:		Country:	United States
Email:	cacosta@mdrexen.com		
Area Code:	800	Phone Number:	8681458
Ext:			
Representative Name:	Unknown unknown	Title:	

Record # 18 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	21439219	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC ?	N
Comments:	This service calls my business phone incessantly saying I must call them immediately to reduce my debt. When I return the call to request they remove me from their list they hang up. If I ask to speak to a supervisor, they hang up. They will not talk to you unless you indicate you want to reduce your debt. I have no debt. I am unable to ask them to stop leaving messages on my business phone - which rings through to my cell phone.		
Entered By:	FTCCIS-FTCUSER	Entry Date:	1/21/2009
Updated By:		Updated Date:	
Complaint Source:	PUBLIC USERS - CIS	Product Service Code:	Third Party Debt Collection
Amount Requested:	\$0.00	Amount Paid:	\$0.00
Payment Method:	Unknown	Agency Contact:	Internet
Complaint Date:	1/21/2009	Transaction Date:	1/1/2007
Initial Contact:	Phone Call: Mobile/Cell	Initial Response:	Phone: 800/888 number
Statute/Rule:	Fair Debt Collection Practices Act	Law Violation:	Calls Debtor at Work Knowing Debtor Can't Take Calls Fails to Identify Self as Debt Collector Calls any person repeatedly or continuously
Topic:		Fraud Complaint?:	
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Sandy	State/Prov:	Utah
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:		Age Range:	60 - 64
Subject			
Subject:	Morgan Drexen Dba Debt 11 Solutions		
Address:	1600 S Douglass First Floor		
City:	Anaheim	State/Prov:	California
ZIP:	92806	Country:	United States
Email:	cacosta@mdrexen.com	URL:	www.morgandrexen.com
Area Code:	800	Phone Number:	8681458
Ext:	379		
Representative Name:	Bill unknown	Title:	

Record # 20 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	21429922	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:		DNC?	N
Comments:	Consumer states that he received a call from Morgan Drexen offering debt consolidation programs. Consumer decided to use their services and provided them with his bank acct# and ssn#. Consumer looked them up online and sees lots of people are saying they are a scam.		
Entered By:	CMCKEMIE	Entry Date:	1/20/2009
Updated By:		Updated Date:	
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Debt Management/Credit Counseling
Amount Requested:		Amount Paid:	
Payment Method:	Unknown	Agency Contact:	Phone
Complaint Date:	1/20/2009	Transaction Date:	1/15/2009
Initial Contact:	Phone Call: Landline	Initial Response:	Phone: other
Statute/Rule:	Telemarketing Sales Rule	Law Violation:	(TSR: Other Deception or Abuse (note in comments))
Topic:		Fraud Complaint?:	Y
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:		Last Name:	(b)(6)
First Name:	(b)(6)	Address 2:	
Address 1:		State/Prov:	New Jersey
City:	Union City	Country:	UNITED STATES
ZIP:	(b)(6)	Work Number:	(b)(6)
Home Number:		Ext:	
Fax Number:		Age Range:	20 - 29
Email:		Subject	
Subject:	Morgan Drexen		
Address:		State/Prov:	
City:		Country:	
ZIP:		URL:	
Email:		Phone Number:	(b)(6)
Area Code:	866	Ext:	
Representative Name:		Title:	

Record # 22 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	21343431	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	Telemarketing. Debt solutions. Several calls daily offering to reduce my credit card debt. I do not have credit card debt. When asked to remove my name from call list, they always hang up and have continued calling.		
Entered By:	FTCCIS-FTCUSER	Entry Date:	1/8/2009
Updated By:		Updated Date:	
Complaint Source:	PUBLIC USERS - CIS	Product Service Code:	Third Party Debt Collection
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	Internet
Complaint Date:	1/8/2009	Transaction Date:	
Initial Contact:	Phone	Initial Response:	Phone: 800/888 number
Statute/Rule:	Fair Debt Collection Practices Act	Law Violation:	Falsely Represents Character, Amount, Status of Debt Calls any person repeatedly or continuously
Topic:		Fraud Complaint?:	
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Las Vegas	State/Prov:	Nevada
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	30 - 39
Subject			
Subject:	Morgan Drexen		
Address:	1600 s douglass road		
City:	Anaheim	State/Prov:	California
ZIP:	92806	Country:	United States
Email:	cacosta@mrdrexen.com		
Area Code:	800	Phone Number:	8681458
Ext:	379		
Representative Name:		Title:	

Record # 23 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	(b)(6)	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	<input checked="" type="checkbox"/>
Comments:	Harassing and offensive recorded telemarketing calls directing me to call Morgan Drexen to reduce my debt. When I called and ask for my name to be removed from their list I was told "fuck you"		
Entered By:	FTCCIS-FTCUSER	Entry Date:	1/2/2009
Updated By:		Updated Date:	
Complaint Source:	PUBLIC USERS - CIS	Product Service Code:	Credit Repair
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	Internet
Complaint Date:	1/2/2009	Transaction Date:	12/13/2008
Initial Contact:	Phone Call: Landline	Initial Response:	Phone: 800/888 number
Statute/Rule:	Telemarketing Sales Rule	Law Violation:	TSR: DNC: Ignoring Your Prior Request to that Specific Entity TSR: Telemarketing outside 8 a.m.-9 p.m. TSR: Making a recorded sales pitch
Topic:		Fraud Complaint?:	<input checked="" type="checkbox"/>
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Saint Louis	State/Prov:	Missouri
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:		Age Range:	30 - 39
Subject			
Subject:	Morgan Drexen		
Address:	1600 S. Douglass Road, First Floor		
City:	Anaheim	State/Prov:	California
ZIP:	92806	Country:	United States
Email:	cacosta@mdrexen.com		
Area Code:	800	Phone Number:	8681458
Ext:	379		
Representative Name:	Cesar Acosta	Title:	

Record #26 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	21082197	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:		DNC?	N
Comments:	Consumer reports that company Morgan & Drexen, a debt consolidation company which he pays \$179 monthly takes out an additional \$45. Consumer states that when he calls to ask about this fee he gets hung up on, he's also asked reps to explain the total amount deducted, which is different from his amount. No alt # or email given.		
Entered By:	KBOONE	Entry Date:	12/8/2008
Updated By:	KBOONE	Updated Date:	12/8/2008
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Debt Management/Credit Counseling
Amount Requested:	\$179.00	Amount Paid:	\$179.00
Payment Method:		Agency Contact:	Phone
Complaint Date:	12/8/2008	Transaction Date:	11/15/2007
Initial Contact:	I Initiated Contact	Initial Response:	Phone: 800/888 number
Statute/Rule:	Telemarketing Sales Rule	Law Violation:	TSR: Other Deception or Abuse (note in comments)
Topic:		Fraud Complaint?:	Y
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	East Orange	State/Prov:	New Jersey
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	
Subject			
Subject:	Morgan & Drexen		
Address:	18111 Von Kaman Ave 7th flr		
City:	Irvine	State/Prov:	California
ZIP:	92612	Country:	United States
Email:		URL:	
Area Code:	800	Phone Number:	8721840
Ext:			
Representative Name:		Title:	

Record # 31 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	20883482	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:		DNC?	N
Comments:	Consumer states Morgan Drexen is a debt consolidation who is now harrassing her. Consumer has noticed Morgan Drexen to cease calling. Consumer is on SSI and does not have a contract with Morgan Drexen.		
Entered By:	RLYBARGER	Entry Date:	11/13/2008
Updated By:		Updated Date:	
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Debt Management/Credit Counseling
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	Phone
Complaint Date:	11/13/2008	Transaction Date:	
Initial Contact:	I Initiated Contact	Initial Response:	Phone: 800/888 number
Statute/Rule:	Gramm-Leach-Bliley	Law Violation:	Company is violating its privacy policy
Topic:	Do Not Call	Fraud?	
Dispute with Credit Bureau?:	N	Complaint?:	
		Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Bountiful	State/Prov:	Utah
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:		Age Range:	50 - 59
Subject			
Subject:	Morgan Drexen		
Address:		State/Prov:	
City:		Country:	
ZIP:		URL:	
Email:			
Area Code:	800	Phone Number:	8681458
Ext:			
Representative Name:	Alex Ash	Title:	

Record # 47 of 56 / Consumer Sentinel Network Complaints			
Reference Number:	13570190	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	Consumer complains that creditor debt collector Home Depot called and threatened to take her business from her. Consumer is a customer of Morgan Drexen, a debt management company.		
Entered By:	JFLACK	Entry Date:	4/18/2008
Updated By:		Updated Date:	
Complaint Source:	TOLL FREE NUMBER AND CONSUMER SENTINEL	Product Service Code:	Creditor Debt Collection
Amount Requested:	\$0.00	Amount Paid:	\$0.00
Payment Method:	Unknown	Agency Contact:	Phone
Complaint Date:		Transaction Date:	4/18/2008
Initial Contact:	Phone	Initial Response:	Unknown
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Falsely Threatens Suit\Illegal or Unintended Act
Topic:		Fraud Complaint?:	
Dispute with Credit Bureau?:	N	Dispute with Credit Bureau over 45 days?:	N
Consumer			
Complaining Company/Org.:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Great Falls	State/Prov:	Montana
ZIP:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:		Age Range:	40 - 49
Subject			
Subject:	Home Depot		
Address:			
City:		State/Prov:	
ZIP:		Country:	
Email:			
Area Code:	888	Phone Number:	7446617
Ext:			
Representative Name:	Sylvia Villasenor	Title:	
Subject:	Morgan Drexen		
Address:	18111 Von Karman Ave		
City:	Irvine	State/Prov:	California
ZIP:	92612	Country:	United States
Email:		URL:	
Area Code:	800	Phone Number:	8722031
Ext:			
Representative Name:		Title:	

Record # 13 of 56 / Do Not Call Complaints			
Reference Number:	22979370		
Complaint Date:	2/13/2009	Product Service Code:	National Do Not Call Registry
Complaint Source:	National Do Not Call Registry	Complaint Channel:	VR
Transaction Date:	2/13/2009	Transaction Time:	12:00:00 AM
Existing Business Relationship?:	Y	Pre-recorded message?:	Y
Requested entity to stop calling?:	Y		
Comments:	Click to hear the complaint comments.		
Consumer			
First Name:	Click to hear the Consumer First and Last Name.	Last Name:	Click to hear the Consumer First and Last Name.
Address 1:	Click to hear the Consumer Address.	Address 2:	Click to hear the Consumer Address.
City:	Click to hear the Consumer Address.	State/Prov:	Click to hear the Consumer Address.
ZIP:	Click to hear the Consumer Address.	Phone Number:	(b)(6)
Subject			
Company Name:	Morgan Drexen Debt Settlement Company	State:	
Country Code:	1	Phone Number:	(866) 9947334

Record # 16 of 56 / Do Not Call Complaints			
Reference Number:	(21481449)		
Complaint Date:	1/26/2009	Product Service Code:	National Do Not Call Registry
Complaint Source:	National Do Not Call Registry	Complaint Channel:	Web
Transaction Date:	1/25/2009	Transaction Time:	12:00:00 PM
Existing Business Relationship?:	N	Pre-recorded message?:	N
Requested entity to stop calling?:	Y		
Comments:	This is a company that calls several times a week leaving lengthy messages on our reservation line. We are a restaurant and do not appreciate them tying up valuable space on our recorder. Since we have one phone line, the phone calls take away opportunities when we could be answering calls from customers. Thanks, (b)(6) Foothills Milling Company		
Consumer			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Maryville	State/Prov:	Tennessee
ZIP:	(b)(6)	Phone Number:	(b)(6)
Company Name:	Subject		
Country Code:	Morgan Drexen Group - Matt Extension 243	State:	
		Phone Number:	(800) 868-1458

Record # 19 of 56 / Do Not Call Complaints			
Reference Number:	(b)(6)		
Complaint Date:	1/20/2009	Product Service Code:	National Do Not Call Registry
Complaint Source:	National Do Not Call Registry	Complaint Channel:	Web
Transaction Date:	1/18/2009	Transaction Time:	5:00:00 PM
Existing Business Relationship?:	Y	Pre-recorded message?:	Y
Requested entity to stop calling?:	Y		
Comments:	The rep from Morgan Drexen calls me EVERY day, even weekends. PLEASE block this caller from calling my phone.		
Consumer			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	(b)(6)
City:	Miami Beach	State/Prov:	Florida
ZIP:	(b)(6)	Phone Number:	(b)(6)
Subject			
Company Name:	Morgan Drexen	State:	
Country Code:		Phone Number:	(800) 8681458

Record # 24 of 56 / Do Not Call Complaints			
Reference Number:	22484846		
Complaint Date:	12/26/2008	Product Service Code:	National Do Not Call Registry
Complaint Source:	National Do Not Call Registry	Complaint Channel:	IVR
Transaction Date:	12/26/2008	Transaction Time:	12:00:00 AM
Existing Business Relationship?:		Pre-recorded message?:	
Requested entity to stop calling?:			
Comments:			
Consumer			
First Name:		Last Name:	
Address 1:		Address 2:	
City:		State/Prov:	
ZIP:		Phone Number:	(b)(6)
Subject			
Company Name:	Morgan Drexen	State:	
Country Code:		Phone Number:	(800) 8681458

Record # 25 of 56 / Do Not Call Complaints			
Reference Number:	(212)12187		
Complaint Date:	12/20/2008	Product Service Code:	National Do Not Call Registry
Complaint Source:	National Do Not Call Registry	Complaint Channel:	Web
Transaction Date:	12/20/2008	Transaction Time:	5:00:00 PM
Existing Business Relationship?:	Y	Pre-recorded message?:	Y
Requested entity to stop calling?:	N		
Comments:	They call my house at least five times a day. I am not interested at this time to receive any calls from them. Please tell them to stop calling.		
Consumer			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Newburgh	State/Prov:	New York
ZIP:	(b)(6)	Phone Number:	(b)(6)
Subject			
Company Name:	Morgan Drexen	State:	
Country Code:	1	Phone Number:	(800) 868-1458

Record # 29 of 56 / Do Not Call Complaints			
Reference Number:	(b)(6) 20987481		
Complaint Date:	11/25/2008	Product Service Code:	National Do Not Call Registry
Complaint Source:	National Do Not Call Registry	Complaint Channel:	Web
Transaction Date:	11/25/2008	Transaction Time:	1:00:00 PM
Existing Business Relationship?:	N	Pre-recorded message?:	Y
Requested entity to stop calling?:	N		
Comments:	- could not tell them not to call back because it was a pre-recorded message, they have called before - recording said they were "Credit Card Services" looked them up online to find out they were Morgan Drexen		
Consumer			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	huntington beach	State/Prov:	California
ZIP:	(b)(6)	Phone Number:	(b)(6)
Subject			
Company Name:	Credit Card Services Aka Morgan Drexen	State:	
Country Code:		Phone Number:	(231) 7322401

Record # 30 of 56 / Do Not Call Complaints			
Reference Number:	20901135		
Complaint Date:	11/15/2008	Product Service Code:	National Do Not Call Registry
Complaint Source:	National Do Not Call Registry	Complaint Channel:	Web
Transaction Date:	11/15/2008	Transaction Time:	2:00:00 PM
Existing Business Relationship?:	N	Pre-recorded message?:	Y
Requested entity to stop calling?:	Y		
Comments:	This company has been calling this number every day for the last six months. We've gotten to the point where we just ignore it and delete the messages from our answering machine. This is still very annoying nonetheless.		
Consumer			
First Name:		Last Name:	Not Provided
Address 1:		Address 2:	
City:		State/Prov:	New Hampshire
ZIP:		Phone Number:	(b)(6)
Subject			
Company Name:	Morgan Drexen	State:	
Country Code:		Phone Number:	(800) 8681458

Record # 32 of 56 / Do Not Call Complaints			
Reference Number:	20833761		
Complaint Date:	1/8/2008	Product Service Code:	National Do Not Call Registry
Complaint Source:	National Do Not Call Registry	Complaint Channel:	Web
Transaction Date:	1/6/2008	Transaction Time:	6:00:00 PM
Existing Business Relationship?:	N	Pre-recorded message?:	Y
Requested entity to stop calling?:	Y		
Comments:	(This company has called my number at least 200 times!)		
Consumer			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Spring Hill	State/Prov:	Florida
ZIP:	(b)(6)	Phone Number:	(b)(6)
Subject			
Company Name:	Morgan Drexen	State:	
Country Code:		Phone Number:	(800) 8681458

Record # 42 of 56 / Do Not Call Complaints			
Reference Number:	13955612		
Complaint Date:	6/2/2008	Product Service Code:	National Do Not Call Registry
Complaint Source:	National Do Not Call Registry	Complaint Channel:	WEB
Transaction Date:	6/2/2008	Transaction Time:	2:00:00 PM
Existing Business Relationship?:		Pre-recorded message?:	
Requested entity to stop calling?:			
Comments:			
Consumer			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Omaha	State/Prov:	Nebraska
ZIP:	(b)(6)	Phone Number:	(b)(6)
Subject			
Company Name:	Morgan Drexen	State:	Toll Free
Country Code:		Phone Number:	(800) 8681458

Record # 43 of 56 / Do Not Call Complaints			
Reference Number:	(b)(6)		
Complaint Date:	6/2/2008	Product Service Code:	National Do Not Call Registry
Complaint Source:	National Do Not Call Registry	Complaint Channel:	WEB
Transaction Date:	6/2/2008	Transaction Time:	2:00:00 PM
Existing Business Relationship?:		Pre-recorded message?:	
Requested entity to stop calling?:			
Comments:			
Consumer			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:		State/Prov:	Nebraska
ZIP:		Phone Number:	(b)(6)
Subject			
Company Name:	Morgan Drexen	State:	Toll Free
Country Code:		Phone Number:	(800) 8681458

Record # 46 of 56 / Do Not Call Complaints			
Reference Number:	13683241		
Complaint Date:	4/28/2008	Product Service Code:	National Do Not Call Registry
Complaint Source:	National Do Not Call Registry	Complaint Channel:	WEB
Transaction Date:	4/28/2008	Transaction Time:	11:00:00 AM
Existing Business Relationship?:		Pre-recorded message?:	
Requested entity to stop calling?:			
Comments:			
Consumer			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Pascoag	State/Prov:	Rhode Island
ZIP:	(b)(6)	Phone Number:	(b)(6)
Subject			
Company Name:	Morgan Drexen	State:	
Country Code:		Phone Number:	

Record # 50 of 56 / Do Not Call Complaints			
Reference Number:	12593697		
Complaint Date:	12/13/2007	Product Service Code:	National Do Not Call Registry
Complaint Source:	National Do Not Call Registry	Complaint Channel:	WEB
Transaction Date:	12/13/2007	Transaction Time:	6:00:00 PM
Existing Business Relationship?:		Pre-recorded message?:	
Requested entity to stop calling?:			
Comments:			
Consumer			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Pensacola	State/Prov:	Florida
ZIP:	(b)(6)	Phone Number:	(b)(6)
Subject			
Company Name:	Morgan Drexen	State:	Toll Free
Country Code:		Phone Number:	(800) 8681458

Record # 52 of 56 / Do Not Call Complaints			
Reference Number:	12036873		
Complaint Date:	11/3/2007	Product Service Code:	National Do Not Call Registry
Complaint Source:	National Do Not Call Registry	Complaint Channel:	WEB
Transaction Date:	11/3/2007	Transaction Time:	3:00:00 PM
Existing Business Relationship?:			
Requested entity to stop calling?:			
Comments:			
Consumer			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Denver	State/Prov:	Colorado
ZIP:	(b)(6)	Phone Number:	(b)(6)
Subject			
Company Name:	Morgan Drexen Integrated Legal Systems	State:	Toll Free
Country Code:	1	Phone Number:	(800) 8681458

Record # 53 of 56 / Do Not Call Complaints			
Reference Number:	12034203		
Complaint Date:	11/2/2007	Product Service Code:	National Do Not Call Registry
Complaint Source:	National Do Not Call Registry	Complaint Channel:	WEB
Transaction Date:	11/2/2007	Transaction Time:	3:00:00 PM
Existing Business Relationship?:		Pre-recorded message?:	
Requested entity to stop calling?:			
Comments:			
Consumer			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Denver	State/Prov:	Colorado
ZIP:	(b)(6)	Phone Number:	(b)(6)
Subject			
Company Name:	Morgan Drexen	State:	Toll Free
Country Code:		Phone Number:	(800) 8684518

Record #54 of 56 / Do Not Call Complaints			
Reference Number:	12034164		
Complaint Date:	1/2/2007	Product Service Code:	National Do Not Call Registry
Complaint Source:	National Do Not Call Registry	Complaint Channel:	WEB
Transaction Date:	1/2/2007	Transaction Time:	3:00:00 PM
Existing Business Relationship?:		Pre-recorded message?:	
Requested entity to stop calling?:			
Comments:			
Consumer			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Denver	State/Prov:	Colorado
ZIP:	(b)(6)	Phone Number:	(b)(6)
Subject			
Company Name:	Morgan Drexen	State:	Toll Free
Country Code:	1	Phone Number:	(800) 6731729

Provided by the Federal Trade Commission