# Ygal Idan

# **DevOps Engineer**

Aspiring DevOps Engineer with a solid foundation in cloud infrastructure, automation, and CI/CD processes acquired through intensive coursework. Currently pursuing AWS Solution Architect certification as part of an advanced DevOps course, with hands-on project experience in tools like Docker, Kubernetes, Jenkins, and Ansible. I am highly motivated to develop my skills further, contribute to innovative projects, and continuously learn and grow within the DevOps field.







# **Professional Experience**

#### 2023-Present Freelance

Provided technical support for computer systems and developed two custom products based on specific client requirements:

- Audio-to-Text Transcription Tool: Developed a Pythonbased tool that efficiently transcribes audio files into text using the OpenAI API. Implemented audio file segmentation in line with API best practices to enhance transcription accuracy.
- Product and Inventory Management Website: Built a CRM web application. This project arose from the need to address workflow inefficiencies and allowed me to practice the skills I learned independently before formal studies. The website was developed using Docker, Python, Flask, HTML, CSS, and SQL for backend and frontend integration.

#### **Command Center Manager, Home Front Command** 2022-2023 (104 Call Center)

Rank: Captain (acting as Major)

Led a team of 42 soldiers in a 24/7 emergency command center, improving response times by implementing new protocols and optimizing processes. Managed critical emergency systems under pressure, while collaborating with cross-functional teams to enhance operational readiness and maximize technology utilization.

# Training Officer, Southern District – Home Front Command 2021-2022

Developed and implemented adaptable training programs for COVID-19 deployments. Oversaw the successful implementation of a new knowledge management system, which improved data accessibility and enhanced decisionmaking capabilities.

# Command Positions, Shahar Battalion - Rescue Brigade 2016-2020

- Led rescue missions, managing logistics and communication in real-time.
- Designed training programs that boosted soldier performance.

#### **Skills**



#### **Achievements**

Awarded for excellence in the Officer Course and as the outstanding battalion commander on Independence Day 2019.

Received a certificate of appreciation from the U.S. delegation commander during a search and rescue mission.

#### **Education**

2023-Present: DevOps Course - ORT Singalovsky College, Tel Aviv. (AWS Certified Solutions Architect - in progress)

2009-2015: "Rigler" High School - Netanya, Full Matriculation Certificate

# <u>Languages</u>

Hebrew English **Proficient** Native language

