

# About page on Red Bank Financial

**Red Bank Financial** was founded in **2025** by a group of visionary innovators from **Red Hat**, affectionately known as *Red Hatters*. Their mission was simple but bold: to create a financial institution that blends **trust, transparency, and cutting-edge technology** for customers everywhere.

From its beginnings, Red Bank Financial has stood apart by pioneering new ways to serve customers. It became the **first bank in the world** to launch **AI-powered helpline agents** capable of seamless **audio-to-text** and **text-to-audio** interactions. This breakthrough means that customers can talk naturally to our virtual assistants, get instant responses, and enjoy smoother, faster service—without waiting on hold.

Today, Red Bank Financial is used by millions of customers **around the globe**, bringing together the reliability of a traditional bank with the innovation of next-generation AI. Whether online, on mobile, or through our customer service helpline, we remain committed to making banking **smarter, more accessible, and truly customer-first**.

At **Red Bank Financial**, we don't just manage money—we help people connect with their financial future, powered by the best of open-source spirit and modern technology.