



Chapter 2

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FTP - File Transfer Protocol

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HTTP - Hypertext Transfer Protocol

HTTPS - Hypertext Transfer Protocol Secure

Other application layer protocols

NTP - Network Time Protocol

VoIP - Voice over Internet Protocol

SMB - Server Message Block

NFS - Network File System

RTSP - Real Time Streaming Protocol

X Window protocols

● Network architecture

The manner in which ‘services’ are arranged and are accessed

Client-server architecture

- **Servers** provide services
- **Clients** use software that use services offered by **servers**
- Clients send *requests* and await *responses*
- Servers send *responses* and await *requests*
- **Example:** *Web page* and *web server*



Waiter ⌚ and server 🍲

- Several requests may be sent
- Server software often referred to as **daemons**
 - *Daemon* listens to port, accepts incoming requests and handles them while the computer is on
- FTP executable program:
 - `ftp`
 - `ftpd` (d - daemon)
- Web client requests files from web server
- **Major drawback** of **client-server** architecture: **THE CLIENT ALWAYS INITIATES COMMUNICATION**
- *Peers* are required in such systems
 - *Peers* are equals and can initiate communication to one another whenever required

Peer-to-peer networks

A network architecture that enables different participants to work as ‘equals’ or ‘peers’ in a network

- Each peer carries some of the workload
- *Napster* referred to as first popular application that used P2P
 - Much harder for copyright holders to break a sharing system if there were no central server
 - Massive number of files stored across multiple users, with each user storing a small number of files
- **Mobile ad-hoc sensor networks (MANETS)**
 - MANET node - tiny computer that runs from small batteries
 - Nodes communicate with each other wirelessly
 - Nodes equipped with sensors to detect movement, temperature, dampness or whatever else required
 - Impossible to predict which nodes will be able to communicate with which nodes
 - Nodes could go to sleep

N-tier network architectures

Client-server : 2-tiered

P2P : 1 tiered

- Develop systems in ‘chunks’ to separate logics from each other, resulting in N-tier networks
 - **Important 3-tier architecture:**
 1. Client
 2. Server
 3. Business data (back-end)
-

Application layer protocols

Email

- X.400
- SMTP (Simple Mail Transfer Protocol)
 - predominant email protocol



Important port numbers:

SMTP : 25

POP3 : 110

IMAP4 : 143

TELNET : 23

SSH : 22

FTP : 21

HTTP : 80

HTTPS : 443

X.400

- Deployed around 1995
- Series of ITU-T standards
- ISO also published as standards
- Was designed for ISO/OSI model and later adapted for TCP/IP networks
- Snail mail addresses
- These email addresses include the following:
 - **C (Country)** field - specifies country
 - **A (Administration Management Domain)** field - points to post office or telecommunications office
 - **P (Private Management Domain)** field - private service provider
 - **O (Organisation Name)** field - identifies organisation
 - **OU (Organisational Unit)** field - indicate department within organisation

- **G (Given name)** field - name of user
- **I (Initials)** field - initials of user
- **S (Surname)** field - surname of user

```
//J Doe working in the sales department of Acme
I=J;S=Doe;O=acme;OU=sales;A=sapo;C=za
```



EDI - Electronic Data Interchange

The interchange of official business documents, such as invoices, requests for quotations and customs documents

SMTP - Simple Mail Transfer Protocol

- Most widely used protocol to transfer emails
- 1980
- **Port 25**
- Refined by RFC 5321
- Was not developed with security in mind
- Two agents
 - **MUA (Mail User Agent)** - user interacts with email system
 - Piece of code that accepts a message, address of sender and some other relevant inputs. It then forwards it to the MTA
 - Recipient UA accepts incoming email and typically stores it in a specific directory on a (shared) computer system where the user receives emails.
 - **MTA (Mail Transfer Agent)** - transfer of emails
 - Need to find a route from the sender to the UA of recipient and forward the email along the route
 - For security, configured to only accept emails from users who are connected to a specific network
 - **Received** header line to emails they processed

```
Received: from EUR05-DB8-obe.outbound.protection.outlook.com
by mx.google.com
```

- **Interaction between client and SMTP - conversation**

1. Client connects to server and server responds with a line of text which often contains information about the server, but a condition code could be returned.
2. Client greets the server with `HELO (normal hello)` or `EHLO (extended hello)`.

```
ehlo = "EHLO" SP ( Domain / address-literal ) CRLF
helo = "HELO" SP Domain CRLF
```

```
ehlo-ok-rsp = ( "250" SP Domain [ SP ehlo-greet ] CRLF )
              / ( "250-" Domain [ SP ehlo-greet ] CRLF
                  *( "250-" ehlo-line CRLF )
                  "250" SP ehlo-line CRLF )
```



Response codes:

200 - 299 : Success codes

300 - 599 : Error codes

3. Client indicates who the sender is.

```
mail = "MAIL FROM:" Reverse-path
      [SP Mail-parameters] CRLF
```

If server responds with `MAIL FROM:` message with a **positive** response code, the client can proceed.

4. Client needs to identify intended recipients with `RCPT TO:`

```
rcpt = "RCPT TO:"
      ( "<Postmaster@" Domain ">" /
        "<Postmaster>" /
        Forward-path )
      [SP Rcpt-parameters] CRLF
```

Forward-path refers to email address of a recipient.

5. Client sends email contents with **DATA** message and send the email message one line at a time without waiting for a response.
6. Client ends message with a full-stop, carriage return and linefeed.
7. Client sends **QUIT** message to server to close the connection.

POP3 - Post Office Protocol version 3

- Stores emails locally on user's computer
- Local mailbox on user's computer
- Emails will be download and stored locally as long as email program is open
- Uses SMTP to send emails in outbox
- **Port 110**
- Protocol function in 2 stages: **Authorization** and **Transaction**
 - Authorization
 - User supplies username and password (cleartext)
 - Use **APOP** to avoid transmission of sensitive information as cleartext
 - Transaction
 - Commands to be used:
 - **RETR 1** : used to retrieve first message in the queue on the server
 - **DELE 1** : delete first message in queue
 - **STAT** : number of messages waiting on server
 - **RETR 1, X** : retrieves X number of lines of message 1

IMAP4 - Internet Message Access Protocol version 4

- Often seen as alternative to POP3
- Users manage mailboxes on email server, rather than locally
- Users may create folders or directories for different email categories
- Used to manage structured set of folders on email system
- **Inbox** is one of the folders, where incoming email is stored automatically
- User downloads email to access it, but email is still stored on email server, not locally
- **Port 143**
- **Authorisation process:**
 1. User sends **LOGIN** message
 2. User selects folder to use with **SELECT**
 3. Email is copied to client via **FETCH**
 4. Terminate session with **LOGOUT**

Example of **FETCH message syntax:**

```
fetch = "FETCH" SP sequence-set SP (  
        "ALL" / "FULL" / "FAST" /  
        fetch-att / "(" fetch-att *(SP fetch-att) ")" )
```

- **sequence-set** : list of emails
- **ALL** **FULL** **FAST** : macros to determine what needs to be fetched
 - **ALL** : indicate **flags**, **date**, **size** and **header** of email should be downloaded
 - **FULL** : indicate **flags**, **date**, **size**, **header** and **body** of email should be downloaded
 - **FAST** : indicate **flags**, **date** and **size** of email should be downloaded
- Can also specify individual attributes:


```

fetch-att = "ENVELOPE" / "FLAGS" / "INTERNALDATE" /
            "RFC822.SIZE" /
            "BODY" ["STRUCTURE"] / "UID" /
            "BODY" section [partial] /
            "BODY.PEEK" section [partial] /
            "BINARY" [".PEEK"] section-binary [partial] /
            "BINARY.SIZE" section-binary

```

FLAGS:

```

flag = "\Answered" / "\Flagged" / "\Deleted" /
       "\Seen" / "\Draft" / flag-keyword / flag-extension

```

Virtual terminal protocols

- Terminals used to send requests to computer and responses were displayed on terminal screen
- Character orientated
- Lack of processing - *dumb* terminals
- **Downside** - Terminals were connected to local computers
- Virtual terminal protocols were developed to alleviate this problem
- One user would type in their terminal, but it would display in another user's terminal via the network

Telnet

- Best-known VT protocol
- Telnet server provides information about computer on which it is running and displays the following

Login: _

//Characters are sent to the server and echoed back to the user

- Once the user hits enter, the following is displayed:

Password: _

//Characters are not echoed back to the user, so the user cannot see any characters entered

- Telnet is deemed **unsafe** as it uses **cleartext** for the username and password
- Telnet servers were commonly employed on Unix
- Port 23
- Even though these terminals were referred to as *dumb* terminals, they had some processing power like:
 - Clearing the screen
 - Positioning cursor at a specific spot
 - Changing text colour
 - ANSI escape sequences
 - `ESC [2J` - clear the screen
 - `ESC [y;xH` - move cursor to position `(x,y)` on the screen
- Available on most computers
 - `telnet dest-host` where `dest-host` is the host running a Telnet server
 - `help` to display available commands
 - **useful command:** `set localecho` - characters will be displayed immediately when they are typed (password will also be displayed when typing)
- **Some important commands:**

```
Microsoft Telnet> help
```

Commands may be abbreviated. Supported commands are:

c	- close	close current connection
d	- display	display operating parameters
o	- open hostname [port]	connect to hostname (default port 23).
q	- quit	exit telnet
set	- set	set options (type 'set ?' for a list)
sen	- send	send strings to server
st	- status	print status information
u	- unset	unset options (type 'unset ?' for a list)
?/h	- help	print help information

```
Microsoft Telnet>
```

▲ Telnet can be configured to run on any port

Using Telnet as a client or server development tool

- Non-standard use of Telnet client
- Very useful to develop clients or servers and learning about networks



Telnet client - a program that accepts characters that are typed as input and sends them to some port at some destination address

- Can use Telnet client to interact with many servers to 'see' communication under the hood
- **Example:**

```
telnet localhost 25
```

```
1 Trying 127.0.0.1...
2 Connected to localhost.
3 Escape character is '^]'.
4 220 server.example ESMTP Exim 4.93 Ubuntu
```

```
5 helo localhost
6 250 styx.mso Hello localhost [127.0.0.1]
7 mail from: sam@example.com
8 250 OK
9 rcpt to: sam@example.net
10 250 Accepted
11 data
12 354 Enter message, ending with "." on a line by itself
13 I just mailed to say I love you!
14 .
15 250 OK id=1pVDaM-000CU6-I2
16 quit
17 221 server closing connection
18 Connection closed by foreign host.
```

- Server takes care of line editing and the user cannot make mistakes
- Server will see the line as erroneous and user will have to start over

SSH - Secure Shell

- More secure
- Encrypts all traffic
- Server configured to only accept certain authentication methods
- Shipped with most operating systems
- Popular *tunnelling* protocol
- File transfer capabilities with `scp` (secure copy) command
- Port 22

FTP - File Transfer Protocol

- Used for transferring files across network
- Shipped with most operating systems with `ftp` program in cmd
- Use `get` and `put` commands to upload and download files (`mget` and `mput` for multiple files)
- Can specify patterns of file names (`mput *abc*`)
- Use `lcd` to change **local** directory and `cd` to change **server** directory
- FTP client commands differ from FTP protocol commands

- `get` - `RETR`
- `put` - `STOR`
- User must be authorised to upload or download files
- Username `anonymous` used to download and upload **public** files
 - Can only use of server is configured for anonymous use
 - Server will ask user for email address for record keeping purposes
- Some servers check the email address, some don't
- **Example of anonymous FTP:**

```
> ftp redacted.ac.za
Connected to redacted.ac.za.
220----- Welcome to Pure-FTPd [privsep] [TLS] -----
220-You are user number 7 of 5000 allowed.
220-Local time is now 11:22. Server port: 21.
220-Only anonymous FTP is allowed here
220-IPv6 connections are also welcome on this server.
220 You will be disconnected after 2 minutes of inactivity.
User (redacted.ac.za:(none)): anonymous
230 Anonymous user logged in
ftp>
```

- Pure client-server connection is problematic
 - If a user requests a large file, the user will have to wait for server to respond as the server cannot be interrupted
 - Solved by using the following:
 - Control connection
 - Authentication and sending commands in general
 - Data connection
 - Transferring of files
 - While file is transferring, a new command can be used to abort the transfer of files with data connection
- When FTP connection is established:
 - Control connection opens on **port 21**
 - As soon as file is to be transferred, client listens on **port 20** for a data connection

- Client begins to act as server and vice versa
- **RETR** - file sent from 'server' program to 'client' program
- **STOR** - file sent from 'client' program to 'server' program
- **ls** command lets server compile a file with the names of all files in the current directory on the server

- Example:

```
ftp> ls
200 PORT command successful. Consider using PASV.
150 Here comes the directory listing.
README.html
mirrors
pub
robots.txt
226 Directory send OK.
ftp: 42 bytes received in 0.00Seconds 42.00Kbytes/sec.
ftp>
```

- Firewalls were eventually installed to prevent incoming connection from 'servers' inside companies
 - This broke FTP
- FTP *passive mode*
 - FTP server on outside requests new port and starts listening on that port
 - Client on inside is notified of the port number via control connection
 - Client opens data connection to the outside server on that port, which allows the client to open both control and data connections as client
 - **PASV** command used to enter *passive mode*
 - Most modern FTP clients automatically issue **PASV** command and operate in *passive mode* by default

The web

- Tim Berners-Lee created a system with hyperlinks
- **Web** is an application (using specific protocols) that use the **Internet** (network consisting of network layers)

HTTP - Hypertext Transfer Protocol

- Primary protocol used to build the web
- Port 80
- HTTP messages consist of headers and a payload

```

1 GET / HTTP/1.1\r\n
2 Host: example.com\r\n
3 Connection: keep-alive\r\n
4 User-Agent: Mozilla/5.0 ... AppleWebKit ...\r\n
5 Accept: text/html,...\r\n
6 Accept-Encoding: gzip, deflate\r\n
7 Accept-Language: en-ZA,en;q=0.9...\r\n
8 \r\n

```

- 1: Indicates default file should be fetched in the root directory (/) with HTTP version 1.1. The line is terminated with (\r\n)
 - 2: Tells HTTP server which site should be served
 - 3: Requests server to keep connection open for subsequent requests
 - 4: Identifies the browser or web engine that is used
 - 5: Describes the type of content browser is looking for
 - 6: Preference for encoding
 - 7: Preference for language
 - 8: Blank line to terminate request
- **Response:**

```
1 HTTP/1.1 200 OK\r\n
2 Content-Encoding: gzip\r\n
3 Age: 429553\r\n
4 Content-Type: text/html; charset=UTF-8\r\n
5 Last-Modified: Thu, 17 Oct 2019 07:18:26 GMT\r\n
6 Server: ECS (bsa/EB16)\r\n
7 Vary: Accept-Encoding\r\n
8 Content-Length: 648\r\n
9 \r\n
10 <!doctype html>\n
11 <html>\n
12 <head>\n
13     <title>Example Domain</title>\n
14 ...
15 </html>\n
```

HTTPS - Hypertext Transfer Protocol Secure

- Identical to HTTP, but uses encryption
- Port 443
- Uses encryption on the transport layer
- SSL (Secure Sockets Layer) and TLS (Transport Layer Security)
 - Use layer 4 to provide encrypted endpoint-to-endpoint connection between processes as encrypted transport service

Other application layer protocols

NTP - Network Time Protocol

- Used to obtain current time from some servers
- Does not cater for ETA so response time is always 'old'. Protocol uses mechanisms to estimate correct time.

VoIP - Voice over Internet Protocol

- Intended for transmitting telephone calls over the network
- SIP (Session Initiation Protocol) used to establish a telephone connection

SMB - Server Message Block

NFS - Network File System

- Mount remote file systems on a local host
- Popular in Microsoft environments
- Mount remote file systems on a local host
- Popular in Unix contexts

RTSP - Real Time Streaming Protocol

- Stream multimedia entertainment to users
- Often used for internet radio

X Window protocols

- Enables system to display graphical content on remote devices
 - System instructs server to draw figures or display text at specific coordinates of the display
 - Tunnelled via SSH
-

Sniffing traffic

- *WireShark* - tool for sniffing
- Most LANs will use Ethernet switches rather than a hub
- Switch normally only sends traffic to one's own computer
- Sniffing is valuable when developing software using network protocols