# **Emotion & Personality Detection**

F.R.I.E.N.D.S

Workshop on NLP for Conversational AI (co-located with ACL 2023): <u>FETA challenge</u>

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# **Task descriptions**

```
"utterance id": "s01 e02 c01 u002",
                                                         scene_id: s01_e01_c05
  "speakers": ["Joey Tribbiani"],
                                                         character: Paul
  "transcript": "Yeah, right!.....Y'serious?",
                                                         Text: <b>Monica Geller</b>: Oh my
                                                       God!<br><br>
  "tokens": [
                                                                  <b>Paul</b>: I know, I know,
    ["Yeah", ",", "right", "!"],
                                                       I'm such an idiot. I quess I ...
    ["\dots"],
                                                       <br><br><
    ["Y'serious", "?"]
                                                                                        Agreeable:
                                                         AGR: 1
  ],
                                                         CON: 0
                                                                                       Conscientious:
  "emotion": "Neutral"
                             Emotion labels
                                                                     Personality
                                                         EXT: 1
                                                                                        Extraverted:
},
                                                                     labels
                                                         OPN: 1
                                                                                     Open to experience:
                                                         NEU: 0
                                                                                     Emotionally Stable:
       Joyful Power Peace Neutral
                                Sad
                                     Scared
                                           Mad
```

**Primary task: Emotion Detection** 

Adaptation task: Personality Detection

#### **Work Process**

D2 (Primary Task)

- Baseline (probability BoW)
- BERT

D3 (Primary Task)

- SVM(BoW)
- SVM(Tfidf)
- BERT(fine-tuning)

⇒ Analysis: Confusion Matrix on Emotion Recognition + thinking D4

D4

- Ensemble
- Adaptation: Personality Detection

### A Little Experiment

I'm serious. You're amazing. You know when to spritz, when to lay back.

Really? You don't know what that means to me.

I'm gonna go to the bathroom, maybe I'll see you there in a bit?

Kay!

Wife: ...I think you're (a third person) absolutely delicious.

Husband: Excuse me! I am standing right here!

[Ross is having a rough time at his own wedding]

Ross: Actually, do you guys mind staying here for a while?

Monica: Ugh, y'know, umm we gotta get up early and catch that plane for New York.

Chandler: Yeah, it's a very large plane.

Ross: That's cool.



### A Little Experiment

I'm serious. You're amazing. You know when to spritz, when to lay back.

Really? You don't know what that means to me.



Joyful

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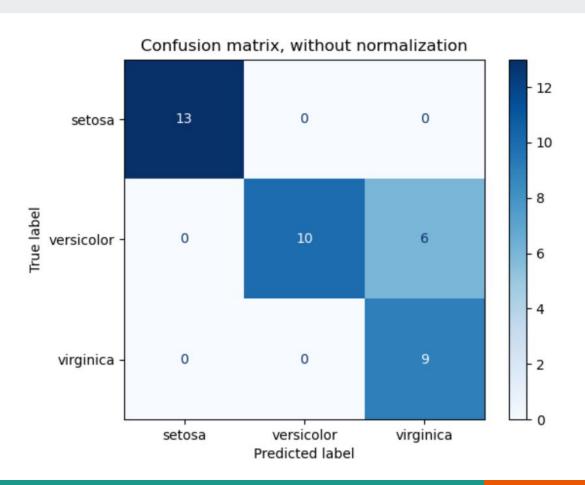


Ross: That's cool.





#### **Confusion Matrix: BERT & Baseline**



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	joyful	mad	neutral	peaceful	powerful	sad	scared
joyful mad neutral peaceful	237 49 92 58	10 62 25 10	100 45 393 82	18 3 37 21	4 4 11 4	8 9 13 8	32 36 65 24
powerful sad scared	61 12 48	10 7 16	62 45 115	10 11 11	6 2 1	6 27 12	17 32 94
	joyful	mad	neutral	peaceful	powerful	sad	scared
joyful	287	2	109	0	4	0	7
mad neutral peaceful	120 298 124	8 13 1	71 303 76	2 2 0	1 2 2	1 1 0	5 17 4
powerful sad	93 75	4 0	65 54	1 2	4	1	4 1
scared	149	1	126	2	1	1	17

#### **Confusion Matrix: SVM BoW & Tfidf**

	joyful	mad	neutral	peaceful	powerful	sad	scared
joyful mad neutral peaceful	150 38 74 39	22 39 29	172 83 445 104	22 8 29 17	9 10 10	9 5 21 7	25 25 28 17
powerful	37	7	78	13	13	7	17
sad	15	12	58	8	6	22	15
scared	39	28	151	19	5	7	48
	joyful	mad	neutral	peaceful	powerful	sad	scared
joyful	joyful 193	mad 11	neutral	peaceful 1	powerful 1	sad 2	
joyful mad	193	11	188	peaceful 1 2	powerful 1 2		13
joyful mad neutral	50 (5)			1	powerful 1 2 1	2	
mad	193 47	11 33	188 110	1 2	powerful  1 2 1 1	2 0	13 14
mad neutral	193 47 104	11 33 12	188 110 488	1 2 2	powerful  1 2 1 1 1	2 0	13 14 16
mad neutral peaceful	193 47 104 60	11 33 12 4	188 110 488 130	1 2 2	powerful  1 2 1 1 1 1	2 0 13 2	13 14 16 10

### **Matrix summary**

- Baseline tend to classify input as 'joyful' (1146/409 = 280%; 287/409=70%)
- SVM (both BoW & tfidf) tend to classify input as 'neutral' (1289/636=203%;
   488/636=77%)
- BERT is good at predicting label 'mad' and 'scared'
- BERT and SVM BoW are comparatively better at predicting label 'peaceful' and 'sad'
- All four models rarely predict the label 'powerful', with an average of only 29 predictions in 2065 data containing 172 'powerful' instances.

Different models are good at predicting different labels → ensemble for improvement

# What is wrong with 'powerful'

I'm serious. You're amazing. You know when to spritz, when to lay back.

Really? You don't know what that means to me.



Power

I'm gonna go to the bathroom, maybe I'll see you there in a bit?

Kay!



Power

Wife: We're very sad that it didn't work out between you and Emily, monkey. But, I think you're (a third person) absolutely delicious.

Husband: Excuse me! I am standing right here!

Power

[Ross is having a rough time at his own wedding]

Ross: Actually, do you guys mind staying here for a while?

Monica: Ugh, y'know, umm we gotta get up early and catch that plane for New York.

Chandler: Yeah, it's a very large plane.

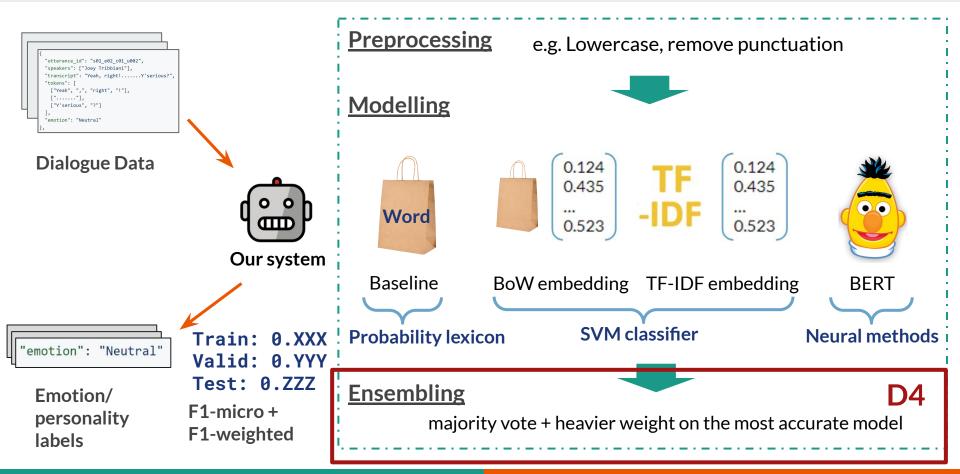


Ross: That's cool.



- 1. Somewhat underrepresented in the training data (8.8%)
- 2. Heavily mislabeled

# **System overview**



### Change for adaptation task - Preprocessing

```
scene_id: s01_e01_c05
  character: Paul
         <br/><b>Monica Geller</b>: Oh my
God!<br><br>
           <br/><b>Paul</b>: I know, I know,
I'm such an idiot. I quess I ...
<hr><hr><hr><
                                    Agreeable:
  AGR: 1
                                   Conscientious:
  CON: 0
             Personality
                                   Extraverted:
  EXT: 0
             labels for
  OPN: 0
                                 Open to experience:
             Paul
  NEU: 0
                                 Emotionally Stable:
```

Multi-parties dialogue

Our lexicon models (non-neural models) needs to extract the speaking lines from that certain speaker

# **Change for primary task - Ensembling**

	Primary Task: Emotion (Eval)						
	Bert+Tfidf+ BoW	Bert+Tfidf+ lexicon	Bert+BoW+ lexicon	Bert+BoW+Tfidf+ lexicon	Bert		
F1-micro	0.4000	0.3855	0.3956	0.3961	0.3719		
F1-weigh ted	0.3478	0.3324	0.3494	0.3332	0.3684		

### Change for adaptation task - Preprocessing

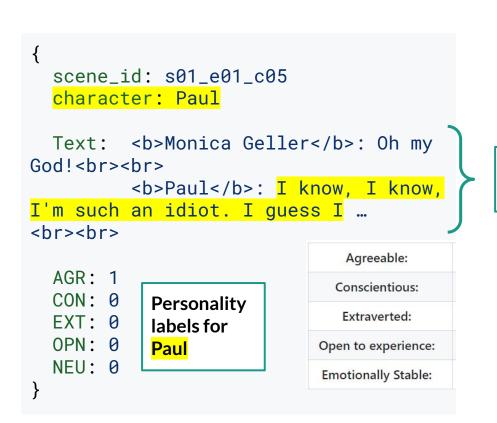
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scene_id: s01_e01_c05
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  Text: <b>Monica Geller</b>: Oh my
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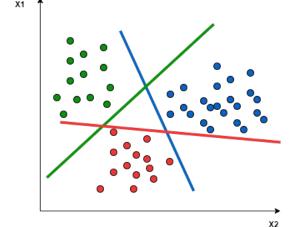
Multi-parties dialogue

Ideally, the new model needs to focus on the speaking lines from that certain speaker.

But, that is not the case in our experiment.

# Change for adaptation task - Preprocessing for SVM





Instead of classifying the data points into  $2^5 = 32$  classes, use 5 SVMs that classifies the point into 2 classes for each personality.

**Multi-parties** 

dialogue

# Results: Baseline method - primary & adaptation

Primary Task: Emotion			Adaptation Task: Personality		
	Eval	Test		Eval	Test
F1-micro 🗸	0.3021	0.3143	Accuracy	0.5825	0.5636
F1-weighted	0.2304	0.2346			

# Results: BoW-SVM method - primary & adaptation

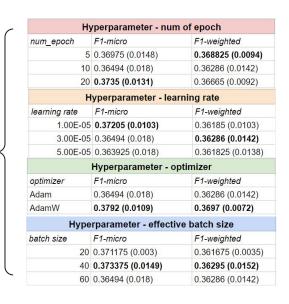
Primary Task: Emotion			Adaptatio	on Task: Pei	rsonality
	Eval	Test		Eval	Test
F1-micro 🗸	0.3554	0.3530	Accuracy	0.5825	0.5836
F1-weighted	0.3174	0.3131			

# Results: Tfidf-SVM method - primary & adaptation

Primary Task: Emotion			Adaptation Task: Personality		
	Eval	Test		Eval	Test
F1-micro 🗸	0.3714	0.3567	Accuracy	0.5807	0.5655
F1-weighted	0.2990	0.2900			

#### **Result on BERT**

Five repeated experiments on each hyperparameter





- Number of epochs: 10
- Learning rate: 1e-5
- Optimizer: AdamW
- Effective batch size: 40

Hyperparameter tuning on **Emotion task** 

Same optimized sets on personality task

# **Adaptation task:**

- Baseline (default)
  - Number of epochs: 10
  - Learning rate: 3e-5
  - Optimizer: Adam
  - Fffective batch size: 60

- Modification (tuning)
  - Number of epochs: 10
  - Learning rate: 1e-5
  - Optimizer: AdamW
  - Fffective batch size: 40

Validation Accuracy: 0.5596



Validation Accuracy: 0.5754



Also have improvement on Adaptation task!

### **Result on BERT**

Primary Task: Emotion			Adaptatio	on Task: Pe	rsonality
	Eval	Test		Eval	Test
F1-micro 🗸	0.3719	0.4111	Accuracy	0.5754	0.5564
F1-weighted	0.3684	0.3822			

# Result Comparison before and after ensembling

#### Best model:

Primary Task: Emotion			Adaptatio	on Task: Pei	rsonality
	Eval	Test		Eval	Test
F1-micro 🗸	0.3719	0.4111*	Accuracy	0.5825*	0.5836*
F1-weighted	0.3684	0.3822			

#### Ensembling:

Primary Task: Emotion			Adaptatio	on Task: Pei	rsonality
	Eval	Test		Eval	Test
F1-micro 🗸	0.4000*	0.3933	Accuracy	0.5701	0.5688
F1-weighted	0.3478	0.3386			

#### Issues and successes

#### Why personality task is <u>less accurate</u>:

1. The dataset of personality task is too small

	Train	Dev	Test
emotion	8629	2065	1912
personality	487	114	110



2. Nature of personality task: subjective!

	# of annotators	Inter-annotator agreements (pairwise)
emotion	4	85.09%
personality	3	54.92%