Faye Gong

TOOLS

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UX/UI, PRODUCT DESIGNER		3 years of work experience in the technology and agile environment 3 years of experience in user experience and product design
EXPERIENCE	06-09 / 2019	Microsoft UX Design Intern
		Designed mobile Bing News "For You" tab content personalization features and "Full Coverage" news interactive cards Proposed new user scenarios and helped on FY2020 Bing product roadmap and vision storytelling Led interviews, design reviews and user testings and delivered Hi-Fi solutions, motions, and illustrations
	2018 - 2019	Gaia Design Lead
		Designed an interactive social story training mobile app and a website, tested with kids and caregivers and delivered UI designs, redlines, illustrations and icons to engineers and operations for implementation
	2017 - 2018	Liba Help Design Lead
		Designed and implemented Marketplace, Events, Sharing features for THPK Help's WeChat Mini-Program
	2016 - 2017	Sunlands Mobile Product Manager
	2015 - 2016	QYER Associate Mobile Product Manager
EDUCATION	2018 - 2020	Northwestern University M. S. Engineering Design Innovation
		GPA: 3.9/4.0, Interaction and UX Design, Graduating in May 2020
	2012 - 2016	Beijing University of Technology B. E. Industrial Design
		GPA: 3.9/4.0, Interaction Design, Dual B. A. International Marketing
METHODS		Design Thinking, Human-Centered Design, Competitive Study, Contextual Inquiry, Interview, Focus Group, Surveys, Data Analysis, Storyboarding, Journey Map, Affinity Mapping, Persona, Empathy Map, User Flows, Information Architecture, Paper Prototyping, Wireframing, Rapid Prototyping, Design System, Motion Design, Animation, A/B Test, Usability Testing, Heuristic Evaluation, Storytelling

Adobe Suite (XD, PS, AI, ID, PR, AE), Axure RP, Flinto, Balsamiq, Figma,

HTML+CSS, JavaScript, PHP, React, React Native, Python, SQL

Framer X, Sketch, InVision, Principle, Zeplin, Abstract,