# Data Analyst:: Cross selling recommendation

## Team member's details

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College/Company:

• Yihsuan S.: Washington State University

• Tiantian X.: Case Western Reserve University

Specialization: Data Analyst

### Problem description & Business understanding

XYZ Credit Union, located in Latin America, does well in selling banking products such as: credit cards, deposit accounts, retirement accounts, safe deposit boxes, etc. However, after statistics, they found that their existing customers basically only buy one product, which means that the bank does not perform well in cross-selling. So XYZ Credit Union wants analysts to build models such as marketing models through machine learning to solve their problems.

## **Project lifecycle**

Week 7	Problem description & Business understanding
Week 8	Data Cleansing and Transformation
Week 9	Exploratory data analysis

Week 10	Exploratory data analysis
Week 11	EDA presentation
Week 12	Model Selection and Model Building
Week 13	Final Project Report, Code, and presentation

Github Repo link: https://github.com/Yihsuansun/Cross\_selling\_recommendation.git

## Data Intake Report

Name: Cross selling recommendation

Report Date: 06/17/2022 Internship Batch: LISUM09

Version: <1.0>

Data intake by: Data Glacier Virtual Internship 2022

Data intake reviewer: Data storage location:

https://drive.google.com/file/d/16-nzZR91-ijrfjUcI2PniTpOgrvFAykA/view

#### **Test.csv details:**

Total number of observations	929,615
Total number of files	1
Total number of features	24
Base format of the file	csv
Size of the data	105 MB

#### **Train.csv details:**

Total number of observations	13,647,309
Total number of files	1
Total number of features	48
Base format of the file	csv

Size of the data	2.13 GB
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## EDA:

https://github.com/Yihsuansun/Cross\_selling\_recommendation/tree/main/Week%2011

### Final result:

**Random Forest Classifiers** provide the best result.

```
In [35]: #linear model
         model_linear = LogisticRegression()
         model_linear.fit(X_train,Y_train)
         performance_met(model_linear,X_train,Y_train,X_test,Y_test)
         train score: accuracy:0.7277077614023484 f1:0.0
         test score: accuracy:0.727239253403882 f1:0.0
In [36]: #ensemble model
         model_ensemble= RandomForestClassifier(n_estimators = 20,max_depth=20,n_jobs=-1)
         model_ensemble.fit(X_train,Y_train)
         performance_met(model_ensemble,X_train,Y_train,X_test,Y_test)
         train score: accuracy:0.8065376972789199 f1:0.6592528161897644
         test score: accuracy:0.8054309267979541 f1:0.6577298991986077
In [37]: #boosting model
         model_boosting = AdaBoostClassifier()
         model_boosting.fit(X_train,Y_train)
         performance_met(model_boosting,X_train,Y_train,X_test,Y_test)
         train score: accuracy:0.7807272617377347 f1:0.6282568367905806
         test score: accuracy:0.7807176115371415 f1:0.6286158045841765
```