

Concept dossier

SMART Reporting Dashboard



Responsibilities	Name - Function	Department - company	Date
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Validated by	Business Work Package Leader	SMART – Airbus	21/03/2023

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1. Contexte

1.1. To-be process overall description

Airbus plans to implement an automated dashboard to track **SMART Service** performance through a set of key performance indicators (KPIs). The dashboard will support end-to-end monitoring of the process shown in the figure: eligible users are identified and contacted, users select devices via the portal, smartphones are received and configured by the SMART team, users are informed and appointments are scheduled, and devices are ultimately delivered to users.

In accordance with existing **Data Governance** rules, access control and information security must be ensured throughout the solution.

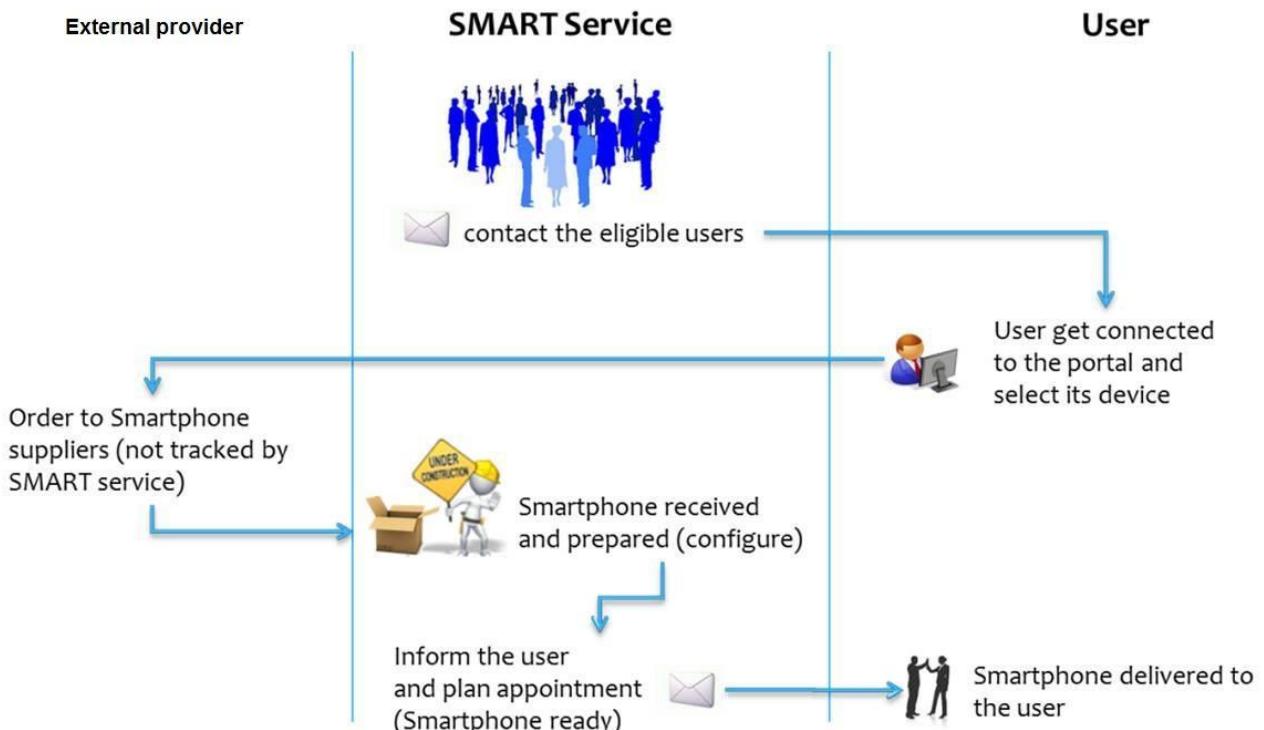
Main objectives: Monitor the SMART team's operational activity and overall performance (e.g., follow-up, preparation, delivery, inventory/backlog, and rollout/forecast tracking).

Frequency of use: On demand, with data refreshed **weekly**.

Target users: SMART team members in the four main Airbus countries.

Target administrator: SMART team manager.

Diagram of the overall process



Management defines who is eligible, in coordination with the work councils.

1.2. Requirement & Business Specifications

Nota on priority levels:

- High = mandatory
- Medium = important
- Low = nice to have

1.2.1. General Requirements & Priorities

Airbus wants to implement an automatic dashboard presenting the SMART Service performance via a series of KPIs. However, security must be ensured according to the existing Data Governance rules.

Req. ID/ Business Spec. ID	Short Name	Description	Priority
GC1	Security	Access and information security must be insured	High
GC2	Roles	A minimum of 2 roles must be defined to segregate administrator and users	Medium
GC3	SSO	Single-sign on should be available for the solution	Medium
GC4	One-pager	All 4 KPIs should be presented on a single page	High

1.2.2. Data Sources and extraction rules & data retention period:

A detailed file is available and delivered by Business Technical Representatives.

Req. ID	Short Name	Description	Priority
DS1	Loading	No user action during loading (automation)	Medium
DS2	Loading frequency	Data will be loaded every week	Medium
DS3	Extraction Data quality log	Data quality log is available during file integration process with all errors	High
DS4	Empty cells	Replace empty cells by N/A, in order to improve data quality except for data rules described below	High

Req. ID	Short Name	Description	Priority
DS5	Specific character	Description column: Specific characters have been found and should be taken into account by the future analysis tool, such as " " and # and []	Low
DS7	Week number	Week number need to be captured during the data integration (if not available in the file itself)	High
DS8	Retention period	Data should be kept for 2 years	Medium
DS9	Data files	Each data file is unique (no overlap period)	High

1.2.3. GUI (graphic user interface):

The GUI is at first for one user, but could be extending for many users.

Req. ID	Short Name	Description	Priority
RT1	GUI	The tool is Web based	Medium
RT2	Local	Tool is accessible in local mode (no network) offline mode	Low
RT3	Dashboard	All KPI must be presented in a common page	High
RT4	Colour interface	Possibility to change colours of graphs	Low
RT5	Logos	Possibility to add logos	Medium
RT6	Comments	Possibility to add comments by report	Low
RT7	PowerPoint	Export analysis in PowerPoint presentation	Low
RT8	Drill down	Possibility to use drill down in analysis	High
RT9	Country filter	Possible to choose one or many countries	High
RT10	Company filter	Possible to choose one or many Business Unit	High
RT11	Flexible filter definition	User is able to setup any filter on any data	Medium
RT12	Unified CLAF	Common Look & Feel is needed across KPIs	Medium
RT13	Colour interface	No red in the graph	High

1.2.4. Cross KPIs business rules:

All KPIs are calculated according to single business rules.

Req. ID	Short Name	Description	Priority
CR1	Reporting period	Reporting period is a variable that can be changed	High
CR2	Refresh	Historisation and data refresh are on a weekly basis	High

1.3. KPIs

1.3.1. KPI1 : Smartphone logistic weekly follow up

This KPI aims at measuring the overall process status at a particular moment of time:

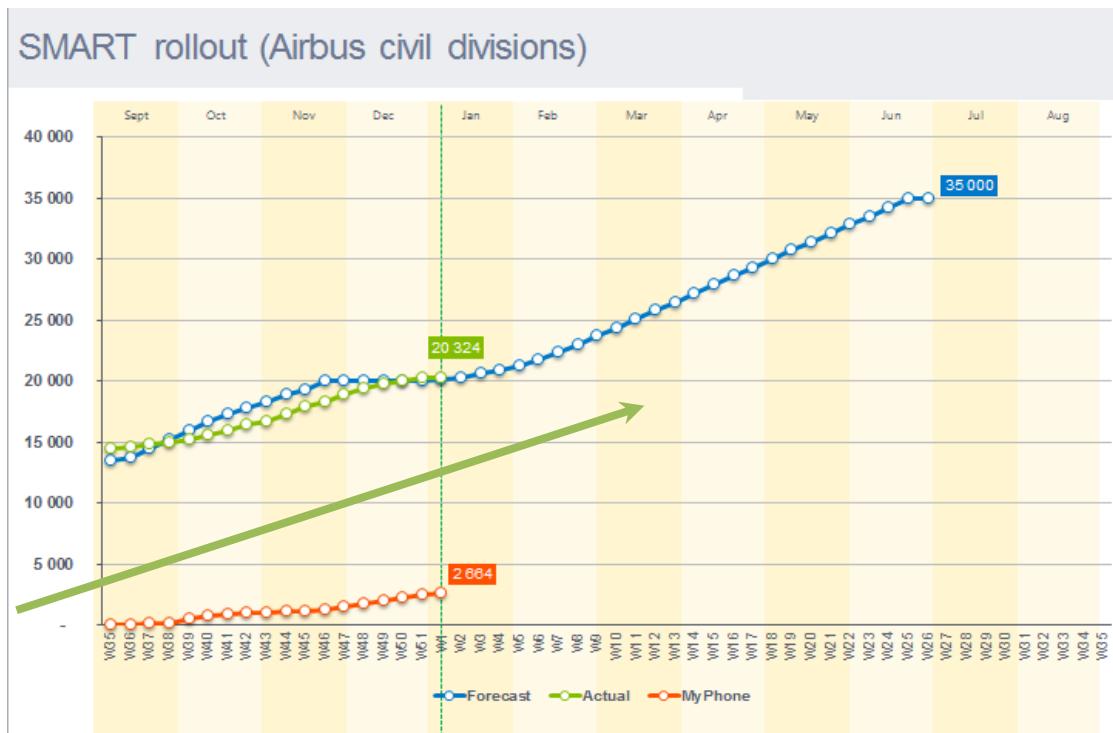


Format examples

Req. ID/ Business Spec. ID	Short Name	Description	Priority
KPI1-1-1	Eligible users contacted	Number of users contacted to announce they are eligible	High
KPI1-1-2	Smartphone ordered	Number of smartphones selected by eligible users	High
KPI1-1-3	Smartphone received	Number of smartphones received from the suppliers	High
KPI1-1-4	Smartphone prepared	Number of smartphones prepared and ready to be distributed to the users	High
KPI1-1-5	User informed	Number of appointments booked with users	High
KPI1-1-6	Smartphone delivered	Number of Smartphone delivered (appointment done)	High
KPI1-2	Period	Report will be launch a specific week # or month or quarter or year	High
KPI1-3	Value (+x)	Current period value compared to previous period value (warning if a range is selected)	Medium

1.3.2. KPI 2: SMART roll out follow-up

This KPI aims at presenting the deployment performance compared to the objectives:

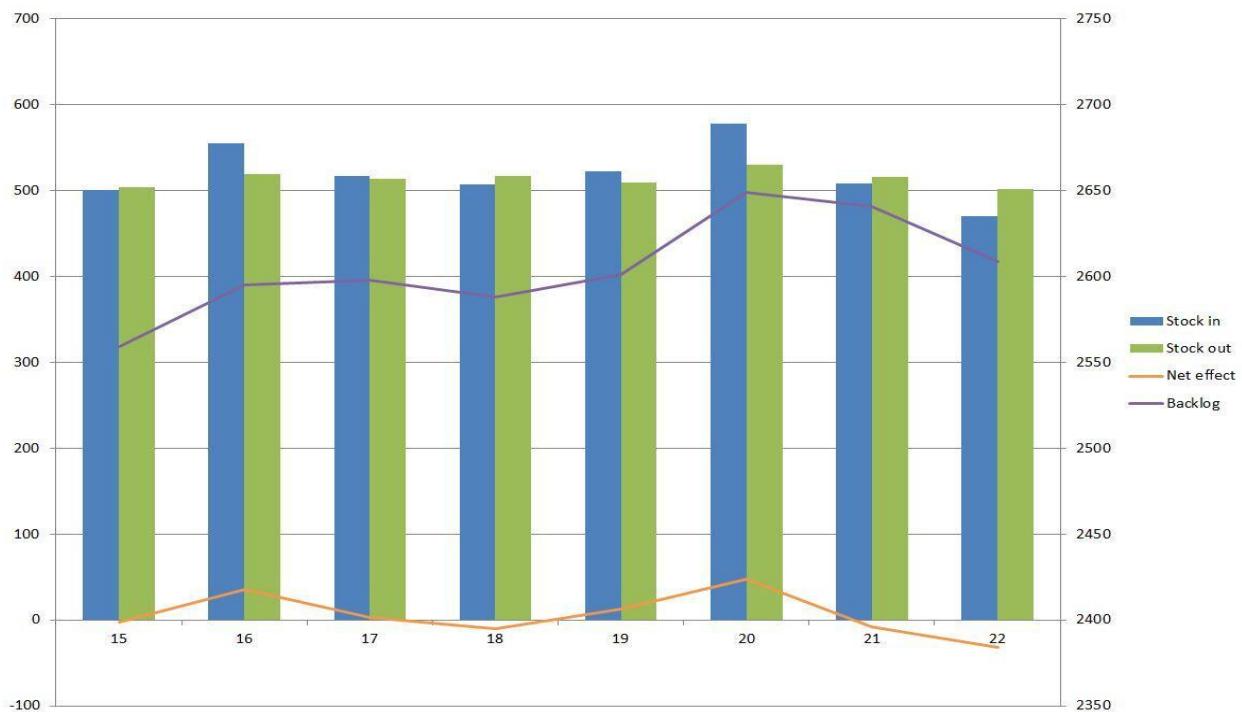


Format examples

Req. ID/ Business Spec. ID	Short Name	Description	Priority
KPI2-1-1	Target	Forecasted number of smartphones to be delivered	High
KPI2-1-2	Inputs	A forecast input interface shall be provided (figures entered manually and saved within the database)	
KPI2-2	Actual	Number of smartphones really delivered to users	High
KPI2-3	MyPhone	Number of smartphones BYOD	High
KPI2-4	Time range	The report should allow user to select a time range	Medium
KPI2-5	Selection criteria	The report should allow user to select a time a country / a business unit etc.	High
KPI2-6	Forecast	The system should calculate the future deliveries according to the past ones	High
KPI2-7	Alert	The system must raise an alert in case of deviation between forecast and planned targets	High

1.3.3. KPI 3: SMART logistic Inventory

This KPI aims to show number of people contacted and still in progress by week



Format examples

Req. ID/ Business Spec. ID	Short Name	Description	Priority
KPI 3-100	Stock in	= Smartphones received from the suppliers	High
KPI 3-101	Stock out	= Smartphones delivered to the end users	High
KPI 3-103	Net effect	= Stock in – Stock out	High
KPI 3-104	Backlog	= Cumulative value of the net effect	Medium
KPI3-2	Jump	By clicking on a the graph we should be able to go to the others KPI filtered on this week	Low
KPI3-3	Selection criteria	The report should allow user to select a time range / a country / a business unit etc.	High

1.3.4. KPI 4: The most popular smartphone statistics



Req. ID/ Business Spec. ID	Short Name	Description	Priority
KPI 4-1-1	Popular Brand	The most selected smartphone's brand during a period	High
KPI 4-1-2	Popular Model	The most selected smartphone's model during a period	High
KPI 4-1-2	Country/subsidiary	The percentage of the orders of the popular phone by country	High
KPI 4-2	Period selection	The rapport should allow to select a specific period (week, month, quarter, or year)	High

REFERENCE DOCUMENTS

A/R	Index	Title	Reference	Issue	Date

Note on column A/R:

'A' indicates that the document is applicable.

'R' indicates that the document is referred to in the text.

APPROVAL

Name – Function	Department - Company	Date
Line MARTINEZ – Business Representative	M2 ISIAD	06-Dec-2019
Franck DEBREILLY – Business Representative	M2 ISIAD	06-Dec-2019

TABLE OF REVISIONS

Issue	Date	Modified by	Modified sections	Observations
1.0	06-Dec-2019	Business Representatives	All	Document Creation

1.4. Project presentation: objective, project area

SMART service aims at providing to each Airbus employee a smartphone with Airbus master and Airbus apps . They had called on our service to help them improve their tracing system including the principal missions bellow :

- Defining the smartphones catalog which is offered to employees
- Deliver smartphones to employees in each location of Airbus in the world taking into consideration local specificities (Germany do not have same legal rules as France)
- Manage the backbone that manages the professional tools on smartphones
- Manage the service and after sales support
- Define strategy for future evolutions

There are 3 systems not intergrated with major referential allow activity follow-ups : FLEET, BES, SMART portal. Therefore, we will create a dashboard to follow the SMART service team activities based on data generated by these 3 referentials.

1.5. Expression of needs

Requirement reference	Decision-making class	Decision-making class	Description
B1	Service Smart	Smartphone logistic weekly follow up	B1.1.1 : Number of users contacted to announce they are eligible B1.1..2 : Number of smartphones selected by eligible users B1.1.3 : Number of smartphones received from the suppliers B1.1.4 : Number of smartphones prepared and ready to be distributed to the users B1.1.5 : Number of appointments booked with users B1.1.6 : Number of Smartphone delivered (appointment done) B1.2 : Period B1.2 : Value (+x)
B2	Service Smart	SMART roll out follow-up	B2.1.1 : Forecasted number of smartphones to be delivered B2.1.2 : A forecast input interface shall be provided (figures entered manually and saved within the database) B2.2 : Number of smartphones really delivered to users B2.3 : Number of smartphones BYOD B2.4: The report should allow user to select a time range

			B2.5: The report should allow user to select a time / a country / a business unit etc. B2.6: The system should calculate the future deliveries according to the past ones B2.7: The system must raise an alert in case of deviation between forecast and planned targets
B3	Service Smart	SMART logistic Inventory	B3.1.1 : Smartphones received from the suppliers B3.1.2 : Smartphones delivered to the end users B3.1.3: Net effect (= Stock in – Stock out) B3.1.4 : Cumulative value of the net effect B3.2: Jump on the graph (to go to the others KPI filtered on this week) B3.3 : select criteria (a time range / a country / a business unit etc.)
B4	Service Smart	The most popular smartphone statistics	B4.1.1: The most selected smartphone brand compared to other brands B4.1.2: The most selected smartphone model compared to other brands B4.2: The rapport should allow to select a specific period (week, month, quarter or year)

2. SIAD Functional Architecture

2.1. Datamart :

Identifiant	Description	Utilisateurs	Outils de stockage	Outils de restitution
Mag_SMART	To create a tool to follow the SMART service team activities	Service Smart	DMS [Database Management System] (Oracle)	indicators, graphs, ...

2.2. Source data :

Source code	FLEET	BES	SMART portal
Description	Follow fleet activities •Based on employee situation	•Follow smartphones activities •Based on smartphone status	•Provide selfservice offers to employees on their smartphones •Based on requests status
Owner	SMART service	SMART service	Smart service
Localisation	internal	internal	internal

Type		not integrated referencial		not integrated referencial	
Support	Stockage	Excel		Excel	
	Logiciel	Oracle		Oracle	
Accessibility		Easily		Easily	
Refreshment		Weekly		Weekly	
Legal limitation		/NA		/NA	
Volumetry		small		small	
Data quality		Incomplete		Incomplete	
Data dictionary		Yes		Yes	

- **2.3. Overall architecture of the decision support system :**

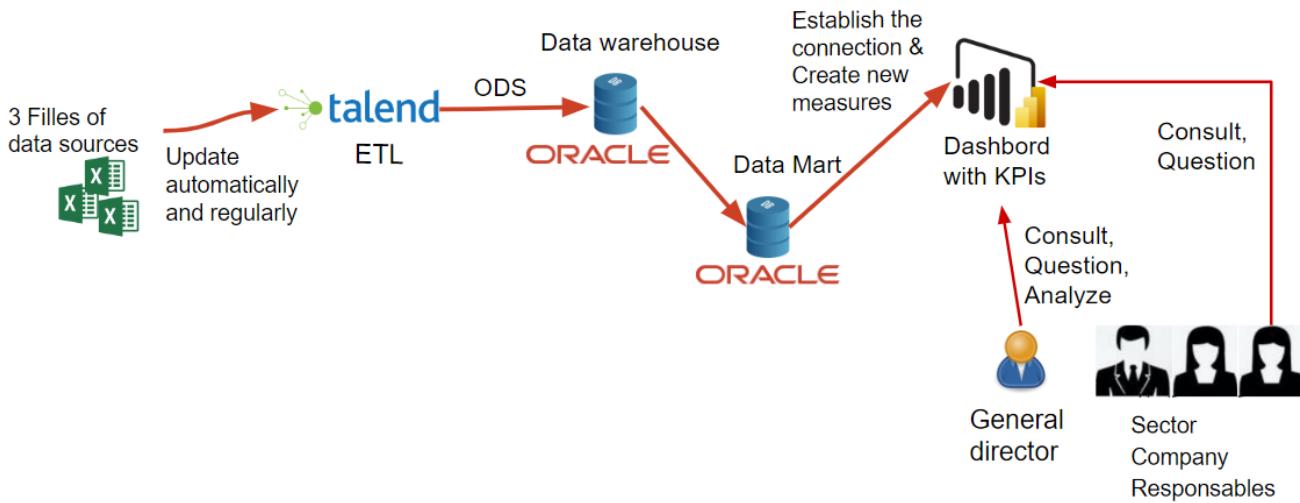
- **Source/store matching table**

	BES	DB Portal	Stock files
Mag_SMART	X	X	X

- **Detection of the need for a Data Warehouse or not**

Firstly, for the automatisation of loading the data into User Interface regularly with the data source generated by 3 references of company's system, a stockage of data and a connection with UI in the upstream is needed to realize this requirement. Secondly, the selection of Business Unit, Company and time Period criteria require a separate data structure from the other tables.

- **Global scheme**

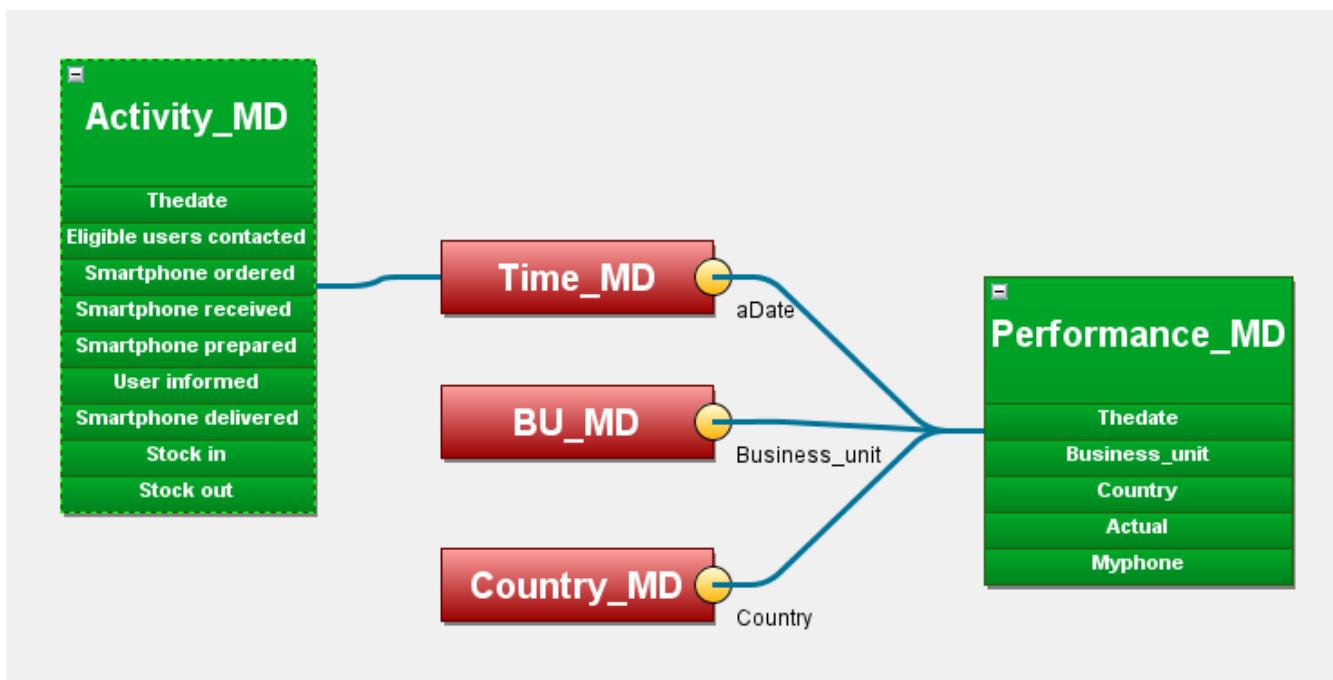


First the process of ETL is needed to clean the data with errors of format and null cases etc., and then to automatically receive the sources files, 3 ODS jobs through Talend is need to transform the first version of cleaned data into our data warehouse, then to build our warehouse in order to reorganize its' structure into Data mart for further creation of measures for KPIs. At the last process, once the KPI are formed, they will be shared within the responsables within the companies.

3. Datamart

3.1. Conceptual modelling

- Multidimensional scheme



Data model (star schema) for the SMART Service dashboard

- Detailed definition of facts: measurement dictionary

Measure name	Description	Type	Extraction formula
Eligible users contacted	nb of eligible users contacted in a given week/month	Integer	= COUNT(EMPLOYEE.LoginID)
Smartphone ordered	nb of smartphone selected by eligible users in a given week/month	Integer	=COUNT(SMARTPHONE.IDPHONE)
Smartphone received	nb of smartphone received from the suppliers in a given week/month	Integer	= sum(STOCK_IN.QteReceived)
Smartphone prepared	nb of smartphones prepared and ready to be distributed to the users in a given week/month	Integer	=sum(STOCK_OUT.QtePrepared)
User informed	nb of appointments booked with users in a given week/month	Integer	= count(APPOINTMENT.Appointment_scheduled_on)
Smartphone delivered	nb of Smartphone delivered (appointment done) in a given week/month	Integer	= count(DELIVERY.Delivery_done_on)
Target	Forecasted number of smartphones to be delivered	Integer	N/A
Actual	Number of smartphones really delivered to users who work in a company belong to 1 BU in 1 country in 1 given month	Integer	=count(DELIVERY.MODEL)
MyPhone	Number of smartphones BYOD	Integer	=count(Activate.Owership)
Stock in	= Smartphones received from the suppliers	Integer	=SUM(Stock_in.QtyReceived)

Stock out	= Smartphones delivered to the end users	Integer	=count(Delivery.Delivery Date)
Net effect	= Stock in – Stock out	Integer	=SUM(Stock_in.QtyReceived) - count(Delivery.DeliveryDate)
Backlog	= Cumulative value of the net effect	Integer	=SUM(SUM(Stock_in.Qty Received) - count(Delivery.DeliveryDate))
Popular Brand	The most selected smartphone's brand during a period	String	=(count(selectphone.model))
Popular Model	The most selected smartphone's model during a period	String	=(count(selectphone.model))
Country/subsidiary	The percentage of the orders of the popular phone by country	Float	=(count(selectphone.model))

- **Detailed definition of dimensions: attributes dictionary**

code	designation	type	extraction formula
LoginId	The identification of the user who logged in smart system	Integer	employee.LoginId
Eligible_Flag	indicates whether the user is eligible or not	CC(50)	employee.Eligible_Flag
Department	the department / Business Unit of a company	CC(50)	employee.Department
Company	the code of company	CC(50)	employee.Company
CompanyNa	the name of the company	CC(50)	employee.CompanyName

me			
Country	the country of the company's location	CC(50)	employee.Country
PhoneID	the identification code of the phone	Integer	Smartphone.PhoneID
Ownership	indicates whether the phone is a BYOD or a corporate possession	CC(50)	Smartphone.Ownership
Model	the model of the smart phone	CC(50)	Smartphone.Model
Brand	the brand of the smart phone	CC(50)	Smartphone.
Date	the date that the stockage /sales took / will take place	Date (DD/MM/YY YY)	to_char(Date DD/MM/YYYY)
Week	the week that the stockage or sale takes / will take place	Integer	to_char(Date DD/MM/YYYY)
Month	the month that the stockage or sale takes / will take place	Integer	to_char(Date 'MM')
Quarter	the quarter that the stockage or sale takes / will take place	Integer	to_char(Date, 'Q')
Year	the year that the stockage or sale takes / will take place	Integer	to_char(Date, 'YYYY'')

4. Data Warehouse

4.1. Data modeling

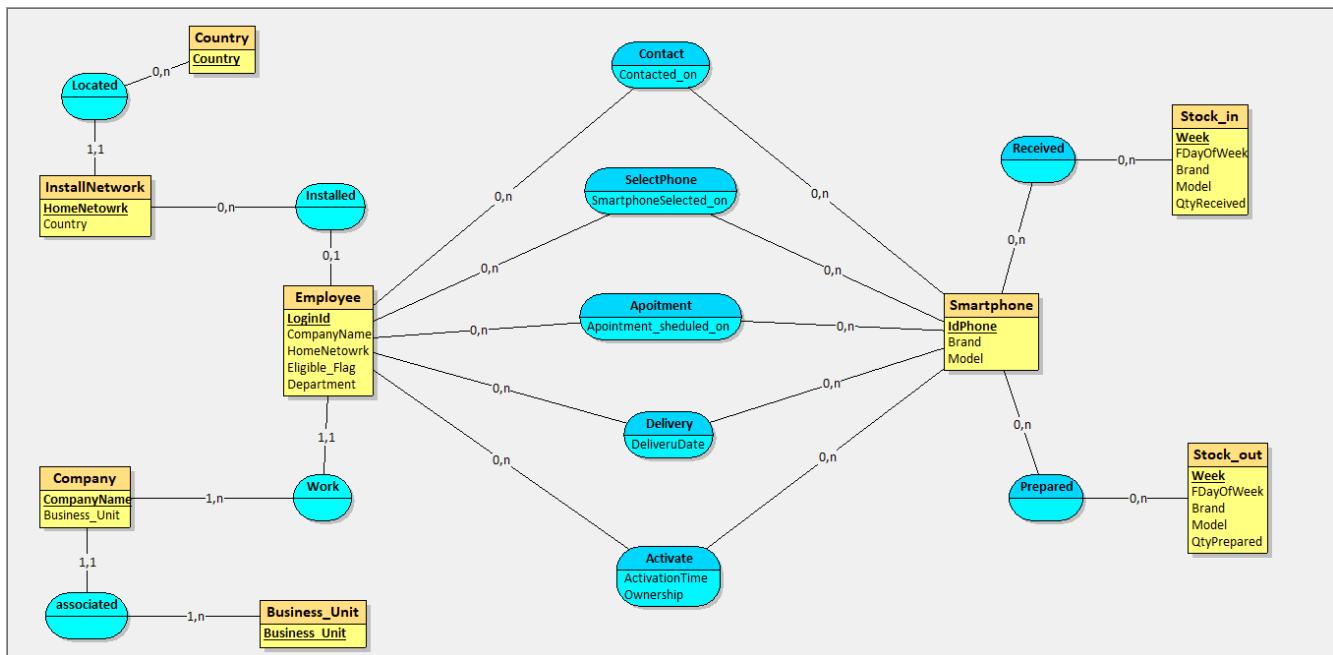
- Necessary data

Data store	Attributes	Source
Mag_SMART	THEDATE BUSINESS_UNIT COUNTRY ACTUAL MYPHONE	=DIM_TEMPS.thedate =BU.BUSINESS_UNIT =COUNTRY.country (details of calculation listed on the measurement dictionary)

	ADATE AWEK AMONT AQUARTER AYEAR ELIGIBLE_USERS_CONTACTED SMARTPHONE_ORDERED SMARTPHONE_RECEIVED SMARTPHONE_PREPARED USER_INFORMED SMARTPHONE_DELIVERED STOCK_IN STOCK_OUT	
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- *Detailed conception*

- The conceptual data diagram:



- The associated data dictionary:

Code	Description	Type	Constraints
ActivationTime	The date when a smartphone was activated by an employee	Date (DD/MM/YYYY)	<= sysdate

Apointment_scheduled_on	The appointment date set with an employee for a smartphone	Date (DD/MM/YYYY)	<= sysdate
Brand	The brand of a smartphone.	CC(50)	
Business_Unit		CC(50)	
CompanyName	The name of one company.	CC(50)	
Contacted_on	The date an employee was contacted to announce eligibility	Date (DD/MM/YYYY)	<= sysdate
Country		CC(50)	
DeliveryDate	The date when the new smartphone is delivered to one employee.	Date (DD/MM/YYYY)	<= sysdate
Department	The department where one employee works.	CC(50)	
Eligible_Flag	The status to see if one employee is eligible for a new smartphone.	CC(50)	{Y,N}
FdayOfWeekP	The first day of the smartphone week.	Date (DD/MM/YYYY)	<= sysdate
FdayOfWeekR	The first day of the week of smartphone reception.	Date (DD/MM/YYYY)	<= sysdate
HomeNetowrk		CC(50)	
LoginId	The login Id for one employee.	Integer	
Model	The model of a smartphone.	CC(50)	
Ownership	The status to show if one phone is owned by a person or corporate.	CC(50)	{Personal,Corporate}
PhoneId	The id for a smartphone.	Integer	
QtyPrepared	The quantity of the smartphone prepared for delivery.	Integer	>=0
QtyReceived	The quantity of the smartphone received.	Integer	>=0
Smartphone_selected_on	The date an eligible employee selected a smartphone	Date (DD/MM/YYYY)	<= sysdate
WeekP	The week when the smartphone is being prepared.	Integer	>0
WeekR	The week when the smartphone is received.	Integer	>0

- Relational logic diagram deduced

Country (Country)

InstallNetowrk(HomeNetowrk, #Country)

Company (CompanyName, #Business_Unit)

Business_Unit (Business_Unit)

Employee (LoginId, Eligible_Flag, Department, #CompanyName, #HomeNetowrk)

Contact (Contacted_on, #LoginId, #Model, #Brand)

SelectPhone (Smartphone_selected_on, #LoginId, #Model, #Brand)

Appointment (Apointment_sheduled_on, #LoginId, #Model, #Brand)

Delivery (DeliveryDate, #LoginId, #Model, #Brand)

Activate (ActivationTime, Ownership, #LoginId, #Model, #Brand)

Smartphone (IdPhone, Model, Brand)

Stock_in (Week, QtyReceived, FDayofWeekR, #Model, #Brand)

Stock_out (Week, QtyPrepared, FDayofWeekR, #Model, #Brand)

4.2. Treatment modelling

- **Choice of architecture (ODS)**

For the first phase of ETL(extract, transform and load) processus, we have put a ODS (Operational Data Store Staging Area) for collecting the source data in amont. This step is to extract the flat data to form the same amount of source table for preparing the data warehouse and correct the inconsistent data format in an initial step. Bellow are the schemes of ODS source tables structure.

AIRBUS_DATANEA_ODS.BES	
DISPLAYNAME	VARCHAR2 (88 BYTE)
USERNAME	VARCHAR2 (88 BYTE)
EMAILADDRESS	VARCHAR2 (88 BYTE)
DEPARTMENT	VARCHAR2 (88 BYTE)
COMPANY_DIRECTORY	VARCHAR2 (88 BYTE)
PHONENUMBER	VARCHAR2 (88 BYTE)
HOMENETWRK	VARCHAR2 (88 BYTE)
WIFI_MAC	VARCHAR2 (88 BYTE)
OWNERSHIP	VARCHAR2 (88 BYTE)
LAST_COMMUNICATION	VARCHAR2 (88 BYTE)
ENCRYPTION_STATE	VARCHAR2 (88 BYTE)
DEVICEMODEL	VARCHAR2 (88 BYTE)
NAME	VARCHAR2 (88 BYTE)
OS_DESCRIPTION	VARCHAR2 (88 BYTE)
OS_VERSION	VARCHAR2 (88 BYTE)
VERSION	VARCHAR2 (88 BYTE)
UDID	VARCHAR2 (88 BYTE)
SERIALNUMBER	VARCHAR2 (88 BYTE)
CREATIONTIME	VARCHAR2 (88 BYTE)
ACTIVATIONTIME	DATE
ENROLLMENT_TYPE	VARCHAR2 (88 BYTE)
IMEI	VARCHAR2 (88 BYTE)
GOOD_USER_ID	VARCHAR2 (88 BYTE)
GOOD_DEVICE_ID	VARCHAR2 (88 BYTE)
IS_GOOD_ENABLED	VARCHAR2 (88 BYTE)

AIRBUS_DATANEA_ODS.PORTAL	
LOGINID	VARCHAR2 (88 BYTE)
EMAIL	VARCHAR2 (1 BYTE)
COMPANYNAME	VARCHAR2 (88 BYTE)
DEPARTMENT	VARCHAR2 (88 BYTE)
ELIGIBLE_FLAG	VARCHAR2 (88 BYTE)
CONTACTED_ON	DATE
SMARTPHONE_SELECTED_ON	DATE
DEVICEMODEL	VARCHAR2 (88 BYTE)
NAME	VARCHAR2 (88 BYTE)
APOINTMENT_SCHEDULED_ON	DATE
DELIVERY_DONE_ON	DATE
CONTACT	VARCHAR2 (88 BYTE)
Select	VARCHAR2 (88 BYTE)
RDV	VARCHAR2 (88 BYTE)
DELIVERY	VARCHAR2 (88 BYTE)

AIRBUS_DATANEA_ODS.COUNTRY	
HOMENETWRK	VARCHAR2 (16 BYTE)
COUNTRY	VARCHAR2 (7 BYTE)

AIRBUS_DATANEA_ODS.BUSINESS_UNIT	
COMPANY_DIRECTORY	VARCHAR2 (23 BYTE)
BUSINESS_UNIT	VARCHAR2 (26 BYTE)

AIRBUS_DATANEA_ODS STOCK_IN	
BRAND	VARCHAR2 (50 BYTE)
MODEL	VARCHAR2 (50 BYTE)
WEEK	VARCHAR2 (50 BYTE)
QTYRECEIVED	NUMBER (*.0)

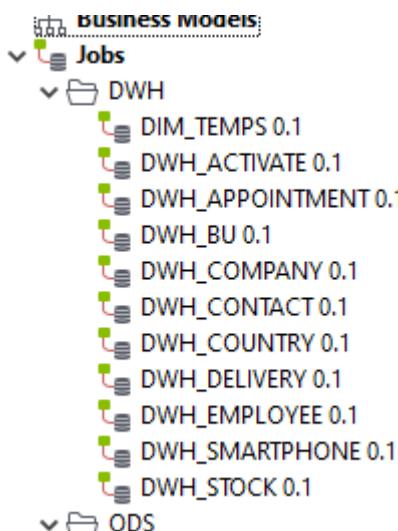
AIRBUS_DATANEA_ODS STOCK_OUT	
BRAND	VARCHAR2 (50 BYTE)
MODEL	VARCHAR2 (50 BYTE)
WEEK	NUMBER (*.0)
QTYPREPARED	NUMBER (*.0)

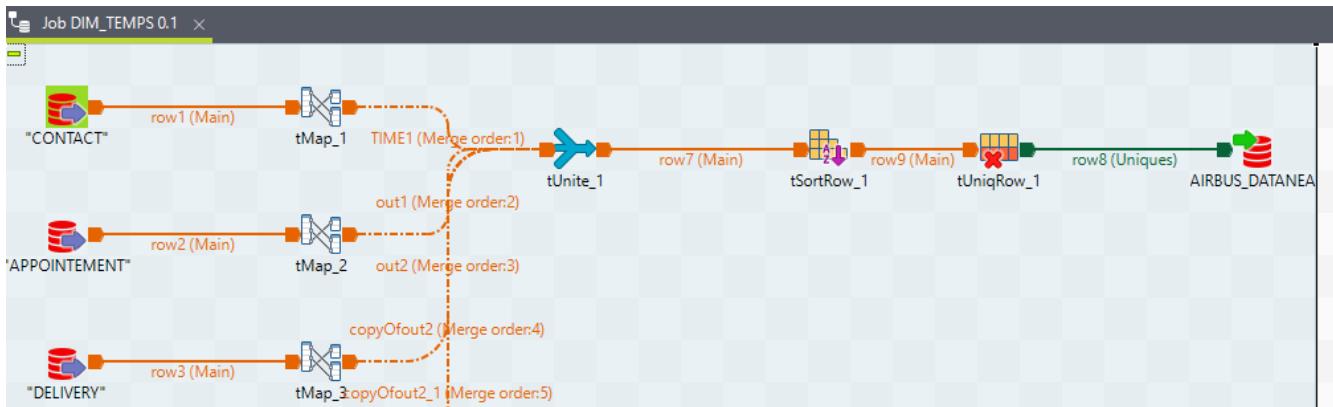
- ETL:

In this step, we have added the process of transforming the data into relational data warehouse from the ODS tables. In each jobs in Talend application, we had set a updating process to compare the old data with new incoming rows, the updated values comparing to existing ones etc. This is to make sure our data in the Warehouse is the latest version and corresponding the real data represented by the smart service systems.

The function of automatic updating will be lunched each monday at 7 am to catch up the new datas, to realize it we had also set a plan in the talend parameter to evoke a updating process once we will receive the data from our shared directory in Sharepoint.

Bellow is two exemples of firstly the jobs we created through talend, each job contain at least one output table connecting with data warehouse, and a specific job concerning the time table to prepare our time dimension in Datamart.





Constructeur d'expression

Expression

Wrap Undo(Ctrl)

```
row1.HOMENETWRK.contentEquals("\N") ||
row1.HOMENETWRK == null?
"N/A":row1.HOMENETWRK
```

5. Treatment Description

- **1) Source Systems and Data Flow**

In the upstream layer, SMART Service operational data is collected from three primary repositories: **BES**, **SMART Portal**, and **Fleet** exports from the shared directory. These sources provide the raw events required to monitor the end-to-end logistics process (contacted → ordered → received → prepared → informed → delivered). Data is extracted on a scheduled basis and delivered as **delimited flat files**, which are then ingested into the ETL pipeline.

- **2) ETL Pipeline (Staging → Standardization → Cleansing → Load)**

The ETL process is implemented in **Talend** and follows a staged approach:

- **Ingestion/Staging:** Raw files are loaded into a staging layer with minimal transformation to preserve the original payload for auditability.
- **Standardization:** Fields are normalized to a consistent format (e.g., converting activation dates to **dd-MM-yyyy**). For malformed attributes (unexpected length, extra characters, mixed tokens), parsing rules are applied to **split strings**, isolate valid segments, and rebuild compliant values.
- **Data Cleansing & Validation:** Common data quality issues—**manual spelling errors**, **inconsistent values**, and **null/missing data**—are addressed through validation rules and correction logic.

To ensure reusability and consistency, data quality checks are encapsulated as **Java routines** stored in Talend's **Routines** repository and reused within **tMap** components. This design supports centralized rule maintenance and reduces duplication across jobs.

- **3) Traceability and Data Lineage**

To guarantee traceability, the pipeline maintains end-to-end visibility from source to target by:

- Preserving raw extracts in the staging layer (source snapshot)
- Capturing technical metadata such as **source system**, **file name**, **load timestamp**, and **record identifiers**

- Enabling reconciliation between source counts and loaded counts at each step (staging → curated → warehouse)

This approach supports data lineage analysis and simplifies audit/replay scenarios when upstream data changes or corrections are required.

- **4) Error Logging and Exception Handling**

Robust operational controls are included to manage failures and data anomalies:

- **Row-level error handling:** Records failing validation rules are redirected to a reject flow (quarantine) with an error reason code.
- **Job-level exception handling:** Talend jobs implement try/catch-style handling and controlled exits for connection failures, schema mismatches, or corrupted files.
- **Error logs and monitoring:** Execution logs capture processed/rejected counts, transformation steps, and exceptions. Reject datasets and log files are retained to support debugging and root-cause analysis.

- **5) Loading into Oracle Data Warehouse and Analytics Layer**

After validation and cleansing, curated data is loaded into the **Oracle** data warehouse. The model is structured to support analytics with key dimensions such as **Business Unit**, **Country**, and **Time**. The curated warehouse layer produces a consistent **data mart** (e.g., *Mag_Smart*) that serves as the governed dataset for reporting.

- **6) Power BI Consumption**

Once the data mart is available, it is connected to **Power BI** for KPI reporting. Measures and visuals are built on top of the curated model, ensuring consistent definitions across the dashboard and enabling interactive slicing (time, business unit, country) with reliable, traceable data.

6. Conclusion

Needs	Restitution	Data Store
B1	B1.1.1 B1.1.2 B1.1.3 B1.1.4 B1.1.5 B1.1.6 B1.2 B1.2	Mag_SMART
B2	B2.1.1 B2.1.2 B2.2 B2.3 B2.4 B2.5 B2.6 B2.7	Mag_SMART
B3	B3.1.1 B3.1.2 B3.1.3 B3.1.4 B3.2 B3.3	Mag_SMART
B4	B4.1.1 B4.1.2 B4.2	Mag_SMART

To conclude, SMART Service expressed three main reporting needs: **(1)** weekly follow-up of smartphone logistics KPIs, **(2)** monitoring of the **SMART rollout** with forecast comparison and deviation alerts, and **(3)** tracking **SMART logistics inventory and backlog**. In addition, we proposed an extra analytical view—**order distribution by country and the most popular smartphone model**—to help the service manager quickly identify geographic concentration and product preferences.

All requirements are consolidated into a **single-page executive dashboard**, where each high-level KPI is broken down into more detailed indicators and can be filtered by **year, month, week, business unit, and country**. The dashboard also includes “**Run with Week**” and “**Run with Month**” controls to dynamically animate all visuals over time for presentation and trend analysis.

Finally, we will create a centralized data store, **Mag_Smart**, that contains the curated data required to compute these indicators. A **single data store** is sufficient to support all reporting needs while ensuring compliance with existing **Data Governance and security** rules and enabling a **weekly refresh**.