YINGCONG (JUNE) FU





<u>yingcongfu.com</u>



UX Content Strategist | TOP Network

Sunnyvale, CA | Aug. 2018 - present

- Prototyped and provided UX writing for the company website, mobile Apps and internal developer tools. Collaborated closely with crossfunctional teams to develop and maintain a consistent voice across multi-channel platforms including Telegram, Twitter, Medium, and more.
- Applied UX design principles to conduct competitor analysis and secondary research to identify content design strategies for products including Testnet, Mainnet, DApps, Staking campaign, a cryptocurrency wallet and exchange
- Crafted online marketing documents including infographics, presentations, handbooks, whitepaper and offline marketing materials in collaboration with visual designers

UI/UX Designer | EVVEMI

San Francisco, CA | June - Aug. 2018

- Conducted door-to-door user research and usability testing to identify user behaviors and targeting markets for the data-driven platform to match hairstyle artists and clients with customized needs
- Ideated user journeys including onboarding, match and checkout process, and designed the first mockup for desktop and mobile
- Collaborated closely with developers to implement the first version of EVVEMI website and made iterations before the initial product launch

Data Visualization Designer | Netpop Research

San Francisco, CA | Dec. 2017 - March 2018

- Synthesized and processed research data of qualitative/quantitative studies to understand product brand awareness, performance, competitor landscape and user behavior in a global, multi-wave scope
- Produced reports via data visualization powered by Tableau and D3
- Created visual style guide and led the production team to deliver reports to stakeholders under tight deadlines

UX Researcher | VSCO

San Francisco, CA | June – Aug. 2017

- Conducted user-centric design research through stakeholder interviews, participant recruitment, user interviews, participate design and competitive analysis for the art and technology company, focusing on how to leverage the content and engage users through offline events
- Delivered a report incorporating research methods, key findings and suggestions on the event section of VSCO product design to stakeholders



General Assembly

User Experience Design San Francisco, CA March - May 2018

Northwestern University

M.S., Digital Journalism Evanston, IL Sept. 2016 - Aug. 2017

Nanjing University

B.A., Journalism and Communication Nanjing, China Sept. 2012 - June 2016



Design and Wireframing

Adobe Creative Suites
Sketch
Principle
Balsamiq
InVision
Zeplin

Front-end Development

HTML/CSS Javascript Git

Data Analytics and Visualization

Python R SQL D3 Tableau

User Research Methods

Qualitative/Quantitative Research
User Interview
Competitive Analysis
Survey Design
Field Study
Usability Testing