YINGZI ZHUANG

Brisbane, QLD 4000 ◆ 0415552380 ◆ yingzizhuang99@gmail.com

https://yingzizhuang.github.io/Portfolio/

PROFESSIONAL SUMMARY

A detail-oriented, organized and meticulous job seeker with passion eager to secure entry-level web developer position. Enthusiastic team player ready to contribute to company success. Strong learning ability to meet diverse work demands. My friendly and approachable demeanour enables me to provide good customer service, while my strong communication skills ensure clear and effective interactions with customers and team members. I am also a quick learner who adapts quickly to new environment, tasks and procedures.

SKILLS

- Attention to Detail
- Adaptability
- Teamwork and Collaboration
- Customer Service and Assistance
- Problem Solving
- Creativity
- Verbal and Written Communication
- Technical Skills

PROFESSIONAL EXPERIENCE

UX Designer Intern, 06/2020 - 10/2020

Caipo Technology Education Company – Guangdong, China

- Tested product at different design and production stages with target audience to assess conformance with designs.
- Identified, documented and reported on technical factors impacting interface performance.
- Developed creative design for print materials, brochures, banners and signs.

Front Desk Assistant Casual, 10/2023 - 2/2024

Enjoy Inn Hamilton – Brisbane, Australia

- Provided exceptional customer service by efficiently managing front desk operations, addressing inquiries, and directing customers.
- Developed strong communication skills through daily interaction with a diverse range of clients and team members.
- Demonstrated adaptability and problem-solving abilities by handling various tasks to ensure the smooth functioning of daily operations and peak time.

Professional Year Program, 12/2023 - Now

Performance Education – Brisbane, Australia

- **Professional Workplace Writing and Communication**: Developed advanced writing skills tailored for professional environments, producing effective business communication. Acquired strong verbal communication skills, emphasizing clarity, conciseness, and professionalism in workplace interactions.
- **Professional Meetings and Presentations**: Gained expertise in planning, organizing, and delivering effective meetings and presentations in a corporate setting.
- **Australian Workplace Environment and Business Culture**: Explored the nuances of the Australian workplace, understanding local regulations, and adapting to the professional landscape. Studied the cultural aspects of Australian business, facilitating effective collaboration and integration into the local professional community.

EDUCATION

Bachelor of Engineering: Industrial Design, 09/2017 - 07/2021

University of Science And Technology Beijing - Beijing, China

- Minister of Organization Department, Student Union of USTB, 2017-2018.
- Minister of Communications and Multimedia Department, Innovation and Entrepreneurship Centre of USTB , 2019-2021.
- Recipient of Excellent Graduation Design Award of USTB, 2021.

Master of Interaction Design: Interaction Design, 09/2021 - 07/2023

University of Queensland - Brisbane, Australia

Self-Study: Frontend Development,01/2023 - Now

Udemy.com - Online

- Udemy Certificate: The Complete 2023 Web Development Bootcamp.
- Udemy Certificate: JavaScript Algorithms and Data Structures Masterclass
- Udemy Certificate: Modern React with Redux.
- Deloitte Technology Virtual Experience Program-Certificate of Completion

TECHNICAL STACK

UI/UX Design

- Figma
- Adobe XD
- User Research Methods

Graphic Design

- Adobe Photoshop
- Adobe Illustrator

Web/Software Development

- Html5
- CSS3
- JavaScript
- Python
- SQL
- MongoDB

Frontend Tool/Framework

- React.js
- Node.js
- Jquery
- AJAX(axios)
- Bootstrap
- Webpack
- Git
- npm
- ......

LANGUAGES

Chinese (Mandarin)

Native Speaker

English

Full Professional

Cantonese

Low-Intermediate