

# Yingzi Zhuang

Graduate UX Designer / Web Developer

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LinkedIn Profile: [Yingzi Zhuang](#)

Portfolio: [Yingzi Zhuang Portfolio](#)

## Career Objective

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A detail-oriented, organized and meticulous job seeker with passion eager to secure entry-level ux designer and web developer position. Enthusiastic team player ready to contribute to company success. Strong learning ability to meet diverse work demands.

My friendly and approachable demeanour enables me to provide good customer service, while my strong communication skills ensure clear and effective interactions with customers and team members. I am also a quick learner who adapts quickly to new environment, tasks and procedures.

## Technical Skills

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**Programming Language:** Html5, CSS3, Javascript, Python, SQL, AWS

**Front-end Tools/Framework:** React.js, Node.js, jQuery, AJAX(axios), Typescript, Bootstrap, Webpack, Git

**Computer Software:** Microsoft Office (Word, Excel, PowerPoint), Adobe Creative Suit  
(Photoshop, Illustrator, XD, InDesign, Creative Cloud)

## Education

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**Professional Year** 12/2023 - Now

Performance Education, Brisbane

*Key Subjects: Australian Business Culture and Environment, Achieving Career Success, Australian Workplace Skills and Professional Business Communication*

**Self-Study** 01/2023 - Now

Udemy.com, Online

- Udemy Certificate: The Complete 2023 Web Development Bootcamp.
- Udemy Certificate: JavaScript Algorithms and Data Structures Masterclass
- Udemy Certificate: Modern React with Redux.

**Master of Interaction Design** 07/2021 - 07/2023

University of Queensland, Brisbane

*Special interest in: User-Centered Design, Human-Computer Interaction, Software Development, Web Development, Physical Computing, Digital Prototyping, Information System*

**Bachelor of Industrial Design** 07/2017 - 07/2021

University of Science Technology Beijing, Beijing, China

*Key learning areas included: Ergonomics, Composition Foundation, Design Methodology, Product Design, Visual Communication Design, Interface Design, Service Design, Computer-Aided 2D and 3D Design, Calculus, Engineering Physics*

## Employment History

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### Front Desk Assistant

10/2023 - 02/2024

Enjoy Inn Hamilton, Brisbane

- *Engaged and interacted with customers by taking meal preference*
- *Clean, sanitised and tidied dining table areas in accordance with policies and procedures*
- *Processed payments including managing cash transactions*
- *Liased and coordinated with kitchen and wait staff regarding menu, adjustments and inventory concerns*
- *Replenished stock on shelves, fridge and freezer*
- *Maintained food hygiene and safety standards according to policy and procdures*
- *Ensured efficiency throughout by assisting management*

### UX Designer Intern

06/2020 - 10/2020

Caipo Technology Education, Guangdong, China

- *Planned and executed research activities that help to undercover customer needs*
- *Created intuitive designs for complex problems and rapidly iterated through customer testing of interactive prototypes*
- *Collaboratively worked with multiple disciplines, including developers, business analysts, product owners and other designers*
- *Presented design rationale and user insights to the UX team and key stakeholders across the organisation.*
- *Developed creative design for print materials, brochures, banners, etc.*

## Personal Attributes

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- **Communication Skills**

*Producing research reports, deliver presentation and communicate with both team members, tutors and professors in university projects. Providing exceptional customer service and assistance through daily interaction with a diverse range of clients and team members.*

- **Problem Solving and Use of Initiative**

*Ability to make informed decisions and take ownership in providing solutions to customers while working in the hospitality sector.*

- **Strong Learning Ability**

*Demonstrated a high aptitude for learning new skills and handling technical difficulties in an efficient and prompt manner through utilising analytical skills and critical thinking.*

- **Adaptability and Time Management**

*Adapting flexibly to new environments and continuously learning, acquiring new skills and knowledge in university projects. Submitting high-quality assignments on time.*

## References

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Available upon request