

# Antonio Chung

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Address Whitby, ON L1P0N6

## SKILLS

- Multitasking Strengths
- Customer Service
- Adaptable and Flexible
- Quick Learner
- Listening Skills

## EXPERIENCE

**Sales Associate** *Electronica Sonvitronics, Panama City, Panama*

*Apr 2021 - Dec 2021*

- Operated cash register and POS to handle purchases, refunds, and exchanges for customers.
- Met merchandising standards by keeping store stocked and products faced.
- Encouraged customers to make additional purchases and suggested relevant items.
- Kept work area clean, organized and free of clutter at all times.
- Maintained inventory records for restocking purposes.
- Provided accurate information about products, prices, and availability both in person and over the phone.

**Bookseller** *Books Delight, Panama City, Panama*

*Feb 2020 - Mar 2020*

- Provided support during peak periods by helping customers locate items quickly or processing transactions efficiently.
- Tracked inventory levels through daily counts of books on hand and placed orders when necessary.
- Organized the store shelves according to genre and alphabetically as needed.

**Waiter** *One Wok, Panama City, Panama*

*Oct 2019 - Dec 2019*

- Supported other servers, running food and refilling beverages to meet team goals.
- Stayed informed about current promotions, special events and daily specials.
- Greeted guests in a friendly and professional manner, taking orders accurately.
- Ensured tables were properly set up before seating guests and cleared promptly after meal completion.
- Provided excellent customer service by anticipating guest needs and responding promptly to requests.
- Prepared and presented final bill and collected cash or credit card payments.

## LANGUAGES

- **Spanish** *Native*
- **English** *Bilingual*