

Basic - Day 1, Day 2

Tuesday, June 16, 2020 12:08 PM

Retail and OEM activation - Day 1

Wednesday, June 10, 2020 9:40 AM

Retail activations

The retail activation method has not changed in several versions of Windows and Windows Server. Each purchased copy comes with one unique product key (often referred to as a retail key). The user enters this key during product installation. The computer uses this retail key to complete the activation after the installation is complete. Most activations are performed online, but telephone activation is also available. Recently, retail keys have been expanded into new distribution scenarios. Product key cards are available to activate products that have been preinstalled or downloaded. Programs such as Windows Anytime Upgrade and Get Genuine allow users to acquire legal keys separately from the software. These electronically distributed keys may come with media that contains software, they can come as a software shipment, or they may be provided on a printed card or electronic copy. Products are activated the same way with any of these retail keys.

Original Equipment Manufacturer (OEM)

Most original equipment manufacturers (OEMs) sell systems that include a standard build of the Windows operating system. The hardware vendor activates Windows by associating the operating system with the firmware (BIOS) of the computer. This occurs before the computer is sent to the customer, and no additional actions are required. OEM activation is valid as long as the customer uses the OEM-provided image on the system. OEM activation is available only for computers that are purchased through OEM channels and have the Windows operating system preinstalled.

Windows Product Key embedded by the OEM in BIOS

Command to get the OEM key `C:\windows\system32\wmic path SoftwareLicensingService get OA3xOriginalProductKey`

Bug: the kms client switch from enterprise to pro version automatically:

Install enterprise GVLK on a system with no KMS available. Have a Professional OEM:DM key in the MSDM table. After the proactive troubleshooter runs, it will change to pro edition. It affects the user's machine who use GVLK but do not have a KMS server available immediately and the user's machines which are disconnected from their corporate network for too long. The issue was observed in 1809, but not in previous OS. There's something changed in the binary clpsvc.dll.

The workaround is to use the command "SLMGR /ipk <product key>" to reinstall the enterprise KMS client key, and then run "slmgr /ato" to reactivate the machine to enterprise version.

Additionally, Microsoft has released the fix: <https://support.microsoft.com/en-us/help/4490481/windows-10-update-kb4490481>

Reference: <https://docs.microsoft.com/en-us/windows/deployment/volume-activation/plan-for-volume-activation-client>>

Volume Activation - Day 1, Day 2

Wednesday, June 10, 2020 9:39 AM

Multiple Activation Key

A Multiple Activation Key (MAK) is commonly used in small- or mid-sized organizations that have a volume licensing agreement, but they do not meet the requirements to operate a KMS or they prefer a simpler approach. A MAK also allows permanent activation of computers that are isolated from the KMS or are part of an isolated network that does not have enough computers to use the KMS.

To use a MAK, the computers to be activated must have a MAK installed. The MAK is used for one-time activation with the Microsoft online hosted activation services, by telephone, or by using VAMT proxy activation. In the simplest terms, a MAK acts like a retail key, except that a MAK is valid for activating multiple computers. Each MAK can be used a specific number of times. The VAMT can assist in tracking the number of activations that have been performed with each key and how many remain.

Organizations can download MAK and KMS keys from the [Volume Licensing Service Center](#) website. Each MAK has a preset number of activations, which are based on a percentage of the count of licenses the organization purchases; however, you can increase the number of activations that are available with your MAK by calling Microsoft.

Multiple Activation Key Activation

MAKs are installed on each volume-licensed computer that will activate with a Microsoft server, either over the Internet or by contacting a Microsoft call center. They can be installed on individual computers or can be included in an image that can be bulk-duplicated or provided for download using Windows Deployment Services (WDS).

Batch activation is supported for one-time MAK activation of a large number of computers. Activations for computers that activate with Microsoft do not expire (unlike KMS Activation). MAKs should be used for computers that are rarely or never able to connect to the organization's network. A MAK can be installed on a computer that was set up to use KMS, but risks expiration of its grace period. Pop-up notifications are presented to the user with increasing frequency as the computer nears the end of its grace period.

Steps for Configuring and Deploying MAK Activation

To configure and deploy MAK activation, complete one of the following tasks:

- Optional: Enable Standard User MAK Activation
- Configure a volume-licensed edition to use MAK Activation

To activate a computer manually using MAK activation, complete one of the following tasks:

- Manual MAK Activation over the Internet
- Manual MAK Activation by Telephone with Script

To activate if interactive logon has been disabled (end of grace period), complete the following task:

- MAK Activation if Interactive Logon is Disabled

Optional: Enable Standard User MAK Activation

An optional registry key can be created by an administrator to allow a standard user to apply MAK keys and activate computers. This should be carefully considered, because it does loosen security by allowing standard users the ability to change licensing status of the computer. Apply this change only with the understanding of this risk.

Once this change has been made, ignore all comments in the MAK activation section regarding administrator privileges, unless they explicitly state that the standard user mode does not allow access to the function.

To enable standard user MAK activation:

1. On the client computer, create the following registry key using RegEdit.exe:

HKLM\SOFTWARE\Microsoft\Windows NT\CurrentVersion\SL
2. Within this new subkey, add the following:

Value Name: **UserOperations**
Type: **DWORD**
Value Data: **1**

This allows standard users to:

- Assign a MAK to a KMS client
- Replace another MAK
- Manually activate the computer

Note:	When a standard user changes a VLK 2.0 product key, the ProductID registry values are not updated. This primarily affects pro duct support, but there could be other unanticipated side effects. Microsoft support personnel should be aware of this and should use another method to determine the activation method.
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Configure Volume-licensed Edition for MAK Activation

Configure a volume-licensed edition to use MAK Activation with the following procedures:

- Using the Windows interface
- Using a script

These procedures also apply to systems previously configured for KMS Activation, which are at risk of reaching the end of their activation expiration or initial grace period.

Note:	When a MAK is installed for the first time, it begins a new 30-day grace period for activation. However, in cases where systems configured to use KMS are changed to use MAK, no new 30-day grace period is given.
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To configure a volume-licensed edition for MAK Activation, using the Windows interface:

1. Install Windows Vista with the desired volume licensed media.
2. Do not supply a product key during setup.
3. Boot and log on as a user with administrative privileges.
4. Load the System Properties control-panel applet:

Click **Start**, right-click **Computer**, and then select **Properties**.
5. In the **Activation** section, click **Change product key**.
6. User Access Control (UAC) prompts for permission; click **Continue**.
7. In the **Change your product key for activation** window, enter the MAK.
8. The computer attempts to activate over the Internet; the next screen indicates success or failure (usually due to network conectivity).
9. If activation fails, the computer automatically retries (the user does not need to be an administrator for automatic activations).

10. Optional: To disable automatic activation attempts:

- Use RegEdit.exe to edit the following registry subkey:

HKLM\SOFTWARE\Microsoft\Windows NT\CurrentVersion\SL\Activation\Manual

- Change the value of this subkey to **1**

To configure a volume-licensed edition for MAK Activation, using a script:

1. Install Windows Vista with the desired volume licensed media.
2. Do not supply a product key during setup.
3. Boot and log on as a user with administrative privileges.
4. Open a Command Prompt window (with elevated privileges if not running as an administrator).
5. Run the following script, using the MAK:

```
cscript \windows\system32\slmgr.vbs -ipk <Multiple Activation Key>
```
6. The computer attempts to activate over the Internet per the next scheduled interval.
7. Optional: To activate immediately, follow the **To activate manually over the Internet, using MAK and a script** procedure.
8. If activation fails, the computer automatically retries (user does not need to be an administrator for automatic activations).
9. Optional: To disable automatic activation attempts:
 - a. Use RegEdit.exe to edit the following registry subkey:
HKLM\SOFTWARE\Microsoft\Windows NT\CurrentVersion\SL\Activation\Manual
 - b. Change the value of this subkey to **1**.

Manual MAK Activation Over the Internet

A computer using MAK Activation can be activated with the following procedures:

- Using the Windows interface
- Using a script

To activate manually over the Internet, using MAK and the Windows interface:

1. Start the System Properties applet from the Welcome Center or from the Control Panel; if UAC prompts for permission, click **Allow**.
2. Select **Click here to activate Windows now** to start the Activation wizard; if UAC prompts for permission, click **Allow**.
3. If the computer has access to the Internet and is able to activate, Windows reports **Activation was successful**.
4. If activation fails, the wizard reports the failure, and presents additional options, including the option to activate by telephone.

To activate manually over the Internet, using MAK and a script:

1. Open a Command Prompt window (with elevated privileges if not running as an administrator).
2. Run this script to activate; it reports success or failure with a result code:

```
cscript \windows\system32\slmgr.vbs -ato
```

Manual MAK Activation by Telephone with Remote Script

Administrators can use this procedure to activate computers connected to their organization's network but not connected to the Internet, or whose users do not have administrative privileges.

If this procedure will be used frequently or for multiple target computers, it may be useful to adapt the built-in script Slmgr.vbs to automate the process.

To activate manually over the telephone, with MAK and a remote script:

1. Open a Command Prompt window (with elevated privileges if not running as Administrator).
2. To enable copying from the Command Prompt window using mouse selection and the ENTER key, ensure that the QuickEdit Mode edit option is set.
3. Obtain the Installation ID from the target system using the following script:

```
cscript \windows\system32\slmgr.vbs <Computer> <User> <Password> -dli
```

4. The script displays several sections of license information, grouped by Product ID; the section that lists the last five characters of the MAK in **Partial Product Key** includes the Product ID and Installation ID required for phone activation.
5. Save the Product ID and Installation ID values.
6. Use the SET command to retrieve the %COMPUTERNAME% value.
7. Save the %COMPUTERNAME% value.
8. Call the automated phone system for the region; telephone numbers can be obtained through the **Find available phone numbers for activation** wizard, in the Software Licensing User Interface (Slui.exe); to access, run the following command:

```
slui.exe 4
```

9. Use the Interactive Voice Response system to obtain the Confirmation ID for the target computer.

10. Provide the corresponding Installation ID from the activating computer when prompted.

11. Activate the target computer (%computername%) by installing the Confirmation ID with this script:

```
cscript \windows\system32\slmgr.vbs <Computer> <User> <Password> -atp <Product ID> <Confirmation ID>
```

MAK Activation If Interactive Logon Is Disabled

Install a MAK and activate a computer if interactive logon has been disabled using the following procedures:

- Using the Windows interface
- Using a script

If a computer has reached the end of its 30-day grace period without activating, interactive logons are disabled. All other computer functions are available, and limited functionality is provided through the Slui.exe, to support recovery by an Administrator.

Procedures in this section apply in the following situations; installation of a MAK in this state may be required, depending on circumstances:

- The initial grace period has expired.
- The computer's hardware was changed significantly and the subsequent 30-day grace period has expired.
- The computer was configured for KMS, but is unable to connect with a KMS computer and has reached the end of its grace period.
- The computer was configured for MAK, but the MAK is no longer valid (the allowed number of activations might have been exceeded, or the key might have been stolen and blocked from further activations).

To activate if interactive logon is disabled, using MAK and the Windows interface:

1. If the activation period has expired, the Activate Windows Now wizard provides options to support changing product keys and activate the computer.
2. Select the appropriate option in order to install a MAK; options include:
 - a. **Activate Windows online now**
 - b. **Activate using the automated telephone system**

- c. **Buy a new product key online** (after entering a new MAK if there is an existing Internet connection) - Although this option is not intended for volume licensing customers, it can be used to set a proxy in the browser if activation is failing due to a network configuration problem:
 - i. In Microsoft Internet Explorer®, on the **Tools** menu, click **Internet Options**, and then click **Connections**.
 - ii. Choose the appropriate connection method.
 - iii. Select the **Settings** button to set the Proxy server.
 - d. **Retype the product key** - Use this option to enter a new MAK, and then choose the Activate Windows Online option
 - e. **Show me other ways to activate** - Use this option after entering new MAK to activate with a modem, or to use the automated telephone system
- To activate if interactive logon is disabled, using MAK and a script:**
- 1. This method can only be run remotely by an administrator and assumes that necessary services are operational and ports are open.
 - 2. Use the procedure **Manual MAK activation by Telephone with Remote Script**.

MAK Activation Using Batch

Batch MAK activation is intended to provide a cost-effective, batched, Internet-based activation alternative to telephone activation. This enables customers to activate large numbers of connected client computers, and support scenarios where client computers are disconnected, and only another centrally located computer has access to the Internet for activation through Microsoft.

(Batch activation procedures will be added to this lesson when they become available.)

KMS

Monday, June 15, 2020 3:05 PM

How Key Management Service works

KMS uses a client-server topology. KMS client computers can locate KMS host computers by using DNS or a static configuration. KMS clients contact the KMS host by using RPCs carried over TCP/IP. A single KMS host can support an unlimited number of KMS clients.

Key Management Service activation thresholds

KMS clients will be activated only after this threshold has been met.

KMS client operating system versions (Win10, Win8.1, Win7), must receive an activation count of 25 or more.

KMS server operating system versions (Win Server 2019, 2016, 2012 R2, 2012 etc.), receives an activation count that is 5 or more.

Key Management Service activation renewal

KMS activations are valid for 180 days (the *activation validity interval*). To remain activated, KMS client computers must renew their activation by connecting to the KMS host at least once every 180 days. By default, KMS client computers attempt to renew their activation every 7 days. If KMS activation fails, the client computer retries every two hours. After a client computer's activation is renewed, the activation validity interval begins again.

Key Management Service connectivity

KMS activation requires TCP/IP connectivity. By default, KMS hosts and clients use DNS to publish and find the KMS. By default, client computers connect to the KMS host for activation by using RPCs through TCP port 1688. (You can change the default port.)

Activating subsequent Key Management Service hosts

Each KMS key can be installed on up to six KMS hosts. These hosts can be physical computers or virtual machines. After activating a KMS host, the same host can be reactivated up to nine times with the same key. If the organization needs more than six KMS hosts, you can request additional activations for your organization's KMS key by calling a Microsoft Volume [Licensing Activation Center](#) to request an exception.

KMS client setup keys

<https://docs.microsoft.com/en-us/windows-server/get-started/kmsclientkeys>

KMS host key is backwards compatible. Depending on which operating system your KMS server is running and which operating systems we want to activate, we might need to install prerequisite updates.

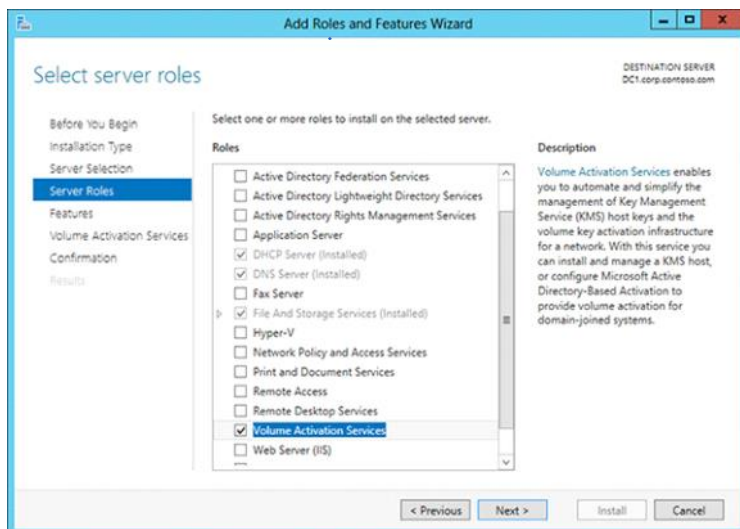
<https://docs.microsoft.com/en-us/windows-server/get-started-19/activation-19>

How to setup a KMS host

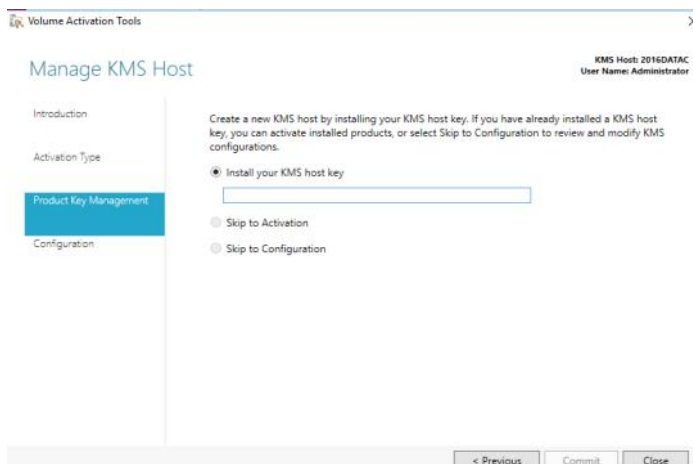
It would look like the steps in the article below:

Configuring KMS hosts in Windows Server 2012 R2:

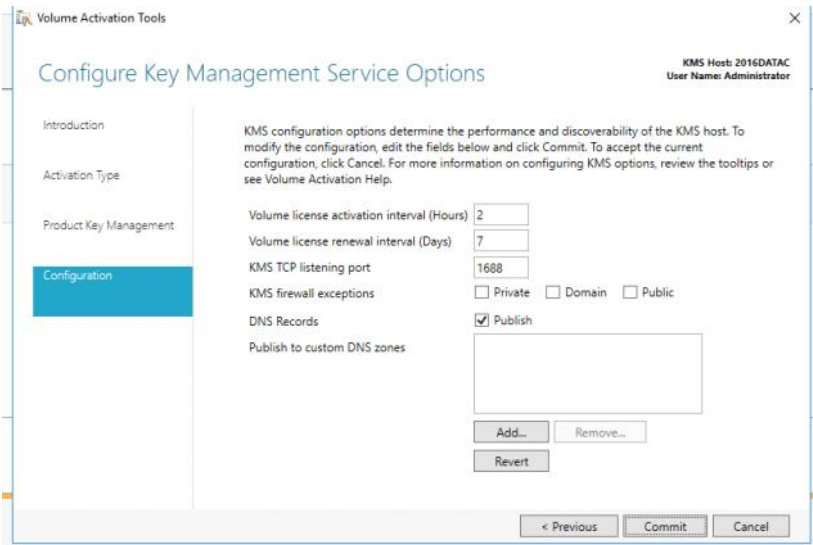
<https://docs.microsoft.com/en-us/windows/deployment/volume-activation/activate-using-key-management-service-vamt#key-management-service-in-windows-server2012r2>
[Deploy KMS Activation | Microsoft Docs](#)



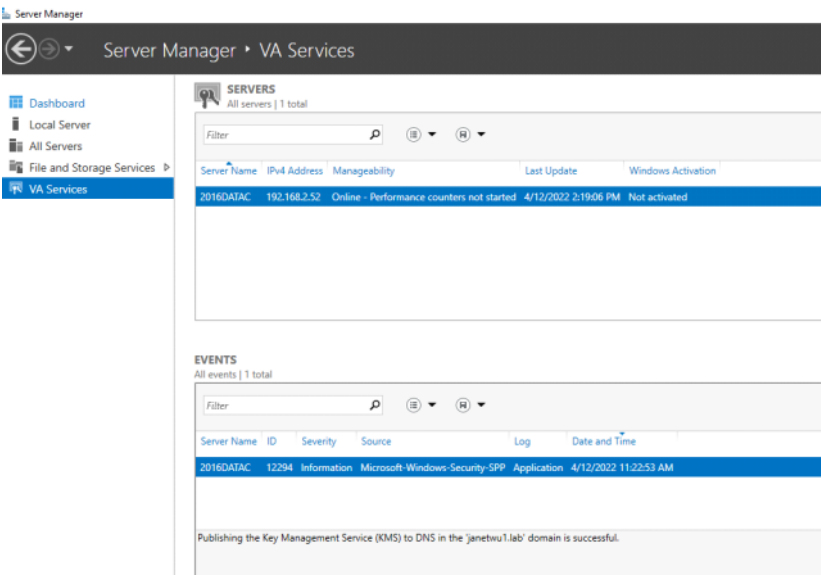
After the role installed successfully, we can open Volume Activation Tools from Server Manager or vmw.exe command



Regarding KMS SRV record: We will have KMS SRV records publish option when setup KMS. It is currently by design that the KMS server will **only publish the SRV RR when it is first installed** and not each time the SPPSVC service or the computer starts up.

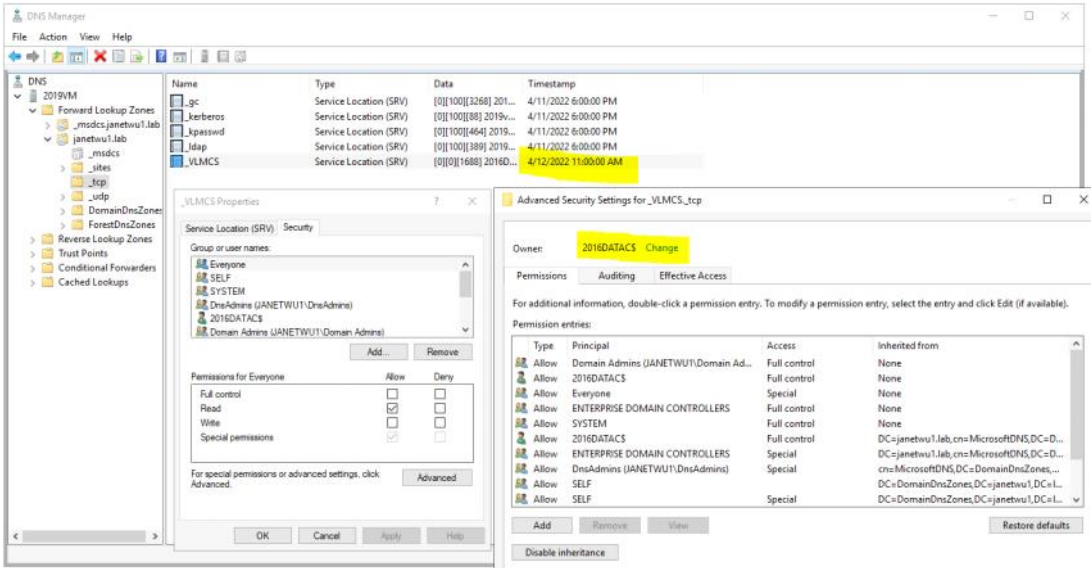


Event ID 12294 indicates that the KMS host successfully created the SRV RRs. Event ID 12293 indicates that the attempt to create the SRV RRs was unsuccessful. It is currently by design that the KMS server will only publish the SRV RR when it is first installed and not each time the SPPSVC service or the computer starts up.



On DNS Server, open DNS Manger console, we will see the SRV record as below. The owner of the SRV record is the KMS host machine name. We can see the of the SRV if this is published from KMS host automatically. If we manually create a SRV, we will see Static Timestamp column.

Automatic KMS SRV:



Manually KMS SRV:

Name	Type	Data	Timestamp
_gc	Service Location (SRV)	[0][100][3268] 2019vm.janetwu1.lab.	5/24/2022 12:00:00 PM
_kerberos	Service Location (SRV)	[0][100][88] 2019vm.janetwu1.lab.	5/24/2022 12:00:00 PM
_ldap	Service Location (SRV)	[0][100][464] 2019vm.janetwu1.lab.	5/24/2022 12:00:00 PM
_vlmcs	Service Location (SRV)	[0][100][389] 2019vm.janetwu1.lab.	5/24/2022 12:00:00 PM
_vlmcs	Service Location (SRV)	[0][0][1688] 2016DataC.janetwu1.lab.	5/24/2022 4:00:00 PM
test	Alias (CNAME)	static	static

On DNS server event log(Event Viewer\Applications and Services Logs\Microsoft\Windows\DNS-Server):

Automatic KMS SRV:

Level	Date and Time	Source	Event ID	Task Category
Information	4/12/2022 11:59:51 AM	DNS-Server	519	DYNAMIC_UPDATE
Information	4/12/2022 11:59:51 AM	DNS-Server	520	DYNAMIC_UPDATE
Information	4/12/2022 11:59:51 AM	DNS-Server	517	DYNAMIC_UPDATE
Information	4/12/2022 11:04:21 AM	DNS-Server	516	ZONE_OP
Information	4/11/2022 7:59:51 PM	DNS-Server	519	DYNAMIC_UPDATE
Information	4/11/2022 7:59:51 PM	DNS-Server	520	DYNAMIC_UPDATE
Information	4/11/2022 6:29:36 PM	DNS-Server	561	ZONE_OP
Information	4/11/2022 6:29:02 PM	DNS-Server	515	ZONE_OP
Information	4/11/2022 6:06:11 PM	DNS-Server	561	ZONE_OP
Information	4/11/2022 6:05:45 PM	DNS-Server	516	ZONE_OP
Information	4/11/2022 3:26:56 PM	DNS-Server	561	ZONE_OP
Information	4/11/2022 3:26:49 PM	DNS-Server	561	ZONE_OP
Information	4/11/2022 2:25:03 PM	DNS-Server	519	DYNAMIC_UPDATE
Information	4/11/2022 1:48:06 PM	DNS-Server	515	ZONE_OP

Event 519, DNS-Server

General Details

A resource record of type 33, name _vlmcs, TTL 3600 and RDATA 0x00000000098018030923031364461746143086A616E6574777531036C616200 was created in scope Default of zone janetwu1.lab via dynamic update from IP Address 192.168.2.52.

Manually KMS SRV

Level	Date and Time	Source	Event ID	Task Category
Information	5/24/2022 5:59:03 PM	DNS-Server	515	ZONE_OP
Information	5/24/2022 2:56:21 AM	DNS-Server	519	DYNAMIC_UPDATE
Information	5/24/2022 2:56:21 AM	DNS-Server	520	DYNAMIC_UPDATE
Information	5/23/2022 10:56:21 AM	DNS-Server	519	DYNAMIC_UPDATE
Information	5/23/2022 10:56:21 AM	DNS-Server	520	DYNAMIC_UPDATE
Information	5/22/2022 6:56:20 PM	DNS-Server	519	DYNAMIC_UPDATE
Information	5/22/2022 6:56:20 PM	DNS-Server	520	DYNAMIC_UPDATE
Information	5/22/2022 2:56:20 AM	DNS-Server	519	DYNAMIC_UPDATE
Information	5/22/2022 2:56:20 AM	DNS-Server	520	DYNAMIC_UPDATE
Information	5/21/2022 10:56:20 AM	DNS-Server	519	DYNAMIC_UPDATE
Information	5/21/2022 10:56:20 AM	DNS-Server	520	DYNAMIC_UPDATE
Information	5/20/2022 6:56:20 PM	DNS-Server	519	DYNAMIC_UPDATE
Information	5/20/2022 6:56:20 PM	DNS-Server	520	DYNAMIC_UPDATE
Information	5/20/2022 2:56:20 AM	DNS-Server	519	DYNAMIC_UPDATE
Information	5/20/2022 2:56:20 AM	DNS-Server	520	DYNAMIC_UPDATE
Information	5/19/2022 10:56:20 AM	DNS-Server	519	DYNAMIC_UPDATE
Information	5/19/2022 10:56:20 AM	DNS-Server	520	DYNAMIC_UPDATE

Event 515, DNS-Server

General Details

A resource record of type 33, name _vlmcs_tcp.janetwu1.lab, TTL 3600 and RDATA 0x000000000980611546573742E6A616E65747775312E6C6162 was created in scope Default of zone janetwu1.lab. [virtualization instances:].

On KMS client:

- Verify if the correct KMS server can be resolved correctly:
nslookup -type=svr _vlmcs._tcp
- Verify if the KMS can be contacted:
telnet <KMS FQDN or IP> 1688

Guidelines for troubleshooting the Key Management Service (KMS)

<https://docs.microsoft.com/en-us/windows-server/get-started/activation-troubleshoot-kms-general>

Logs:

Most licensing actions and events are recorded in the Event log (ex: Application Log events 12288-12290).

The client establishes a TCP session with the KMS, and sends a single request packet. The KMS responds and the session is closed. The same type of request-response is used for activation requests and renewal requests.

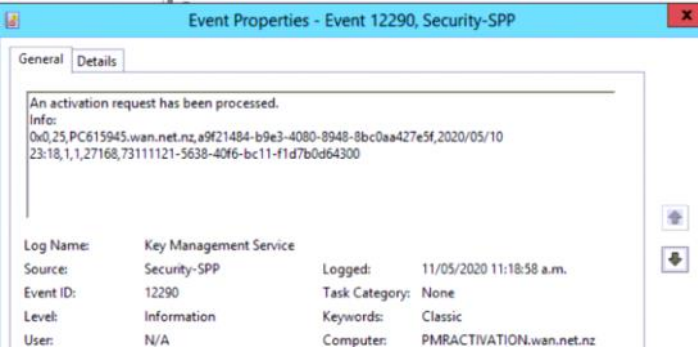
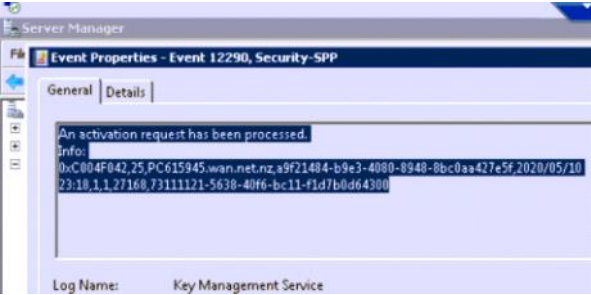
Both requests and responses are logged by the client in the Application Event Log, as Microsoft-Windows-Security-SPP events 12288 and 12289, respectively. For example:

Log Name: Application
Source: Microsoft-Windows-Security-SPP
Date: 7/6/2018 1:42:32 AM
Event ID: 12288
Task Category: None
Level: Information
Keywords: Classic
User: N/A
Computer: WIN-1K3KQ62QL7P
Description:
The client has sent an activation request to the key management service machine.

Info:
0xC004F06C, 0x00000000, 84.25.14.16:1688, de29b964-6219-4114-88c6-49942d8c9607, 2018/07/05 17:42, 1, 2, 37680, 620e2b3d-09e7-42fd-802a-17a13652fe7a, 5

KMS logs requests it has received from all clients as Microsoft-Windows-Security-SPP event 12290. Note that this KMS event is located in the Applications and Services Logs\Key Management Service event log. For example:

信息	7/5/2018 10:42	Microsoft-Windows-Security-SPP	12290	无	已处理了激活请求。 信息: 0xC004F06C,5,WIN-1K3KQ62QL7P,de29b964-6219-4114-88c6-49942d8c9607,2018/07/05 17:42,1,2,37680,620e2b3d-09e7-42fd-802a-17a13652fe7a
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ADBA

Monday, June 15, 2020 3:07 PM

ADBA provides a way to activate these products if the computers can join the company’s domain. When the user joins their computer to the domain, the ADBA object automatically activates Windows installed on their computer, as long as the computer has a Generic Volume License Key (GVLK) installed. No single physical computer is required to act as the activation object, because it is distributed throughout the domain.

Active Directory-Based Activation Overview

<https://docs.microsoft.com/en-us/windows/deployment/volume-activation/active-directory-based-activation-overview>

Step-by-step configuration: Active Directory-based activation

<https://docs.microsoft.com/en-us/windows/deployment/volume-activation/activate-using-active-directory-based-activation-client#step-by-step-configuration-active-directory-based-activation>

The difference between ADBA and KMS as below:

KMS:

- A minimum number of qualifying computers (activation threshold)
- Support Windows 7, Windows Server 2008 R2 and later OS activation
- KMS clients contact the KMS host by using RPCs carried over TCP/IP, RPC 1688 TCP port used with KMS.

ADBA

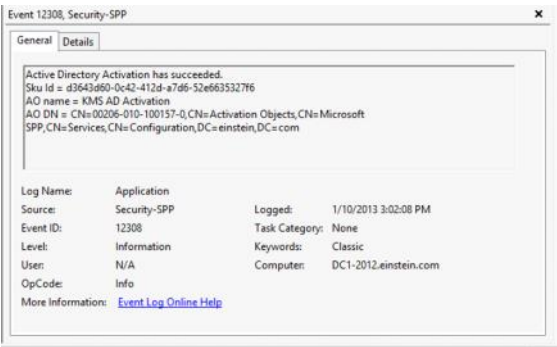
- No thresholds, any domain-joined computers running a supported operating system with a Generic Volume License Key (GVLK) will be activated automatically and transparently
- It only works with Windows 8, Windows Server 2012, and later and it is forest wide, can activate domain-joined computers only
- No TCP 1688 (KMS) is used, but default LDAP instead

Active Directory-Based Activation vs. Key Management Services

<https://techcommunity.microsoft.com/t5/core-infrastructure-and-security/active-directory-based-activation-vs-key-management-services/ba-p/256016>

Troubleshooting Active Directory Based Activation (ADBA) clients that do not activate

<https://techcommunity.microsoft.com/t5/core-infrastructure-and-security/troubleshooting-active-directory-based-activation-adba-clients/ba-p/259504>



Basic - Day 3, Day 4

Tuesday, June 16, 2020 12:09 PM

ESU License and Activation - Day 3

Wednesday, June 10, 2020 10:04 AM

[Obtaining Extended Security Updates for eligible Windows devices - Microsoft Tech Community](#)

Background:

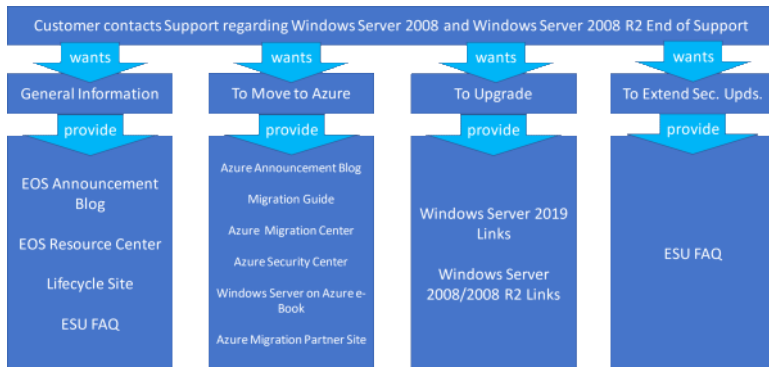
Windows server 2008 SP2/ Windows Server 2008 R2 /Windows 7 reach the end of support on 1/14/2020.

In this case, we have three options can provide for customer. Please see attached file to get more details.

- Move to Azure
- To Upgrade
- To Extend Security Updates



New Options
for Windo...



ESU Activation:

To get ESU, we need to perform ESU activation for windows 7/windows server 2008r2.

Below is the detailed steps for you to activate ESU MAK key.

Purchasing Extended Security Updates through Volume Licensing

Now, Is wallet' through where to purchase Windows 7 ESUs, and how to find the appropriate key on the Volume Licensing Service Center.

Extended Security Updates are available through specific [Microsoft Volume Licensing](#) programs. Coverage is available in three consecutive 12-month increments beginning January 14, 2020. Extended Security updates are available for purchase in 12-month increments only. You cannot buy partial periods (e.g. 6 months of updates).

1. Visit the [Volume Licensing Service Center](#) and sign in using your company's credentials.
2. Select **Licenses > Relationship Summary > Licensing ID > Product Keys**.



Purchasing Windows 7 ESUs through a Cloud Solution Provider (CSP)

Windows 7 ESUs are also available via the Cloud Solution Partner (CSP) program. To purchase Windows 7 ESUs through a CSP, contact one of the CSP partners listed in the [Microsoft solution provider database](#). If you are a partner and need details on procuring Windows 7 ESUs through the Partner Center, see [Purchasing Windows 7 ESUs as a Cloud Solution Provider](#).

Installation prerequisites

Note: The prerequisites listed in this section will be updated as needed.

The following steps must be completed before installing and activating ESU keys:

1. Install the following SHA-2 code signing support update and the following servicing stack update (SSU):

Windows 7 Service Pack 1 (SP1) and Windows Server 2008 R2 SP1:

Servicing stack update for Windows 7 SP1 and Windows Server 2008 R2 SP1: March 12, 2019 ([KB4490628](#)) and

SHA-2 code signing support update for Windows Server 2008 R2, Windows 7, and Windows Server 2008: September 23, 2019 ([KB4474419](#))

Windows Server 2008 Service Pack 2 (SP2):

Servicing stack update for Windows Server 2008 SP2: April 9, 2019 ([KB4493730](#))

and

SHA-2 code signing support update for Windows Server 2008 R2, Windows 7, and Windows Server 2008: September 23, 2019 ([KB4474419](#))

2. Install the SSU listed below (or a later SSU) and the ESU licensing preparation package:

Windows 7 SP1 and Windows Server 2008 R2 SP1

Servicing stack update for Windows 7 SP1 and Server 2008 R2 SP1: May 12, 2020 ([KB4555449](#)) or later

and

Extended Security Updates (ESU) Licensing Preparation Package ([KB4538483](#))

Windows Server 2008 SP2:

Servicing stack update for Windows Server 2008 SP2: May 12, 2020 ([KB4555448](#)) or later

and

Extended Security Updates (ESU) Licensing Preparation Package ([KB4538484](#))

Note: Once a servicing stack update is installed, it cannot be removed or uninstalled from the machine. For more information, see Servicing stack updates.

Note: Classified as a Security-only package, the ESU licensing preparation package is available via Windows Server Update Services (WSUS) or the Microsoft Update Catalog. The ESU licensing preparation package is not currently available via Windows Update.

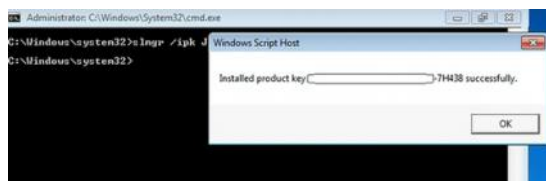
Installation and activation

Once you have installed the prerequisites listed above, you're ready to install and activate the ESU license key.

Note: Installing the ESU product key will not replace the existing Windows OS product key on the device.

First, install the ESU product key using the Windows Software Licensing Management Tool (slmgr). Then:

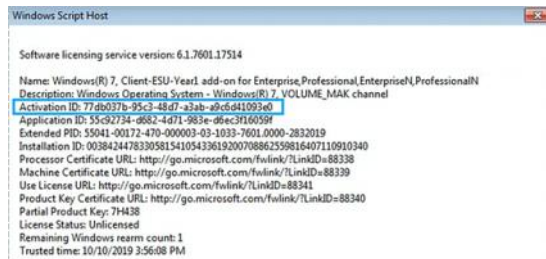
1. Open an elevated Command Prompt.
2. Type **slmgr /ipk <ESU key>** and select **Enter**.
3. If the product key is installed successfully, you will see a message similar to the following:



Note: If you see the Error:0xC004F050 while trying to install the product key on Windows Server 2008 SP2, your device may require an additional reboot.

Next, find the ESU Activation ID:

1. In the elevated Command Prompt, type **slmgr /dlv** and select **Enter**.
2. Note the **Activation ID** as you will need it in the next step.



Once the ESU key is activated, continue to use your current update and servicing strategy to deploy ESUs through Windows Update, WSUS, the Microsoft Update Catalog, or whichever patch management solution you prefer. Extended Security Updates will have the Security-only update classification.

Note: Windows Update offline scan files (WSUSScn2.cab) will continue to be available for Windows 7 SP1, Windows Server 2008 R2 SP1, and Windows Server 2008 SP2. If you have devices running one of these operating systems, but don't have ESUs, those devices will show up as non-compliant in your patch management and compliance toolsets.

Configure firewall whitelists for activation

If you are using a proxy firewall, you may need to whitelist the activation endpoints for ESU key activation to succeed.

For online activation (i.e. local key deployment), you will need to whitelist all the following URLs:

Windows 7 SP1 and Windows Server 2008 R2 SP1

<https://go.microsoft.com/fwlink/?linkid=88338>

<https://activation.sls.microsoft.com/slsps/SLActivate.aspx>

<https://go.microsoft.com/fwlink/?linkid=88339>

<https://activation.sls.microsoft.com/slrac/SLCertify.aspx>

<https://go.microsoft.com/fwlink/?linkid=88340>

<https://activation.sls.microsoft.com/slpkc/SLCertifyProduct.aspx>

<https://go.microsoft.com/fwlink/?linkid=88341>

<https://activation.sls.microsoft.com/sllicensing/SLLicense.aspx>

Windows Server 2008 SP2
https://go.microsoft.com/fwlink/?linkid=48189
https://activation.sls.microsoft.com/slspsc/SLActivate.aspx
https://go.microsoft.com/fwlink/?linkid=48190
https://activation.sls.microsoft.com/slrac/SLCertify.aspx
https://go.microsoft.com/fwlink/?linkid=48191
https://activation.sls.microsoft.com/slpkc/SLCertifyProduct.aspx
https://go.microsoft.com/fwlink/?linkid=48192
https://activation.sls.microsoft.com/sllicensing/SLLicense.aspx

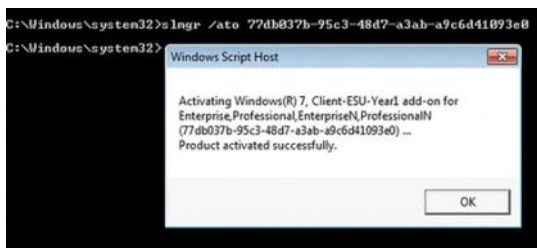
For proxy activation using the Volume Activation Management Tool (VAMT), whitelist the following URLs:

- <https://activation.sls.microsoft.com/BatchActivation/BatchActivation.aspx>
- <http://go.microsoft.com/fwlink/?LinkId=82160> (This FWLink redirects to the above URL.)

Once you have completed your whitelists, you are ready to activate the ESU product key:

1. Open an elevated Command Prompt.
2. Type **slmgr /ato <ESU Activation ID>** and select **Enter**.

You should now see a message stating that you have activated the key successfully:



The following table outlines possible values for **<ESU Activation ID>**. The activation IDs are the same across all eligible Windows ESU editions and all devices enrolled for that program

ESU program	ESU SKU (or Activation) ID
Windows 7 SP1 (Client)	
Year 1	77db037b-95c3-48d7-a3ab-a9c6d41093e0
Year 2	0e00c25d-8795-4fb7-9572-3803d91b6880
Year 3	4220f546-f522-46df-8202-4d07afd26454
Windows Server 2008 R2 SP1 and Windows Server 2008 (Server)	
Year 1	553673ed-6ddf-419c-a153-b760283472fd
Year 2	04fa0286-fa74-401e-bbe9-fbfb158010d
Year 3	16c08c85-0c8b-4009-9b2b-f1f7319e45f9

Important: Activation via **Control Panel > System and Security > System > Activate Windows** cannot be used to activate ESU keys. It activates the Windows operating system only.

Once you have activated the ESU product key, you can verify the status at any time by following these steps:

Windows 7 SP1 and Windows Server 2008 R2 SP1:

1. Open an elevated Command Prompt.
2. Type **slmgr /dlv** and select **Enter**.

Windows Server 2008 SP2:

1. Open an elevated Command Prompt.
2. Type **slmgr /dlv <Activation ID>** or **slmgr /dlv all** and select **Enter**.

The **License Status** will show as **Licensed** for the corresponding ESU program, as shown below:



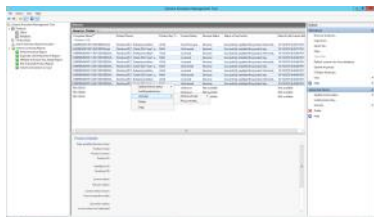
Note: We recommend using a management tool, such as System Center Configuration Manager, to send the slmgr scripts to your enterprise devices.

To install and activate ESU for devices that are *not* connected to the Internet, you can use the VAMT or phone activation.

Volume Activation Management Tool configuration

You can use the VAMT for online and/or proxy activation. To install and activate ESU keys using the VAMT, follow these steps:

1. Download and [install the Volume Activation Management Tool](#).
2. Download the [VAMT - ESU configuration file](#) and update your VAMT configuration file.
3. [Configure the client device's firewall](#) for the VAMT.
4. [Add the ESU product key to the VAMT](#).
5. Select the product, right-click, select **Activate**, then select your activation method, as shown below:



Note: For systems that cannot connect to the Internet for activation, you can use the VAMT to perform [proxy activation](#).

For additional guidance on how to install and activate Windows 7 ESU keys on multiple devices using a multiple activation key (MAK), see this post.

Activating ESU keys via phone

To activate ESU keys via phone, use the slmgr command options - /dti and /atp. To activate ESU keys via phone, follow these steps:

1. Open an elevated Command Prompt.
2. Type **slmgr.vbs /ipk <ESU MAK Key>** and select Enter. to install the product key.
3. Get the Installation ID for the ESU Key using the corresponding ESU Activation ID (see the table of ESU Activation IDs for each program listed earlier in the blog post). For example:

```
C:\Windows\system32>slmgr /dti 77db037b-95c3-48d7-a3ab-a9c6d41093e0
Microsoft (R) Windows Script Host Version 5.8
Copyright (C) Microsoft Corporation. All rights reserved.
Installation ID: 003842447833058154105433619200708862559816407110910340
```

4. Once you have the Installation ID, call the [Microsoft Licensing Activation Center for your region](#); they will walk you through the steps to get the Confirmation ID. Make a note of your Confirmation ID.
5. Type **slmgr /atp <Confirmation ID> <ESU Activation ID>** to activate the ESU SKU using the Confirmation Id obtained in the above step.

```
C:\Windows\system32>slmgr /atp 77db037b-95c3-48d7-a3ab-a9c6d41093e0
Microsoft (R) Windows Script Host Version 5.8
Copyright (C) Microsoft Corporation. All rights reserved.
Confirmation ID for product 77db037b-95c3-48d7-a3ab-a9c6d41093e0 deposited successfully.
```

6. Type **slmgr /dlv <Activation ID>** or **slmgr /dlv all** and select Enter to verify that the License Status shows as Licensed.

Azure virtual machines

You do not need to deploy an additional ESU key for Azure virtual machines (VMs), Windows 7 ESU with Windows Virtual Desktop, or for bring-your-own images on Azure for Windows 7, Windows Server 2008, and Windows Server 2008 R2. Like on-premises devices, you will need to install the appropriate SSUs as outlined in the **Installation prerequisites** section above on your VMs. After installing the SSUs noted above, VMs will be enabled to download the ESU updates.

But for the

A [pre-patched Windows 7 image](#) and a [pre-patched Windows Server 2008 R2 SP1 image](#) are available from the Azure Marketplace. Azure Stack VMs or Azure VMware solutions should follow the same process as on-premises devices

For answers to commonly asked questions about ESU for [Windows Server 2008 and 2008 R2](#) SP1, see [Extended Security Updates frequently asked questions](#).

Next steps

If your organization still has devices running Windows 7 SP1, Windows Server 2008, or Windows Server 2008 R2 SP1, we recommend that you take the steps outlined above today and take advantage of Extended Security Updates to help ensure that your devices continue to receive necessary security updates

If you are interested in learning more about Extended Security Updates, please see the following resources:

- [Announcement: Availability of ESU for purchase](#)
- [Prepare for Windows Server 2008 end of support](#)
- [Extended Security Updates FAQ](#)
- [Windows 7 end of support information for enterprises](#)
- [Windows 7 end of support FAQ](#)

Reference:

[Obtaining Extended Security Updates for eligible Windows devices](#)

VAMT tool - Day 4

Wednesday, June 10, 2020 9:40 AM

Volume Activation Management Tool (VAMT) Technical Reference

The Volume Activation Management Tool (VAMT) enables network administrators and other IT professionals to automate and centrally manage the Windows®, Microsoft® Office, and select other Microsoft products volume and retail-activation process. VAMT can manage volume activation using Multiple Activation Keys (MAKs) or the Windows Key Management Service (KMS). VAMT is a standard Microsoft Management Console (MMC) snap-in that requires the Microsoft Management Console (MMC) 3.0. VAMT can be installed on any computer that has one of the following Windows operating systems:

- Windows® 7 or above
- Windows Server 2008 R2 or above

Important

VAMT is designed to manage volume activation for: Windows 7, Windows 8, Windows 8.1, Windows 10, Windows Server 2008 (or later), Microsoft Office 2010 (or above).

VAMT is only available in an EN-US (x86) package.

1. [Introduction to VAMT](#)
2. [Install and Configure VAMT](#)
 - o [VAMT Requirements](#)
 - o [Install VAMT](#)
 - o [Configure Client Computers](#)
3. [VAMT Step-by-Step Scenarios](#)
 - o [Scenario 1.: Online Activation](#)
 - o [Scenario 2: Proxy Activation](#)
 - o [Scenario 3: KMS Client Activation](#)

Below is the ESU activation with VAMT:



ESU with
VAMT

Assignment

Tuesday, August 4, 2020 4:37 PM

Install a VAMT tool in lab, installing a product key and checking license status for a remote machine via VAMT tool

Advance - Day 5

Tuesday, June 16, 2020 12:09 PM

Subscription Activation - Day 5

Wednesday, June 10, 2020 9:40 AM

Two important parts about Subscription Activation:

Overview of subscription activation: <https://docs.microsoft.com/en-us/windows/deployment/windows-10-subscription-activation>

How to deploy subscription activation: <https://docs.microsoft.com/en-us/windows/deployment/deploy-enterprise-licenses>

Videos about Subscription Activation:

Subscription Based Activation and Troubleshooting

<https://msit.microsoftstream.com/video/fe24a1ff-0400-aa78-5f43-f1ea6dbc1a39?channelId=519d6d40-dc47-4317-92fc-184352c82852>

Useful info during case handling:

Frequently-used scoping questions for subscription activation:

1. What are you trying to achieve (Desired Result)?/ May I know your main concern? e.g. OS was auto convert from Ent to Pro, need change convert back to Ent; Or cannot convert to Ent for the 1st time.
2. How/ Where did you find this issue?
3. How did this machine activate before? KMS, MAK or retail, etc.
4. How many impacted computers?
5. Did this issue happen before?
6. Alternatively, what operation did you performing when the problem started to occur? e.g. run slmgr /dlv and slmgr /ato to activate KMS Ent key again.
7. May I know the exact error messages or error page?

Data collection

1. Check current key: cscript *slmgr.vbs /dlv > dlv.txt* to save output to txt file (on client & server, if applicable)
2. Check current subscription activation status:
screenshot of **Settings > Update & Security > Activation**
3. Check the OS build: **Settings > System > About** or run the **winver** command
4. Check if the device having a firmware-embedded activation key, type the commands at an elevated Windows PowerShell prompt:
(*Get-WmiObject -query 'select * from SoftwareLicensingService').OA3xOriginalProductKey*)
5. Check the logged user account info:
Screenshot of **Settings > Accounts > Other people > Work or school user section** or run the **whoami** command.
What is the UPN (user principal name) of the logged user account like 123@contoso.com?
6. Did you change any local user account or other users without licenses to sign in this computer? If yes, may I have that user account name?
7. What licenses assigned to the current signed-in user? Did you have any screenshot of the user license assignment including win10 Enterprise for this user in Office 365 portal or Azure portal?
8. Run the **LicensingDiag.exe** and upload the logs in the workspace. **Note:** the log will be named as "Machinename_Date_diag.cab" under C:\Users\alias\AppData\Local\Temp



LicensingDia
g

A PowerApp Bot for subscription activation

https://powervs.microsoft.com/canvas?cci_bot_id=ae5ba020-262e-4ee0-8fdd-c63717997665&cci_tenant_id=72f988bf-86f1-41af-91ab-2d7cd011db47



A PowerApp
Bot to help...

Optional

Wednesday, November 25, 2020 10:03 AM

Narrow down slmgr script issues via WMI

Wednesday, November 25, 2020 10:03 AM

As you may know the slmgr.vbs script gathers Windows license information and performs Windows activation via WMI queries. If you found any error returns from slmgr script, I will recommend you continue narrowing down more to the specific WMI calling.

Basically, slmgr script uses the InstallProductKey method in **SoftwareLicensingService** class for key installation, other actions such as Windows activation and querying license information are from **SoftwareLicensingProduct** class. (slmgr.vbs also queries **SoftwareLicensingTokenActivationLicense** class for token-based activation, we may add this in further if needed).

We can use Powershell commands or WMI tester (wbemtest) to simulate the same actions.

Note

1. For Server 2008 R2 and 2008 SP2, PowerShell is not built-in that we need to add this feature in Server Manager.
2. Slmgr.vbs varnished some data from WMI queries with more readable names, here are the differences.

Slmgr.vbs	WMI
ActivationID	ID
InstallationID	OfflineInstallationID
LicenseStatus	0 - Unlicensed 1 - Licensed 2 - Initial grace period 3 - Additional grace period (KMS license expired or hardware out of tolerance) 4 - Non-genuine grace period 5 - Notification 6 - Unknown

Display Current License (DLV)

```
Get-WmiObject -Query 'SELECT * FROM SoftwareLicensingProduct where PartialProductKey <> null'
```

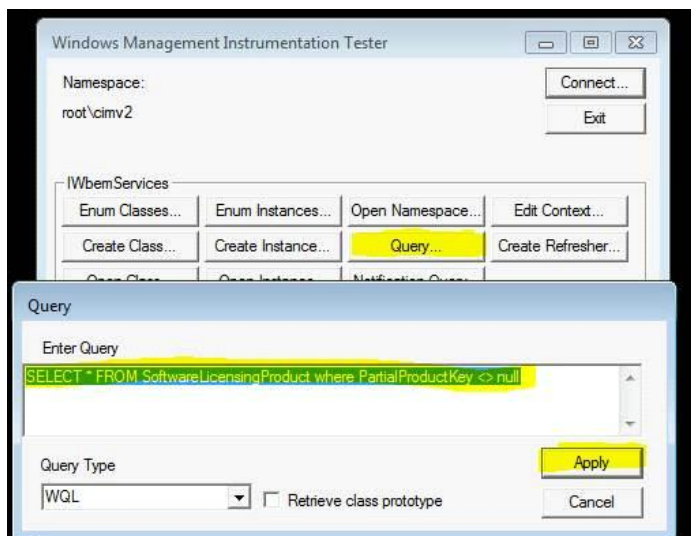
For example,



```
Administrator: C:\Windows\System32\cmd.exe - powershell
PS C:\Windows\system32> Get-WmiObject -Query 'SELECT * FROM SoftwareLicensingProduct where PartialProductKey <> null'

GENUS           : 2
CLASS           : SoftwareLicensingProduct
SUPERCLASS      :
DYNASTY         : SoftwareLicensingProduct
RELPATH         : SoftwareLicensingProduct.ID="77db037b-95c3-48d7-a3ab-a9c6d41093e0"
PROPERTY_COUNT  : 44
DERIVATION      : <>
SERVER         : ED-PC
NAMESPACE       : root\cimv2
PATH           : \\ED-PC\root\cimv2:SoftwareLicensingProduct.ID="77db037b-95c3-48d7-a3ab-a9c6d41093e0"
ApplicationID    : 55c922734-d602-4d71-983e-d6ec3f16059f
Description      : Windows Operating System - Windows(R) 7, VOLUME_MAK channel
DiscoveredKeyManagementServiceMachineName :
DiscoveredKeyManagementServiceMachinePort : 0
EvaluationEndDate : 16010101000000.000000-000
ExtendedGrace    : 4294967295
GenuineStatus    : 0
GracePeriodRemaining : 0
ID              : 77db037b-95c3-48d7-a3ab-a9c6d41093e0
IsKeyManagementServiceMachine : 0
KeyManagementServiceCurrentCount : 4294967295
KeyManagementServiceFailedRequests : 4294967295
KeyManagementServiceLicensedRequests : 4294967295
KeyManagementServiceMachine :
KeyManagementServiceNonGenuineGraceRequests : 4294967295
KeyManagementServiceNotificationRequests : 4294967295
KeyManagementServiceOOBGraceRequests : 4294967295
KeyManagementServiceOOIGraceRequests : 4294967295
KeyManagementServicePort : 0
KeyManagementServiceProductKeyID :
KeyManagementServiceTotalRequests : 4294967295
KeyManagementServiceUnlicensedRequests : 4294967295
LicenseDependsOn : Enterprise,Professional,EnterpriseN,ProfessionalN,Ultimate
LicenseFamily    :
LicenseIsAddon   : True
LicenseStatus    : 0
LicenseStatusReason : 3221549065
MachineURL       : http://go.microsoft.com/fwlink/?LinkID=88339
Name            : Windows(R) 7, Client-ESU-Year1 add-on for Enterprise,Professional,EnterpriseN,ProfessionalN,Ultimate
OfflineInstallationId : 017436382616098625238520119636755275485715796426054376
PartialProductKey : TBT2B
```

Same action via WMI tester,



Display Current License (DLV with ALL)

```
Get-WmiObject -Query 'SELECT * FROM SoftwareLicensingProduct'
```

Install Product Key

```
$SoftwareLicensingService = Get-WmiObject -Query 'SELECT * FROM SoftwareLicensingService'
$SoftwareLicensingService.InstallProductKey('<Product Key>')
```

For example,

```
PS C:\Windows\system32> $SoftwareLicensingService = Get-WmiObject -Query 'SELECT * FROM SoftwareLicensingService'
PS C:\Windows\system32> $SoftwareLicensingService.InstallProductKey('X06V3-UU37K-J3R62-KTG4T-TBT7B')

__GENUS           : 2
__CLASS           : __PARAMETERS
__SUPERCLASS      : 
__DYNASTY         : __PARAMETERS
__RELPATH         : 
__PROPERTY_COUNT  : 1
__DERIVATION      : {}
__SERVER          : 
__NAMESPACE       : 
__PATH            : 
ReturnValue       :
```

Note: Methods of SoftwareLicensingService class are not able to invoked via WMI tester, I will suggest to you test this action via PowerShell commands.

Uninstall Product Key

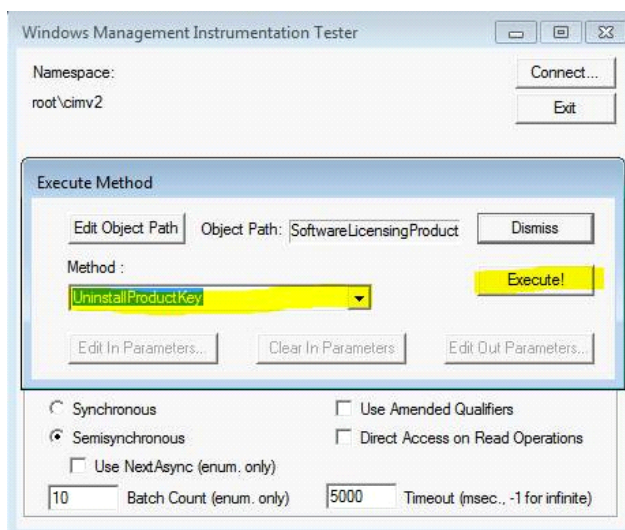
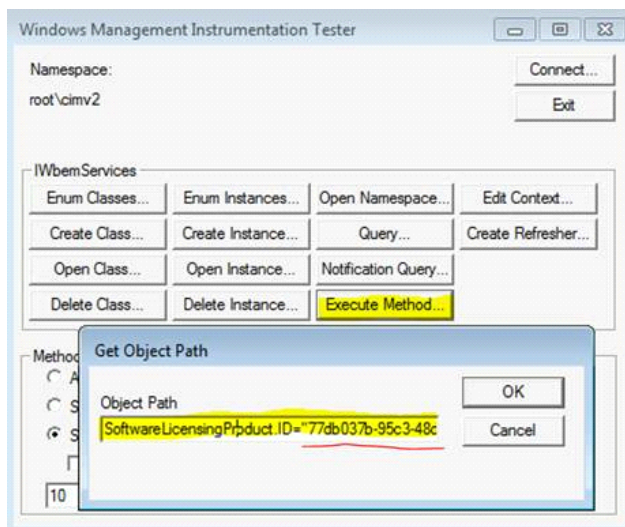
```
$License = Get-WmiObject -Query 'SELECT * FROM SoftwareLicensingProduct where ID = "<Activation ID>"'
$License.UninstallProductKey()
```

For example,

```
PS C:\Windows\system32> $CurrentActiveLicense = Get-WmiObject -Query 'SELECT * FROM SoftwareLicensingProduct where ID = "77db037b-95c3-48d7-a3ab-a9c6d41093e0"'
PS C:\Windows\system32> $CurrentActiveLicense.UninstallProductKey()

__GENUS           : 2
__CLASS           : __PARAMETERS
__SUPERCLASS      : 
__DYNASTY         : __PARAMETERS
__RELPATH         : 
__PROPERTY_COUNT  : 1
__DERIVATION      : {}
__SERVER          : 
__NAMESPACE       : 
__PATH            : 
ReturnValue       :
```

Same action via WMI tester,



Activation

- Online Activation

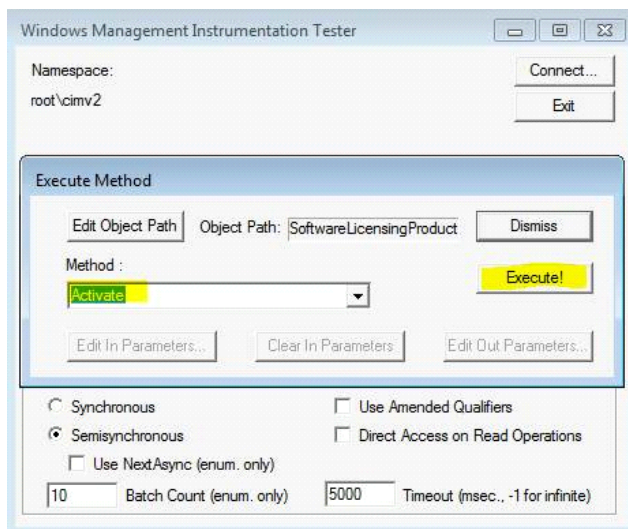
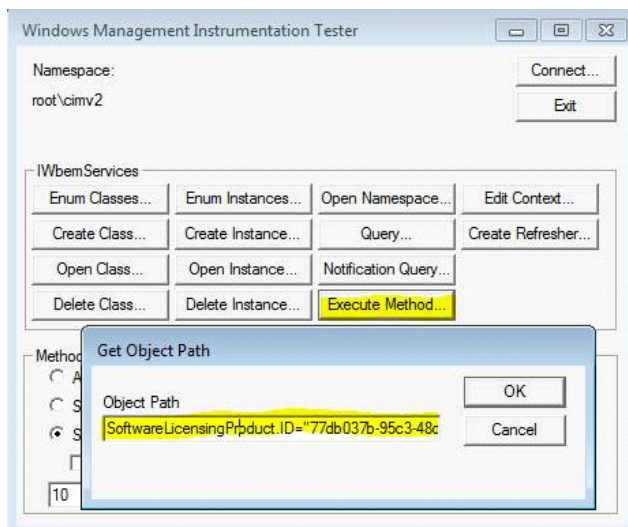
```
$License = Get-WmiObject -Query 'SELECT * FROM SoftwareLicensingProduct where ID = "<Activation ID>"'
$License.Activate()
```

For example,

```
PS C:\Windows\system32> slmgr /ipk 8D6Y3-UU37K-J3R62-KTG4T-TBT7B
PS C:\Windows\system32> $License = Get-WmiObject -Query 'SELECT * FROM SoftwareLicensingProduct where ID = "77db037b-95c3-48d7-a3ab-a9c6d41093e0"'
PS C:\Windows\system32> $License.Activate()

GENUS           : 2
CLASS           : _PARAMETERS
SUPERCLASS      : 
DYNASTY         : _PARAMETERS
RELPATH         : 
PROPERTY_COUNT  : 1
DERIVATION      : {}
SERVER         : 
NAMESPACE      : 
PATH           : 
ReturnValue     :
```

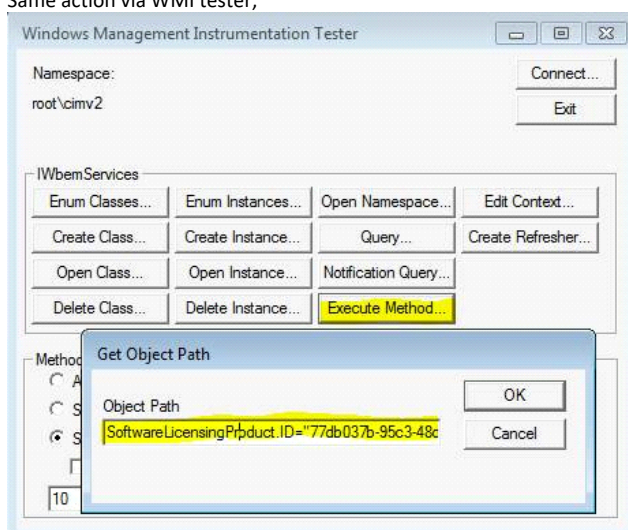
Same action via WMI tester,



- Phone Activation

```
$License = Get-WmiObject -Query 'SELECT * FROM SoftwareLicensingProduct where ID = "<Activation ID>"'
$License.DepositOfflineConfirmationId('<InstallationID>', '<ConfirmationID>')
```

Same action via WMI tester,



Windows Management Instrumentation Tester

Namespace:

Execute Method

Object Path:

Method:

☐ Synchronous
 ☐ Use Amended Qualifiers
☒ Semisynchronous
 ☐ Direct Access on Read Operations
☐ Use NextAsync (enum. only)

Batch Count (enum. only)
 Timeout (msec., -1 for infinite)

Object editor for _PARAMETERS

Qualifiers

abstract	CIM_BOOLEAN	TRUE
----------	-------------	------

Properties ☐ Hide System Properties ☐ Local Only

PROPERTY_COUNT	CIM_SINT32	2 (0x2)
RELPATH	CIM_STRING	_PARAMETERS
SERVER	CIM_STRING	W7MQAMD64FRE00
SUPERCLASS	CIM_STRING	<null>
ConfirmationId	CIM_STRING	<null>
InstallationId	CIM_STRING	<null>

Methods

Update type
☐ Create only
☐ Update only
☒ Either

☒ Compatible
☐ Safe
☐ Force

Property Editor

Property Name: Class of origin:

Type: ☐ Array

Value: ☐ NULL ☒ Not NULL

Qualifiers

☐ Key
 ☐ Indexed
 ☐ Not NULL
 ☒ Normal

CIMTYPE	CIM_STRING	string
ID	CIM_SINT32	1 (0x1)
in	CIM_BOOLEAN	TRUE

Object editor for _PARAMETERS

Qualifiers

abstract	CIM_BOOLEAN	TRUE
----------	-------------	------

Properties ☐ Hide System Properties ☐ Local Only

PROPERTY_COUNT	CIM_SINT32	2 (0x2)
RELPATH	CIM_STRING	PARAMETERS
SERVER	CIM_STRING	W7MQAMD64FRE00
SUPERCLASS	CIM_STRING	<null>
ConfirmationId	CIM_STRING	1234567890
InstallationId	CIM_STRING	<null>

Methods

Update type

☐ Create only
☐ Update only
☒ Either

☒ Compatible
☐ Safe
☐ Force

Property Editor

Property Name Class of origin

Type ☐ Array

Value ☐ NULL ☒ Not NULL

Qualifiers ☐ Key ☐ Indexed ☐ Not NULL ☒ Normal

CIMTYPE	CIM_STRING	string
ID	CIM_SINT32	0 (0x0)
in	CIM_BOOLEAN	TRUE

Object editor for _PARAMETERS

Qualifiers

abstract	CIM_BOOLEAN	TRUE
----------	-------------	------

Properties ☐ Hide System Properties ☐ Local Only

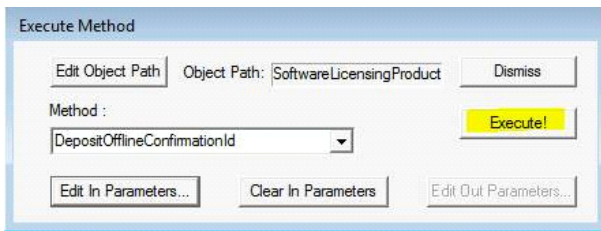
CLASS	CIM_STRING	PARAMETERS
DERIVATION	CIM_STRING	CIM_FLAG_ARRAY
DYNASTY	CIM_STRING	PARAMETERS
GENUS	CIM_SINT32	1 (0x1)
NAMESPACE	CIM_STRING	ROOT\CIMV2
PATH	CIM_STRING	\\W7MQAMD64FRE00\...
PROPERTY_COUNT	CIM_SINT32	2 (0x2)

Methods

Update type

☐ Create only
☐ Update only
☒ Either

☒ Compatible
☐ Safe
☐ Force



Get ActivationID of installed licenses

```
Get-WmiObject -Query 'SELECT ID,Description,Name FROM SoftwareLicensingProduct where PartialProductKey <> null'
```

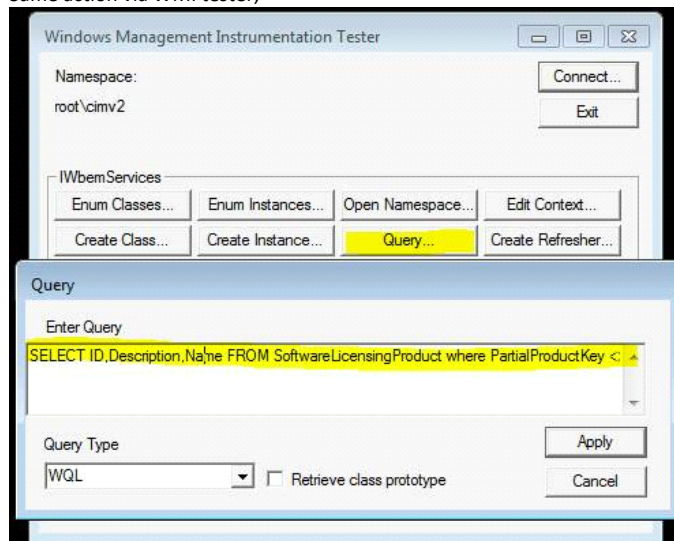
For example,

```
PS C:\Windows\system32> Get-WmiObject -Query 'SELECT ID,Description,Name FROM SoftwareLicensingProduct where PartialProductKey <> null'

GENUS           : 2
CLASS            : SoftwareLicensingProduct
SUPERCLASS       :
DYNASTY          :
RELPATH          : SoftwareLicensingProduct.ID="77db037b-95c3-48d7-a3ab-a9c6d41093e0"
PROPERTY_COUNT   : 3
DERIVATION       : {}
SERVER           :
NAMESPACE        :
PATH             :
Description      : Windows Operating System - Windows(R) 7, VOLUME_MAK channel
ID               : 77db037b-95c3-48d7-a3ab-a9c6d41093e0
Name             : Windows(R) 7, Client-ESU-Year1 add-on for Enterprise, Professional, EnterpriseN, ProfessionalN, Ultimate

GENUS           : 2
CLASS            : SoftwareLicensingProduct
SUPERCLASS       :
DYNASTY          :
RELPATH          : SoftwareLicensingProduct.ID="ae2ee509-1b34-41c0-ach7-6d4650168915"
PROPERTY_COUNT   : 3
DERIVATION       : {}
SERVER           :
NAMESPACE        :
PATH             :
Description      : Windows Operating System - Windows(R) 7, VOLUME_KMSCLIENT channel
ID               : ae2ee509-1b34-41c0-ach7-6d4650168915
Name             : Windows(R) 7, Enterprise edition
```

Same action via WMI tester,



Get ActivationID of all Licenses

```
Get-WmiObject -Query 'SELECT ID,Description,Name FROM SoftwareLicensingProduct'
```

For example,


```

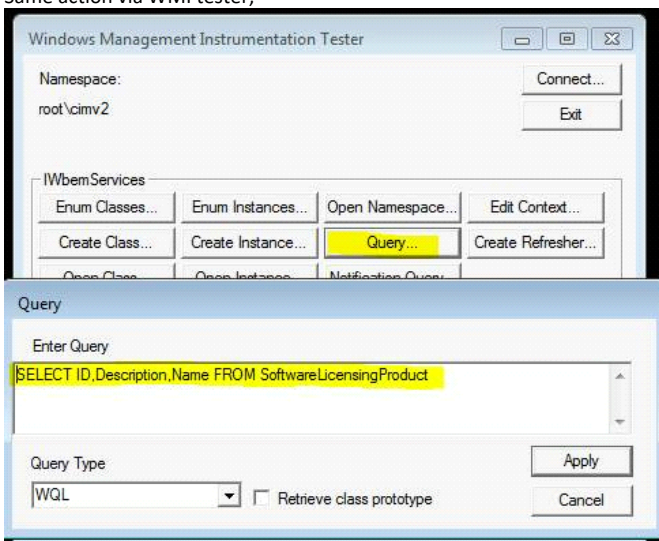
Administrator: C:\Windows\System32\cmd.exe - powershell
PS C:\Windows\system32> Get-WmiObject -Query 'SELECT ID,Description,Name FROM SoftwareLicensingProduct'

GENUS           : 2
CLASS           : SoftwareLicensingProduct
SUPERCLASS      :
DYNASTY         :
RELPATH         : SoftwareLicensingProduct.ID="0e00c25d-8795-4fb7-9572-3803d9b6880"
PROPERTY_COUNT  : 3
DERIVATION      : {}
SERVER          :
NAMESPACE       :
PATH            :
Description     : Windows Operating System - Windows(R) 7, VOLUME_MAK channel
ID              : 0e00c25d-8795-4fb7-9572-3803d9b6880
Name            : Windows(R) 7, Client-ESU-Year2 add-on for Enterprise, Professional, EnterpriseN, ProfessionalN, Ultimate

GENUS           : 2
CLASS           : SoftwareLicensingProduct
SUPERCLASS      :
DYNASTY         :
RELPATH         : SoftwareLicensingProduct.ID="358fb95b-0090-44fb-883a-75734e60c30"
PROPERTY_COUNT  : 3
DERIVATION      : {}
SERVER          :
NAMESPACE       :
PATH            :
Description     : Windows Operating System - Windows(R) 7, OEM_SLP channel
ID              : 358fb95b-0090-44fb-883a-75734e60c30
Name            : Windows(R) 7, Enterprise edition

```

Same action via WMI tester,



GET InstallationID of installed licenses

Get-WmiObject -Query 'SELECT OfflineInstallationID,Description,Name FROM SoftwareLicensingProduct where PartialProductKey <> null'

For example,

```

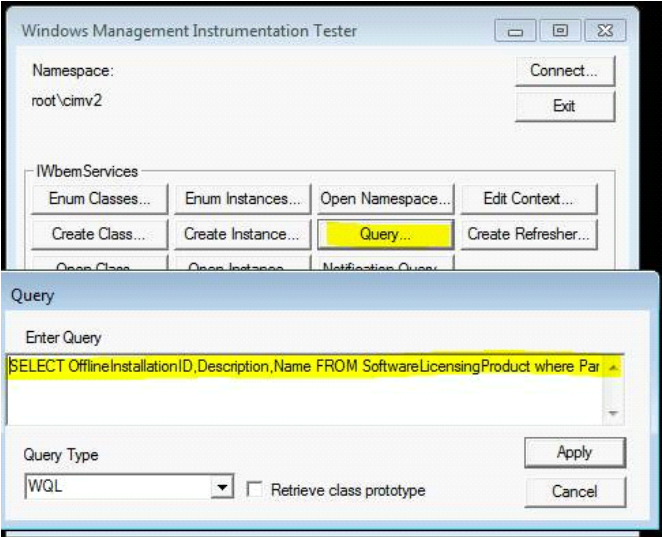
PS C:\Windows\system32> Get-WmiObject -Query 'SELECT OfflineInstallationID,Description,Name FROM SoftwareLicensingProduct where PartialProductKey <> null'

GENUS           : 2
CLASS           : SoftwareLicensingProduct
SUPERCLASS      :
DYNASTY         :
RELPATH         :
PROPERTY_COUNT  : 3
DERIVATION      : {}
SERVER          :
NAMESPACE       :
PATH            :
Description     : Windows Operating System - Windows(R) 7, VOLUME_MAK channel
Name            : Windows(R) 7, Client-ESU-Year1 add-on for Enterprise, Professional, EnterpriseN, ProfessionalN, Ultimate
OfflineInstallationID : 017436382616098625238520119636755275485715796426054376

GENUS           : 2
CLASS           : SoftwareLicensingProduct
SUPERCLASS      :
DYNASTY         :
RELPATH         :
PROPERTY_COUNT  : 3
DERIVATION      : {}
SERVER          :
NAMESPACE       :
PATH            :
Description     : Windows Operating System - Windows(R) 7, VOLUME_KMSCLIENT channel
Name            : Windows(R) 7, Enterprise edition
OfflineInstallationID : 013261986795717382460495971266367195353232993670836513

```

Same action via WMI tester,



Case Card

Wednesday, September 23, 2020

10:18 AM

Activation

Case Sharing: Win10 1809 Subscription Activation did not work when AzureAdPrt is Yes

Wednesday, July 29, 2020 8:49 AM

Symptom

Hybrid AAD Joined device windows 10 1809 cannot convert OS from Pro to Ent with M365 E5 licenses assigned.

Logon UPN: seven.xie@joyson.cn

Store cannot get user ticket for current logon UPN while AAD logs showed getting AzureAdPrt successfully in device registration.

Error page:



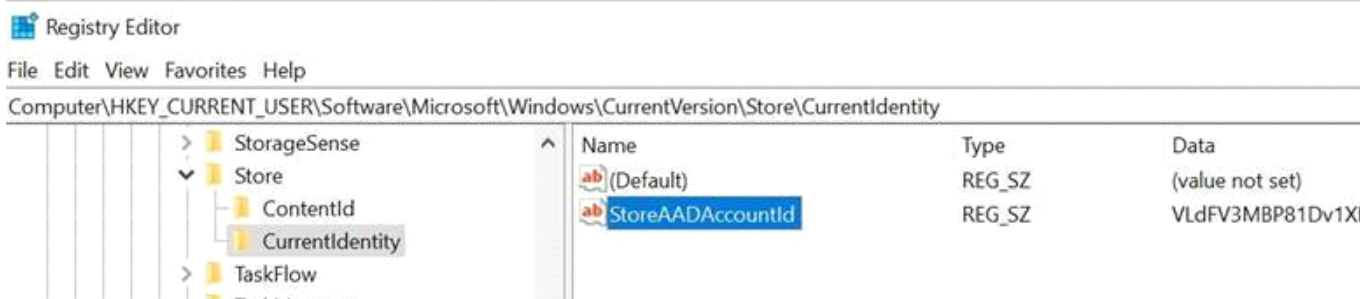
Cause

Store requires the user ticket for PerUser account (the primary account).

Resolution

1. Sign out with the current user from Microsoft Store, delete the key **StoreAADAccountID** if any existing value on the registry key:

RegQueryValue HKCU\Software\Microsoft\Windows\CurrentVersion\Store\CurrentIdentity\StoreAADAccountID



2. Sign in computer with the synced account again and the subscription activation successfully changed the OS to Ent.

Troubleshoot

1. The dsregcmd output and “Add Work or School account” showed device connected to **HQ.joysoncorp.com(HQ)**:

连接工作或学校帐户

获取对资源(例如, 电子邮件、应用和网络)的访问权限。连接意味着你的工作单位或学校可以控制此设备上的一些东西, 比如允许你更改哪些设置。有关这方面的具体信息, 请咨询相关人员。



Note:

Usually, the logon UPN suffix will be same as the custom domain name that verified on AAD, e.g. the custom domain verified is **fareast.corp.microsoft.com** and our logon UPN is alias@microsoft.com.

However, customer can also use different UPN suffix from the domain verified on AAD, like in this case, logon UPN is seven.xie@joyson.cn not seven.xie@joysoncorp.com while the verified domain is **HQ.joysoncorp.com**.

1. Dsregcmd output showed the user succeed to get AADPRT and device is hybrid joined:

+++++++

AzureAdJoined : YES

EnterpriseJoined : NO

DomainJoined : YES

DomainName : HQ

TenantName : Joyson Group

TenantId : b953e8d2-f5f3-4cff-a9b1-e5b91ce608ad

Idp : login.windows.net

AuthCodeUrl : <https://login.microsoftonline.com/b953e8d2-f5f3-4cff-a9b1-e5b91ce608ad/oauth2/authorize>

AccessTokenUrl : <https://login.microsoftonline.com/b953e8d2-f5f3-4cff-a9b1-e5b91ce608ad/oauth2/token>

NgcSet : NO

WorkplaceJoined : NO

WamDefaultSet : YES

WamDefaultAuthority : organizations

WamDefaultId : <https://login.microsoft.com>

WamDefaultGUID : {B16898C6-A148-4967-9171-64D755DA8520} (AzureAd)

AzureAdPrt : YES

AzureAdPrtUpdateTime : 2020-05-22 05:09:40.000 UTC

AzureAdPrtExpiryTime : 2020-06-05 08:54:38.000 UTC

AzureAdPrtAuthority : <https://login.microsoftonline.com/b953e8d2-f5f3-4cff-a9b1-e5b91ce608ad>

EnterprisePrt : NO

EnterprisePrtAuthority :

IsDeviceJoined : YES

IsUserAzureAD : YES

+++++++

3. Store logs suspected licensing services cannot get the AAD user ticket for current user logon session while the AAD states the user token has been successfully acquired as the PRT is

AzureAdPrt is Yes.

```
=====
5/22/2020 5:26:29 PM Getting user tickets for S-1-5-21-3833889453-1992424714-450002985-2653
Function: SingleUserStoredIdentitySnapshot::CaptureIdentity
Source: onecoreuap\enduser\winstore\licensemanager\lib\identity.cpp (350)
5/22/2020 5:26:30 PM hr: 0x80004005
Function: WinStoreAuth::AuthenticationInternal::FindAccount
Source: \winstoreauth.cpp (1581)
5/22/2020 5:26:30 PM hr: 0x80004005
Function: WinStoreAuth::AuthenticationInternal::GetAllAccountTickets
Source: \winstoreauth.cpp (638)
5/22/2020 5:26:30 PM hr: 0x80070525 //ERROR_NO_SUCH_USER The specified account does not exist.
Function: WaitForOperation
Source: onecoreuap\enduser\winstore\licensemanager\inc\util.h (294)
5/22/2020 5:26:30 PM No authenticated user, no ticket. (0x80070525) //ERROR_NO_SUCH_USER The
specified account does not exist.
Function: CaptureLegacyMSATicket
Source: onecoreuap\enduser\winstore\licensemanager\lib\identity.cpp (125)
5/22/2020 5:26:30 PM No user tickets captured for
S-1-5-21-3833889453-1992424714-450002985-2653, so this might not end well.
Function: SingleUserStoredIdentitySnapshot::CaptureIdentity
Source: onecoreuap\enduser\winstore\licensemanager\lib\identity.cpp (416)
5/22/2020 5:26:30 PM Requesting license for 8d419748-b6f9-41a8-e3d0-ebd7a8880244 at
/v7.0/licenses/content (https://licensing.mp.microsoft.com) (Corr: aVLATSFuGEWZmVaB.40)
Function: LicenseProxyService::DoRequestLicense
Source: onecoreuap\enduser\winstore\licensemanager\lib\proxy.cpp (1960)
5/22/2020 5:26:30 PM License Response: 0 leases, 0 keys for contentId 8d419748-b6f9-41a8-e3d0-
ebd7a8880244 (Corr: aVLATSFuGEWZmVaB.40, Svr: 00003D1F)
Function: LogRequestLicenseSuccess
Source: onecoreuap\enduser\winstore\licensemanager\lib\telemetry.cpp (195)
5/22/2020 5:26:30 PM Satisfaction error from service: 1: Users do not possess any satisfying
entitlements for the content id in question. (Corr: aVLATSFuGEWZmVaB.40, Svr: 00003D1F)
Function: LogSatisfactionError
Source: onecoreuap\enduser\winstore\licensemanager\lib\telemetry.cpp (135)
=====
```

4. From **TbDiag.exe GetAccount** output, we can see customer indeed having two PerUser accounts.

```
=====
[9] AccountId : 52qc9dkg4krst2t8pknppqare
UserName : Seven.XieO365@joyson.onmicrosoft.com
AccountRevisionNumber: 207
AccountScope: PerUser
AccountEnumerableState: AlwaysAllowed
AccountPerUserId:
Properties :
UPN : Seven.XieO365@joyson.onmicrosoft.com
DisplayName : Seven.Xie-O365
IsDefaultPicture : True
TenantId : b953e8d2-f5f3-4cff-a9b1-e5b91ce608ad
PasswordExpiresOn : 13291397679
PasswordChangeUrl : https://portal.microsoftonline.com/ChangePassword.aspx
FirstName : Seven
OID : 1927c8cc-4688-48bd-93ec-3b8dd716de47
Authority : https://login.microsoftonline.com/common
SignInName : Seven.XieO365@joyson.onmicrosoft.com
UserName : Seven.XieO365@joyson.onmicrosoft.com
LastName : Xie

[10] AccountId : g1aub1v99a0g51g4k1u850nb
UserName : seven.xie@joyson.cn
```

AccountRevisionNumber: 2630

AccountScope: PerUser

AccountEnumerableState: AlwaysAllowed

AccountPerUserId:

Properties :

UPN : seven.xie@joyson.cn

DisplayName : Seven Xie ???

IsDefaultPicture : False

TenantId : b953e8d2-f5f3-4cff-a9b1-e5b91ce608ad

PasswordChangeUrl : <https://portal.microsoftonline.com/ChangePassword.aspx>

FirstName : ??

OID : 0c29031e-5cad-433e-a523-62f1d3d167fa

Authority : <https://login.microsoftonline.com/common>

SignInName : seven.xie@joyson.cn

UserName : seven.xie@joyson.cn

LastName : ?

=====

5. Checked the ETL trace, found two user tickets but both are for the PerApplication accounts (8qdbg3QVvzzPNw6Z_ubMKCOQaViMuH9JUd0SztFb7RE and 4ypwhxlasFnHkls-2UMoE_sQQUWuVinmix5_ICyvukp0), not the target PerUser account g1aub1v99a0g51g4k1u850nb.

```
3140 [0]1EB0.77B0::05/22/20-17:26:30.0105964
[Microsoft.Windows.Security.TokenBroker]
[FindAllSystemAccountsOperationWorkerNumberOfAccountsEvent] AccountCount=2,
PluginPfn=Microsoft.AAD.BrokerPlugin_cw5nlh2txyewy
3141 [0]1EB0.77B0::05/22/20-17:26:30.0106307
[Microsoft.Windows.Security.TokenBroker] [Reg_GetPluginPFNEvent]
ProviderId=https://login.microsoft.com, Authority=consumers,
RealProviderId=https://login.live.com
3142 [0]1EB0.77B0::05/22/20-17:26:30.0106565
[Microsoft.Windows.Security.TokenBroker] [Reg_GetPluginPFNResultEvent]
ProviderPfn=Microsoft.Windows.CloudExperienceHost_cw5nlh2txyewy
3143 [0]1EB0.77B0::05/22/20-17:26:30.0106629
[Microsoft.Windows.Security.TokenBroker]
[FindAllSystemAccountsOperationWorkerNextPluginEvent]
PluginPfn=Microsoft.Windows.CloudExperienceHost_cw5nlh2txyewy
3144 [0]1EB0.77B0::05/22/20-17:26:30.0106849
[Microsoft.Windows.Security.TokenBroker]
[GetAllProviderAccountsFromDataStoreEvent]
ProviderPfn=Microsoft.Windows.CloudExperienceHost_cw5nlh2txyewy
3145 [0]1EB0.77B0::05/22/20-17:26:30.0106859
[Microsoft.Windows.Security.TokenBroker]
[TBStoredObjectWithCacheGetAllObjectIdsForTypeEvent] ObjectType=0,
OwnerPfn=Microsoft.Windows.CloudExperienceHost_cw5nlh2txyewy
3146 [3]1EB0.77B0::05/22/20-17:26:30.0123096
[Microsoft.Windows.Security.TokenBroker]
[TBStoredObjectWithCacheReadAllObjectIdsForTypeFromCacheEvent] ObjectType=0,
OwnerPfn=Microsoft.Windows.CloudExperienceHost_cw5nlh2txyewy
3147 [3]1EB0.77B0::05/22/20-17:26:30.0127867
[Microsoft.Windows.Security.TokenBroker]
[GetAllProviderAccountsFromDataStoreAccountsCountEvent] NumberOfAccounts=0
3148 [3]1EB0.77B0::05/22/20-17:26:30.0127916
[Microsoft.Windows.Security.TokenBroker]
[FindAllSystemAccountsOperationWorkerNumberOfAccountsEvent] AccountCount=0,
PluginPfn=Microsoft.Windows.CloudExperienceHost_cw5nlh2txyewy
3149 [3]1EB0.77B0::05/22/20-17:26:30.0128235
[Microsoft.Windows.Security.TokenBroker] [Reg_GetPluginPFNEvent]
ProviderId=https://xsts.auth.xboxlive.com, Authority=NULL,
RealProviderId=https://xsts.auth.xboxlive.com
3150 [3]1EB0.77B0::05/22/20-17:26:30.0128470
[Microsoft.Windows.Security.TokenBroker] [Reg_GetPluginPFNResultEvent]
ProviderPfn=Microsoft.XboxIdentityProvider_8wekyb3d8bbwe
3151 [3]1EB0.77B0::05/22/20-17:26:30.0128527
[Microsoft.Windows.Security.TokenBroker]
[FindAllSystemAccountsOperationWorkerNextPluginEvent]
PluginPfn=Microsoft.XboxIdentityProvider_8wekyb3d8bbwe
3152 [3]1EB0.77B0::05/22/20-17:26:30.0128721
[Microsoft.Windows.Security.TokenBroker]
[GetAllProviderAccountsFromDataStoreEvent]
```

ProviderPfn=Microsoft.XboxIdentityProvider_8wekyb3d8bbwe
3153 [3]1EB0.77B0::05/22/20-17:26:30.0128730
[Microsoft.Windows.Security.TokenBroker]
[TBStoredObjectWithCacheGetAllObjectIdsForTypeEvent] ObjectType=0,
OwnerPfn=Microsoft.XboxIdentityProvider_8wekyb3d8bbwe
3154 [2]1EB0.77B0::05/22/20-17:26:30.0177048
[Microsoft.Windows.Security.TokenBroker]
[TBStoredObjectWithCacheReadAllObjectIdsForTypeFromCacheEvent] ObjectType=0,
OwnerPfn=Microsoft.XboxIdentityProvider_8wekyb3d8bbwe
3155 [2]1EB0.77B0::05/22/20-17:26:30.0182186
[Microsoft.Windows.Security.TokenBroker]
[GetAllProviderAccountsFromDataStoreAccountsCountEvent] NumberOfAccounts=0
3156 [2]1EB0.77B0::05/22/20-17:26:30.0182241
[Microsoft.Windows.Security.TokenBroker]
[FindAllSystemAccountsOperationWorkerNumberOfAccountsEvent] AccountCount=0,
PluginPfn=Microsoft.XboxIdentityProvider_8wekyb3d8bbwe
3157 [2]1EB0.77B0::05/22/20-17:26:30.0182442
[Microsoft.Windows.Security.TokenBroker] [TokenBrokerInternalFindAllAccounts]
wilActivity=hresult=0 (0x00000000)

3284 [2]1EB0.55CC::05/22/20-17:26:30.1274193
[Microsoft.Windows.Security.TokenBroker] [Reg_CreateProviderFromRegistration]
AliasPluginId=null, AliasAuthority=null, UserContextToken=961202156
3285 [2]1EB0.55CC::05/22/20-17:26:30.1275758
[Microsoft.Windows.Security.TokenBroker]
[Reg_CreateProviderFromRegistrationMappedEvent]
EffectivePluginId=https://login.microsoft.com,
EffectiveAuthority=organizations
3286 [2]1EB0.55CC::05/22/20-17:26:30.1275787
[Microsoft.Windows.Security.TokenBroker]
[Reg_CreateProviderFromRegistrationCreateEvent] AccountType=???????,
Purpose=???????
3287 [2]1EB0.55CC::05/22/20-17:26:30.1279338
[Microsoft.Windows.Security.TokenBroker]
[Reg_CreateProviderFromRegistrationLogoEvent]
Logo=@{Microsoft.AAD.BrokerPlugin_1000.17763.1.0
neutral_neutral_cw5nlh2txyewy?ms-
resource://Microsoft.AAD.BrokerPlugin/Files/Assets/Logo.png}
3288 [2]1EB0.55CC::05/22/20-17:26:30.1279366
[Microsoft.Windows.Security.TokenBroker]
[Reg_CreateProviderFromRegistrationAumIdEvent]
AumId=Microsoft.AAD.BrokerPlugin_cw5nlh2txyewy!App
3289 [2]1EB0.55CC::05/22/20-17:26:30.1279888
[Microsoft.Windows.Security.TokenBroker] [InitializeAccountFromDataStoreEvent]
AccountId=8qdbg3QVvzzPNw6Z_ubMKCOQaViMuH9JUd0SzTfB7RE, Flags=7,
ProviderPfn=Microsoft.AAD.BrokerPlugin_cw5nlh2txyewy, AppPfn=NULL
3290 [2]1EB0.55CC::05/22/20-17:26:30.1280008
[Microsoft.Windows.Security.TokenBroker] [TBStoredObjectCreateEvent]
ObjectType=0, ObjectId=ac961f383e390ee233b31a60095a157ad9a7c81f,
StringObjectId=8qdbg3QVvzzPNw6Z_ubMKCOQaViMuH9JUd0SzTfB7RE,
OwnerPfn=Microsoft.AAD.BrokerPlugin_cw5nlh2txyewy
3291 [2]1EB0.55CC::05/22/20-17:26:30.1289476
[Microsoft.Windows.Security.TokenBroker] [TBStoredObjectInitializeEvent]
ObjectFolderPath=C:\Users\seven.xie\AppData\Local\Packages
\Microsoft.AAD.BrokerPlugin_cw5nlh2txyewy\AC\TokenBroker\Accounts,
ObjectFilePath=C:\Users\seven.xie\AppData\Local\Packages
\Microsoft.AAD.BrokerPlugin_cw5nlh2txyewy\AC\TokenBroker\Accounts
\ac961f383e390ee233b31a60095a157ad9a7c81f.tbacct
3292 [2]1EB0.55CC::05/22/20-17:26:30.1289797
[Microsoft.Windows.Security.TokenBroker]
[TBStoredObjectWithCacheReadBytesEvent] CacheKey=gzd5vuHicpVPBBwDLa3at8YI6U=
3293 [2]1EB0.55CC::05/22/20-17:26:30.1305493
[Microsoft.Windows.Security.TokenBroker]
[TBStoredObjectWithCacheReadBytesFromCacheEvent]
CacheKey=gzd5vuHicpVPBBwDLa3at8YI6U=
3294 [3]1EB0.55CC::05/22/20-17:26:30.1329334
[Microsoft.Windows.Security.TokenBroker]
[InitializeAccountFromDataStoreAccessCheckEvent] PropertyViewAllowed=true
3295 [3]1EB0.55CC::05/22/20-17:26:30.1335550
[Microsoft.Windows.Security.TokenBroker] [TokenBrokerInternalFindAccount]
wilActivity=hresult=0 (0x00000000)

3207 [1]1EB0.55CC::05/22/20-17:26:30.0690786
[Microsoft.Windows.Security.TokenBroker] [Reg_CreateProviderFromRegistration]
AliasPluginId=null, AliasAuthority=null, UserContextToken=961202156
3208 [1]1EB0.55CC::05/22/20-17:26:30.0691620
[Microsoft.Windows.Security.TokenBroker]
[Reg_CreateProviderFromRegistrationMappedEvent]
EffectivePluginId=https://login.microsoft.com,
EffectiveAuthority=organizations
3209 [1]1EB0.55CC::05/22/20-17:26:30.0691634
[Microsoft.Windows.Security.TokenBroker]

```
[Reg_CreateProviderFromRegistrationCreateEvent] AccountType=???????,
Purpose=??????
3210 [1]1EB0.55CC::05/22/20-17:26:30.0694666
[Microsoft.Windows.Security.TokenBroker]
[Reg_CreateProviderFromRegistrationLogoEvent]
Logo=@(Microsoft.AAD.BrokerPlugin_1000.17763.1.0
neutral_neutral_cw5nlh2txyewy?ms-
resource://Microsoft.AAD.BrokerPlugin/Files/Assets/Logo.png)
3211 [1]1EB0.55CC::05/22/20-17:26:30.0694682
[Microsoft.Windows.Security.TokenBroker]
[Reg_CreateProviderFromRegistrationAumIdEvent]
AumId=Microsoft.AAD.BrokerPlugin_cw5nlh2txyewy!App
3212 [1]1EB0.55CC::05/22/20-17:26:30.0695130
[Microsoft.Windows.Security.TokenBroker] [InitializeAccountFromDataStoreEvent]
AccountId=4ypwhxIasFnHkIs-2UMoE_sGQWuVinmix5_lCyvukp0, Flags=7,
ProviderPfn=Microsoft.AAD.BrokerPlugin_cw5nlh2txyewy, AppPfn=NULL
3213 [1]1EB0.55CC::05/22/20-17:26:30.0695244
[Microsoft.Windows.Security.TokenBroker] [TBStoredObjectCreateEvent]
ObjectType=0, ObjectId=75ec28599ef8d03426d05c6d7842fccbdf477125,
StringObjectId=4ypwhxIasFnHkIs-2UMoE_sGQWuVinmix5_lCyvukp0,
OwnerPfn=Microsoft.AAD.BrokerPlugin_cw5nlh2txyewy
3214 [1]1EB0.55CC::05/22/20-17:26:30.0703350
[Microsoft.Windows.Security.TokenBroker] [TBStoredObjectInitializeEvent]
ObjectFolderPath=C:\Users\seven.xie\AppData\Local\Packages
\Microsoft.AAD.BrokerPlugin_cw5nlh2txyewy\AC\TokenBroker\Accounts,
ObjectFilePath=C:\Users\seven.xie\AppData\Local\Packages
\Microsoft.AAD.BrokerPlugin_cw5nlh2txyewy\AC\TokenBroker\Accounts
\75ec28599ef8d03426d05c6d7842fccbdf477125.tbacct
3215 [1]1EB0.55CC::05/22/20-17:26:30.0703658
[Microsoft.Windows.Security.TokenBroker]
[TBStoredObjectWithCacheReadBytesEvent] CacheKey=o+z7YY9IC+soea3xlWjsTByGsUM=
3216 [1]1EB0.55CC::05/22/20-17:26:30.0720389
[Microsoft.Windows.Security.TokenBroker]
[TBStoredObjectWithCacheReadBytesFromCacheEvent]
CacheKey=o+z7YY9IC+soea3xlWjsTByGsUM=
3217 [1]1EB0.55CC::05/22/20-17:26:30.0730509
[Microsoft.Windows.Security.TokenBroker]
[InitializeAccountFromDataStoreAccessCheckEvent] PropertyViewAllowed=true
3218 [1]1EB0.55CC::05/22/20-17:26:30.0734594
[Microsoft.Windows.Security.TokenBroker] [TokenBrokerInternalFindAccount]
wilActivity=hresult=0 (0x00000000)
```

Searched in the account list, we can see those two user tickets are for **PerApplication** accounts, no for **PerUser** account.

```
[12] AccountId : 8qdbyg3QVvzzPNw6Z_ubMKCOQaViMuH9JUd0SzTfB7RE
```

```
UserName : seven.xie@joyson.cn
```

```
AccountRevisionNumber: 3
```

```
AccountScope: PerApplication
```

```
AccountEnumerableState: AlwaysAllowed
```

```
AccountPerUserId: glaubl99a0g51g4k1u850nb
```

```
[8] AccountId : 4ypwhxIasFnHkIs-2UMoE_sGQWuVinmix5_lCyvukp0
```

```
UserName : Seven.Xie0365@joyson.onmicrosoft.com
```

```
AccountRevisionNumber: 26
```

```
AccountScope: PerApplication
```

```
AccountEnumerableState: AlwaysAllowed
```

```
AccountPerUserId: 52qc9dkg4krst2t8pknpgare
```

```
Properties :
```

Takeaway:

Token can be created for **user** or **application**.

When user accessing to certain apps like outlook or Facebook, it requires an application token to access the resources, usually called access token. The application token means no interactions required from user and the **PerApplication** account is used for creating those app token during the authentication and authorization.

For the windows logon on the hybrid devices, it will not authenticate the **PerApplication** account when user asking for AD/AAD resources at each request but instead, it will create a primary account, it should be a **PerUser** account type that used to generate user ticket later. Once granted, user will be able to access to the AD or AAD resources in a period. When we checking the **Store event logs** to see if any user ticket, the user ticket here we saw should be generated by a **PerUser** account. Hence, **you need to first ensure there are PerUser accounts listed in the output of TbDiag.exe GetAccount /provider <https://login.windows.net>**.

Meanwhile, the **AzureAdPrt** we usually saw in the dsregcmd output is the **primary refresh token**, which is used for **SSO and obtained during Windows Logon / user signin or unlock** (hence it is a user token as it is generated with user credential). For windows 10 AAD joined machine or hybrid joined machine, if you want to use the SSO supported services like O365, SaaS apps or Windows Integrated authentication apps or AD FS, the PRT is needed. The PRT can be used to exchange the access token to allow user can access to the resources like O365, outlook and etc. Without it, the user will be prompted for credentials when accessing applications every time.

In brief, if you see **AzureAdPrt is Yes**, this is **not** meaning our Store getting the user ticket. Regarding to Store requesting for licenses, it will first check if any previous user signing Microsoft Store and generate a registry key here: If yes, Store will check it whether it is generated by PerUser or PerApplication. If PerApplication, Store may report no user ticket found. What you can do is to delete this registry and sign out and sign in computer again as a quick workaround, the new logon session will check tokencache or generate a new user ticket.

【Additional links for activation】

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>>KMS host key backwards compatible:

CSVLK group	CSVLK can be hosted on	Windows editions activated by this KMS host
Volume License for Windows Server 2022	<ul style="list-style-type: none">• Windows Server 2022• Windows Server 2019• Windows Server 2016	<ul style="list-style-type: none">• Windows Server 2022 (all editions)• Windows Server Semi-Annual Channel• Windows Server 2019 (all editions)• Windows Server 2016 (all editions)• Windows 11 Enterprise/Enterprise N• Windows 11 Professional/Professional N• Windows 11 Professional for Workstations/Professional N for Workstations• Windows 11 for Education/Education N• Windows 10 Enterprise LTSC/LTSC N/LTSB• Windows 10 Enterprise/Enterprise N• Windows 10 Professional/Professional N• Windows 10 Professional for Workstations/Professional N for Workstations• Windows 10 for Education/Education N• Windows Server 2012 R2 (all editions)• Windows 8.1 Professional• Windows 8.1 Enterprise• Windows Server 2012 (all editions)• Windows Server 2008 R2 (all editions)• Windows Server 2008 (all editions)• Windows 7 Professional• Windows 7 Enterprise
Volume License for Windows Server 2019	<ul style="list-style-type: none">• Windows Server 2019• Windows Server 2016• Windows Server	<ul style="list-style-type: none">• Windows Server Semi-Annual Channel• Windows Server 2019 (all editions)• Windows Server 2016 (all editions)• Windows 10 Enterprise LTSC/LTSC N/LTSB• Windows 10 Enterprise/Enterprise N

Details please check the link below:

[Key Management Services \(KMS\) activation planning for Windows Server | Microsoft Docs](#)

>>KMS activation thresholds:

Key Management Service activation thresholds

You can activate physical computers and virtual machines by contacting a KMS host. To qualify for KMS activation, there must be a minimum number of qualifying computers (called the activation threshold). KMS clients will be activated only after this threshold has been met. Each KMS host counts the number of computers that have requested activation until the threshold is met.

A KMS host responds to each valid activation request from a KMS client with the count of how many computers have already contacted the KMS host for activation. Client computers that receive a count below the activation threshold are not activated. For example, if the first two computers that contact the KMS host are running Windows 10, the first receives an activation count of 1, and the second receives an activation count of 2. If the next computer is a virtual machine on a computer running Windows 10, it receives an activation count of 3, and so on. None of these computers will be activated, because computers running Windows 10, like other client operating system versions, must receive an activation count of 25 or more. When KMS clients are waiting for the KMS to reach the activation threshold, they will connect to the KMS host every two hours to get the current activation count. They will be activated when the threshold is met.

In our example, if the next computer that contacts the KMS host is running Windows Server 2012 R2, it receives an activation count of 4, because activation counts are cumulative. If a computer running Windows Server 2012 R2 receives an activation count that is 5 or more, it is activated. If a computer running Windows 10 receives an activation count of 25 or more, it is activated.

Activation count cache

To track the activation threshold, the KMS host keeps a record of the KMS clients that request activation. The KMS host gives each KMS client a client ID designation, and the KMS host saves each client ID in a table. By default, each activation request remains in the table for up to 30 days. When a client renews its activation, the cached client ID is removed from the table, a new record is created, and the 30day period begins again. If a KMS client computer does not renew its activation within 30 days, the KMS host removes the corresponding client ID from the table and reduces the activation count by one. However, the KMS host only caches twice the number of client IDs that are required to meet the activation threshold. Therefore, only the 50 most recent client IDs are kept in the table, and a client ID could be removed much sooner than 30 days. The total size of the cache is set by the type of client computer that is attempting to activate. If a KMS host receives activation requests only from servers, the cache will hold only 10 client IDs (twice the required 5). If a client computer running Windows 10 contacts that KMS host, KMS increases the cache size to 50 to accommodate the higher threshold. KMS never reduces the cache size.

Details please check the link below:

[Activate clients running Windows 10 \(Windows 10\) - Windows Deployment | Microsoft Docs](#)

>>Key Management Services (KMS) client Setup Key(Generic Volume License Key (GVLK)):

Install a product key

If you are converting a computer from a KMS host, MAK, or retail edition of Windows to a KMS client, install the applicable product key (GVLK) from the list below. To install a client product key, open an administrative command prompt on the client, and run the following command and then press `Enter`:

```
slmgr /ipk <product key>
```

For example, to install the product key for Windows Server 2022 Datacenter edition, run the following command and then press `Enter`:

```
slmgr /ipk WX4NM-KYWWY-QJ3R4-XV3QB-6VM33
```

Generic Volume License Keys (GVLK)

In the tables that follow, you will find the GVLKs for each version and edition of Windows. LTSC is *Long-Term Servicing Channel*, while LTSB is *Long-Term Servicing Branch*.

Windows Server (LTSC versions)

Windows Server 2022

Operating system edition	KMS Client Product Key
Windows Server 2022 Datacenter	WX4NM-KYWWY-QJ3R4-XV3QB-6VM33
Windows Server 2022 Standard	VDYBN-27WPP-V4HQT-9VMD4-VMK7H

Details please check the link below:
[Key Management Services \(KMS\) client activation and product keys for Windows Server and Windows | Microsoft Docs](#)

>>>KMS host & client log checking:

The following screenshot shows the results of `slmgr.vbs /dlv` on one of our KMS hosts within Microsoft:

This is the license state of the KMS host machine. Note: anything other than **Licensed** is a problem.

This is the number of remaining rearms that the machine has. Note: a rearm will reset the activation counters, requiring the KMS host be reactivated.

TCP 1688 is the default port the KMS clients will use to connect to the KMS host. This can be configured.

```
Name: Windows Server(R), ServerEnterprise edition
Description: Windows Operating System - Windows Server(R), VOLUME_KMS_R2_C channel
Activation ID: 8fe15d94-4c6e-42e6-8f34-942431e066d8
Application ID: 55c92734-d6d2-4d71-983e-d6ec3f16059f
Extended PID: 35041-00168-006-800005-03-1033-7600-0000-2712009
Installation ID: 013961516066904150972271485832410721781235201095246196
Processor Certificate URL: http://go.microsoft.com/fwlink/?linkid=883442
Machine Certificate URL: http://go.microsoft.com/fwlink/?linkid=883443
Use License URL: http://go.microsoft.com/fwlink/?linkid=883445
Product Key Certificate URL: http://go.microsoft.com/fwlink/?linkid=883446
Partial Product Key: CQ3K8
License Status: Licensed
Remaining Windows rearm count: 3
Trusted time: 9/29/2009 9:35:01 AM

Key Management Service is enabled on this machine
Current count: 50
Listening on Port: 1688
DNS publishing enabled
KMS priority: Normal

Key Management Service cumulative requests received from clients
Total requests received: 9826
Failed requests received: 7402
Requests with License Status Unlicensed: 0
Requests with License Status Licensed: 252
Requests with License Status initial grace period: 2040
Requests with License Status License expired or Hardware out of tolerance: 18
Requests with License Status Non-genuine grace period: 0
Requests with License Status Notification: 114
```

Here's where you'll see which type of KMS host key is installed. In this case, it is the Server Product Group C key, for Windows Server 2008 R2. The installation of this key means that all KMS clients are supported (Windows Vista/Windows Server 2008 RTM and later).

The current count on this KMS host is 50. That means that at least 50 KMS clients have been activated by this machine. They can be physical or virtual, client or server. This number will never be higher than 50. The KMS host will only cache 2 times the threshold of the clients that contact it. In this case, the threshold for Windows Vista/Windows 7 is 25...2 x 25 = 50.

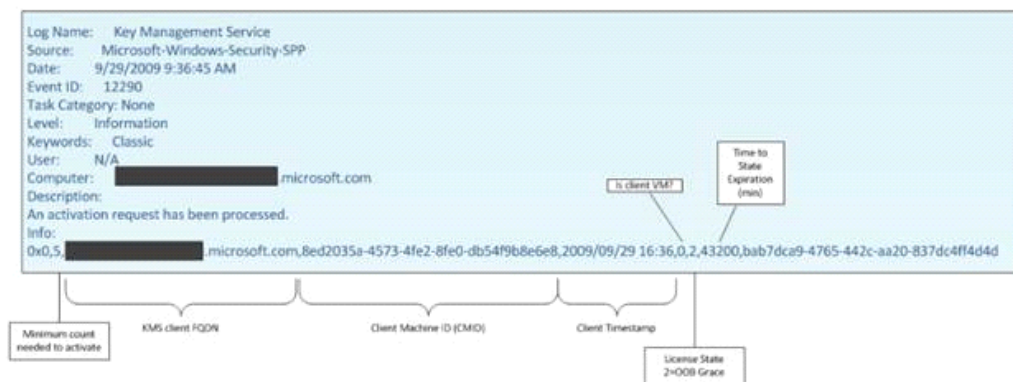
This is enabled, so you should expect to see the SRV record in DNS. If you aren't using DDNS, this can be disabled.

This defines the state of the RPC thread priority (low / normal).

This area of the report often causes confusion. It is showing the license state of the systems that have contacted the KMS host since it was activated. It may or may not be useful when troubleshooting. In most cases, it will only be relevant if your count is not increasing. Failures can happen for a number of reasons, the primary one being that the KMS clients are not supported by the key that was used to activate the KMS host.

The KMS host logs Event ID 12290 when a KMS client contacts the host in order to activate. Event ID 12290 provides a significant amount of information that you can use

to figure out what kind of client contacted the host and why a failure occurred. The following segment of an event ID 12290 entry comes from the Key Management Service event log of our KMS host.



The following screenshot shows the results of `slmgr.vbs /dlv` on one of our KMS client machines:

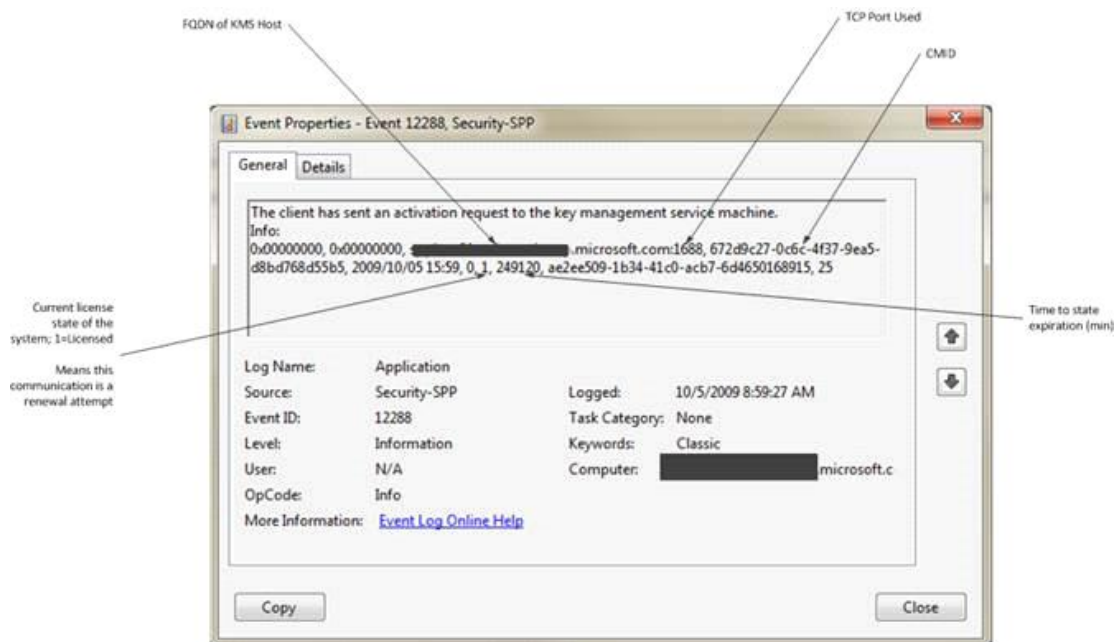
Software licensing service version: 6.1.7600.16385

Name: Windows(R) 7, Enterprise edition
Description: Windows Operating System - Windows(R) 7, VOLUME_KMSCLIENT channel
Activation ID: ae2ae509-1b34-41c0-acb7-6d4650168915
Application ID: 55c92734-d682-4d71-983e-d6ec3f16059f
Extended PID: 00392-00170-918-500000-03-1033-7600-0000-2052009
Installation ID: 002002100990281833302075933810063691534300696115618462
Partial Product Key: HVTHH
License Status: Licensed
Volume activation expiration: 254760 minute(s) (176 day(s))
Remaining Windows rearm count: 1
Trusted time: 10/8/2009 11:34:40 AM

Key Management Service client information
Client Machine ID (CMID): 672d9c27-0c6c-4f37-9ea5-d8bd768d55b5
KMS machine name from DNS: [redacted].microsoft.com:1688
KMS machine extended PID: 55041-00168-305-000001-03-1033-7600-0000-2042009
Activation interval: 120 minutes
Renewal interval: 10080 minutes
KMS host caching is enabled

Annotations:
- This is the license state of the KMS client machine: License Status: Licensed
- This is the number of remaining rearms that the machine has. Note: a rearm will reset the activation counters, requiring the KMS client to be reactivated: Remaining Windows rearm count: 1
- This is where you will confirm that this is a KMS client. It means that the GVLIK is installed and the system will automatically (by default) attempt to discover and use the KMS host to activate: KMS machine name from DNS
- This is how long the KMS client will stay activated (Licensed state). The maximum time is 180 days. If the system does not renew in 176 days, it will enter the *Out of Tolerance (OOT)* state for 30 days, and then *Notifications*: Volume activation expiration
- This is the FQDN of the KMS host and the communication port. TCP 1688 is the default port the KMS clients will use to connect to the KMS host: KMS machine name from DNS
- This KMS client is enabled for KMS host caching: KMS host caching is enabled

When a KMS client successfully activates or reactivates, the client logs two events: event ID 12288 and event ID 12289. The following segment of an event ID 12288 entry comes from the Key Management Service event log of our KMS client.



Details please check the link below:
[Guidelines for troubleshooting KMS | Microsoft Docs](#)

>>Slmgr command:
[Slmgr.vbs Options for Volume Activation | Microsoft Docs](#)

>>How to configure the ADBA:
[Active Directory-Based Activation vs. Key Management Services - Microsoft Tech Community](#)

[Activate using Active Directory-based activation \(Windows 10\) - Windows Deployment | Microsoft Docs](#)

>>ESU Activation
[Obtaining Extended Security Updates for eligible Windows devices - Microsoft Tech Community](#)

【Additional documents for activation】

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>>Activation Video links:

[Xiaoyu Zhuang - Monday, August 28, 2017 3:05:58 PM.mp4](#)
[Xiaoyu Zhuang - Tuesday, August 29, 2017 1:39:34 PM.mp4](#)

>>Activation All Documents for your reference:

[Whampoa Military Academy - Activation - All Documents \(sharepoint.com\)](#)

>>Activation Architecture:

