

JAIVISHAL RAMESH MANDAL

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EDUCATION

Illinois Institute of Technology, Chicago, IL	Aug 2024 - May 2026
MAS in Industrial Technology and Operations, Concentration in Supply Chain Management GPA – 3.88	

University of Mumbai, Mumbai, India	Jul 2013 - May 2017
Bachelor in Automobile Engineering	

WORK EXPERIENCE

Procurement Intern Chicago Transit Authority, Chicago, IL, USA	May 2025 - Present
<ul style="list-style-type: none">Built IT contract dashboard from scratch consolidating 50+ contracts; tracked expirations, renewals, and vendor details—boosting procurement visibility and compliance by 30%.Supported procurement activities for 10+ enterprise and infrastructure contracts, enabling faster purchasing cycles and process improvements.Managed competitive procurement end-to-end: authored RFQs, compiled IFB specifications, evaluated vendor bids, and coordinated formal bidding—ensuring optimal supplier selection.Conducted market research on 15+ vendors to strengthen negotiation positions and secure competitive pricing.Developed pricing models that improved negotiation leverage, achieving favorable procurement terms and cost savings.Partnered cross-functionally using advanced Excel analytics for procurement reporting, forecasting, and strategic decision-making.	
Supply Chain Transition Analyst Accenture India Pvt. Ltd., Navi Mumbai, India	Sept 2019 - Jul 2024
<ul style="list-style-type: none">Served as Aftermarket Service Advisor Analyst with large Operation team, supporting OEM Clients in the United States.Executed warranty claim verification and detailed analysis utilizing the provided resources.Applied automotive expertise to develop and submit several projects and ideas, resulting in savings of \$500K and process improvements.Delivered efficient quality claim resolution and implemented effective production management strategies to drive operational improvements and exceed quality benchmarks.Acted as a Team Trainer, offering valuable guidance to 8 colleagues, expediting production by 1 month while conducting claim audits.	
Warranty Administrative Soniya Motors Pvt. Ltd., Mumbai, India	Nov 2017 - Aug 2019
<ul style="list-style-type: none">Actively collaborated with 30 customers weekly to resolve claims, created comprehensive documentation, and submitted claims to the manufacturer while persistently pursuing resolutions.Acted as backup service manager for team of 40 in the absence of the primary, managing customer interactions and overseeing vehicle deliveries.	

SKILLS

Software: Microsoft Excel, Powerpoint, Power BI, Citrix, SAP, VMware, Python, Minitab
Certifications: Lean Six Sigma Green Belt
Soft Skills: Communication, Team Leadership, Mentorship, Troubleshooting, Task Coordination, Strategic thinking

ACADEMIC PROJECTS

Resilient Supply Navigators: Post-COVID Supply Chain Strategy	Mar 2025 – May 2025
<ul style="list-style-type: none">Analyzed supply chain risks (logistics, shortages, JIT flaws); researched diversification, IoT/blockchain solutions in team project.Developed global supply chain resilience strategy leveraging reshoring and AI-driven visibility; roadmap projected 50% faster disruption recovery time.	
Operations Optimization Project – BIG Widget Manufacturing Company	Sep 2024 – Nov 2024
<ul style="list-style-type: none">Collaborated with team of 7 on operations project using Lean Six Sigma; optimized manufacturing via 6 KPIs—reduced defects/waste, boosted capacity, cut costs, enhanced safety.Designed data-driven solutions within \$1.5M budget, ensuring compliance with Annual Operating Plan through detailed calculations and safety implementations.	

EXTRACURRICULARS

Volunteer & Fundraiser , Arogya World (Global Non-Profit), USA	Oct 2024 – Present
Creative Media Marketing Lead , Project Management Excellence Club, IL	