

YANA MISHYNA

Orlando, FL

Phone: 843-822-6861 | Email: yana.mishina.92@gmail.com

LinkedIn: <https://www.linkedin.com/in/yana-mishyna/> | GitHub: <https://github.com/Ymishyna> |

Portfolio: <https://656693ad2df841235e32b128--yanamishynaportfolio.netlify.app/>

SUMMARY

Full Stack Developer with vast experience in hospitality management, strategic leadership, client relationship and life-long dedication to learning. Skilled in merging creative thinking with effective problem-solving to craft user-friendly applications. Recognized by colleagues for a sharp wit and meticulous attention to detail, even in the face of intricate projects.

TECHNICAL SKILLS

Languages: JavaScript, HTML, CSS, Node.js (JavaScript runtime for server-side development), SQL, NoSQL.

Tools: VSCode, Git, React.js, Express.js, RESTful APIs, GraphQL, Postman, Insomnia, Jira, Webpack, Node Package Manager, Jest, Heroku, Netlify.

PROJECTS

Pawfect Match | [GitHub] (<https://github.com/Ymishyna/PawfectMatch>) | [Deployed Project] (<https://nameless-beyond-62501-786f112efe52.herokuapp.com/>)

- *Pawfect Match: Easy pet adoption app with Dogs and Cats. Search by Species, Gender, Age, or explore details like Sterilized and Declawed. Hosted on Heroku for quick access. Find your perfect pet today!*
- *Led deployment, continuous integration, and managed branching and merging structures for Pawfect Match, a pet adoption application. Oversaw the front-end team, ensuring seamless integration with the backend. Played a pivotal role in coordinating and integrating end-to-end functionalities.*
- *MongoDB, Express.js, React, Node.js, Mongoose ODM, JavaScript, CSS, HTML, Git, Jira,.*

MOOdy | [GitHub] (<https://github.com/MadeleineA42/moody>) | [Deployed Project] (<https://madeleinea42.github.io/moody/>)

- *Moody uplifts users' moods with a user-friendly interface, offering personalized suggestions through a quiz or mood-specific resources. Each category includes unique styling with relaxing music, inspirational quotes, and gifs from Giphy.*
- *Led the development of "Happy" and "Love" moods, integrating APIs for random gifs and a quote generator. Implemented a feature for saving favorite quotes, contributing to the overall front-page layout and functionality.*
- *JavaScript, CSS, HTML, Git, Jira, Tailwind, Server-Side API, Client-Side Storage.*

YourSpace | [GitHub] (<https://github.com/alejandra-e-bernabel/YourSpace>) | [Deployed Project] (<https://your-space-b0e277e1dff1.herokuapp.com/>)

- *Revamped MySpace with a modern twist, designing an interactive interface for customizable avatars, profiles, and more. Included features like a bulletin board and blog section for a personalized touch.*
- *Implemented a secure login system with encrypted user data storage. Contributed to the MVC file structure, authentication integration, and application design and deployment.*
- *JavaScript, CSS, HTML, Git, Jira, RESTful API, Bootstrap, Tailwind, Heroku, Node.js, npm, MySQL, Sequelize, Express.js.*

EXPERIENCE

Manager/Lead Server
Otto's High Dive

2022 - 2023
Orlando, FL

Demonstrated leadership and organizational prowess as a manager and lead server at Otto's High Dive, ensuring a successful launch. Collaborated in menu creation and daily operations management, highlighting effective teamwork and critical thinking. Showcased creativity in contributing to Otto's High Dive's Michelin Bib Gourmand rating in Orlando.

Key Accomplishments:

- Led the training initiatives for the staff, playing a vital role in the successful launch of Otto's High Dive.
- Significantly contributed to Otto's High Dive earning the prestigious Michelin Bib Gourmand rating in Orlando, showcasing adept management and organizational skills.
- Introduced innovative menu items, enhancing customer experience and contributing to a 15% increase in customer satisfaction.
- Optimized inventory management, resulting in a 20% reduction in overall operational costs for the restaurant.

**Team Administrator and Loss Assistant
Nationwide Roofing Company**

2022 - 2022
Orlando, FL

Utilized critical thinking and analytical skills in various administrative functions at Nationwide Roofing Company. Played a pivotal role in supporting customer property damage claims, demonstrating effective communication with insurance companies. Showcased attention to detail and creative problem-solving abilities. Proven time management skills contributed to efficient project coordination.

Key Accomplishments:

- Proactively contacted adjusters, reducing resolution time and improving claim success through direct communication with insurance companies.
- Earned customer praise for obtaining crucial documentation, boosting satisfaction and garnering positive reviews.

**Asset Management Specialist
Sunbelt Rentals**

2021 - 2022
Lake Buena Vista, FL

Proactively assessed customer equipment needs with attention to detail, leveraging in-depth product expertise for optimal solutions. Drove sales and marketing efforts through continuous learning, contributing to lead generation, promotions, and frequent renter programs. Adept negotiator optimizing price and volume, with strong organizational and adaptive skills for efficient inventory management.

Key Accomplishments:

- Received recognition for outstanding negotiation skills, optimizing pricing and volume to achieve favorable outcomes.
- Spearheaded the implementation of a new filing system, saving paper and streamlining processes for increased automation and efficiency.

**Lead Server
The Boat House**

2019 - 2021
Lake Buena Vista, FL

Leverage leadership and emotional intelligence to ensure customer satisfaction, collaborate with kitchen and bar teams, and uphold the Disney gold standard for the dining experience.

Key Accomplishments:

- Received recognition for exceptional service in the monthly employee spotlight program.

**Supervisor Assistant/Cashier
Morimoto Asia**

2016 - 2019
Lake Buena Vista, FL

Collaborated with restaurant staff, supervised operations, and contributed to staff training. Emphasized efficiency, prompt issue resolution, and continuous improvement for enhanced customer satisfaction. Demonstrated strong emotional intelligence in customer interactions and contributed to operational effectiveness.

Key Accomplishments:

- Implemented efficient cashiering processes, reducing customer wait times by 15% and improving overall service speed.
- Recognized for outstanding customer service, receiving positive feedback and accolades from both customers and management.

EDUCATION

Full Stack Web Development Boot Camp Certificate: University of Central Florida, Orlando, FL

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, JQuery, Bootstrap, Firebase, Node.js, MySQL, MongoDB, Express, Handelbars.js, and React.js.

A.A. General Studies: Valencia College, Orlando, Fl

Bachelor of International Business: Dnepropetrovsk National University, Dnipro, Ukraine