Yorick Cockrell
Software Developer

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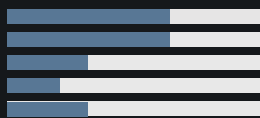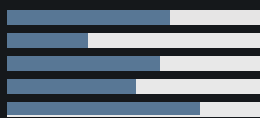
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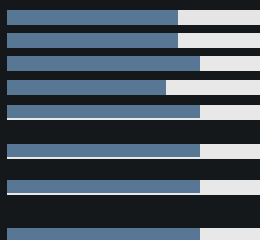https://github.com/Yoco03

SKILLS

- Java
- Python
- HTML
- Machine learning
- MySQL

- OOP
- Data science
- Refactoring
- Elementor
- Cpanel

- Sitepad
- CRM
- Project management
- Computer Networking
- Digital Marketing
- Google, facebook and instagram Analytics
- Managment in support, accounts and sales
- Computer, Solar and VoIP installations

Other:

Driver license: Yes
ID number: 9108205159082
Age: 29
Sex: Male
Languages: English / Afrikaans

PERSONAL PROFILE

Recent software engineer bootcamp graduate at HyperionDev with fundamental knowledge of software design, development, and testing. 6 years experience in programming and installation in the telecommunication and 2 years in solar industry. Skilled in java, python, basic MySQL, basic HTML digital marketing, web development, Ecommerce, support, sales and account management. Currently seeking an opportunity to use experience and learn new skills sets in a positive way.

EDUCATION

HyperionDev Bootcamp

- 2021 | Certificate in Software Engineering Bootcamp. (Java, Python, HTML, software design and testing, refactoring, HTML, machience learning, data science, algorithms)
- Built mutiple capstone projects, building a project management system for a small structural engineering firm called "Poised" for our final project in java.
- Can be viewed on github here: https://github.com/Yoco03

SARETEC

2020 | Certificate in solar PV installation (electricity, pv basic phase 1,2,3, inverter and bos phase 1,2,3, mounting, ommissioning).

CommScope

2018 | Certificate in SYSTIMAX installation and maintenance (Networking).

The Fiber Optic Association, Inc. (FOA)

2016 | Certificate in Fiber Optic Technician (CFOT)

University Of The Western Cape

2012 - 2016 | Degree in: Bsc - Bachelor of science sport and exercise science

Tygerberg High School

2010 | Grade 12 (National senior certificate)

WORK EXPERIENCE

2014 - 2021   TEL-A-CARE
SOLAR/VOIP/TELECOMS/ELECTRICAL:
PROGRAMMER & INSTALLER

- Worked part time for 2 years and full time 4 years.
- Effectively communicate with design teams including, engineers, programmers, and project managers to define project requirements and manage timelines.
- Collaborated with a team or alone to install solar, VoIP, network or computer systems for clients with a set date and time. Always completed the projects a few days before the time.
- Efficiently deployed, integrated and obtained a solid understanding of applications by creating, testing and troubleshooting to identify software performance issues on customers services and products remotely or onsite.
- Trained staff and customers on all our systems and services. Some Customers had first tier support with a direct number to solve problems immediately even on leave.
- Liaised with an electrical engineer from the UK, programming a Raspberry pi for one of the inverters, bypassing system software so that both inverters can work in parallel to read the batteries.
- First person to detected faulty firmware of an inverter which reduced stock return for the supplier.

- Completed maintenance contract at CPUT maintaining, fixing, pumping out manholes, replacing cables, programming phones and converting old PABX to VoIP onsite.
- Self-studied and introduced company to digital marketing, reducing budget cost by creating and maintaining two websites of the company. Implemented a solution and opportunity to create, design and maintain tel-a-care.co.za and solarskills.co.za websites for the company after work.
- implementing and introduced a CRM system (bitrix24) which linked all social media to one system for simplicity within the sales, accounting and support team improving leads to client's conversions and reduced turnaround time.
- Responsible for sending and retrieving payments for staff and customers.
- Self-taught in WordPress, Elementor, Cpanel and Sitepad.
- Introduced, managed and maintained Google, Facebook and Instagram advertising and analytics to improve company.
- Responsible and trained to managed and maintain reseller portals, PortaOne and PortaBilling by programming extension, phone lines, voicemail systems, call forward, call baring, set up of new lines, conversion of old PABX to VoIP providing remote and onsite support closing 75% faults per day.

KEY ACHIEVEMENTS

- Providing clients with the best level of service, response and workmanship from start to finish by providing expectational support, understanding and quick problem solving.
- Got the opportunity operate the whole company during the Covid 19 pandemic as the CEO of the company underwent a heart operation. Had to implement new systems during that time as we were understaffed and underpaid and successfully improved the company upon doing so.
- Re-organized the company by setting chat bots, implemented a CRM system. switched to a cloud base system, worked mobile, automated emails, social media, adds, responses, cut budgets and set targets. Increased conversions from a lead to a client. and successfully maintained 95% clients during Covid-19 pandemic.
- Conducted research and extra courses to help the company grow in other fields.
- Improved company's terms and conditions working with a lawyer.
- Completed multiple projects alone or on a team always seeking for a challenge in or outside my range of skill sets.
- Trained staff members for sales, products, marketing, installation and provided after support even on leave.

SELF STUDY

- Enrolled into a few Udemy courses within software engineering.
- Enrolled into AWS Cloud Practitioner Essentials (Amazon Web Services)
- Currently part of MTN business App of the year 2021
- Currently building a beauty website / Ecommerce for miimii.co.za. Re-organizing the business which promote increase in sales, lead to client conversions, a booking system for simplicity, re-design of logo and using social media, digital marketing.
- Created my own ecommerce tech website, yocotech.co.za. Providing local services and products within the tech industry in South Africa to small to medium size enterprises proving immediate services that your lager companies can't provide. Temporarily closed the website due to lack of funds and only have video content of the website on Instagram and Facebook here: www.facebook.com/yocotech/ and www.instagram.com/yocotech/
- Expanding knowledge on Elementor a platform which enable you to create websites fast without the help of coding which promote fast turnaround time and more time to make the website stand out from the rest adding simplicity, functionality and productivity.
- Digital marketing, Ecommerce, Website, CRM system.

REFERENCES

TEL-A-CARE - RAPHEAL
CEO of TEL-A-CARE
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