

# **U**SER'S

# **M**ANUAL

Project or System Name

**Human Resource Information System** 

March, 2020

### **Revision Sheet**

Release No.	Date	Revision Description

## User's Manual Authorization Memorandum

I have carefully assessed the User's Manual for the  $(\underline{Human \ Resource \ Information \ System})$ . This document has been completed in accordance with the Human Resource Information System.

MANAGEMENT CERTIFICATION - Please check to	the appropriate statement.
The document is accepted.	
The document is accepted pending the chang	es noted.
The document is not accepted.	
We fully accept the changes as needed improvements on our authority and judgment, the continued operation	•
NAME & SIGNATURE Manager-HR	DATE
NAME & SIGNATURE HR Officer	DATE

## **USER'S MANUAL**

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#### 1.0 GENERAL INFORMATION

The User's Manual provides the information necessary for human resource, which from this point is abbreviated as HR and other departments to effectively use the human resource information system.

#### **System Overview**

<u>Human resource information system</u>, which from this point is referred as HRIS, is a system developed to automate human resource tasks such as bio data registration, recruitment process, training & development, performance management, survey management and man-power planning. It allows human resource officers, which from this point are referred as administrators, to register bio-data of employees, manage benefit package of positions, post new vacancies, screen applicants, generate screened candidates' profile and recommend winner candidates.

This system has 7 main sub systems:

- Log in
- Home
- Admin
- Training
- My info
- Employees
- Recruitment and
- Reports

Admin and Reports are accessible only for administrator users. The report section allows administrators to generate several types of reports based on several filter criteria.

This system is a secured system that requires users to have authorized credentials in order to manipulate or view data.

There are three types of accounts to use this system.

- Administrators: Is an HR account with register, view, edit and delete any kind of information.
- **Audit account**: Is an audit account which can view selected sensitive information for audit purpose. This view access is given by administrators.
- **Employee**: Is an employee account with only view privilege. This account allows users to view their HR profile as well as insensitive HR information of other employees.

#### **Project References**

Requirement Analysis Document of HRIS.

#### **Authorized Use Permission**

This software is developed for Zemen Bank S.c and cannot be used by any other entity without permission of the bank. All data displayed in pictures are sample test data not actual data.

#### **Points of Contact**

Nuru Mustefa (HR manager)
Mathias Yeshitla (Sr. HR officer)
Mindahun Admassu (HR officer)
Thomas Getachew(HR manager)
Yonas Masresha(Principal HR officer)
Saba Abraham
Biniam Abebe

#### **Organization of the Manual**

This document has three main sections.

#### GETTING STARTED

This section covers creating account, logging on, changing/resetting password and properly exiting from the system. Moreover, it gives description about the main menus displayed.

#### • USING THE SYSTEM

This section covers the functionalities provided by the system.

#### REPORTING

This section focuses on generating and exporting several types of reports.

# 1.6 Acronyms and Abbreviations

Admin- Administrator HR- Human Resource HRD- Human Resource Department HRIS-Human Resource Information System

#### 2.0 GETTING STARTED

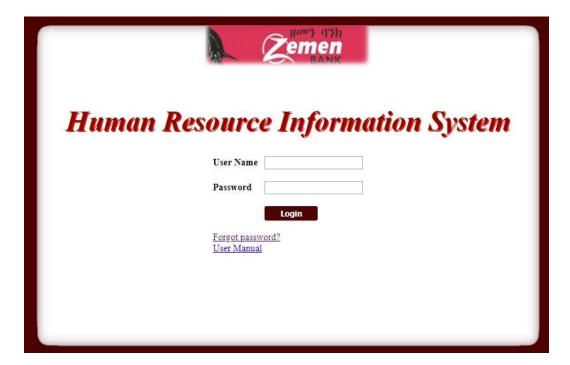
This section provides a general walkthrough of the system from initiation through exit. The logical arrangement of the information provided here is intended to enable the users to understand the sequence and flow of the system.

#### **Logging On**

A. When your HR profile is registered, you will receive an email with the link to the system and your account.



**B.** Use the sent link account to log into the system.



#### G. Change your password

Old Password	••
New Password	
Confirm Password	•••••
	Change

Return to Home

# Human Resource Information System

Password has been successfully changed. Please login with your new password.

User Name

Password

Login

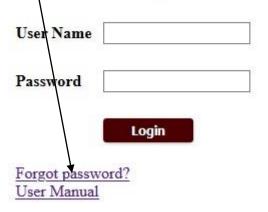
Forgot password?

User Manual

If you forgot your password:

H. Click on 'Forgot password?'

# Human Resource Information S.



I. Fill your user name and click on 'Reset' button.

	1. This your user harne and thick of theset button
User name	y oftahe. suleiman
	Reset

Log In

# Human Resource Information System

A link has been sent to your email to reset your password.

User Name

Password

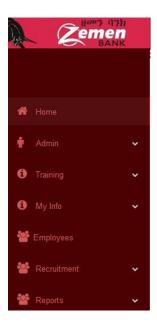
Import.portal@zeme Password reset for Human	11:42 AM	To Yoftahe Suleiman
Yonas Masresha		Dear Yoftahie Suleiman Mohammed,
RE: Remaining issues imple Dear Yoftahe, We have	9:01 AM	you recently requested to reset your password for Human Resource Information System.please Click here to confirm

# Human Resource Information Syst

Password has been successfu	ly reset. Your new password is 123
User Name	
Password	

### **System Menu**

There are seven main menus on the left side of the screen. Home, Admin, Training, My Info, Employees, Recruitment and Reports. Each Main menu and its sub menus are described on Section 3.0.



## **Exit System**

Proper way to exit the system is to use the **logout** link on the top-right corner of the window.

#### 3.0 USING THE SYSTEM

In this section, the main functionalities of the system menus are described.

#### I. Home

This page appears when user logs in or clicks on the Home menu item. On the top right corner of the home page, a basic information of the logged in user is displayed.

#### **Human Resource Information System**

zemen staff



#### II. Admin

This menu is accessible to administrators of the system mainly staffs from HR department. Here, administrators perform several tasks such as managing bio-data, trainings, recruitments, performance history, survey and man-power planning.

#### i. Settings

In this section, the administrators set several features of the system. It has three sub systems.

#### • Biodata

Here administrators of the Bio-data management module set features of the system described below.

- ✓ City- When registering employee address, if the city is not available in the city list displayed, the admin register the new city here.
- ✓ Job specification- The admin uses this feature to register the job specification of each position.
- ✓ Field Of Study- The admin uses this feature to register new field of studies.
- ✓ Institution- The admin uses this feature to register new institutions.
- ✓ Education level- The admin uses this feature to register new education levels.
- ✓ Training name- The admin uses this feature to register new training names.
- ✓ Training type- The admin uses this feature to register new training types.
- ✓ Training status- The admin uses this feature to register new training status.
- ✓ President- The admin uses this feature to register new presidents.
- ✓ **Department-** The admin uses this feature to register new departments.
- ✓ **Division-** The admin uses this feature to register new divisions.
- ✓ Section- The admin uses this feature to register new Sections.
- ✓ Division- The admin uses this feature to register new divisions.
- ✓ Banking sector- The admin uses this feature to register new banking sectors.
- ✓ **Job title-** The admin uses this feature to register new job titles (positions).
- ✓ Termination reason- The admin uses this feature to register new termination reasons.
- ✓ Job grade- The admin uses this feature to register new job grades.
- ✓ Job category- The admin uses this feature to register new job categories.
- ✓ Benefit measurement- The admin uses this feature to register new benefit measurements.

#### Recruitment

#### Training

- ✓ **Fiscal year-** The admin uses this feature to register new fiscal year.
- ✓ Potential trainer- The admin uses this feature to register new potential trainer.
- ✓ Potential trainer trainings- The admin uses this feature to register trainings provided by potential trainer.
- ✓ Training feedback questions- The admin uses this feature to register new training feedback questions.
- ✓ Training feedback answer options- The admin uses this feature to register new answer options for training feedback questions.
- ✓ Currency- The admin uses this feature to register new currencies.
- ✓ Training cost type- The admin uses this feature to register new training cost types.
- ✓ Program cost type- The admin uses this feature to register new cost types for follow-up programs such as YGTP, MDP and SLP.
- ✓ Annual recurrent expense- The admin uses this feature to register new annual recurrent expense allocated for a specific fiscal year.
- ✓ Recurrent expense management- The admin uses this feature to register recurrent expense allocated for a specific fiscal year and for a specific training type. In other words allocating a certain portion of the annual recurrent expense to specific training type.
- ✓ YGTP courses The admin uses this feature to register list of courses given in YGTP program.
- ✓ MDP courses The admin uses this feature to register list of courses given in MDP program.
- ✓ SLP courses The admin uses this feature to register list of courses given in SLPprogram.
- ✓ SOJT training area The admin uses this feature to register list of training areas
  of SOJT.
- ✓ Mandatory trainings The admin uses this feature to register trainings that are mandatory for a certain position.

- ✓ Training track checklist The admin uses this feature to register list of checklists that are used to track the status of training.
- ✓ Training track- The admin uses this feature to register training track checklists required for specific training type.
- ✓ Reading material- The admin uses this feature to register list of available hard copy books.

#### Setting Example

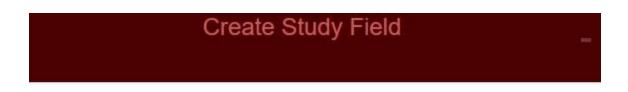
The admin is registering employee education and the when he tries to select field of study he could not find a study field named 'Archietecture'.

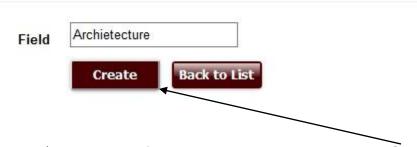
√ Go to Settings => Biodata => Field of study

# Study field



✓ Click on 'New Study Field'





✓ Enter 'Architecture' on 'Field' and click on 'Create' button.

#### ii. Benefit management

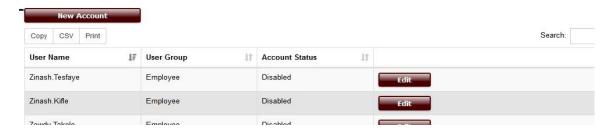
Here, the admin registers list of benefits and a set of benefit package for a specific job position.

- **Benefits and allowances-** the admin registers list of benefits.
- **Benefit package-** the admin registers a set of benefit package for a specific job position.

#### iii. Employee management

Here, the admin manages bio-data of employees. When registering a new employee, the admin must register the bio-data in a sequential way. First s/he creates the user account, then registers the employee detail, then employee address, then employee education, then employee certification, then employee training, then employee experience. Employee certification and employee training are optional and s/he can skip this forms. A wizard with 'Next' and 'Back' button will guide him on registering each form.

- User Accounts This page displays list of user accounts registered.
  - ✓ First, the admin go to this page to create new account.



✓ Click on 'New Account'. The form below is displayed:

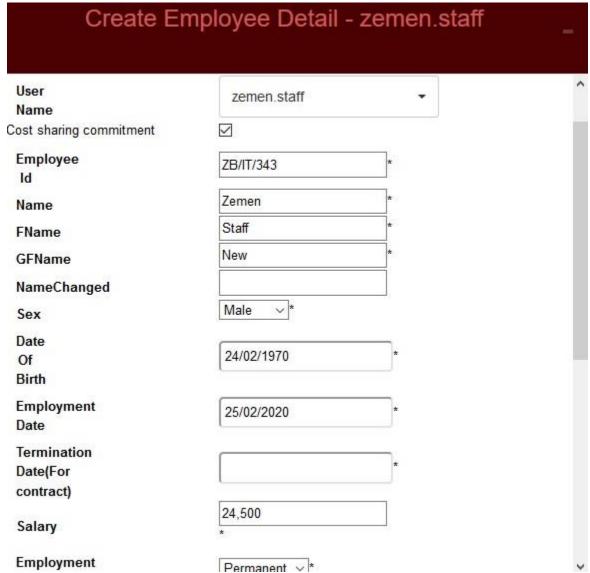


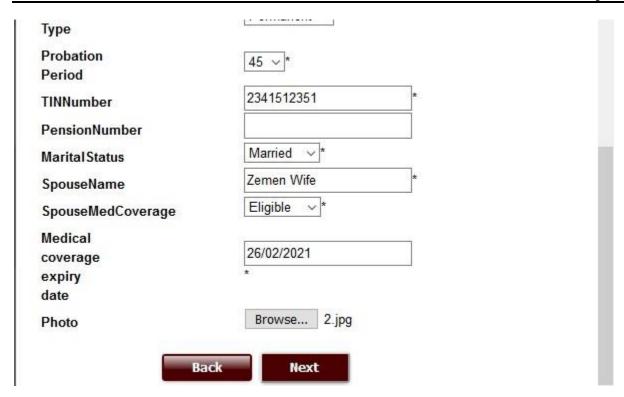
✓ Fill user name and user group and click on 'Next' button.

The user name must be in a format (Name.Father's name). This is essential because the system uses this account to send email to the staff. In other words, username must be identical to outlook email account.

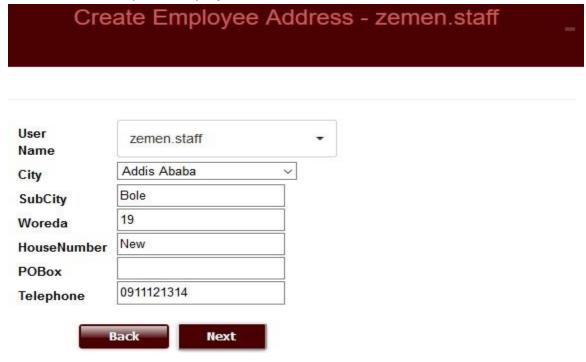
#### ✓ Complete Employee detail form and click 'Next'.

Before registering the employee detail, scan photo of the staff and save it on your computer so that you can attach it on the '**Photo**' field.





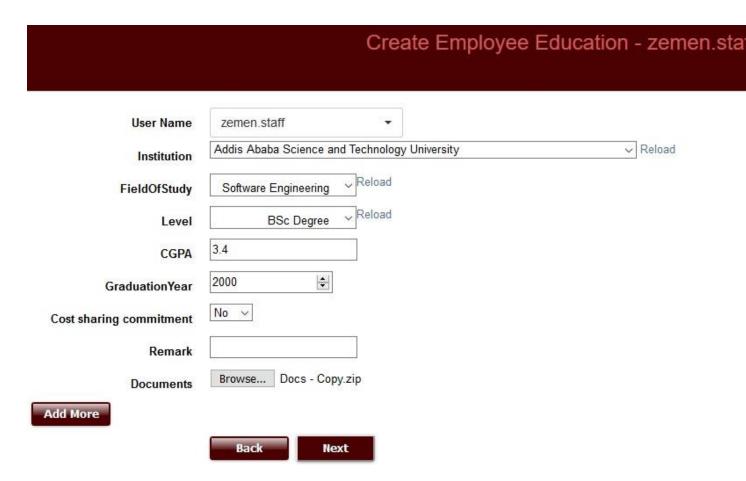
✓ Complete Employee address form and click 'Next'.



✓ Complete Employee education form and click 'Next'.

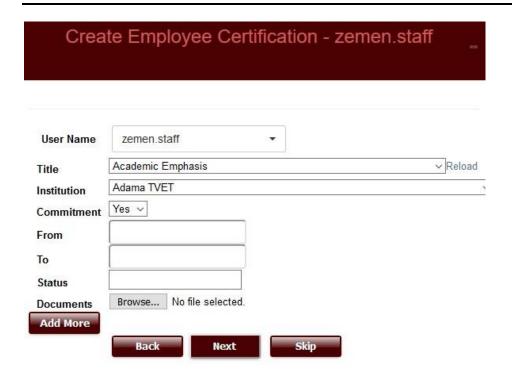
When registering employee education:

- i. If you do not find 'Institution' from the institution list, go to settings, register the new institution, and click on '**Reload**' link.
- ii. If you need to register multiple education click on 'Add more' button.



✓ Complete Employee certification form and click 'Next'.

If the staff does not have any certification, click on 'Skip' button.



✓ Complete Employee training form and click 'Next'.

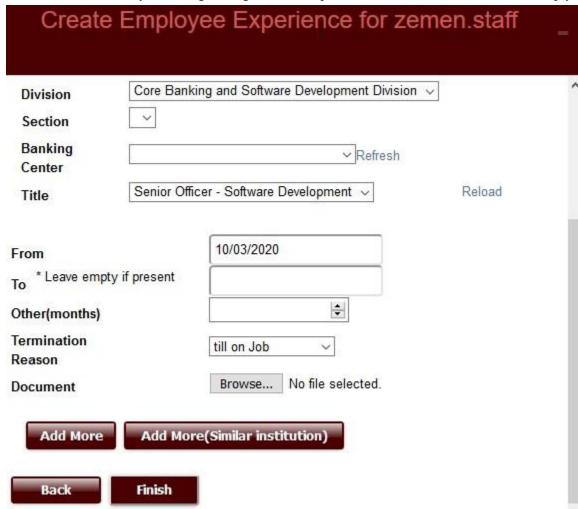
If the staff does not have any certification, click on 'Skip' button.



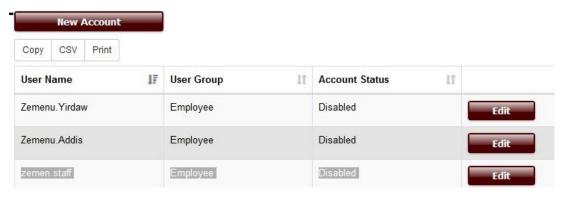
✓ Complete Employee experience form and click 'Finish'.

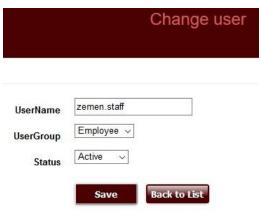
When registering employee experience:

- i. If you are registering multiple experience for similar institution click on 'Add more similar institution' link.
- ii. If you registering an external experience and there is no date range (from, to), fill the number of months worked in the position on 'Other' field.
- iii. If you are registering the current position of the staff leave 'To' field empty.



✓ Go to 'User Accounts' and activate the newly registered user ('Zemen.Staff') by updating his account status to 'Active'.





✓ At this point, the user receives an email about his account and can start using the system.



Import.portal@zemenbank.com

Your account for Human Resource Information System

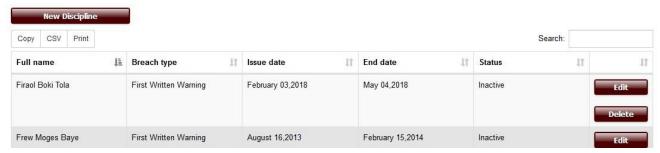
your human resource profile has been registered on our human resource system. You can see your data and other employees' basic information by <u>Clicking here</u>. Your user name is 'zemen.staff' and your password is '123'. Please read the manual before using the system and change your password when you login to secure your account.

# **Human Resource Information System**

zemen.staff ~



• **Employee Discipline –** This page displays list of breaches.



• **Guarantee letter-** this page displays list of staff who has guarantee letters.

#### iv. Programs

Here the admin manages information related to trainings, program follow-ups and education & certifications.

#### Work unit's training needs

Using this page, directors of departments request trainings for the staffs under them.

#### **Training request**



#### Training request (For approval)

Using this page, the admin compiles list of work unit's training needs submitted by directors/managers of departments/branches and submit it to the president.



#### Training follow-up

Here, the admin manages follow-up programs such as YGTP, MDP, SLP and Education & Certifications.

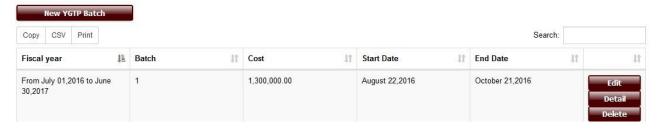
#### ✓ Programs

#### i. YGTP batch

Here, the admin:

1. View previously registered YGTP Batches and their details

#### YGTP batch



# Piscal year Sully 01,2010 to June 30,2017 Batch 1 Cost 1,100,000.00 birr Start Date August 22,2016 End Date October 21,2016

#### Tracking Checklist

#### **Participants**

Name	Department/Branch		
Yonas Emagne Animut	Personal & Business Banking (PBB)		
Addis Mengesha Degu	Multichannel Banking Department		
Melaku Shambel Denbel	Personal & Business Banking (PBB)		

2. Registers new YGTP batches.



3. Update and delete existing YGTP batches

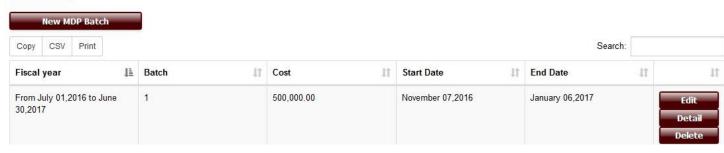
The admin updates the previously registered YGTP batch by clicking the 'edit' button or delete it using the 'delete' button.

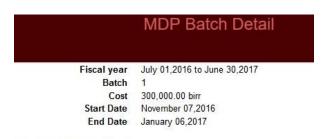
#### ii. MDP Batch

Here, the admin:

1. View previously registered MDP Batches and their details

#### MDP batch





#### Tracking Checklist

#### **Participants**

Department/Branch		
Personal & Business Banking (PBB)		
Current employee experience not registered.		

2. Registers new MDP batches.



3. Update and delete existing MDP batches

The admin updates the previously registered MDP batch by clicking the 'edit' button or delete it using the 'delete' button.

#### iii. SLP Batch

Here, the admin:

1. View previously registered SLP Batches and their details

#### SLP batch



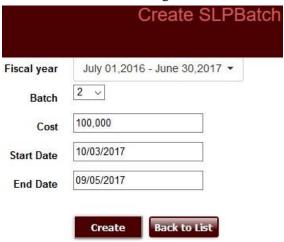
# SLP Batch Detail Fiscal year Batch Cost Start Date End Date SLP Batch Detail July 01,2016 to June 30,2017 100,000.00 birr February 13,2017 April 12,2017

#### Tracking Checklist

#### <u>Participants</u>



2. Registers new SLP batches.



3. Update and delete existing SLP batches

The admin updates the previously registered SLP batch by clicking the 'edit' button or delete it using the 'delete' button.

#### iv. YGTP/MDP/SLP course detail

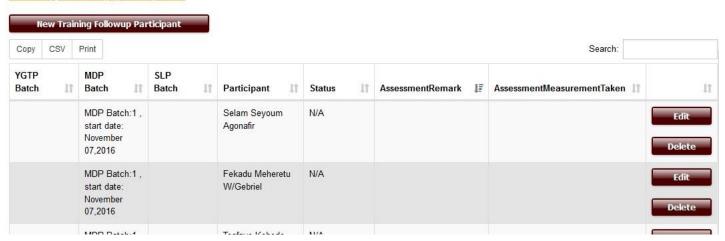
Here the admin manages course detail of YGTP, MDP or SLP follow-up program.



#### v. Program participants

Here, the admin manages participants of YGTP, MDP or SLP follow-up program.

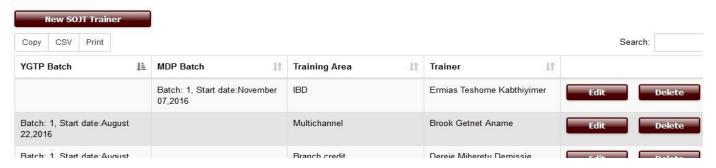
Training followup participants



#### vi. SOJT Trainer

Here, the admin manages SOJT trainer data.

SOJT trainer



#### vii. SOJT evaluation result

Here, the admin manages SOJT evaluation result of follow-up program participants.



#### viii. SLP Attendance

Here, the admin manages attendance of participants of SLP follow-up program.

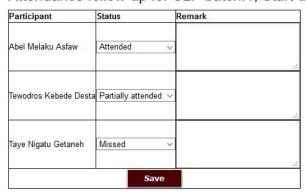
#### Slp attendance



#### Below is the detail:



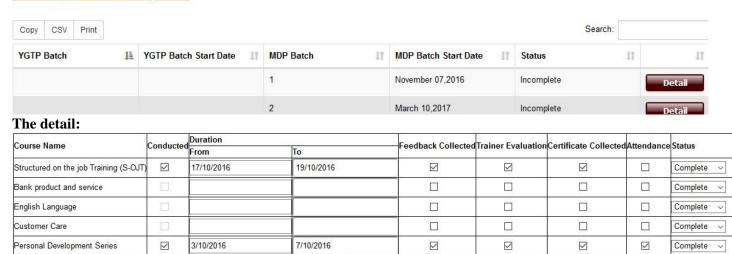
#### Attendance follow-up for SLP batch:1, Start date:February 13,2017



#### ix. Follow-up questionnaire general

Here, the admin manages the general questionnaire of a follow-up program by clicking 'Detail'.

#### Follow-up questionaire general



#### x. Follow-up questionnaire specific

Here, the admin manages the specific questionnaire of a follow-up program by clicking '**Detail**'. Follow-up questionaire specific



Save

#### The detail:

On the far right side of the columns, the system ranks users who have completed all courses. If a participant is incomplete, please specify the reason on the remark column so that it will be displayed on report why s/he is not ranked.

	Structured on th	d on the job Training (S-OJT)					9			
10%)	Duration		Shift	Attendance	Ctatur	Remark	Evaluation(100%)	Project paper result	Total result	Rank
1076)	From	То	Shift	Attenuance	Status	Remark	Evaluation(100%)			
		is the second se	Full day		Complete		76.00	89.00	0	Incomplete
			Full day 🔍		Complete		55.00	89.00	59.57	3
			Full day _		Complete		83.00	99.00	85.00	1
			Full day 、	. 🗵	Complete		85.00	97.00	78.29	2
			Full day _		Incomplete			97.00	0	Incomplete
			Full day		Incomplete 🗸			97.00	0	Incomplete

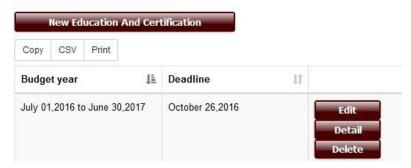
#### √ Edu/Cert

#### i. Invitation for Edu/Cert

Here, the admin:

1. View previously registered Invitation for Edu/Cert

#### **Education and certification**



2. Registers new Invitation for Edu/Cert. When the user register new invitation for scholarship application, notification will appear at the bottom right corner of the window every time an employee logs in, informing him/her to apply for scholarship before the end of the dead line. If the user is interested, s/he can apply by clicking on the notification.

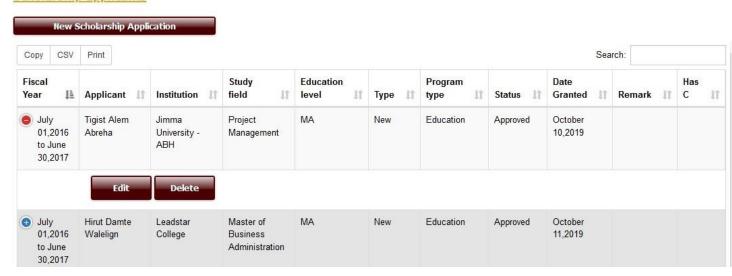
#### Create Education And Certification July 01,2019 - June 30,2020 V Budget year 16/03/2020 DeadLine Create Back to List The notification: Plevious Mext × Scholarship announcement Zemen bank is glad to announce the start of the annual scholarship program. Those of you who are interested can apply by clicking on this notification until March 16,2020

3. Update and delete existing Invitation for Edu/Cert

#### ii. Scholarship applicants

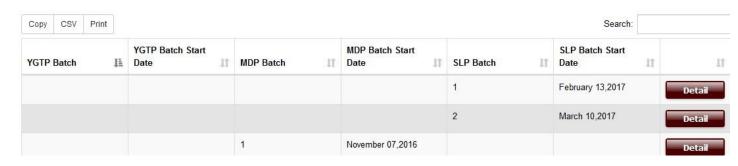
When the employees apply after seeing the notification, the admin manage their application status here in this page. While applying, if the applicant chooses an institution or field of study that is not in the existing list of institutions or study fields, the applicant applies by filling the other institution or other study field text box. Then the admin register the new institution or study field on settings and updates the scholarship applicant data by selecting the new study field or institution. In addition, when a granted scholarship applicant gets C on one of the courses being taken, the admin updates the 'Has C' field.

#### Scholarship applicants



#### iii. Budget breakdown

Here, the admin manages budget breakdown of a follow-up program. Follow-up budget breakdown



#### The Detail:

Budget break down for SLP batch:1, Start date:February 13,2017

Cost type	Cost	
Course Fee	62000	
Refreshment	11000	
Transport	0	
Total cost	73,000.00	
Remaining bala	nce 27,000.00	
	Save	

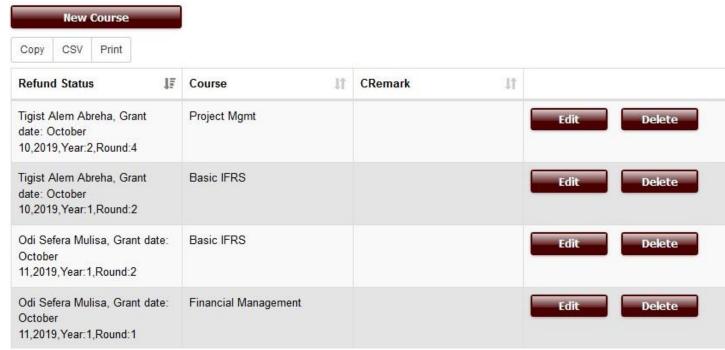
#### iv. Document Status

Here, the admin manage the documents of granted scholarship applicants.



#### v. EC Course Taken

Here, the admin manages courses taken by a granted scholarship applicant. If the applicant has 'C' for a course make CRemark field 'C'.



#### vi. Edu/Cer/ Refund Status

Here, the admin manages refund status of granted scholarship applicants.

#### Refund status



#### The detail:

#### Refund Status detail of Tigist Alem Abreha

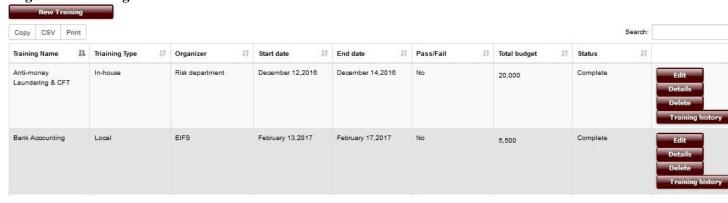


#### Short term trainings

Here, the admin manages trainings such as local and abroad. The admin performs tasks listed below:

✓ View previously registered training lists, their details, training history
of selected participants and training history of any staff.

#### **Registered training lists:**



#### The detail:

Training name Anti-money Laundering & CFT

Training Type In-house
Organizer Risk department
Start Date December 12,2016

#### Tracking Checklist

#### **Participants**

Name	Department/Branch
Yonatan Abebe Geda	E- Channel Management
Sintayehu Abera Haileselas	sie Personal & Business Banking (PBB)
Genet Bogale Jembere	Personal & Business Banking (PBB)
Ahmed Hussein Mustefa	Knowledge & Innovation Departmen
Balew Cheru Sirchafo	International Banking Department

#### Back to List

#### **Training history of selected participants:**

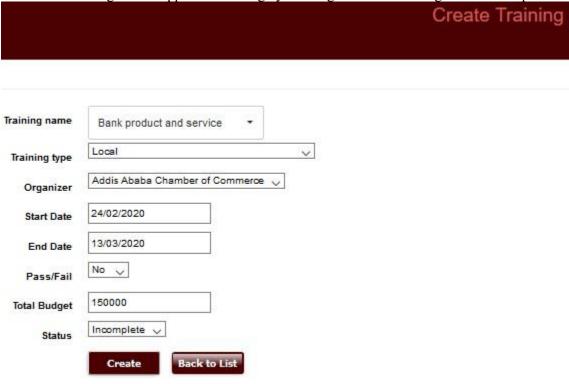
Participant	Trainings taken	Status				
Yonatan Abebe Geda	LAN Switching & Wireless	Not taken				
Sintayehu Abera Haileselassi	Customer Service					
	Customer Service and Emotional Intelligence	Not taken				
Genet Bogale Jembere	N/A	Not taken				
Balew Cheru Sirchafo	Bank Accounting	-				
	IFRS					
	IFRS					
	Leadership and Management Skills Development Training Program  Leadership and Management Training					
					Risk Based Internal Audit	
	The Balanced Scored Card Strategic and Performance Management System Including Its Application As Employee PM: Treasury Insights & Treasury Back Office Operations Course					
	Ahmed Hussein Mustefa	Customer Service				

Training history of any staff by selecting a staff and click 'View training history' button on top:

		Training Thatery								
Title J.	Įž.	Trainer	17	From	41	То	41	Other	Įž.	Attachment
Customer Service and Emotional Intelligence		Unity University		October 03,2017		October 04,2017				
Customer Accounts Transaction Service (CATS)	)	EIFS		October 15,2018		October 19,2018				
YGTP		Zemen Bank						4 months		

#### ✓ Register new training

Here the admin register an approved training by clicking the 'New training' button on top.



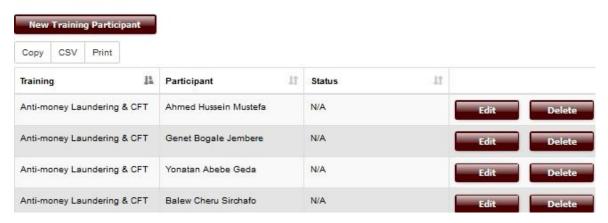
# ✓ Update and delete existing training

The admin updates the previously registered training by clicking the 'edit' button or delete it using the 'delete' button.

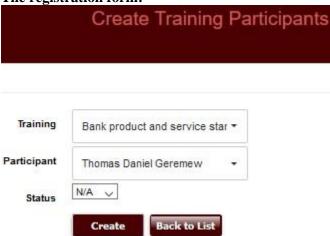
#### Training participants

After registering a new training, the admin registers selected participants here by clicking 'New Training Participant' button. and then update the track by clicking on the 'detail' button.

Training participants



The registration form:



After registering the participants, the admin goes to the 'Short term trainings' and updates the status of the training check list by clicking on the 'Detail' button.

Training name Bank product and service
Training Type Local
Organizer Addis Ababa Chamber of Commerce
Start Date February 24,2020

#### Tracking Checklist

Training Budget

check the budget is approved & Available.

#### **Participants**

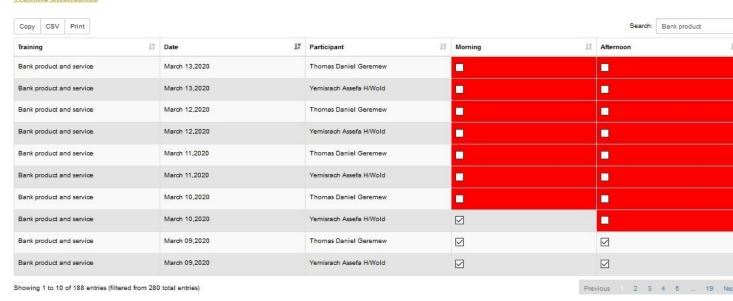
Name	Department/Branch
Thomas Daniel Geremew	Facility Management
Yemisrach Assefa H/Wold	Personal & Business Banking (PBB)



#### • Training Attendance

Here the admin manages attendance of participants of a training:

#### Training attendance



#### Employee Commitment

Here, the admin:

✓ View previously registered employee commitments

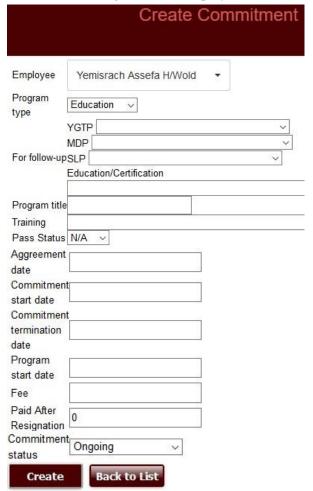
#### Commitment



#### The detail:



✓ Registers new employee commitments.



✓ Update and delete existing employee commitments

The admin updates previously registered employee commitments by clicking the 'edit' button or delete it using the 'delete' button.

#### Reimbursement

Here, the admin registers reimbursement data of a terminating employee. This data is used to calculate the reimbursement balance of an employee with commitment as shown in detail.

✓ View previously registered reimbursements



#### The detail:

Reimbursement detail of Addis Mengesha Degu

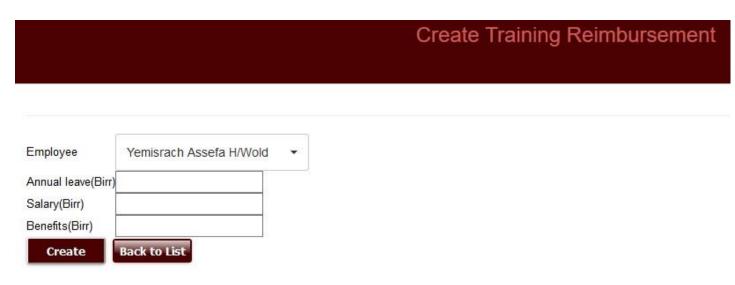
# Commitments

Program Type	Program Title	Iraining	Aggreement Dat	e Start Date	Pass/Fail	CommitmentStatus	Fee(Birr)	Remaining balance(Bird
Follow-up	YGTP 1		August 22,2016	October 22,2016	N/A	Completed	50,000.00	42,054.79
Λ		10 000 0						
An	nual Leave	10 000 0	i)					
An	nual Leave Salary	10,000.00	9					
An	Salary Benefit	500.00 500.00	U					
	Salary	500.00						



Reimbursement Balance -31,054.79

✓ Registers new employee reimbursements.



✓ Update and delete existing reimbursements

The admin updates previously registered reimbursements by clicking the 'edit' button or delete it using the 'delete' button.

#### • Training payment process

Here, the admin manages phases of payment the bank makes to training organizers.

✓ View previously registered training payment process:



#### The detail:

# Training Payment Process Detail

Trainer EIFS
Training name Bank Safes
Training Type Local
Start Date October 07,2019

 Pre payment Mid payment
 50.00%(2,500 birr)

 Post payment
 37.00%(1,850 birr)

 13.00%(650 birr)

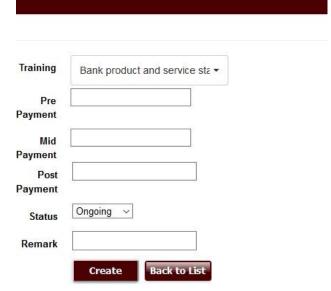
Total budget(in birr) 5,000
Total payed(in birr) 5,000
Remaining payment(in... 0

#### **Participants**

Name	Department/Branch
Thomas Daniel Geremey	Finance Department

✓ Registers new training payment process:

# Create Training Payment Process



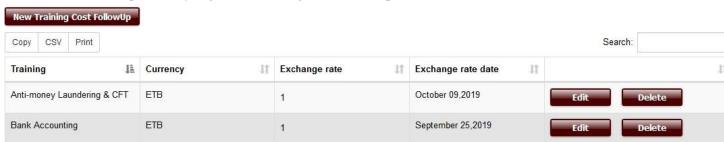
✓ Update and delete existing training payment process:

The admin updates previously registered training payment process by clicking the 'edit' button or delete it using the 'delete' button.

#### Training cost follow-up

Here, the admin manages common information (such as currency and exchange rate) used in registering cost follow up of participants of a follow-up program.

✓ View previously registered training cost follow-up:



✓ Registers new training cost follow-up:



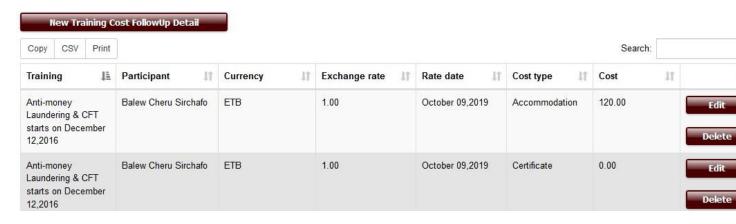
✓ Update and delete existing training cost follow-up:

The admin updates previously registered training cost follow-up by clicking the 'edit' button or delete it using the 'delete' button.

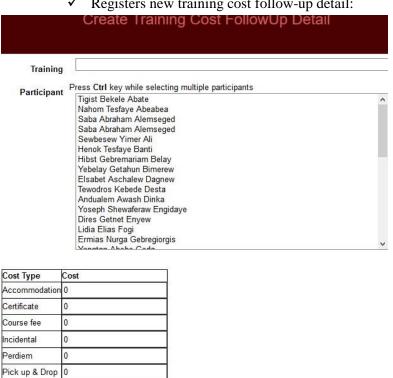
#### • Training cost follow-up detail

Here, the admin manages cost follow up of participants of a follow-up program.

✓ View previously registered training cost follow-up detail:



Registers new training cost follow-up detail:



While registering training cost follow-up detail:

- 'Training' field is the training cost follow-up we previously created with common information for all participants of a training such as training name, currency and exchange rate.
- ii. If multiple participants have similar, cost type and cost, select multiple participants by holding 'CTRL' key on your keyboard and clicking on the participant name.

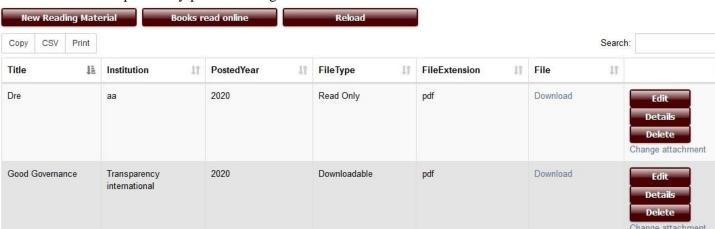
✓ Update and delete existing training cost follow-up detail:

The admin updates previously registered training cost follow-up details by clicking the 'edit' button or delete it using the 'delete' button.

#### Online library

Here, the admin manages online reading materials, which staffs of the bank use. Some of the reading materials are downloadable by staffs while others are read online:

✓ View previously posted reading materials:



✓ View statistics of books read online:



Date 1	Title 🍱	Institution 1	Year ↓≞	Read 🍱	
February 28,2020	Dre	aa	2020	1	
March 07,2020	Toxic Culture	SHRM	2020	1	

✓ Read/download posted book online

If the book is downloadable, the admin can download using the download link. If the book is read only, the admin can read it by clicking the 'Detail' button.

While reading books online:

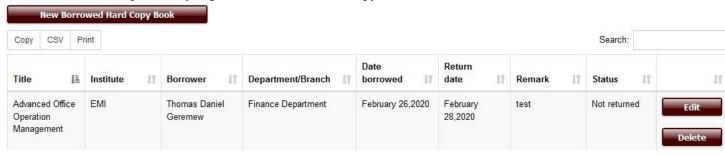
- i. Use the buttons on top-right corner of the page (pic show below) to navigate through pages.
- ii. Press on the scroll button on your mouse to scroll to left, right, up or down of the current page being displayed.
- ✓ Update and delete posted reading materials:

The admin updates previously posted reading materials by clicking the 'edit' button or delete it using the 'delete' button.

#### Borrowed hard copy books

Here, the admin manages hard copy books that staffs borrow.

✓ View previously registered borrowed hard copy books:



✓ Registers new borrowed hard copy books:



✓ Update and delete existing borrowed hard copy books:

The admin updates previously registered borrowed hard copy books by clicking the 'edit' button or delete it using the 'delete' button.

#### v. Recruitment management

Here the admin manages internal and external vacancies and recruitment process.

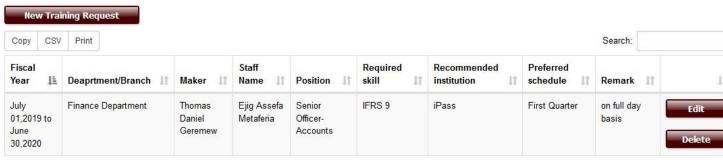
#### III. Training

This menu is accessible to all logged in users.

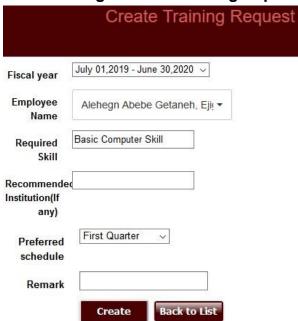
#### i. Training Request

This page is accessible only to directors of departments or managers of branches. They register training request for the staffs under them here.

#### View previously registered training request

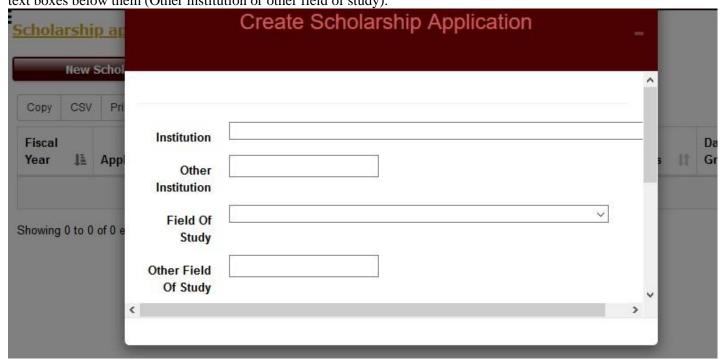


## Register new training request



#### ii. Apply for scholarship

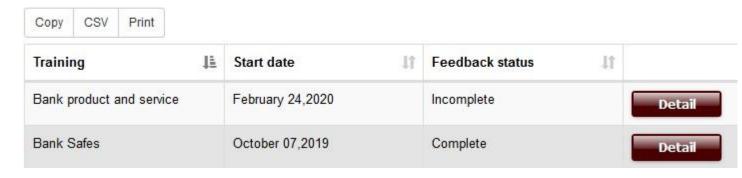
Here the user can apply for a scholarship by clicking on 'New Scholarship' button and filling the form. When applying, if you do not find the institution or field of study you want to apply for, please use the text boxes below them (Other institution or other field of study).



#### iii. My training feedbacks

When you attend a training, you will find an incomplete training feedback questionnaire here. You will be required to complete the questionnaire by clicking 'Detail' button.

#### Training feedback



#### The detail:

#### Training feedback questionair

 Trainer's Name: Addis Ababa Chamber of Commerce
 Training Title: Bank product and service

 Training Type:
 Local

 Duration:
 From February 24,2020 to March 13,2020

Zemen Bank is committed to continual improvement of Training & Development Activities and Employees suggestions will be considered as a crucial input for the future training needs.

This Form is designed for the purpose of evaluating training facilities so as to be able to make sure the designed trainings are more useful & effective for its employees. Therefore, we are kindly requesting you to fill the evaluation Form Truthfully & Honestly.

Trainer1 Name	.di
Trainer2 Name	4
Trainer1's knowledge was	Excellent V/ Good Poor Outstanding
Trainer2's knowledge was	○ Excellent ○ V/ Good ○ Poor
Trainer1's way of the course delivery ( methodology )	○ Excellent ○ V/ Good ○ Poor
Trainer2's way of the course delivery ( methodology )	○ Excellent ○ V/ Good ○ Poor
Would you recommend trainer1 to others?	○ Definitely ○ Probably ○ Not really
Would you recommend trainer2 to others?	○ Definitely ○ Probably ○ Not really
How knowledgeable were you on the subject matter before this training?	○ V/ Good ○ Good ○ Fair
Was there sufficient time allotted for training?	○ Yes ○ Some what ○ No

	○ V/ Good
How do you see the training from practicality point of view?	O Good
Toward you doe the training north practicality point of news	O Fair
	O Yes
	O Some what
Is the course schedule suitable to you and your work?	O No
	STATE OF THE STATE
	O Definitely
Would you recommend this training to others?	O Probably
	O Not really
	O Excellent
How did you find the class room condition?	○ Good
riow and you find the class footh condition?	O Poor
	○ fair
	O Excellent
	○ Good
How did you find the tea break/lunch?	O Poor
	O worst
	O Excellent
How did you find the transportation arrangement(if any)	○ Good
	○ Poor
How do you consider that you have benefited from this training program? Please explain:	ia i
What do you suggest additional contents to be included in the course?	
What was the relevance of the training to your present responsibility and what is your overall evaluation of it?	55
In order to improve the training, please comment on the overall organization, content and presentation.	
Save Submit	- III

# iv. My training follow-up feedbacks

When you attend a training, you will find an incomplete training follow-up feedback questionnaire here. You will be required to complete the questionnaire by clicking 'Detail' button. The same form displayed above shall be completed.

# v. My commitments

Here the user views his /her commitments.

Program type	Program title	Fee 🏥	Status 👢	
Follow-up	ygtpunfinished	100,000	Unfinished Training	Details

#### The detail:

#### Commitment detail for ygtpunfinished

Program Type Follow-up Program Title ygtpunfinished Pass Status N/A January 01,2019 Aggreement date Commitment start date January 01,2019 Commitment end date January 01,2020 Program start date January 01,2019 Termination date January 09,2019 Fee 100,000 Remaining balance 97,808.22

#### Library

Here, the user download downloadable books or read online books that are read-only. When you read online, use the buttons on top left corner shown below to navigate through pages.





#### 1. OBJECTIVE

Zemen envisions an attractive and suitable workplace for both customers and employees. In this regard, a dress code which the bank believes to reflect its values and enable all employees to reflect a professional image to stakeholders is of a greater concern. On top of our dream to stay unique in the market, the banking industry also requires the appearance of trusted professionals having a standard dress code. In this connection the bank provides uniform to frontline staff (uniform entitled) and set a standard dress code (office attire) for all non-uniform staff.

This is a general overview of appropriate Service Professional attire. Neither list is all-inclusive. The lists tells what is generally acceptable and what is not acceptable as Service Professional attire.

No dress code can cover all contingencies, so employees must use a certain amount of judgment in their choice of clothing. If one is uncertain about what is acceptable work attire, supervisor or the Human Resource and Support Service department can be consulted.

#### IV. My Info

This menu is accessible to all logged in users. Here the user can view his personal information.

#### i. Personal

Displays personal information shown below:



#### Zemen Staff New

Date Of Birth February 24, 1970

Sex Male Married Married

City Addis Ababa Subcity Bole

Address House No.New

PO Box

Tel 0911121314

#### ii. Education

Displays education history.

Field of study	Institution 17	Graduation Year 11	CGPA 11	Commitment Level 11	Sponsorship 11	Remark 1	Attachment
Computer Sc. and Engineering	Addis Ababa University	2005	3.5	No			Download
Software Engineering	Addis Ababa Science and Technology University	2000	3.4	No			Download

# iii. Training

Displays training history.

Title	Trainer 11	From IT	To IT	Other IT	Attachment
Basic Computer Skill	Apply Computer & Language Traning Center	March 01,2014	September 01,2014		
Basic Computer Training	Ethio Computer Center	September 01,2003	February 01,2004		
Coaching and Monitoring	Ethionian Management	May 20 2013	May 22 2013		

# iv. Job history

Displays job history.

Department 1	Division	11	Section	ΙĒ	Title 👢	From 🍱	To Ji	Other 1	Attachment	Įŝ.
Finance Department					Director - Finanace Department	October 26,2018	Present	N/A		
Core Banking & Software Development					Accountant	October 02,2018	October 25,2018	N/A		

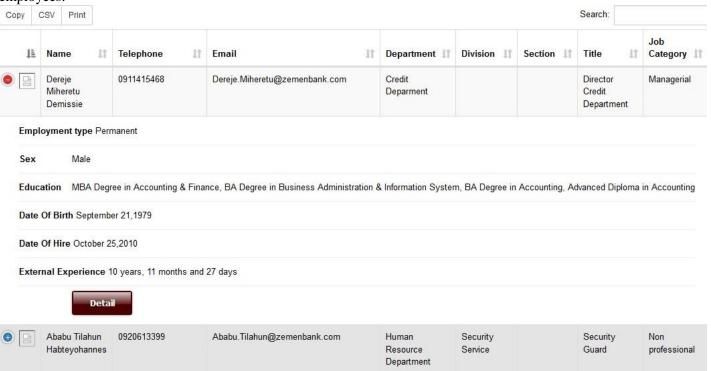
#### v. Benefit package

Displays benefit package of the user.



#### V. Employees

This menu is accessible to all logged in users. Here the user can view basic information about other employees.



#### VI. Recruitment

This menu is accessible to all logged in users. Here the user can view vacancies and follow-up his applications status.

#### VII. Reports

This menu is accessible only to admins. Here the admin generates various reports.

#### a. HR Reports

#### b. Training Reports

Here, the admin generates various training reports.

#### i. Annual

Here, the admin can register annual reports and download previously uploaded annual reports. When registering annual report you must select month field, which is not required for impact assessment report.

Fiscal Year	July 01,2019 - June 30,2020 V
Report Type	Annual Report V
Month(for annual	report) First-semi annual V
Attachment	Browse Docs - Copy.zip

#### ii. Impact assessment

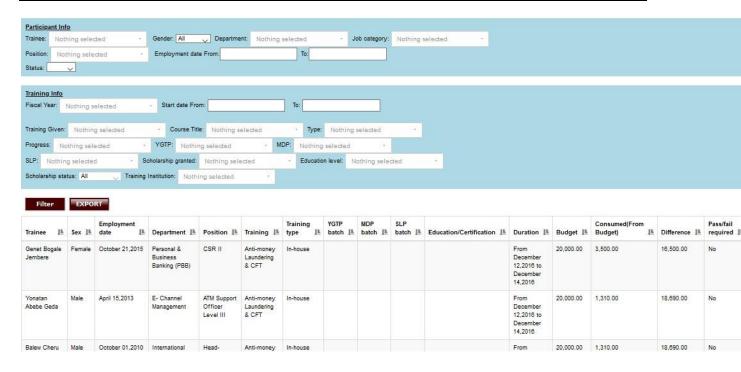
Here the admin registers new impact assessment report or download previously registered reports. Month is not required while registering.

Impact assesment training report



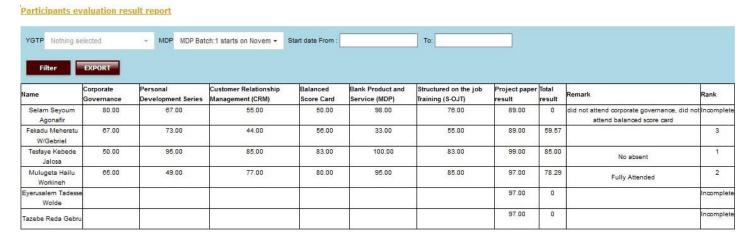
#### iii. General report

This is a general-purpose report, which the admin uses for generating various sub reports after exporting to excel or by using various combination of filter criteria. The admin selects some of the filter criteria and presses 'Filter' button. After the report is generated, the admin can export to excel by pressing the 'Export' button.



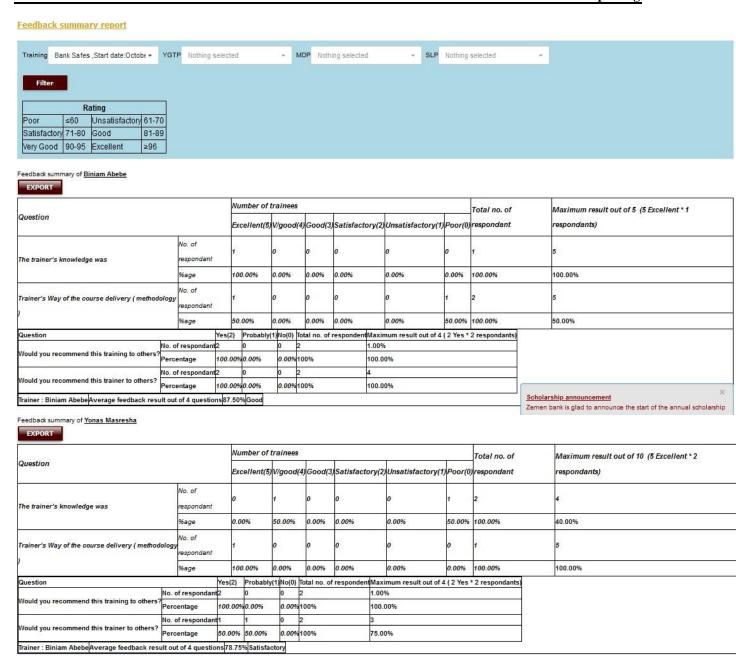
#### iv. Program participant evaluation

This report is YGTP/MDP program participants' evaluation results and their rank. Which the admin had filled in 'Follow-up questionnaire' specific. Below is sample report generating for an MDP program:



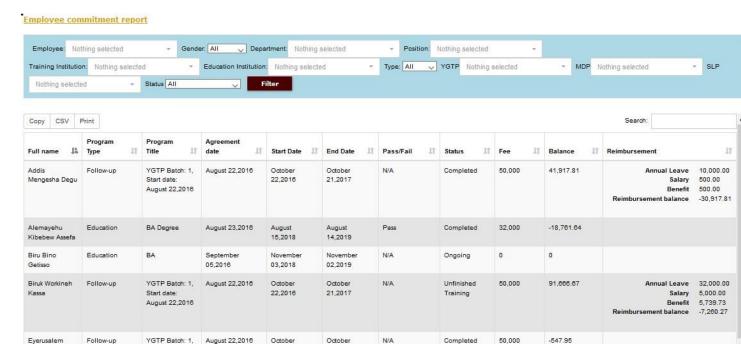
#### v. Feedback Summary

After employees participate in training or follow-up program, they fill a feedback questionnaire. The admin uses this link to generate a report based on each participants evaluation of a training or follow-up program. Below is sample report generated for a 'Bank Safes' training.



#### vi. Employee Commitment

This is a link the admin uses to generate employee commitment reports.



## vii. Edu./Cert. Refund report

To generate refund report for granted scholarship applicants.

**Education and certification refund report** 

Full name 👫	Program type	Institution 👢	Study field	Date granted 11	Courses taken	Total course taken	Total refunded/discarded 1	Remark(C related)	Remark(general)
Meron Mulugeta Berhie	Education	St. Mary University	Accounting & Finance	October 01,2019	Financial Management AML	2	10,000.00		
Odi Sefera Mulisa	Education	Addis Abeba University School of Commerce	Insurance	October 11,2019	Financial Management Basic IFRS	2	13,300.00		
Tigist Alem Abreha	Education	Jimma University - ABH	Project Management	October 10,2019	Basic IFRS Project Mgmt	2	38,500.00		
Hirut Damte Walelign	Education	Leadstar College	Master of Business Administration	October 11,2019	test1 test2 test3 test4 C test5	5	144,000.00		