Execution Roadmap

Overview

The execution roadmap outlines a structured approach to implementing the Automated Network Request Management solution. The project is divided into defined milestones to ensure controlled development, testing, and deployment.

Milestone Breakdown

Milestone 1: Catalog Creation

Objective:
Establish a structured and user-friendly service catalog for network requests.

Activities:

- Identify network service request types.

- Define catalog and category structure.

- Create Network Request catalog item.

- Validate content with IT and network teams.

Milestone 2: Form Setup

Objective:
Design dynamic and intuitive request forms.

Activities:

- Create catalog variables.

- Implement conditional logic (show/hide fields).

- Configure mandatory fields.

- Ensure data alignment with workflows.

Milestone 3: Approval Integration

Objective:
Automate approval workflows to enforce compliance.

Activities:

- Identify approval hierarchy.

- Configure Flow Designer approval steps.

- Enable audit logging and notifications.

Milestone 4: Testing

Objective:
Validate end-to-end functionality and automation.

Activities:

- Unit testing of catalog items.

- End-to-end request simulation.

- Approval and task validation.

- Defect tracking and resolution.

Milestone 5: Deployment

Objective:
Deploy the solution into the production environment.

Activities:

- Final deployment checklist review.

- Migrate configurations to production.

- Post-deployment monitoring.

- User and team training.