



# SUPPLY CHAIN CAPSTONE PROJECT

FINAL REPORT

## Business Problem:

A FMCG company has entered the instant noodles business two years back. Their higher management has noticed that there is a mismatch in the demand and supply. Where the demand is high, supply is pretty low and where the demand is low, supply is pretty high. In both the ways it is an inventory cost loss to the company; hence, the higher management wants to optimize the supply quantity in each and every warehouse in entire country

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## 1. Introduction

### 1.1 Brief introduction about the problem statement and the need of solving it.

ANS:

#### **Business Problem:**

**A FMCG company has entered the instant noodles business two years back. Their higher management has notices that there is a miss match in the demand and supply. Where the demand is high, supply is pretty low and vice versa. In both the ways it is an inventory cost loss to the company; hence, the higher management wants to optimize the supply quantity in each warehouse in entire country.**

#### **Goal & Objective:**

**The objective of this exercise is to build a model, using historical data that will determine an optimum weight of the product to be shipped each time to the warehouse.**

**Also try to analysis the demand pattern in different pockets of the country so management can drive the advertisement campaign particular in those pockets.¶**

Benefits:

1. Demands of customer can be fulfilled at right time.
2. Noodles wastage can be reduced.
3. Unwanted manpower can be removed.
4. Better monitoring can be done.
5. Business expansion can be done.

## 2. EDA and Business Implication

### 2.1 Uni-variate / Bi-variate / multi-variate analysis to understand relationship b/w variables. How is your analysis impacting the business?

ANS:

Uni-variate Analysis:

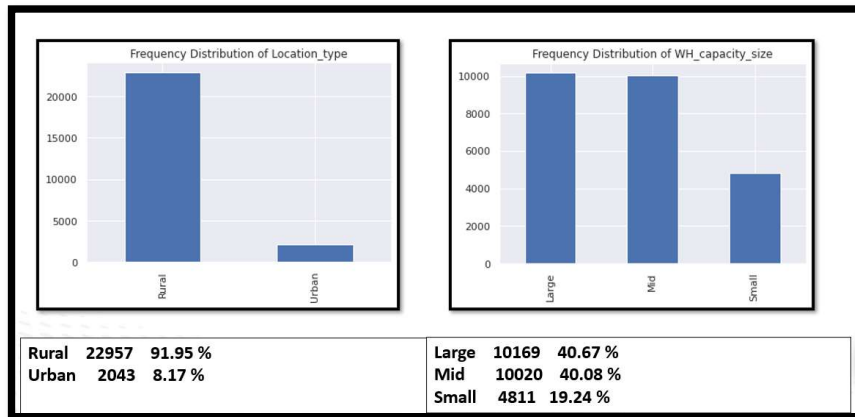


Figure 1:Univariate Analysis: Location Type & Warehouse Capacity Size

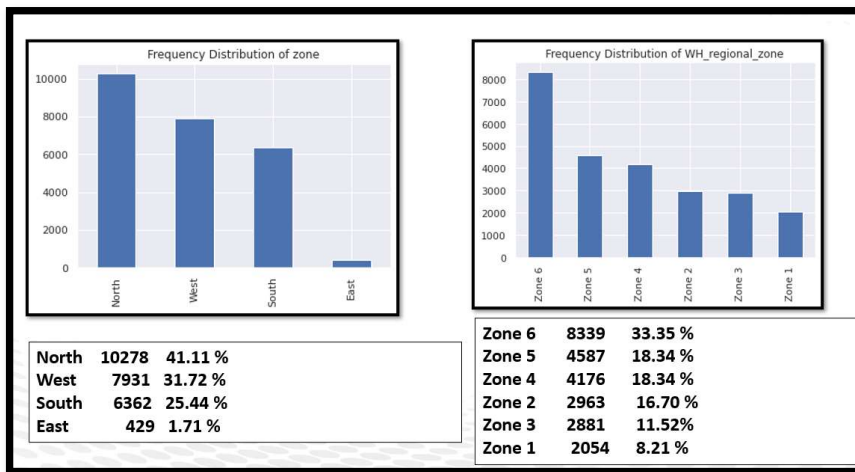


Figure 2:Univariate Analysis: Zone & WH\_Regional\_Zone

### Bi variate Analysis:

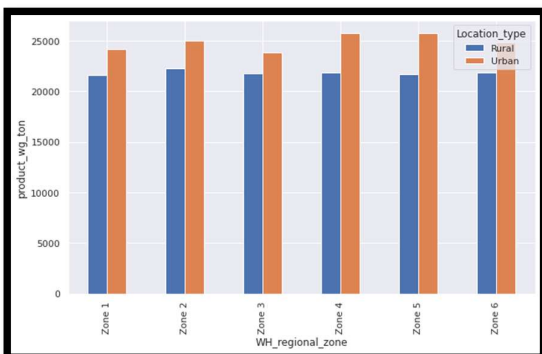


Figure 3 Product Wt Tone VS WH Reginal Zone

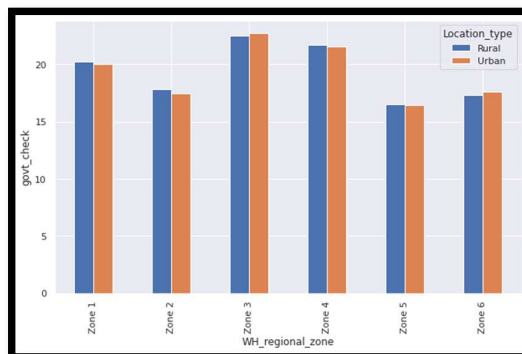


Figure 4 Govt Check VS WH Reginal Zone

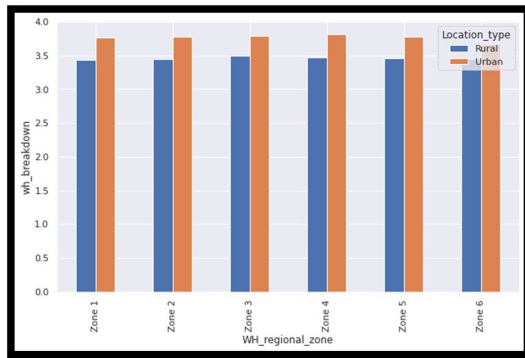


Figure 5 wh breakdown VS WH Reginal Zone

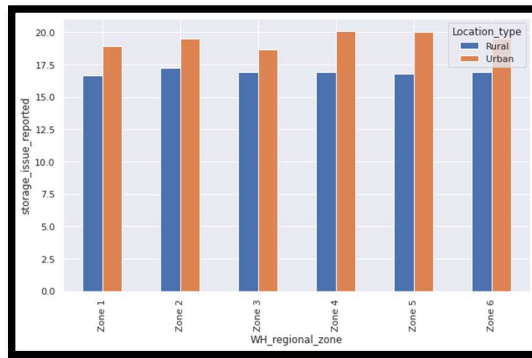


Figure 6:Storage Issue Reported VS WH Reginal Zone

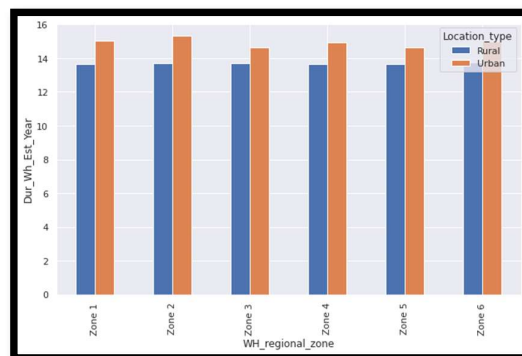


Figure 7 Dur Wh Est Year VS WH Reginal Zone

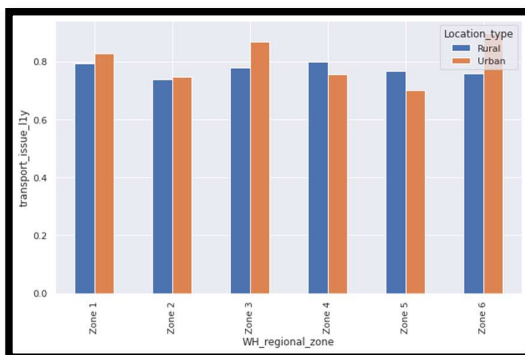


Figure 8 Transport Issues VS WH Reginal Zone

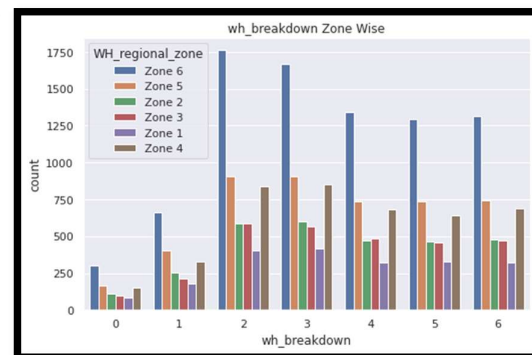


Figure 9 wh\_breakdown with WH Reginal Zone

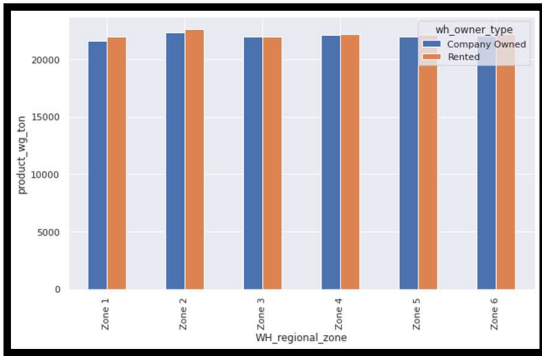


Figure 10 : Product Wt. Tone VS WH Reginal Zone

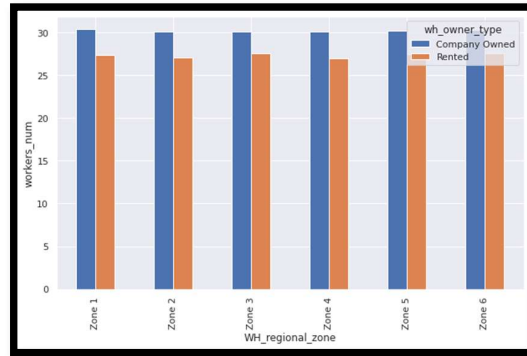
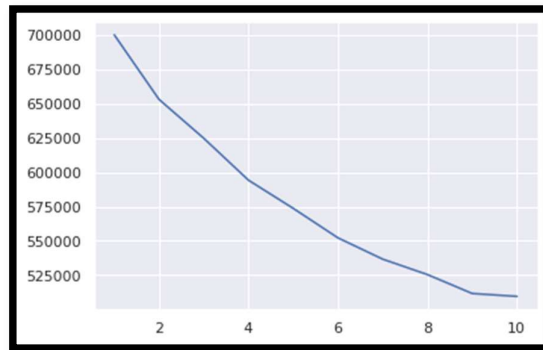


Figure 11 Worker Num. VS WH Reginal Zone

## After K\_Means Clustering

Two Cluster formed.

1. Cluster\_0 –High Supply - Mean (Target) Product Wt. Tone 30651
2. Cluster\_1 –Low Supply - Mean (Target) Product Wt. Tone 12459



Silhouette\_score = 0.065 With WSS Plot

Bi variate Analysis:

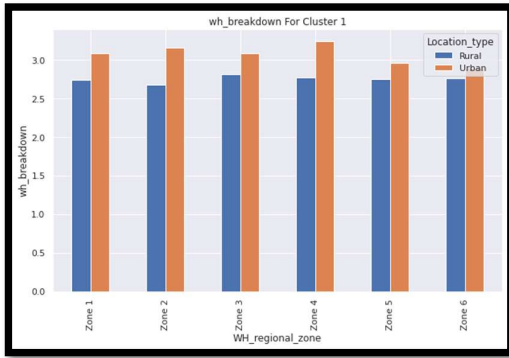


Figure 12:wh breakdown VS WH Reginal Zone

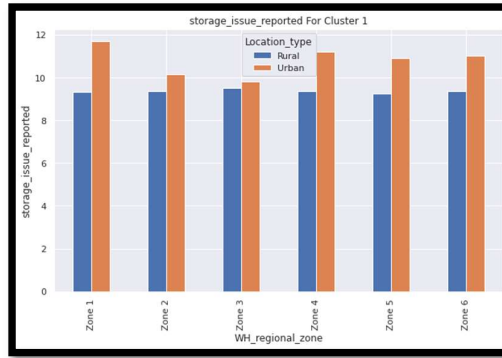


Figure 13 Storage Issue Reported VS WH Reginal Zone

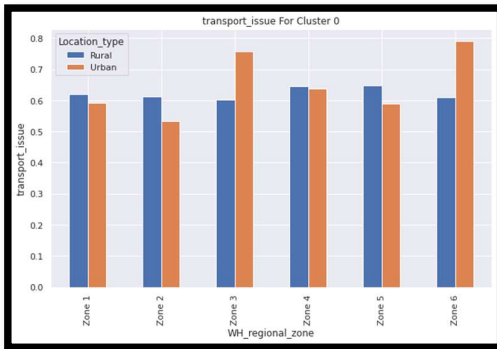


Figure 14 Transport issue VS WH Reginal Zone

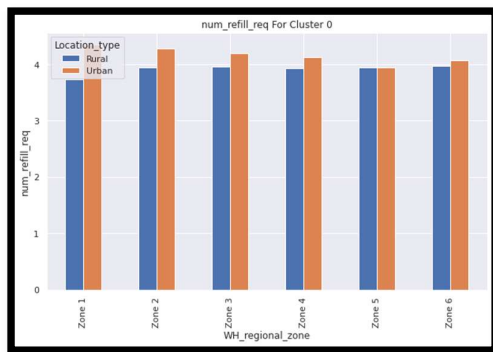
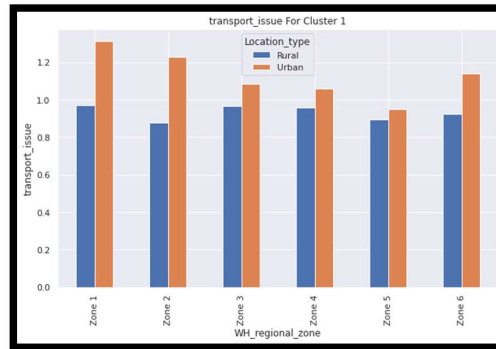


Figure 15 num refill req. VS WH Reginal Zone

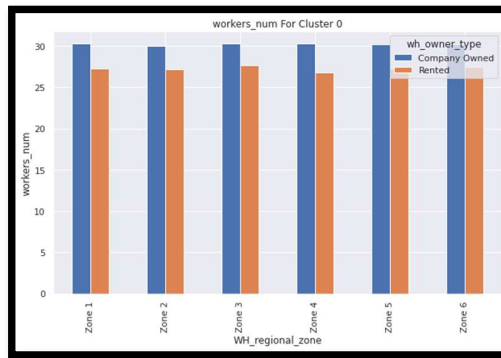


Figure 16workers\_num VS WH Reginal Zone

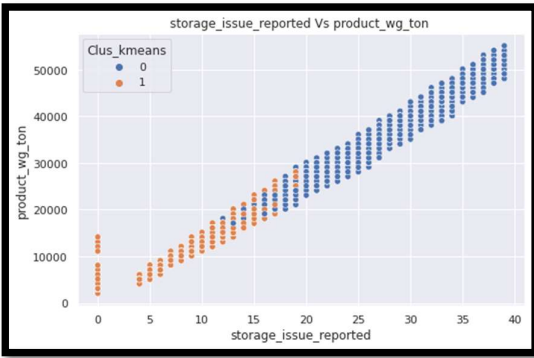


Figure 17:Product wg ton vs Storage Issue Reported

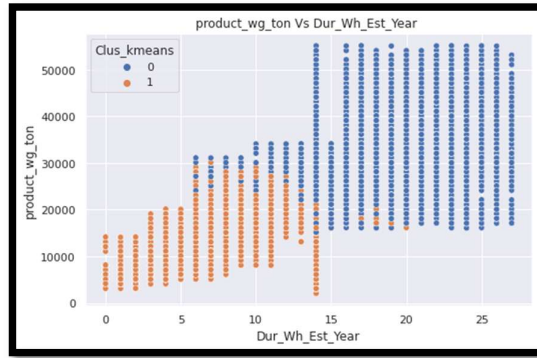


Figure 18 Product wg ton vs dur est year

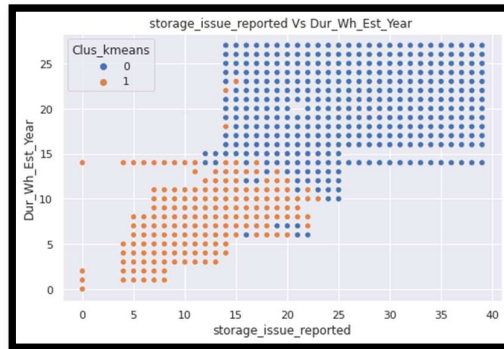


Figure 19 Storage Issue Reported vs Dur est year



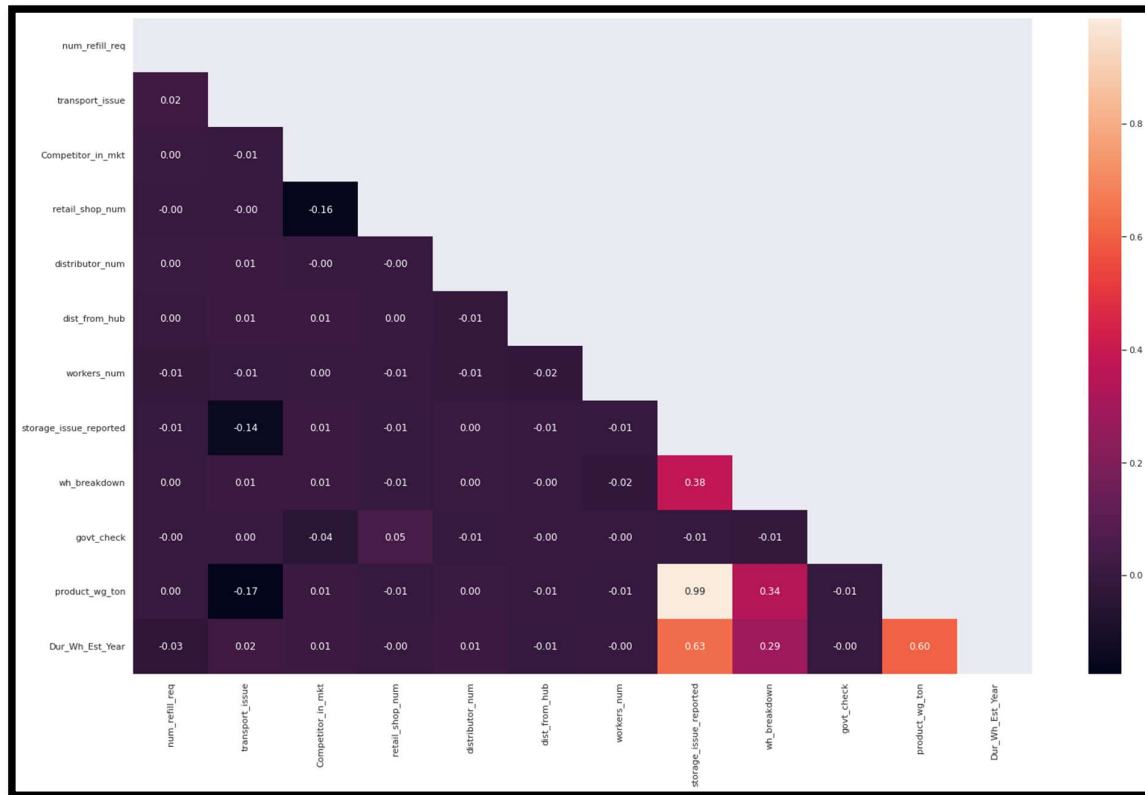
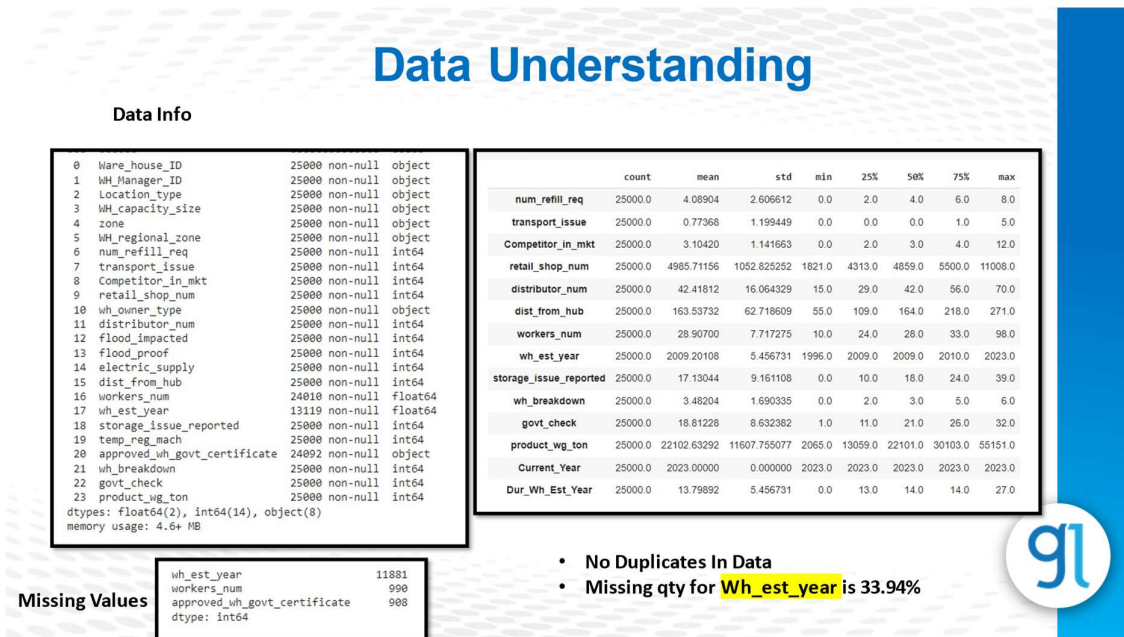


Figure 20 Heat Map

## 2.2 Both visual and non-visual understanding of the data.

ANS:



### 3. Data Cleaning and Pre-processing

#### 3.1 Approach used for identifying and treating missing values and outlier treatment (and why)

ANS:

1. Missing values are identified by info. Of data frame.
2. Missing Numerical Values are replaced by Median.
3. Missing categorical Values are replaced by Mode.
4. Outliers are treated otherwise it will impact our model performance.
5. If the outliers are not treated in the first step while doing the exploratory data analysis, it can lead to biases in the results.

#### 3.2 Need for variable transformation (if any)

ANS:

Yes, There is need of variable transformation whose skewness lies outside range  $[-0.5 \text{ to } 0.5]$  to bring data under bell shape

| index                  | Skewness |
|------------------------|----------|
| transport_issue        | 1.610    |
| workers_num            | 1.090    |
| Competitor_in_mkt      | 0.970    |
| retail_shop_num        | 0.908    |
| product_wg_ton         | 0.330    |
| storage_issue_reported | 0.110    |
| distributor_num        | 0.015    |
| dist_from_hub          | -0.006   |
| num_refill_req         | -0.075   |
| Dur_Wh_Est_Year        | -0.117   |
| govt_check             | -0.363   |

#### 3.3 Variables removed or added and why (if any)

ANS:

**Removed:** Wh\_Est\_Year

**Added:** Dur\_Wh\_Est\_Year

Until business says to remove feature then a data analyst should not remove feature otherwise treat missing values & treat outliers.....& perform EDA.

## 4. Model building

4.1 Clear on why a particular model(s) was chosen.

ANS:

### Modelling Approach Used & Why

A). Model building and interpretation

a. Build various models The models are built to establish the relationship between the Target variable and predictor variables.

Target Variable: **product \_ wg \_ton** is the target variable in these models

Data spliced in train & test in 70 & 30 Ratio

Four Models are built:

1. Linear Regression Model
2. Decision Tree –Simple Model
3. Random Forest -(Ensemble Bagging Technique)
4. Artificial Neural Network –Supplied scaled data

### Modelling Approach Used & Why

A). Linear Regression Model

Assumption : Target variable should be normal distributed

- If skewness is in range of -0.5 to 0.5 then Feature can be assumed well normal distributed.
- For linear reg Target variable should have linear relationship with independent feature
- Using ANOVA : Three categorical variable has no relationship with target variable.

1. Temp reg Mach
2. App wh govt certificate
3. Location type

| Skewness               |           |
|------------------------|-----------|
|                        | Skewness  |
| product_wg_ton         | 0.331611  |
| Dur_Wh_Est_Year        | -0.117099 |
| govt_check             | -0.363240 |
| storage_issue_reported | 0.113338  |
| workers_num            | 1.095016  |
| dist_from_hub          | -0.005998 |
| distributor_num        | 0.015212  |
| retail_shop_num        | 0.908247  |
| Competitor_in_mkt      | 0.978397  |
| transport_issue        | 1.610810  |
| num_refill_req         | -0.075212 |

## Modelling Approach Used & Why

A). For continuous variable

- Target variable has more dependence on storage issues reported & wh\_broken down



4.2 Effort to improve model performance.

ANS:

## Hyperparameter Tunning

A). Hyperparameter tuning is not possible for linear regression other model can use hyperparameter tuning.

B) GridsearchCV is used in knowing best parameter

**Decision Tree Best Parameter:**

{'max\_depth': 10, 'min\_samples\_leaf': 15, 'min\_samples\_split': 40}

**Random Forest Tree Best Parameter:**

Decision Tree Best Parameter:

{'max\_depth': 10, 'max\_features': 6, 'min\_samples\_leaf': 3, 'min\_samples\_split': 30, 'n\_estimators': 300}

**Artificial Neural Network Best Parameter:**

{'activation': 'relu', 'hidden\_layer\_sizes': 100, 'solver': 'adam'}

## Best Model: Random Forest Regressor

### Before Hyperparameter Tuning

|                         | Train RMSE  | Test RMSE   | Training Score | Test Score |
|-------------------------|-------------|-------------|----------------|------------|
| Linear Regression       | 1744.605000 | 1760.647905 | 0.977398       | 0.977021   |
| Decision Tree Regressor | 0.000000    | 1250.725933 | 1.000000       | 0.988404   |
| Random Forest Regressor | 342.542504  | 931.400962  | 0.999129       | 0.993569   |
| ANN Regressor           | 1072.283522 | 1157.639978 | 0.991462       | 0.990066   |

|                         | Taining MAPE | Test MAPE |
|-------------------------|--------------|-----------|
| Linear Regression       | 8.906356     | 9.149702  |
| Decision Tree Regressor | 0.000000     | 5.093023  |
| Random Forest Regressor | 1.542697     | 4.270517  |
| ANN Regressor           | 5.167553     | 5.654945  |

### After Hyperparameter Tuning

|                         | Train RMSE  | Test RMSE   | Training Score | Test Score |
|-------------------------|-------------|-------------|----------------|------------|
| Linear Regression       | 1744.605000 | 1760.647905 | 0.977398       | 0.977021   |
| Decision Tree Regressor | 847.965507  | 954.163756  | 0.994660       | 0.993251   |
| Random Forest Regressor | 2110.658138 | 2282.903578 | 0.966918       | 0.961367   |
| ANN Regressor           | 1228.992631 | 1289.817158 | 0.988784       | 0.987668   |

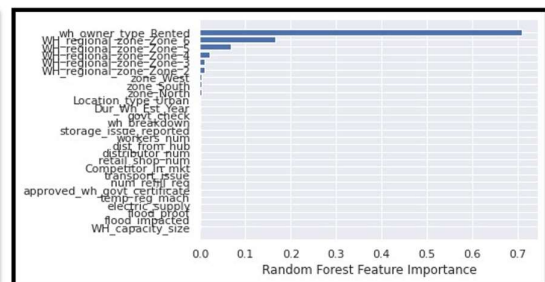
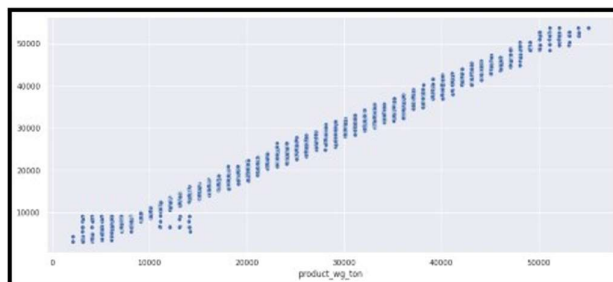
  

|                         | Taining MAPE | Test MAPE |
|-------------------------|--------------|-----------|
| Linear Regression       | 8.906356     | 9.149702  |
| Decision Tree Regressor | 3.781706     | 4.338371  |
| Random Forest Regressor | 10.927756    | 11.831595 |
| ANN Regressor           | 5.829211     | 6.198369  |

| Test Parameter : RFR | Before Hyperparameter Tuning : RFR | After Hyperparameter Tuning : RFR |
|----------------------|------------------------------------|-----------------------------------|
| MAPE                 | 4.27                               | 11.83                             |
| Accuracy             | 99.35                              | 96.13                             |
| RMSE                 | 931.4                              | 2282.90                           |

Note: Because of less computation power of laptop, unable to perform proper hyperparameter tuning.

## Pred V/s Actual For Best Model :RFR



## 5. Model validation

5.1 How was the model validated? Just accuracy, or anything else too?

ANS:

Models are validated by checking three parameters:

1. MAPE

2. R2 or Score

3. RMSE

Thumb Rule: All above parameters should not have more/less than 10% difference in train & test.

Overfit: Train above parameters > 10% of Test above parameters

Underfit: Train above parameters < 10% of Test above parameters

## 6. Final interpretation / recommendation

### 6.1 Detailed recommendations for the management/client based on the analysis done.

ANS:

Recommendations based on best model important features:

1. Wh\_owner\_type\_rented.
2. Wh\_regional\_zone\_6
3. Wh\_regional\_zone\_5
4. Wh\_regional\_zone\_4

Insight 1. 91.25 % warehouses are in rural areas in comparison of rural area has 8.17%.

Insight 2. 82 % warehouses are of large & mid type.

Insight 3: North zone & Zone 6 has majority of warehouses.

Insight 4: Avg Product wt tone is supplied more to urban area in comparison of rural area

**Recommendation 1:** Product wt tone should be supplied to be increased for rural area. Those warehouses are in urban areas should managed properly to cater more customer demand.

Insight 5: Govt checks are more in zone 3 & zone 4.

**Recommendation 2:** In zone 3 & zone 4, all documents should be maintained properly for audit purposes to avoid unnecessary breakdown.

Insight 6: Warehouse breakdown are more in urban zone than rural zone.

**Recommendation 3:** Strike from worker, flood, or electrical failure should be taken care properly by respective managers to reduce warehouse breakdowns.

Insight 7: Older warehouses are more in urban area comparison of rural area.

**Recommendation 4:** Renovation of roofs, pallets and others broken racks etc should be done to avoid unnecessary loss of product.

Insight 8: Transport issues are more in urban areas in comparison of rural area.

**Recommendation 5:** Latest technology could be used like drone to avoid delays.

Insight 9: Wh\_Regional\_Zone 6 has most number of breakdowns than 5 followed by zone 4.

**Recommendation 6:** In zone 6 specially ,electricity, worker strike & flood failure should be checked & planned in advance to avoid these failure.

Insight 10: Company owned warehouses has more numbers of workers than rented whereas supply is same.

**Recommendation 7:** HR manager should refer rented warehouse system as benchmark for company owned warehouse.

Insight 11: No of refills are more in urban areas than rural areas.

**Recommendation 8:** Transportation system of urban areas must be improved.

Insight 12: Storage issues are more where product is stored more.

**Recommendation 9:** Large & medium size specially older warehouses warehouses renovation must be done properly.