

(POOMKUDY MOTORS(P)LTD., MAN Trucks India),
VI/445C,POOMKUDYIND-
ZONE,MUNDAMPALAM,THRIKKAKARA,/P.O.KOCHI-682021
Phone: 0484-2425308/9846338572
Email: pmplsourcing@poomkudy.com



Product Complaint Report

Customer: M/S. MY GANGA RADDY CIVIL CONTRACTOR PCR No : D016514/PCR/1718/0010
PCR Date : 27/04/2017
Jobcard No : D016514/R/1718/0007
Dealer Code : D016514

Veh. Regn. Nr.:	Failure date : 27/04/2017
Productline:	Failure km : 1500
16.220BSIII4X2TPR12CUMRIBBOX-DS24	Failure hr : 2000
Vehicle model: 64.00002-0020	MAN Defect Code : D434A010WAR_T2
VIN :	MAN Defect Narrative : 1ST LEAF SPRING - FR
Engine Nr. : 6DAM06272	INT. AXLE - RHS - CRACKED
Engine type :	Vehicle Application: Y
Primary failed part nr.: 64.32301-0052	Nature of load carried : y
Pr. failed part supplier: 0	Payload (in tonnes) : 1
Pr. failed part batch id :	Avg run per day : 1
Defect Category :Paid Service	Road condition : 1
Sale Date : 27/04/2017	Fuel consumption : 1

Customer Complaints/ Incidence of Failure

SR NO	Complaint Desc
1	1 ST FREE SERVICE

Observation by Dealer

Y

Dealer Action

SR NO	Actions
1	air compressor replaced

Observations by After Sales MSE

Observations by After Sales ASM

Observations by After Sales RSM

Observations by After Sales HO