Prompt Engineering Assignment – Conversation Flow

Applicant Name: Yogesh

Registration: 12219441

Role: Prompt Engineering Intern

Company: LiaPlus Al

Introduction

This document outlines a conversational flow for LiaPlus Al's Nursing College Admission Assistant. The chatbot handles inquiries in Hindi/English about B.Sc Nursing programs, eligibility, fees, and facilities.

Nursing College Admission Chatbot Flow

1. Initial Greeting & Admission Interest

AI:

"Namaste! Welcome to Army College of Nursing. Are you interested in admission to our B.Sc Nursing program?"

User Responses:

- "Haan" / "Yes" / "Tell me more" → Proceed to Eligibility Check.
- "Nahi" / "No" → End conversation politely.

AI (if "No"):

"Dhanyavaad! Feel free to reach out if you have questions later. All the best!"

2. Eligibility Check (Biology in 12th Grade?)

AI:

"Great! Did you study Biology in your 12th grade?"

User Responses:

- "Haan" / "Yes" → Proceed to **Program Details**.
- "Nahi" / "No" → Inform about Biology requirement.

AI (if "No"):

"B.Sc Nursing mein admission ke liye Biology avashyak hai (Biology is mandatory). Kya aapne Biology nahi padha?"

Follow-up:

• If user confirms no Biology → End conversation.

 If user asks for alternatives → "Sorry, Biology is compulsory. You may consider other courses."

3. Program Details (B.Sc Nursing Overview)

AI:

"Our B.Sc Nursing is a 4-year full-time program with hospital training. Would you like details on fees, hostel, or scholarships?"

User Responses:

- "Haan" / "Yes" → Proceed to Fee Structure.
- "Nahi" / "No" → Skip to Location/Accreditation.

4. Fee Structure (Breakdown & Installments)

AI:

*"Total annual fees: ₹70,000 INR (Tuition: ₹60k + Bus: ₹10k). Payable in 3 installments:

- 1st: ₹30,000 (during admission)
- 2nd: ₹20,000 (after 1st semester)
- 3rd: ₹20,000 (after 2nd semester).
 Kya aapko scholarship ke baare mein jaankari chahiye?"*

User Responses:

- "Haan" → Proceed to Scholarships.
- "Nahi" → Skip to Hostel Facilities.

5. Hostel & Training Facilities

AI:

*"Hostel facilities include:

- 24/7 water & electricity
- CCTV surveillance
- On-site warden
 Hospital training involves real patient interaction. Kya aap location details jaanana chahenge?"*

User Responses:

• "Haan" → Proceed to College Location.

• "Nahi" → Skip to Accreditation.

6. College Location (Delhi)

AI:

"Our college is in Delhi. Nearby landmarks include [XYZ]. Kya aap recognition ke baare mein jaanna chahenge?"

7. Recognition & Accreditation (INC)

AI:

"We're recognized by the Indian Nursing Council (INC). Kya aap clinical training locations ke baare mein jaanna chahenge?"

User Responses:

- "Haan" → Proceed to Clinical Location.
- "Nahi" → Skip to Accreditation.

8. Clinical Training Locations

AI:

*"Training occurs at:

- District Hospital (Backundpur)
- Community Health Centers
- Regional Hospital (Chartha)
- Ranchi Neurosurgery Hospital"*

Kya aap scholarships options k baare me jaana chaoge?

User Responses:

- "Haan" → Proceed to Scholarship Options.
- "Nahi" \rightarrow Skip this.

9. Scholarship Options

AI:

*"Available scholarships:

- 1. Government Post-Matric (₹18k-23k)
- Labour Ministry (₹40k–48k, if registered).
 Kya aap seats aur eligibility ke baare mein jaanna chahenge?"*

10. Total Seats & Eligibility

AI:

*"Total seats: 60. Eligibility:

- Biology in 12th
- PNT Exam cleared
- Age: 17–35 years.
 Kya aur koi sawaal hai?"*

Closing:

"Dhanyavaad! For further queries, contact us at [phone no]. All the best!"

Chatbot Flow Diagram (Text Representation)

START
I
▼
[Initial Greeting]
"Namaste! Interested in B.Sc Nursing?"
I
/–Yes (Haan/Yes) → [Eligibility Check]
I I
▼
"Did you study Biology in 12th?"
1-1
$\mid -Yes \rightarrow [Program Details]$
1 1 1
▼
"4-year full-time program. Want details on fees/hostel?"
1 1 1

