# **RTC Bus Ticket Booking App**

## 1. Introduction

The RTC Bus Ticket Booking App aims to provide a seamless digital ticketing experience for public transport buses, similar to metro train ticketing. The app will use QR codes to facilitate ticket booking, boarding verification, and fare calculation.

### 2. Features

#### **User Features**

- QR Code Scanner: Scan QR codes installed on buses to fetch bus details.
- Route Selection: Users select boarding and destination stops.
- Fare Calculation: The system calculates the fare based on distance.
- **Digital Ticket Generation**: Generate a digital ticket with a QR code.
- Payment Integration (Future Scope): Users can pay through UPI, wallets, or credit/debit cards.
- Ticket History: View past ticket bookings.

#### **Admin Features**

- Bus Management: Update bus details, routes, and schedules.
- Fare Management: Modify fare calculation logic.
- Analytics Dashboard: Track ticket sales and revenue.

## 3. Technology Stack

#### **Frontend**

- Framework: React Native (Expo)
- Libraries:
  - expo-barcode-scanner (QR scanning)
  - axios (API calls)
  - react-native-qrcode-svg (QR code generation)

### **Backend**

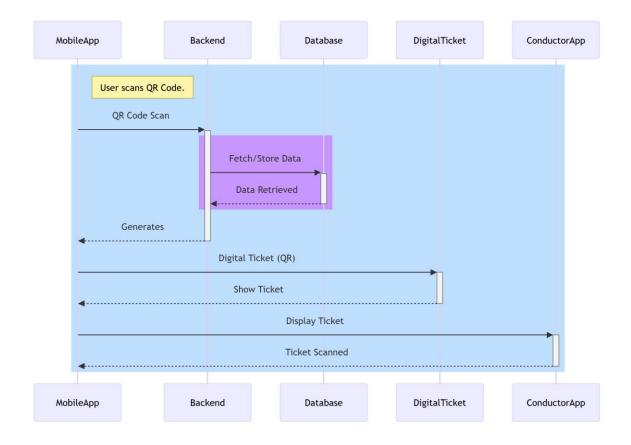
- **Technology**: Django,
- Database: MongoDB / Firebase / PostgreSQL (TBD)
- API Services:
  - /fetch\_bus\_details Get details of the scanned bus
  - o /calculate\_fare Calculate fare from source to destination
  - o /generate\_ticket Generate a digital ticket

### 4. Workflow

- 1. User Scans QR Code: Retrieves bus details.
- 2. **Selects Source & Destination**: User selects boarding and drop-off points.
- 3. Fare Calculation: System fetches the ticket price.
- 4. Ticket Generation: Generates a digital QR-based ticket.
- 5. **Verification on Boarding:** Conductor scans the ticket QR for validation.

## **5.Representation Of Diagrams**

**Sequence Diagram:** 



## Data Flow Diagram:



## 5. Implementation Plan

## **Phase 1 (Basic Functionality)**

- Set up React Native environment with Expo.
- Implement QR code scanning.
- Develop API to fetch bus details and fare calculation.
- Generate a basic digital ticket.

## Phase 2 (Enhancements)

- Integrate payment gateways.
- Implement a user-friendly UI/UX.
- Add ticket history and admin panel.

## **Phase 3 (Final Testing & Deployment)**

- Conduct end-to-end testing.
- Deploy backend on a cloud service (Heroku/AWS).
- Release the app on Play Store.

## 6. Challenges & Solutions

Challenges	<b>Potential Solutions</b>
QR Scanner	Use Expo's barcode scanner for compatibility.
Issues	
Offline Ticketing	Implement an offline mode for ticket storage.
Security	Encrypt ticket data and use secure API
Concerns	authentication.

## 7. Conclusion

This RTC Bus Ticket Booking App aims to digitize bus ticketing, improve efficiency, and enhance user experience. With future upgrades, it can serve as a model for smart public transportation systems.