

# Yolisma Zacarias

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Enthusiastic and detailed-oriented software engineering apprentice with a year of intensive coding bootcamp experience and a proven track record in customer service. Seeking a challenging front-end Software Engineer position at NAMEOFCOMPANY, where I can leverage my technical skills and passion for software development to drive innovation and contribute to the success of the team.

## EXPERIENCE

**Techtonica, Remote** — *Software Engineer Apprentice* Jun 2022 - Present

- Built 5+ full-stack web applications with JavaScript, PostgreSQL, Express, Node, Jest, and React Testing Library
- Volunteered as a technical mentor with Techtonica for “Study Night Sessions”
- Led stand up, wrap up meetings, collaborated with 17+ aspiring software engineers, and facilitated daily agenda items throughout the workday
- Assisted teammates with debugging their code using browser Dev Tools and React Dev Tools, and implementing new features

**Coastal TPA, Monterey, CA** — *Customer Service Representative* Mar 2021 - Jun 2022

- Communicated with 400+ diverse clients and collaborated with cross-functional teams, including paramedics in emergency settings, to address incidents such as resident falls or other medical concerns
- Provided creative solutions while serving as the main communication link between clients and staff, including directing families/providers and offering translation support for Spanish-speaking individuals
- Adapt to changing customer needs/expectations and pivot quickly in response to changing project requirements or customer feedback

**Brookdale Scotts Valley, Scott's Valley** — *Lead Receptionist* Mar 2018 - Dec 2022

- Trained 14+ new hires on important procedures such as handling emergency settings and directing potential clients for resident placement
- Analyzed and resolved resident emergencies using the appropriate community protocol
- Attention to details to ensure accuracy and consistency in guest interactions

## RECENT PROJECTS

**Lend A Paw** — PERN full-stack web app, supporting animals through adoption, volunteering, donations, and fostering

**JavaSweet Café** — PERN full-stack web app to allow users to browse, search and save their favorite coffee drinks and recipes

**Weather App** — Responsive weather web app using JavaScript and the OpenWeather API to provide users with up-to-date weather information for their location

**“Guess My Number” App** — JavaScript guessing game with user input validation and random number generation

## TECHNICAL SKILLS

**Languages:** HTML5, CSS3, JavaScript (ES6/JSX)

**Frameworks:** React.js, Express

**Databases:** PostgreSQL

**Tools:** NPM, Git, GitHub, VS Code

## EDUCATION & Certifications

**Techtonica** — *Software Engineer Student*

June 2022 - Current

Hands-on, project-based collaborative software engineering learning focused on full-stack JavaScript development using the PERN stack.

**SheCodes: Introduction to Coding** — *Student*

March 2022

A four-week course focusing on learning HTML, CSS, and JavaScript via online lessons with Mattieu Delac.