

Current Student

Undergraduate Student

Cons

- Main page sidebar looks disordered and confused to all since mix bold and regular type, as well as unknown items like “EYES program” and “REEF”.
- Old fashioned style for all targeted people.
- Lack of tuition cost for courses, students have to go to UR self-services to check out.
- Not able to find any program sheets which are useful, students have to go to the engineering front desk to get that.
- Never get a reply from Contact Us.
- So many small letters and tightly spaced sentences on the pages.
- It takes time to find specific faculty members.
- Too many additional forms to focus.

Pros

- Navigation is simple and easy to use.
- Quick links are quite useful for current students.
- Events and news are updated regularly.

Graduate Student

Cons

- Information related to graduate students' contents is hard to find on most pages, something like admission, tuition, graduation, resources, etc. You have to dig by yourself.
- Contents are less for graduate students.
- So many words and sentences on “Graduation Information” tag are really hard to read and focus.

Pros

- Most graduate courses are listed on students page.
- All program sheets are provided for students.

Suggestions

- It would be nice if have social media links.
- Graduate students should be highlighted on the home page.
- It would be better if overall websites could change its very outdated style, so ugly and not really enjoyable browsing it.
- It would be convenient to have lab information for each semester.

Future Student

Main Content

- Page content are filled with a lot of words which could be overwhelming for future students.
- There are few dead links in the website
- There are a lot of important information missing in the website such as finance cost for a whole
- Quick links on the side is useful for future students, links like making appointments, transferring credits, and forms.

Suggestions

- Adding filtering feature in search bar would be nice because future student can find things a lot faster
- Putting more images on the website would increase the desirability of the users
- There's another website called urconnected with similar content, but it offers important informations for future student. Why not advertise this website instead of the main page. Having 2 different websites is confusing for many students.

Parents

Main Content

- The main UofR website does have much relevant information for parents to quickly access. Instead, they need to go to the UofR Connected website.
- Limited access to information on food services for students living on residence on both websites for Parent/Family related pages.
- Inaccessible links on the main UofR “For Parents and Family” page.

Suggestions

- More consistency on where information is stored and accessed. There are a lot of page hops between the UofR Connected Website and the main website(i.e., housing services on the UofR connected website redirects you back to the main UofR domain).
- Access to quick links on the main website for housing, registration forms, food services, maps, and fees would be ideal.
- Better integration between the two websites(in design and layout), so that it doesn't feel you are going to an entirely different website.

