



CONTACT DETAILS

Mengerstrabe 23/361
4040 Linz
+4367764273351
Yoniyona033@gmail.com

LANGUAGES

Amharic

English

German

PERSONAL SKILLS

Team Player

Resilience

Communication Skills

Self-Reliance

SOFTWARE SKILLS

Ms.office

Ms. Excel

Adobe Photoshop

YONATHAN TESFAYE BALCHA

Position applied for: Junior level IT Jobs



PROFESSIONAL EXPERIENCE

2019-2021 Kidus Gems P.L.C

IT technical support:

- keep computer systems running smoothly and ensure users get the maximum benefit from them.
- install and configure computer hardware operating systems and applications.
- troubleshoot system and network problems, diagnosing and solving hardware or software faults.
- replace parts as required.

2015-2021 – Tsehay Insurance S.C

- Senior officer: Handling insurance claims and underwriting policies.
- I used PREMIA which is an insurance management solution system. Tasks I performed using the software includes inserting data into the database, editing the data in the database and preparing monthly, quarterly and yearly reports.



UNIVERSITY EDUCATION

Oct '2021 – present: Johannes Kepler University. Linz, Austria
Degree: BA in Artificial intelligence

Feb '2012 – Jul '2015: Addis baba university school of commerce.
Addis Ababa, Ethiopia
Degree: BA in Business administration and Information systems

ELEMENTARY AND HIGHSCHOOL EDUCATION

1st grade – 12th grade: Saint Joseph School. Addis Ababa, Ethiopia