



## CONTACT DETAILS

Mengerstrabe 23/361  
4040 Linz  
+4367764273351  
[Yoniyona033@gmail.com](mailto:Yoniyona033@gmail.com)

## LANGUAGES

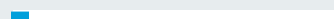
Amharic



English



German



## PERSONAL SKILLS

Team Player



Resilience



Communication Skills



Self-Reliance

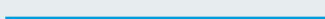


## SOFTWARE SKILLS

Ms.office



Ms. Excel



Adobe Photoshop



# YONATHAN TESFAYE BALCHA

<https://yonathantesfaye.info/>

Position applied for: Junior level IT Jobs



## PROFESSIONAL EXPERIENCE

### 2019-2021 Kidus Gems P.L.C

#### IT technical support:

- keep computer systems running smoothly and ensure users get the maximum benefit from them.
- install and configure computer hardware operating systems and applications.
- troubleshoot system and network problems, diagnosing and solving hardware or software faults.
- replace parts as required.

### 2015-2021 – Tsehay Insurance S.C

- Senior officer: Handling insurance claims and underwriting policies.
- I used PREMIA which is an insurance management solution system. Tasks I performed using the software includes inserting data into the database, editing the data in the database and preparing monthly, quarterly and yearly reports.



## UNIVERSITY EDUCATION

Oct '2021 – present: Johannes Kepler University. Linz, Austria  
**Degree:** BA in Artificial intelligence

Feb '2012 – Jul '2015: Addis baba university school of commerce.  
Addis Ababa, Ethiopia  
**Degree:** BA in Business administration and Information systems

## ELEMENTARY AND HIGHSCHOOL EDUCATION

1<sup>st</sup> grade – 12<sup>th</sup> grade: Saint Joseph School. Addis Ababa, Ethiopia