

Yonnie Hicks

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Software Engineer in St. Louis, MO

Adaptable and dedicated professional with a strong foundation in mainframe application development and full-stack web development, seeking to leverage skills and experiences in a software engineering role. A quick learner with a proven track record in diverse industries, committed to achieving excellence in technical development and problem-solving.

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WORK EXPERIENCE

Customer Care Rep I — CarelRx Non, St. Louis, MO

October 2022 - Present

- Handling Prior Authorization
- Handling Faxes
- Responding to customer questions via telephone and written correspondence regarding insurance benefits, provider contracts, eligibility, and claims

Mainframe Application Dev Trainee — GenSpark, Alpharetta, GA

March 2022 - July 2022

- Design, implement, test, and deploy native iOS and Android applications used by 3,000+ users.
- Prototype UX designs for 3 different interactive web applications ensuring responsive design.
- Evaluate thousands of lines of code to ensure validity, proper structure, and compatibility with various browsers, devices, and operating systems.

Bartender — Show Me's, Fairview Heights, IL

July 2020 - June 2021

- Followed all Covid 19 guidelines, acted as the bartender and server for the entire restaurant at times.
- Worked well under pressure, ensured the lunch rush flowed so people moved in and were served and back out in under an hour.
- Worked with vendors on product supply and orders.
- Trained newly hired bartenders and servers.

Assistant Food and Beverage Manager — Casino Queen,

East St. Louis, IL

November 2018 – January 2020

- Managed Food and Beverage department activities for quality, service, and marketing
- Maximized profits and ensured outstanding customer service
- Prepared staff schedules, planning shifts and hours for 15 employees
- Partnered with F&B Director to achieve quarterly and annual budgets
- Increased Sports Bar sales by 27% in one year
- Contributed to menu design development and marketing for

SKILLS

PROGRAMMING LANGUAGES

- COBOL
- Java
- JavaScript
- HTML5/CSS3

FRAMEWORKS

- Thymeleaf
- React

DATABASES

- MySQL

TOOLS

- VS Code
- Markdown
- GitHub
- Jira
- Trello
- SPUFI
- Netlify

targeted customer market

- Implemented controls for food, beverage, and labor costs across sub-departments
- Monitored budget for efficient operation and expenditure limitation

PROJECT EXPERIENCE

Discover MO Trails — Hiking Trail Finder

- Designed UI .
- Implemented real time weather update and forecast.

EDUCATION

LaunchCode, LC101 Programming Course — 2018

Savvy Coders Web Development Boot Camp — 2021

University of North Carolina - Greensboro — 2003 -2006