

# personal loan application.

Email: **newaccounts@mebank.com.au** or Fax: (03) 9708 3680 Mail: ME Account Origination, Reply Paid 1345, Melbourne VIC 8060 Any questions? Call ME on **13 15 63** or visit **mebank.com.au** 

applying for your personal loan - getting started.					
Before we can open an account, we're legally required to verify your identity if reliable and independent data sources. We'll contact you to request identificati					
to apply you must have a good credit rating and be:					
at least 18 years of age applying in personal name(s) (not as a compar	ny) 🔲 an Australian citizen or permanent resident				
completing the form.					
Step 1 Complete the application form. You also have the option to apply for an Everyday Transaction Account with a ME Personal Loan.  Step 2 Ensure that all applicants have signed the Declaration.  Step 3 Ensure that your application includes all required supporting documentation as described below.					
for faster approval, please include the documents listed belo	w with your application.				
All applications must include:  Proof of income – payslip (less than 4 weeks old), PAYG summary, if self employed last 2 years tax return and last Tax Assessment Notice (less than 18 months old), rental agreement etc.	If consolidating debts:  ☐ credit cards or store cards – your most recent statement ☐ loans – your most recent statements showing a minimum 3 months payment history for all loans being paid out				
your loan requirements.					
How much would you like to borrow? (\$5,000 - \$50,000) \$  If your loan is for a purchase, how much are you contributing? \$  Loan term (between 1 - 7 years):  What is the purpose of the loan? (Tick all that apply. Please note, Personal Loans cannow Debt consolidation Domestic furniture/Appliance Renovation Refinance New car purchase Used car purchase Used car purchase Other vehice Dersonal loan details - applicant 1.  Are you already a ME customer?  Yes No Account number  Title (Mr/Mrs/Miss/Ms/other)  Given name(s)  Family name  Date of birth Gender  Date of birth Gender  Male Female  Relationship status (please tick one) Single Married/Domestic partner  Number of dependants Age of each dependant	s				
Super fund name  Super fund membership number	Super fund name  Super fund membership number				
Union name Union number	Union name Union number				
personal loan details - applicant 1 (new ME applicants only)	personal loan details - applicant 1 (new ME applicants only)				
Password (5 – 9 characters) Mother's maiden name	Password (5 – 9 characters) Mother's maiden name				
New ME customers – if you call us, we'll use this password to verify it's you.	New ME customers – if you call us, we'll use this password to verify it's you.				
Driver's licence number:	Driver's licence number: (leave blank if same as Applicant 1)				
Are you an Australian citizen?  ▼ No  ▼ Yes - Go to Section 2 Complete the information below if you are not an Australian citizen.  Are you a permanent resident?  No  Yes	Are you an Australian citizen?				
Current passport number Country of issue Visa subclass details	Current passport number Country of issue Visa subclass details				
How did you hear about ME? ☐ Super fund ☐ Union ☐ Family/Friend	☐ Internet ☐ Outdoor ads ☐ TV ☐ Newspaper/Magazine ☐ Mail				

ME USE ONLY: MS CODE

contact details - applicant 1.	contact details - applicant 2.	
residential address - applicant 1.	residential address - applicant 2.	
What is your residential status?  Own home Have a mortgage Renting  Boarding Living with parent(s)  Residential address (we can't accept PO Box addresses)	What is your residential status?  Own home Have a mortgage Renting  Boarding Living with parent(s)  Residential address (we can't accept PO Box addresses)	
State Postcode	State Postcode	
How long have you lived at this address? years months Postal address (we can't accept PO Box addresses)	How long have you lived at this address? years months  Postal address (we can't accept PO Box addresses)	
State Postcode	State Postcode	
Previous residential address (if at current address for less than two years)	Previous residential address (if at current address for less than two years)	
State Postcode	State Postcode	
How long did you live at this address? years months	How long did you live at this address?yearsmonths	
Mobile Preferred Home phone ( ) Preferred Work phone ( ) Preferred Email	Mobile Preferred Home phone ( ) Preferred Work phone ( ) Preferred Email	
employment details - applicant 1.	employment details - applicant 2.	
your current employment details.  Full time Part time Casual Home duties Retired Self-employed Student Unemployed Occupation (e.g. builder, mechanic, nurse)	your current employment details.  Full time Part time Casual Home duties Retired Self-employed Student Unemployed Occupation (e.g. builder, mechanic, nurse)	
Employer's name (company name)	Employer's name (company name)	
Employer's address	Employer's address	
State Postcode  Employer's contact number Length of time at employer?  (we can't accept a mobile number)  (we can't accept a mobile number)  (years months  You should let your employer know that we might be in touch.  If you've been with your current employer for less than 2 years, please provide details of your previous employment below.	State Postcode  Employer's contact number Length of time at employer?  (we can't accept a mobile number)  (we can't accept a mobile number)  (years months  You should let your employer know that we might be in touch.  If you've been with your current employer for less than 2 years, please provide details of your previous employment below.	
if self-employed.	if self-employed.	
Business name  ABN  Duration  years months  If you've been in your current employment for less than 2 years, please provide details of your previous employment below.  Accountant's name and address	Business name  ABN  Duration  If you've been in your current employment for less than 2 years, please provide details of your previous employment below.  Accountant's name and address	
State Postcode  Accountant's contact number (we can't accept a mobile number)  ( )	State Postcode  Accountant's contact number (we can't accept a mobile number)  You should let your accountant know that we might contact them.	
previous employment details. (if in current employment less than 2 years).	previous employment details. (if in current employment less than 2 years).	
Full time Part time Casual Home duties Retired Self-employed Student Unemployed Occupation (e.g. builder, mechanic, nurse)	☐ Full time ☐ Part time ☐ Casual ☐ Home duties ☐ Retired ☐ Self-employed ☐ Student ☐ Unemployed ☐ Occupation (e.g. builder, mechanic, nurse)	
Employer's name (company name)	Employer's name (company name)	
Employer's contact number (mobile not accepted)  Length of time at employer?  years months  You should let your employer know that we might be in touch.	Employer's contact number (mobile not accepted)  Length of time at employer?  years months  You should let your employer know that we might be in touch.	

income details - applicant 1.		income details - applicant 2.		
Gross annual salary (before tax)	Do you Salary Package? 🗌 Yes	Gross annual salary (before tax)	o you Salary Package? 🗌 Yes	
\$		]   \$		
Type of income Amount  Have you ever been declared bankru  Total gross annual income  \$  financial position.  if applying in joint names, please ensure fin	Do you have a HECS or HELP debt?  Yes No  ancial details represent the combined position of jointly with someone not on this applicated.  Sta	Type of income Amount  Have you ever been declared bankrupt?  Total gross annual income  \$  f both applicants ion – your share).	Frequency (W,F,M,Y)  Yes No  yo you have a HECS or HELP debt?  Yes No  Value  Balance	
			\$	
Other accets (please describe a g house	and contents mater valide superannuation)			
Other assets (please describe e.g. nouse)	Other assets (please describe e.g. household contents, motor vehicle, superannuation)		Value \$	
			\$	
liabilities. (what do you owe? if owe	ed jointly with someone <u>not</u> on this applic	ation - your share).		
Home loans (please provide the name of Personal loans (please provide the name	financial institution(s))  Monthly paym  \$  \$	\$ \$	t Pay out Pay out & close No	
Credit/Store cards (please provide the nar	ne of financial institution(s))  Credit limit  \$  \$  \$	Amount owing/Payout amoun  \$  \$  \$	t Pay out Pay out & close No	
Overdrafts (please provide the name of fi	sinancial institution(s))  Credit limit	Amount owing/Payout amoun	t Pay out Pay out & close No	
Other liabilities (e.g. HECS/HELP, car lea		ent Amount owing/Payout amoun	t Pay out Pay out & close No	
ongoing expenses (what are very		lease ensure your ongoing expenses represent th	a combined position of both configurate.	
Living expenses: (what are your fit Living expenses: Insurance (e.g. medical, vehicle, home) Utilities (e.g. water, electricity, gas) Phone/Internet Medical Rates Travel (e.g. vehicle running cost, public transport) Education/Childcare	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	Rent/Board (B)  If no rent or board paid please write \$0  Other expenses (e.g. child support, gifts)	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	
Food Clothing Entertainment Total of Living expenses (A)	\$	Total of Other expenses (C)  Total Ongoing Expenses (A + B + C)	\$ \$	

This is someone we'll contact if we have trouble finding you. You should let them know that we might be in touch.	details of a relative or friend not living with you. (must live in Australia)  This is someone we'll contact if we have trouble finding you. You should let them know that we might be in touch.	
Given name(s)	Given name(s)	
Family name	Family name	
Residential address (we can't accept PO Box addresses)	Residential address (we can't accept PO Box addresses)	
State Postcode	State Postcode	
Phone number ( )	Phone number  ( ) )   ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( )	
everyday transaction account application. (optional) - to apply	you must be at least 16 years of age.	
I/We would like to apply for an Everyday Transaction Account with buck card.  Applicant 1 only Applicant 2 only Joint applicants		
get a buck from ME – select your Debit MasterCard® colour		
Applicant 1  Applicant 2  Applicant 2	buck.  5146 1300 0000 0000  Applicant 1  Applicant 2  Applicant 2	
shark blue-grey. lobster red.	pineapple yellow. avocado green.	
insurance.		
I/We would like ME's insurance partner, QBE Insurance (Australia) Limited to c	ontact me/us to discuss:	
I/We authorise ME to provide contact information contained within this application applicant 1 Applicant 2	ation to ME's insurance partner, QBE Insurance (Australia) Limited.	
ME will receive a commission for insurance products subsequently purchased f	following referral of your details to QBE Insurance (Australia) Limited	
customer relations.		
At ME, we are committed to building a reputation for excellence in customer serv not meet your expectations, please contact us to find out about our dispute resolu	ice that includes delivering on our promises. If for some reason our service does lution procedures. ME is a member of the Financial Ombudsman Service Australia.	

# financial claims scheme.

Your account is covered by the Financial Claims Scheme (Scheme). You may be entitled to payment under the Scheme. Payments made under the Scheme are subject to a limit for each depositor. Information about the Scheme can be obtained from the APRA website at www.apra.gov.au and the APRA hotline on 1300 55 88 49.

# privacy notice.

By completing an application, you are providing your personal information to Members Equity Bank Limited and its related entities (collectively **ME**, **we**, **us**, **our**) for the primary purpose of assessing your application, verifying your identity, assessing you for insurance and then establishing and administering your account. Your personal information may be used and disclosed to third party service providers for these purposes. Without this information we may not be able to consider or approve your application or provide our services.

Personal information that we collect includes credit information. Credit information includes information about your past experiences with us or other lenders, the kinds of credit products you have or have applied for, how you have managed your obligations, information contained in a credit report about you and information about your credit worthiness that has been derived from a report about you. You must only give us information about any other person with their permission, and only if you have taken them through this privacy notice.

#### collection of information.

Some laws require or authorise our collection of your personal information, including:

- $\bullet$  the Anti-Money Laundering and Counter-Terrorism Financing Act 2006 (Cth); and
- the National Consumer Credit Protection Act 2009 (Cth).

We also collect your personal information (including, as permitted by law, information derived from a credit report) for the purposes of:

- considering any other application made by you for products or services or your suitability if you have offered to be a guarantor or security provider;
- customer relations including management of our relationship with you and market or customer satisfaction research and product development;
- our internal operations including record keeping, risk management, auditing purposes, training, securitisation, credit scoring, file reviews, actuarial processes and portfolio analysis;
- information technology systems development and testing;
- arrangements with other organisations to provide services in relation to our products and services (for example, we may arrange for mailing houses to distribute loan statements to customers);
- investigating, resolving and preventing complaints;
- $\bullet$  conducting fraud assessments; and
- reporting and data analytics, including for regulatory, management, statistical or research purposes.

In addition, (unless you instruct us otherwise) we may use your personal information (other than information derived from a credit report) to inform you about any of our products, or those of our alliance partners, that may be of interest to you and if you are a member or a customer of one of our alliance partners (including a superannuation fund, union, insurer or other third party with whom we have arrangements), we may also use your information for the purpose of providing benefits to you or to obtain aggregate information for statistical or research purposes.

## privacy notice (continued).

### use and disclosure of information - general.

We may disclose your personal information (including, as permitted by law, information derived from a credit report) for the purposes above to:

- our related entities, insurers, service providers, agents (including debt collection agencies), contractors or external advisers to help us provide banking and related services to you (including lawyers and auditors);
- any person acting on your behalf, including your legal and financial advisers;
- your broker (if applicable);
- government and other regulatory bodies, law enforcement bodies and courts as required by law or in accordance with prudent banking practice;
- third parties providing fraud detection services;
- external complaint resolution bodies (for example, the Financial Ombudsman Service Australia);
- any person or entity to whom we are considering selling part of our banking business;
- rating agencies; and
- other financial institutions and credit providers.

We may also disclose your personal information (other than information derived from a credit report) to our alliance partners, your referees, including your employer (to confirm details about you) and payments system operators. Our third party service providers may store or access your personal information overseas, including in Canada, USA, United Kingdom, Philippines, Singapore and Hong Kong, as well as any other countries listed in our Privacy and Credit Reporting Policy from time to time.

# credit reporting bodies.

We may collect personal information about you from, and/or disclose it to, credit reporting bodies (CRBs), including by:

- disclosing any credit information we hold about you which may include your identification information. The CRB may include this information in credit reports provided to other credit providers to assist them in assessing your credit worthiness;
- · disclosing any failures to meet your payment obligations, or any fraud or other serious credit infringement you have committed; and
- obtaining a credit report about you for the purpose of assessing your application or for collecting overdue payments.

The CRBs we use and where you can find their privacy policies are:

- Veda www.veda.com.au/privacy or phone 1300 762 207;
- Dun & Bradstreet www.checkyourcredit.com.au or phone 1300 734 806;
- Experian www.experian.com.au or phone 1300 783 684.

You can ask a CRB not to use or disclose credit information it holds about you for a period of 21 days (called a "ban period") without your consent if you believe on reasonable grounds that you have been or are likely to be a victim of fraud, including identity fraud.

CRBs at our request or the request of another credit provider, may use credit information they hold to "pre-screen" you for direct marketing. You can ask a CRB not to do this.

#### marketing.

ME may use your personal information to get in touch with you about ME products and services, or those of our alliance partners, that may be of interest. If you do not want us to do this, please call us on **13 15 63** or log in to internet banking to send us a secure email.

## further information.

You have rights to access and seek correction of personal information we hold about you, and our Privacy and Credit Reporting Policy contains information about how you can do this, how you can make a complaint about a breach of your privacy rights (including a breach of Part IIIA of the Privacy Act), and how we deal with complaints.

#### ME.

You can contact ME's Privacy Officer on **13 15 63** or by writing to the Privacy Officer at ME, GPO Box 1345, Melbourne VIC 3001 or by email at **privacy@mebank.com.au**. ME's Privacy and Credit Reporting Policy is available at **mebank.com.au/privacy**.

# verifying your identity.

If you are not an existing ME customer before we can open an account we are legally required to verify your identity. We may do this electronically using reliable and independent data sources. We will contact you to request identification documents if we cannot verify your identity electronically.

**Credit Information File** This is one of the best electronic data sources we can use to verify your identity. We will not access your credit rating or credit history. We will only check your name, address and date of birth against those held on Dun & Bradstreet's Credit Information File.

If you consent to ME using your Credit Information File to help verify your identity then you need to read and accept the following terms and conditions.

By ticking this box you consent to ME disclosing your name, residential address and date of birth to a credit reporting agency to assist us to verify your identity. We will request and the credit reporting agency may provide an assessment of whether the personal information provided matches (in whole or in part) personal information contained in a credit information file held by the credit reporting agency. In preparing the assessment the credit reporting agency may use the personal information about you and other individuals contained in their credit information files. No other information about your credit information file will be provided to ME. If you don't want your identity verified using your credit information file we will try to verify your identity from other electronic data sources.

### declaration.

By signing below, I/we declare that:

- 1. All information provided in this application is true and correct and I/we authorise ME to verify this information (this includes contacting my/our employer or accountant to verify my/our income).
- 2. If this application is approved it will be subject to the Personal Loan Terms and Conditions.
- 3. If I/we have elected to open an Everyday Transaction Account:
  - I/we have read the Everyday Transaction Account Fees and Charges guide and that I/we have received any further fees and charges information requested from ME;
  - I/we agree to comply with the ME Everyday Transaction Account Terms and Conditions (including the Privacy Statement in Part C) and the Electronic Access Terms and Conditions;
  - I/we request ME send me/us a Debit MasterCard® as specified in this application;
  - I/we understand that for joint applicants, the signing authority for the account is 'any to sign'.
- 4. I/We have informed the third parties nominated in this form that:
  - I/We have provided their personal details to ME and they can gain access to this information;
  - ME will use and disclose their information for the purposes set out in this form; and
  - if their personal information is not supplied to ME, that ME may not be able to assess my/our Personal Loan application.
- 5. I/We agree and consent to my credit information and personal information being collected, used and disclosed in the manner and for the purposes set out in the Privacy Notice in this application form and section 16 of the ME Personal Loan Terms and Conditions.
- 6. I/We acknowledge that ME may send SMS updates to my mobile phone number regarding the status of my application.
- 7. I/We also understand that for joint applicants the signing authority for the account(s) is 'any to sign'.

signature of all applicants:		
Applicant 1 Print name	Signature	Date
Applicant 2 Drint name (if applicable)	Signatura	D D M M Y Y
Applicant 2 Print name (if applicable)	Signature	Date
		D D M M Y Y