

Application Form for APT Expert Mission in 2020

Name of Country:	Myanmar
Name of Organization:	Posts and Telecommunications Department

1) Please identify fields or issues your country requires APT Expert Mission.**Expert Mission on Myanmar Digitalization through the Universal Service Strategies**

- In Myanmar, Ministry of Transport and Communications and Telcom Regulator PTD (Posts and Telecommunications Department) are implementing the Universal Service Obligation's responsibilities by The Telecommunications Law, Chapter XV provisions. Ministry issued the Universal Service Fund Regulation in 2018, August according to the Telecommunications Law, section 54.
- Currently, Myanmar already set up the Universal Service Strategy (2019-2023) including with three programs; 1) Infrastructure roll-out for voice & broadband, 2) Broadband connectivity and ICT training – Enabling the digital future, 3) Special Projects including content for applications, ethnic minorities and lower income groups, pilots, disability, socio-economic development and so on. We have to implement step by step for those targets.
- In briefly, Before PTD issued the Universal Service Strategy, Our Ministry, Operators and State/Regional Government were making analysis on the suitable pilot areas which underserved area needs to do in first stage.
- Moreover, PTD arranged the tender processes and the two operators; MPT (Myanmar Posts and Telecommunications), TML (Telenor Myanmar Limited) were already chosen as Universal Service winners Operators at 2019, September.
- In very soon, The two operators will provide services in their respective winner areas.
- Above-mentioned, We will have a lot of activities like as access and evaluate on the Universal Service Strategy Processes.

2) Please specify what support your country would like to seek from the APT Expert Mission.

- USO programs are ongoing process in Myanmar. We need smart guide for each Universal Service Strategy program's targets. We already have USF fund, USO strategy, already made tender processes to Telecom Operators for giving services in underserved area, we already have team but we still need capacity requirements for those who are working in USO fields and our industry which is the implementation with digitalization in Universal Service Strategy.
- Myanmar would like to get APT expert who may advice and recommendation on effective ways for rural and underserved area's telecommunication services development and digitalization activities.

- PTD do believe, If APT can support USO Expert which can get achievement to specific dimensions of Myanmar Universal Service: Availability, Accessibility, Affordability and Ability.
- Hence, PTD want to get expert recommendations, knowledge and experiences those will cover on all program's processes; How to manage effectively Universal Service Fund, How to approach efficiently on related infrastructure things and the way of sustainable development for Universal Service Obligations with the new feature of digitalization in future.

3) Please indicate **stakeholders or agencies to be involved**, other than your organization, if any.

- We had already been organized the USF Board of Trustee to supervise USF activities including with other related ministries and organizations such as Ministry of Commerce, Ministry of Planning Finance & Industry and operator.
- There will be more included stakeholders or agencies in our fieldworks when we implement around the country.

4) Please describe **your expectation as outcomes**.

- We expect to get the workflow of digitalization systems aid with the efficient and effective for our Universal Service program's targets from the APT Expert.

5) Please indicate **suitable timeline** for the Expert Mission.

- June 2020; Start drafting on digitalization for Universal Service Strategy.
- July 2020; Analyzing current situation of other successful countries for technical advice from expert.
- August 2020; Receiving a technical recommendation and training for PTD staffs.
- December 2020; Completing the plan and seeking for stakeholders opinion.