# KDL – Knowledge Discovery Lab

## AI Workflow for Business Process Optimization

**Track:** Process & Workflow | **Level:** Intermediate

## Who it's for

Operations, PMO, transformation, and process owners.

## Overview

Map current processes, identify bottlenecks, and design AI-assisted workflows.

## Learning Outcomes

- Identify bottlenecks and rework drivers
- Draft AI-assisted workflows
- Define roles and controls