

Curriculum Vitae

Personal Information

Name: Yosef Kebede
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Professional Summary

I am a passionate and dedicated ICT professional with a strong academic background (GPA 3.92) and ongoing studies in Computer Science. I have proven technical skills in networking and ICT, combined with strong communication, problem-solving, and customer service abilities. I learn quickly, adapt easily to new environments, and I am eager to contribute value in roles ranging from technical support to customer service. My commitment to excellence and growth makes me a valuable addition to any organization.

Education

Diploma in ICT, Select College - August 26, 2023
Diploma Grade: 3.92
Currently pursuing BSc in Computer Science, 2nd Year, Select College

Certifications

Holistic Level 4 HNS COC Certified
Artificial Intelligence Fundamentals (Udacity, 5 Million Coders)
Programming Fundamentals (Udacity, 5 Million Coders)

Skills

- Good communication and customer service skills
- Problem-solving and teamwork
- Fast learner and self-motivated
- Network configuration and installation
- Adaptability and continuous learning
- ICT troubleshooting and technical support

Interests

Technology, Customer Service, Problem-Solving, Continuous Learning