Yosiyas Debessay, Software Engineer

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PROFILE

Portfolio: Yosiyas.netlify.com

Experienced Software Developer with expertise in design, installation, testing and maintenance of software systems. Equipped with a diverse and promising skill-set. Proficient in various platforms, languages, and embedded systems. Experienced with cutting-edge development tools and procedures. Able to effectively self-manage during independent projects, as well as collaborate as part of a productive team.

EMPLOYMENT HISTORY

Jun 2023 — Present

The Star Entertainment Group, CRM Developer
Sydney

- Designed and implemented customized CRM solutions tailored to the specific needs of clients, resulting in improved customer relationship management and streamlined business processes.

- Very proficient in Salesforce and got a bit of experience in Dynamics 365 and MS Office 365 tools to enhance team collaboration and communication, ensuring seamless integration with CRM systems.

- Successfully integrated CRM systems with third-party applications, optimizing data flow and functionality across the organization.

- Managed CRM databases, ensuring data accuracy, security, and compliance with relevant regulations.

- Provided user training and support to ensure effective utilization of CRM systems, resulting in improved user adoption rates.

- Conducted data analysis to identify trends, patterns, and opportunities for process improvement, enabling data-driven decision-making.

- Automated workflows within CRM systems, reducing manual tasks and improving operational efficiency.

- Collaborated with cross-functional teams, including IT, sales, marketing, and customer service, to align CRM strategies with organizational goals.

- Demonstrated strong problem-solving skills by identifying and resolving issues related to CRM functionality and data integrity.

- Maintained a high standard of work ethic, exhibiting a positive "can-do" attitude, self-motivation, and punctuality.

EDUCATION HISTORY

Feb 2023 — Jun 2023

Software Engineer Student , General Assembly
Sydney

- General Assembly's Software Engineering Immersive Program is a rigorous and comprehensive course designed to equip aspiring software engineers like myself with the technical skills and professional competencies necessary to thrive in today's rapidly evolving tech industry.
- The program provides hands-on experience in full-stack web development, emphasizing modern technologies and best practices. I gained experience in coding languages such as JavaScript, HTML, and CSS, as well as in frameworks like React and Node.js. I also developed a deep understanding of software development methodologies, such as Agile and Scrum, and learned to use essential tools and technologies like Git, GitHub, and AWS.
- In addition to technical proficiency, I have also gained soft skills such as effective communication, collaboration, and problem-solving. I worked on real-world projects, individually and in teams, building a robust portfolio of work that will demonstrate my expertise and potential to future employers.

Mar 2021 — Nov 2022

Diploma of Information Technology and Professional Practices, University of Technology Sydney (College)
Sydney

- The Information Technology and Professional Practices diploma at the University of Technology Sydney (UTS) is an intensive, practice-based program designed to provide students with a comprehensive understanding of the fundamental principles and emerging technologies in the IT industry.
- The diploma equipped me with experience that focuses on developing both technical skills and professional competencies. I gained expertise in areas such as programming, web development, database management, and information security. Additionally, I also learned important soft skills such as effective communication, critical thinking, and problem-solving as well

- Beyond the classroom, I had access to a range of extracurricular activities, including networking events, workshops, and industry partnerships, providing me with valuable opportunities to connect with industry professionals and potential employers.

Feb 2023   **CCNAv7: Introduction to Networks, Cisco Networking Academy**   Sydney

Certification:

- Cisco Certified Network Associate (CCNA) v7CCNAv7: Introduction to Networks

Key Skills Gained:

- Fundamentals of Networking, including OSI model and TCP/IP.
- Network Configuration, Troubleshooting, and CLI proficiency.
- IP Addressing, Subnetting, and VLSM.
- Network Security basics and access control.
- Network Management and Monitoring.
- Collaboration and Communication in a networked environment.
- Cisco Networking Technologies and device configuration.
- Routing, Switching, and WAN Technologies.
- Subnet Design and Implementation for optimization.
- Troubleshooting and Problem Resolution expertise.

SKILLS

Push Technology	Expert	Node.js	Expert
Full Stack Development	Expert	Ruby on Rails	Expert
Software Engineering	Expert	jQuery	Expert
Cloud Computing Architecture	Expert	SQL	Expert
Enthusiasm	Expert	Knowledge of software development methodologies	Expert
HTML	Expert		
React	Expert	Problem-solving skills	Expert
Microsoft Office	Expert	Knowledge of data structures and algorithms	Expert
Javascript	Expert		
HTML/CSS	Expert	Continuous learning	Expert
React.js	Expert	Attention to detail	Expert
		Collaboration skills	Expert
		Networking	Expert