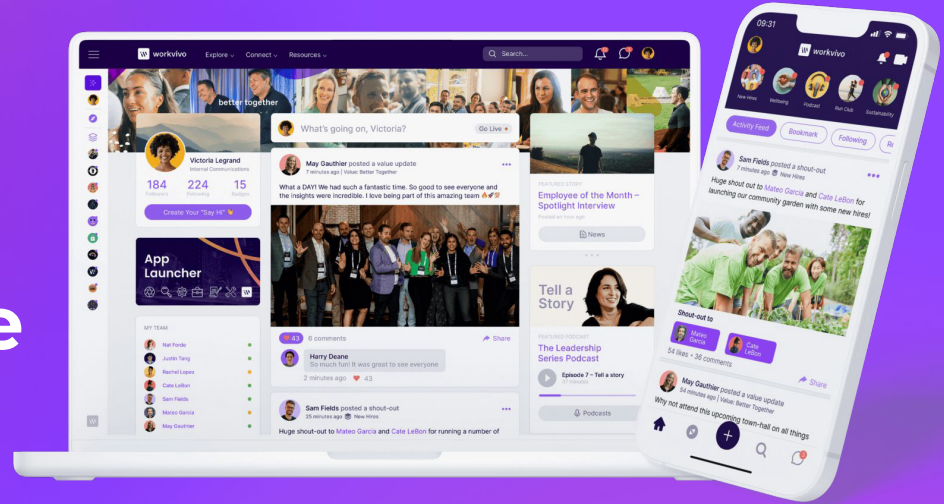


# Workvivo

## One Time Passcode



Yosuke Sawamura  
Workvivo Solution Engineer March, 2025



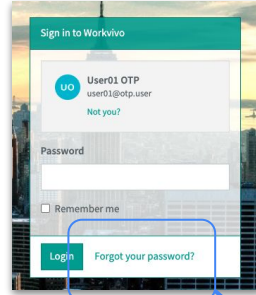
Here are some options for you, I hope they are helpful.

# High-level Overview (1)

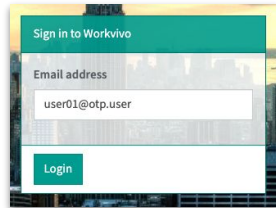
Workvivo



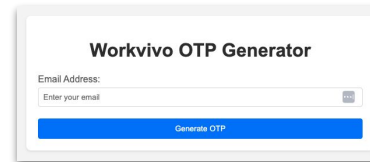
2. User clicks “Forgot your password?”



Third party Web Infrastructure



1. User tries to login using his user id.



3. User will be seeing the page provided from third party.

# High-level Overview (2)

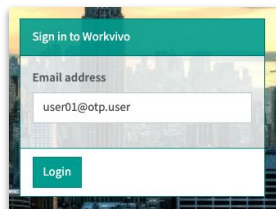
5. Site will make an API request to generate the passcode to Workvivo.

Third party Web Infrastructure

Workvivo



7. Once the passcode is generated, user can try to login again with the same user id.

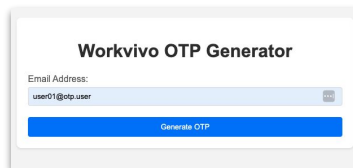


Sign in to Workvivo

Email address  
user01@otp.user

Login

4. User will enter id to be reset.



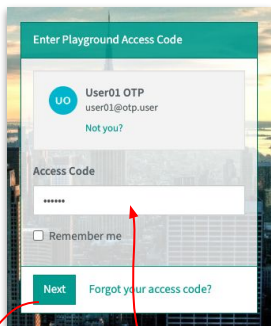
Workvivo OTP Generator

Email Address:  
user01@otp.user

Generate OTP



8. Then Workvivo will ask the "Access Code" which is the generated passcode. After entering the code, you will be asked to reset your password.



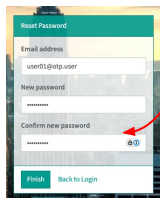
Enter Playground Access Code

User01 OTP  
user01@otp.user  
Not you?

Access Code  
\*\*\*\*\*

☐ Remember me

Next Forgot your access code?



Reset Password

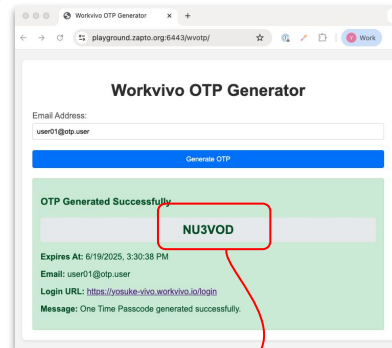
Email address:  
user01@otp.user

New password:  
\*\*\*\*\*

Confirm new password:  
\*\*\*\*\*

Finish Back to Login

6. This example will show the passcode in the UI but can be sent through email or any other way depending on what capability this third party has.



Workvivo OTP Generator

Email Address:  
user01@otp.user

Generate OTP

OTP Generated Successfully

Expires At: 6/19/2025, 3:30:36 PM

Email: user01@otp.user

Login URL: <https://youlike-vivo.workvivo.io/login>

Message: One Time Passcode generated successfully.

NU3VOD



## One Time Passcode Sample Demo

Workvivo-OTP

<https://github.com/Yosuke-workvivo/Workvivo-OTP/>

## Workvivo Support Documents

Unwired - Users One Time Passcode

<https://developer.workvivo.com/#aa34c835-aefb-4ff4-b1ad-232d00d37a9a>

SCIM API Direct

<https://support.workvivo.com/hc/en-gb/articles/27440099322141-SCIM-API-Direct>

# Thank you!



**workvivo**  
by zoom