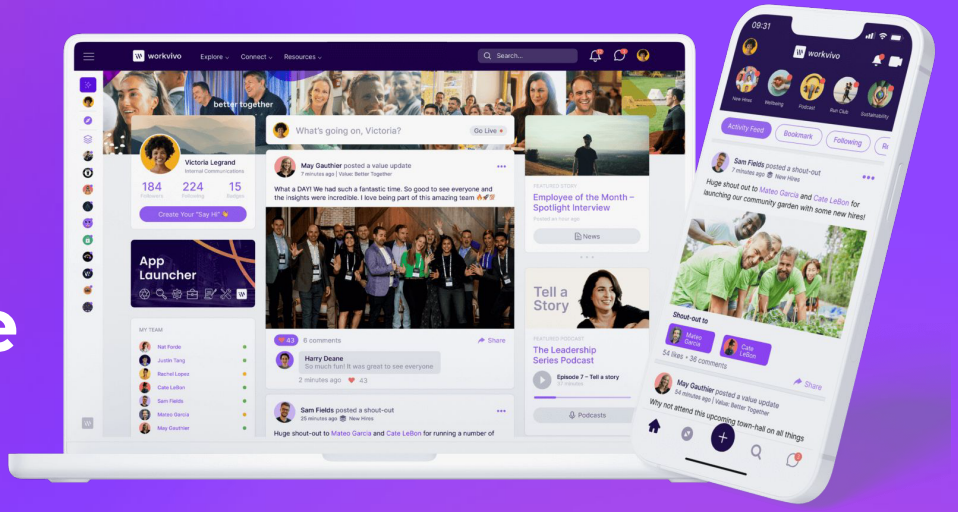
Workvivo

One Time Passcode



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Workvivo Solution Engineer March, 2025

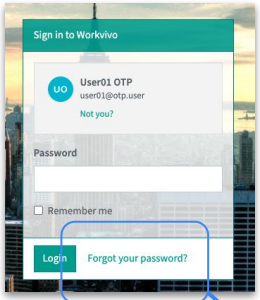
workvivo
by zoom

Here are some options for you, I hope they are helpful.

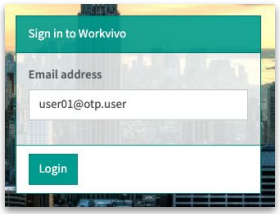
High-level Overview (1)

Workvivo

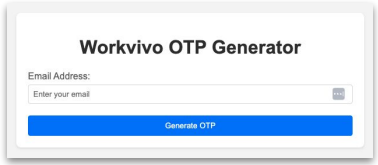
Third party Web Infrastructure



2. User clicks “Forgot your password?”



1. User tries to login using his user id.



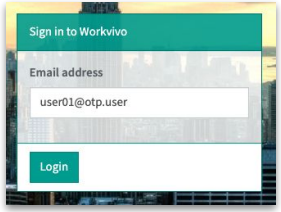
3. User will be seeing the page provided from third party.

High-level Overview (2)

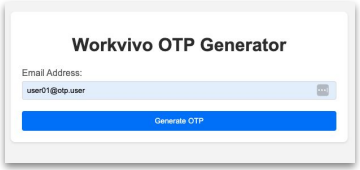
Workvivo

Third party Web Infrastructure

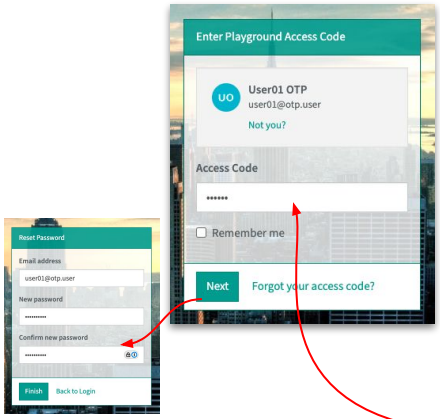
6. Once the passcode is generated, user can try to login again with the same user id.



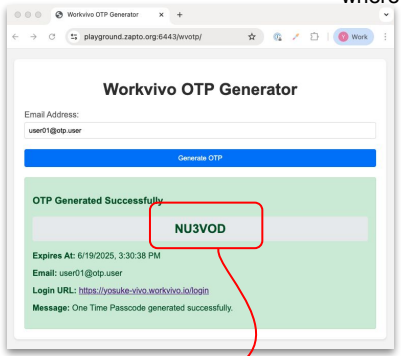
4. User will enter id to be reset.



7. Then Workvivo will ask the "Access Code" which is the generated passcode.
After entering the code, you will be asked to reset your password.



5. Site will make a API request to generate the passcode to Workvivo.
This example will show the passcode in the UI but can be sent through email or any other way depending on the capability where this third party has..



One Time Passcode Sample Demo

Workvivo-OTP
https://github.com/Yosuke-workvivo/Workvivo-OTP/

Workvivo Support Documents

Unwired - Users One Time Passcode
https://developer.workvivo.com/#aa34c835-aefb-4ff4-b1ad-232d00d37a9a
SCIM API Direct
https://support.workvivo.com/hc/en-gb/articles/27440099322141-SCIM-API-Direct

Thank you!

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