

Frequently Asked Questions

edureka!

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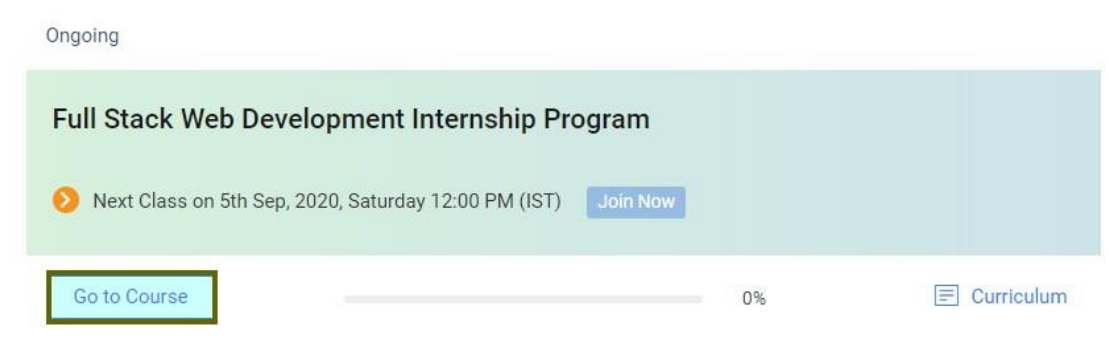
1. What is the mentorship program?

Mentorship sessions are conducted during weekdays to resolve any technical issues or doubts that a learner has. These doubts can be related to the Zomato product, the assignments or to the concepts taught during weekend classes.

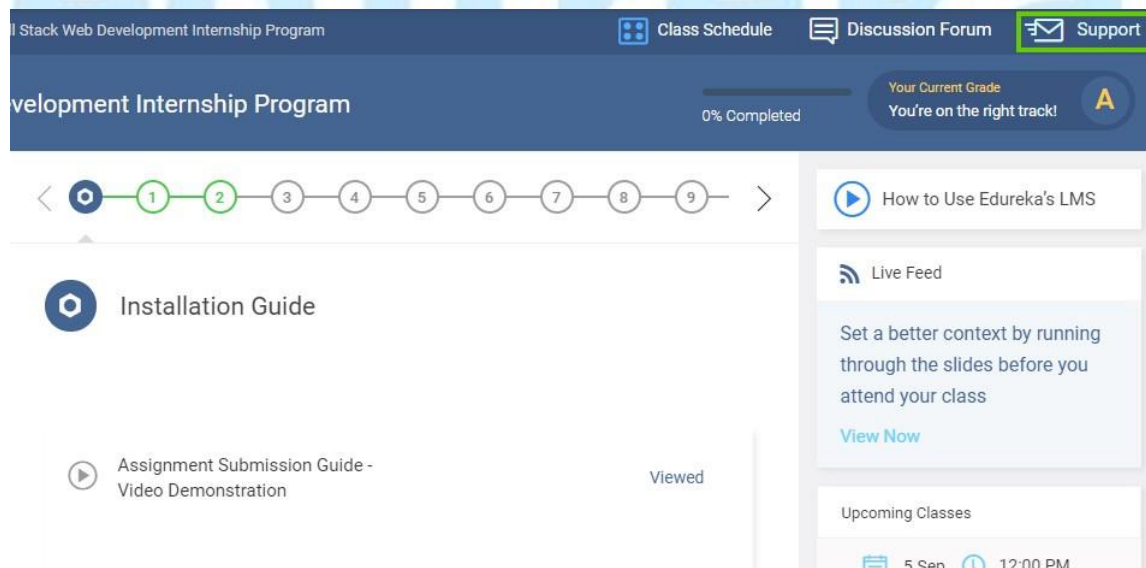
2. How can I raise the ticket to ask doubts?

You can go through the following steps to raise a ticket:

1. Click on the “Go to Course” option



2. Click on the support option present at the right-top side of your LMS



3. Select the category of your doubt (Technical, non-technical, general discussion) and fill the other details Such as title of the doubt and its description.

Also, please attach the **file, code, screenshots** so that we can understand your issues better. Refer the screenshot below for better understanding.

The screenshot shows a support form titled "We're here to help" with the subtitle "We would love to hear from you. Lets get in touch". The form is set to "Full Stack Web Development Internship Program". It includes a "Select Category" section with radio buttons for "Technical", "Non-Technical", and "General Discussion". There are input fields for "Question Title" and "Add your description here ...". An "Attach a file" button is at the bottom left, and a blue "SUBMIT" button is at the bottom right. To the right of the form, a text box states: "We at edureka! ensure 24/7 support for all our learners. Our system enables transparent and seamless support in multiple shifts from an awesome team." Below this, contact numbers are listed: "USA : +1 877 959 4010 (Toll Free)" and "INDIA : 080 - 474 74500".

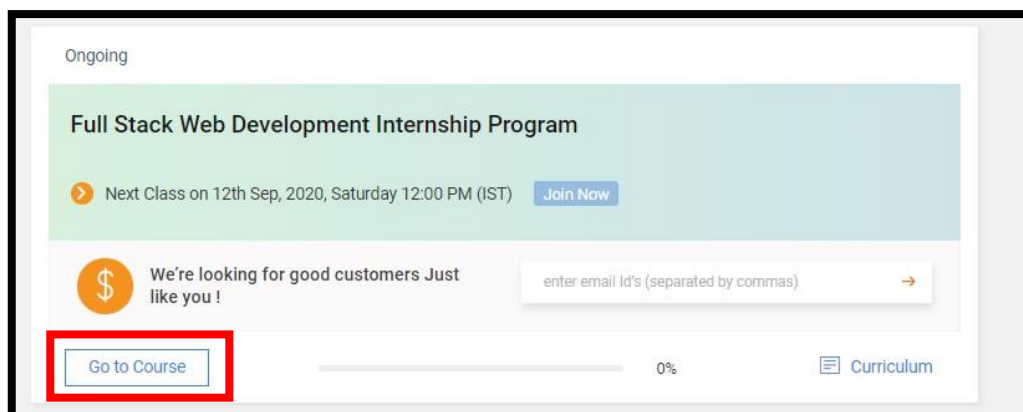
4. Click on the submit button

3. Where can I find the class recordings?

To view the class recordings, you must go to the desired course from the LMS i.e, Internship/ Mentorship Program.

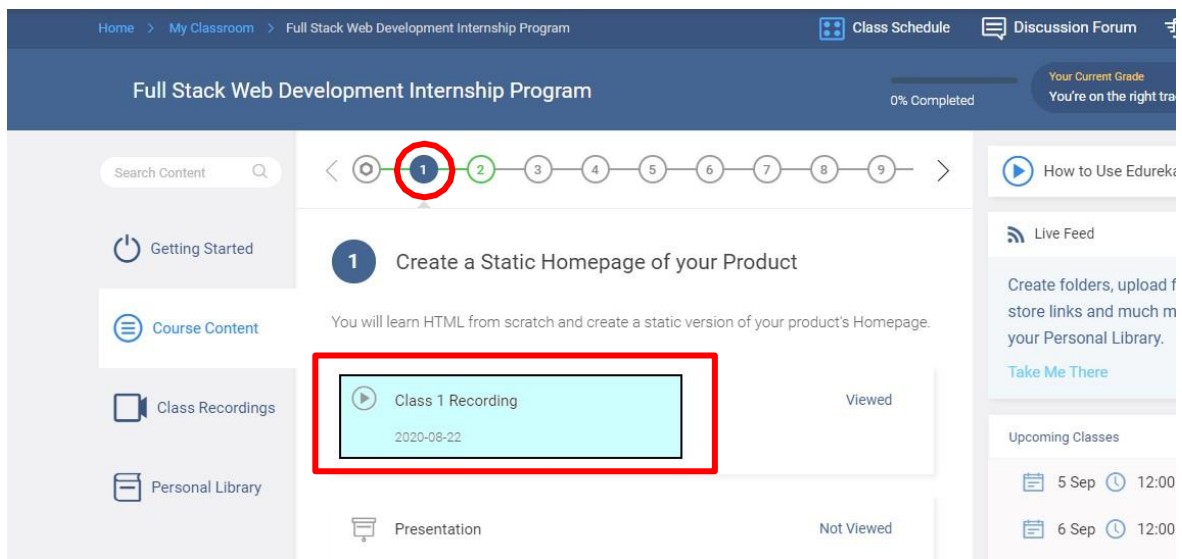
Method 1:

- Open the course by clicking on "Go to Course"



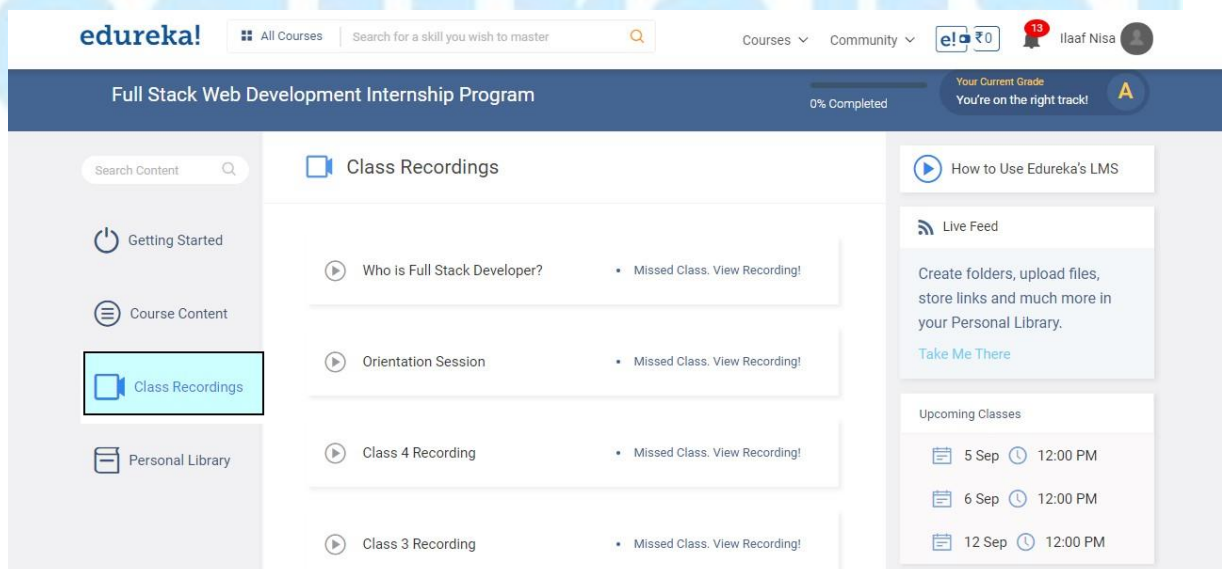
Frequently Asked Questions

- Click on the module of your interest. Let us say you want to watch the recording of the first module, then click on “Class 1 Recording”



Method 2:

- Click on the “Class Recordings” section.



- Click on the video of your choice to watch it.

4. Will the deployment of the product be taught?

You will be taught how to build a complete product which includes deployment with Heroku.

5. Can I contact the instructors personally?

You cannot contact your instructor personally, but

- If you are facing any issues, you can raise your query/ ticket through LMS. These tickets will be taken up in the weekday mentorship sessions. You will also get an automated email notification once the issue has been resolved and closed from Edureka support portal. You can provide your valuable feedback regarding the doubt resolution process.
- You can post your doubts on the telegram group for instant clearance.

6. Do Edureka provide us placement after completing the training?

No, Edureka will not guarantee any placement after completing the training but if you perform well in the final evaluation, we will surely recommend you to the partner companies and share your resume with them.

7. What are the different certifications provided by Edureka at the end of this course? On what basis are they awarded?

1. **Course Completion Certificate:** This certificate will be awarded to everyone, irrespective of their performance and scores.
2. **Edureka Internship Certificate:** This certificate will be awarded to candidates who will build the Zomato product, within the timeline.
3. **Edureka Super Intern Certificate:** This certificate will be awarded to candidates who will build their own product (i.e., the extra project, apart from the Zomato website) and also have an excellent performance (i.e., good attendance percentage for the classes as well as good assignment submission rate). They will also get a chance to become an **Edureka Teaching Assistant**.

8. Where can I access/ read the user stories of the project?

You can access/ read the user stories in the [pivotal tracker](#). Also, the link would be provided in the assignment documents as well as in the presentations (you can find both in the respective modules in the LMS), wherever required.

9. I am not able to access the images, it is displaying “you are not invited to the project” error while accessing images.

You have to use the following credentials to Log in to [Zeplin](#). Make sure you log out from the existing email and login using the mentioned username and password.

Username: jangidpavan@gmail.com

Password: pavan123

10. How is final evaluation conducted?

We will be having the final evaluation towards the end where in all your product development/ assignments will be evaluated. Each of you will be having a one-on-one meeting with the instructor, where you will be

asked to share your screen and show the complete product code with the output. Please note that you should be having an end-to-end knowledge of your product as well as your codes, as the questions will be purely based on what you have done.

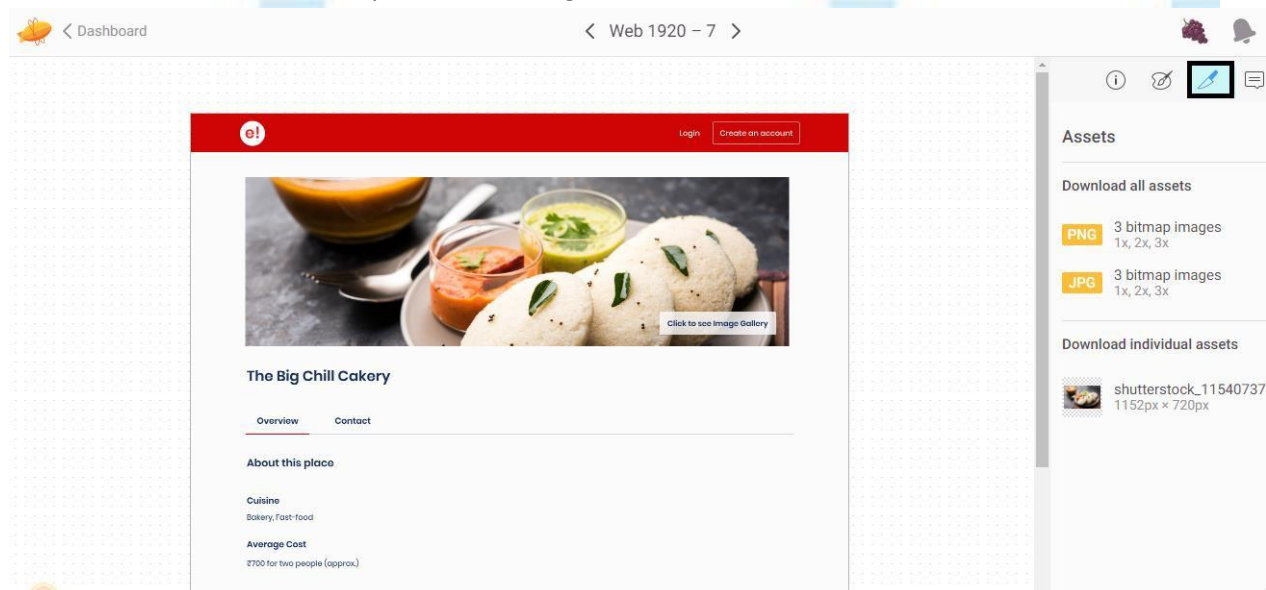
For **BONUS** points, you must complete a project of your own choice and show its implementation. This will also make you eligible for the **Edureka Super Intern Certificate**. For all **Super Interns**, Edureka will recommend you to the partner companies and share your resume with them.

11. How can I download images for completing the assignment?

You can download the required images from [Zeplin](#) by using one of the following methods:

Method 1:

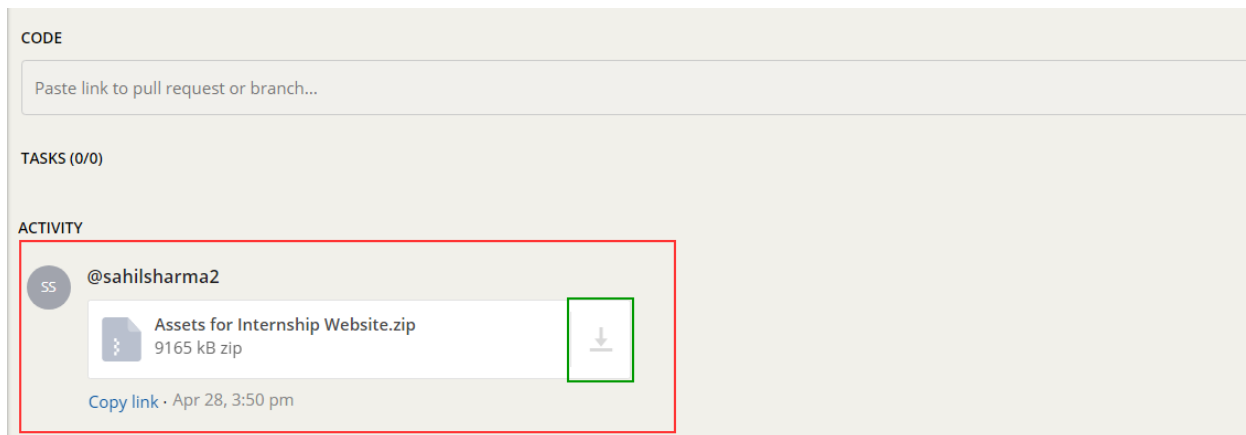
- Click on the link given in the assignment document
- Click on Desktop Design Link/ Msite Design Link
- Login with the following credentials:
Username: jangidpavan@gmail.com
Password: pavan123
- Click on the [knife icon](#) present at the right side of the screen. Refer the below screenshot:



- You can either download all assets in your required format (png or jpg) or download the required assets individually.

Method 2:

- Make use of the following [pivotal tracker link](#) which will lead you to the product prototype
- Scroll down and click on the assets for the internship programs. Refer the below screenshot:



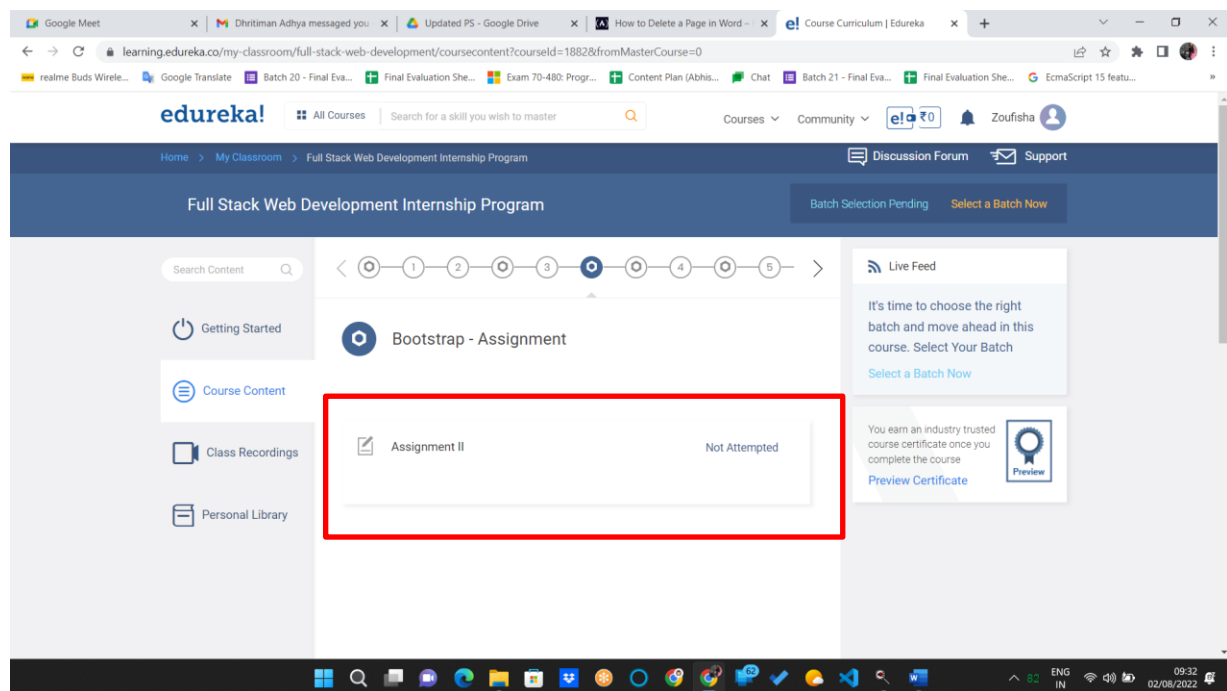
- This will download all the assets required to build the product in zip format. Extract it to use them.

12. Do all modules have assignments?

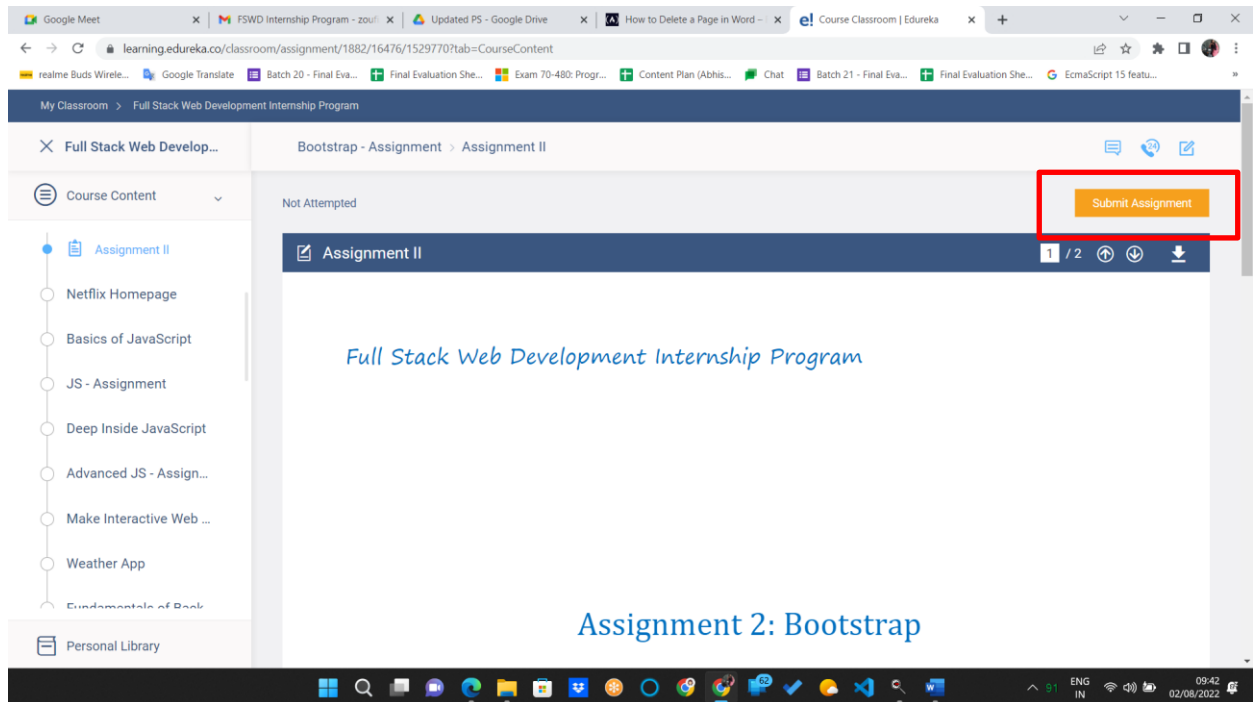
No, separate assignments will not be provided for each of the modules. We have included assignments after every important topic/ technology is completed during the weekend classes.

13. Where can I find the assignments? How to submit the assignment?

To submit the assignment, you will find the Assignment in the **Assignment Module**, Just click on “Submit Assignment option”.



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14. When will I start building and using API in the project?

When you start learning node.js, you will be taught how to build API, and during react JS, you will be taught how to use them.

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