# Social Networks and Social Media



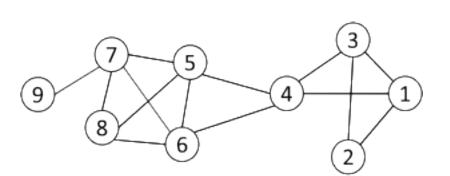
### Why do statistics

- To understand the networks
  - Understand their topology and measure their properties
  - Study their evolution and dynamics
  - Create realistic models
  - Create algorithms that make use of the network structure

### **Networks and Representation**

Social Network: A social structure made of nodes (individuals or organizations) and edges that connect nodes in various relationships like friendship, kinship etc.

Graph Representation



Matrix Representation

Node	1	2	3	4	5	6	7	8	9
1	-	1	1	1	0	0	0	0	0
2	1	-	1	0	0	0	0	0	0
3	1	1	-	1	0	0	0	0	0
4	1	0	1	-	1	1	0	0	0
5	0	0	0	1	-	1	1	1	0
6	0	0	0	1	1	-	1	1	0
7	0	0	0	0	1	1	-	1	1
8	0	0	0	0	1	1	1	-	0
9	0	0	0	0	0	0	1	0	-

#### **Basic Concepts**

- A: the adjacency matrix
- V: the set of nodes
- E: the set of edges
- v<sub>i</sub>: a node v<sub>i</sub>
- $e(v_i, v_j)$ : an edge between node  $v_i$  and  $v_j$
- N<sub>i</sub>: the neighborhood of node v<sub>i</sub>
- d<sub>i</sub>: the degree of node v<sub>i</sub>
- geodesic: a shortest path between two nodes
  - geodesic distance

### Statistical Properties

- Static analysis
  - Static snapshots of graphs
- Dynamic analysis
  - A series of snapshots of graphs

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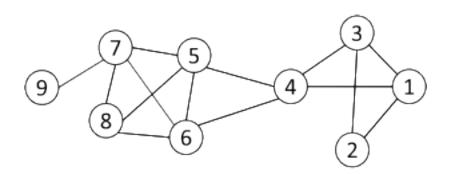
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#### Networks and Representation

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- Graph Representation 

  Matrix Representation



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6	0	0	0	1	1	-	1	1	0
7	0	0	0	0	1	1	-	1	1
8	0	0	0	0	1	1	1	-	0
9	0	0	0	0	0	0	1	0	-

## Quality Estimation

- How to measure the discovering results?

Normalized Cut 
$$\frac{\sum_{i \in S, j \in \overline{S}} A(i, j)}{\sum_{i \in S} \deg ree(i)} + \frac{\sum_{i \in S, j \in \overline{S}} A(i, j)}{\sum_{i \in \overline{S}} \deg ree(i)}$$

Conductance

$$\frac{\sum_{i \in S, j \in \overline{S}} A(i, j)}{\min(\sum_{i \in S} \deg ree(i), \sum_{i \in \overline{S}} \deg ree(i))}$$

Kernighan-Lin (KL) objective

$$\sum_{i \neq j} A(V_i, V_j) \text{ with } |V_1| \equiv |V_2| \equiv \dots \equiv |V_k|$$

## Quality Estimation: Modularity

Q(division) = #(internal edges) - E(#(internal edges) in a RANDOM graph with same node degrees)

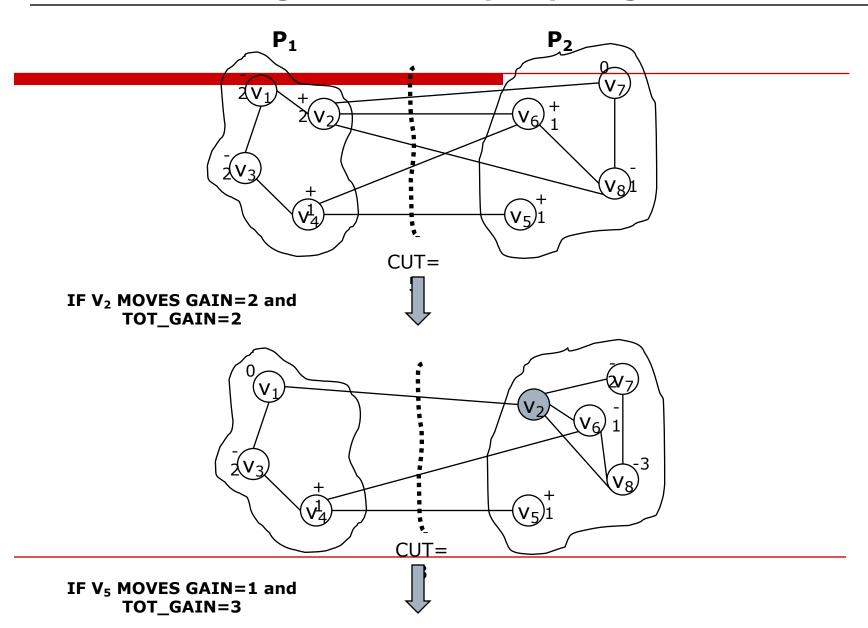
Trivial division: all vertices in one group ==> Q(trivial division) = 0

$$Q = \frac{1}{2m} \sum_{\ell=1}^{k} \sum_{i \in C_{\ell}, j \in C_{\ell}} (A_{ij} - d_i d_j / 2m)$$

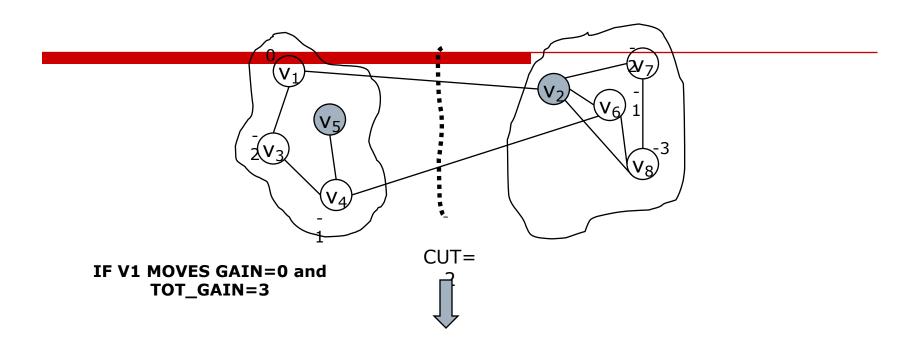
m is the number of edges in the network

- - -

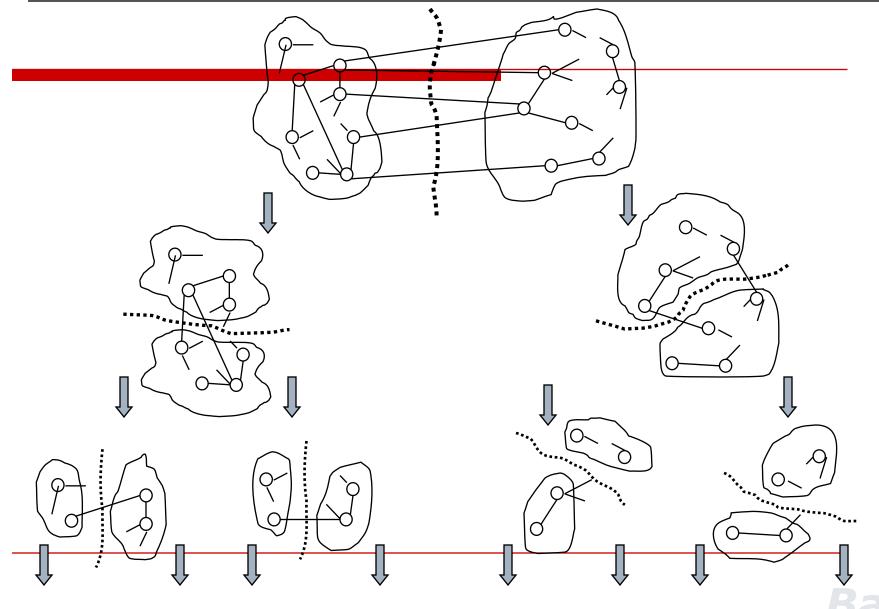
#### The Kernighan-Lin (KL) algorithm



#### The Kernighan-Lin (KL) algorithm con't

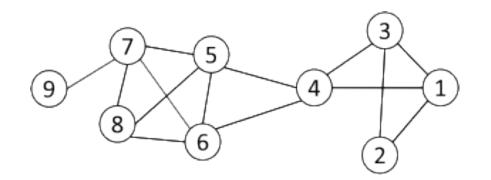


#### The Kernighan-Lin (KL) algorithm con't



#### Edge Betweenness Method

- ☐ The strength of a tie can be measured by *edge betweenness*
- ☐ *Edge betweenness*: the number of shortest paths that pass along with the edge



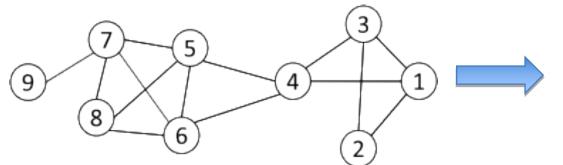
The *edge betweenness* of e(1, 2) is 4 (=6/2 + 1), as all the shortest paths from 2 to {4, 5, 6, 7, 8, 9} have to either pass e(1, 2) or e(2, 3), and e(1,2) is the shortest path between 1 and 2

#### Edge Betweenness Method

#### □ Basic idea

- 1. Calculate betweenness score for all edges
- 2. Find the edge with the highest score and remove it from the network
- Recalculate betweenness for all remaining edges
- 4. Repeat from step 2

## Edge Betweenness Method con't



1, 2, 3, 4, 5 6,7, 8, 9}

Remove e(4,5), e(4,6)

#### Initial betweenness value

Table 3.3: Edge Betweenness									
	1	2	3	4	5	6	7	8	9
1	0	4	1	9	0	0	0	0	0
2	4	0	4	0	0	0	0	0	0
3	1	4	0	9	0	0	0	0	0
4	9	0	9	0	10	10	0	0	0
5	0	0	0	10	0	1	6	3	0
6	0	0	0	10	1	0	6	3	0
7	0	0	0	0	6	6	0	2	8
8	0	0	0	0	3	3	2	0	0
9	0	0	0	0	0	0	8	0	0

After remove e(4,5), the betweenness of e(4, 6) becomes 20, which is the largest;

After remove e(4,6), the edge e(7,9)

{5, 6, 7, 8, 9} {1, 2, 3, 4} has the largest betweenness value 4, remove e(7,9) and should be removed.

Idea: progressively removing edges with the highest betweenness

# Modularity Matrix $Q = \sum (Aij - ki*kj/M \mid i,j \text{ in the same group})$

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Modularity matrix:

$$B = A - \mathbf{dd}^{T}/2m \qquad (B_{ij} = A_{ij} - d_i d_j/2m)$$

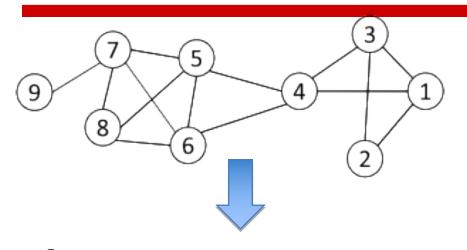
Modularity maximization can be reformulated as

$$\max Q = \frac{1}{2m} Tr(S^T B S) \quad s.t. \ S^T S = I_k$$

- Optimal solution: top eigenvectors of the modularity matrix
- Apply k-means to S as a post-processing step to obtain community partition

$$Q = \frac{1}{2m} \sum_{\ell=1}^{k} \sum_{i \in C_{\ell}, i \in C_{\ell}} (A_{ij} - d_i d_j / 2m)$$

## Modularity Maximization Example



#### Two Communities:

{1, 2, 3, 4} and {5, 6, 7, 8, 9}



$$B = \begin{bmatrix} -0.32 & 0.79 & 0.68 & 0.57 & -0.43 & -0.43 & -0.43 & -0.32 & -0.11 \\ 0.79 & -0.14 & 0.79 & -0.29 & -0.29 & -0.29 & -0.29 & -0.21 & -0.07 \\ 0.68 & 0.79 & -0.32 & 0.57 & -0.43 & -0.43 & -0.43 & -0.32 & -0.11 \\ 0.57 & -0.29 & 0.57 & -0.57 & 0.43 & 0.43 & -0.57 & -0.43 & -0.14 \\ -0.43 & -0.29 & -0.43 & 0.43 & -0.57 & 0.43 & 0.43 & 0.57 & -0.14 \\ -0.43 & -0.29 & -0.43 & 0.43 & 0.43 & -0.57 & 0.43 & 0.57 & -0.14 \\ -0.43 & -0.29 & -0.43 & 0.43 & 0.43 & -0.57 & 0.43 & 0.57 & -0.14 \\ -0.32 & -0.21 & -0.32 & -0.43 & 0.57 & 0.57 & 0.57 & 0.57 & 0.86 \\ -0.32 & -0.21 & -0.32 & -0.43 & 0.57 & 0.57 & 0.57 & -0.32 & -0.11 \\ -0.11 & -0.07 & -0.11 & -0.14 & -0.14 & -0.14 & 0.86 & -0.11 & -0.04 \end{bmatrix}$$



/ \	
0.4384	-0.2709
0.3809	0.2671
0.4384	-0.2709
0.1716	0.6063
-0.2861	-0.3487
-0.2861	-0.3487
-0.3754	0.3355
-0.3421	0.1855
0.1396	-0.1552
\ /	

#### **Modularity Matrix**

### Spectral Clustering

Both ratio cut and normalized cut can be reformulated as

$$\min_{S \in \{0,1\}^{n \times k}} Tr(S^T \widetilde{L}S)$$

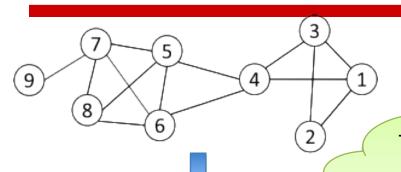
$$D = diag(d_1, d_2, \cdots, d_n)$$
 A diagonal matrix of degrees

Spectral relaxation:

$$\min_{S} Tr(S^T \widetilde{L}S) \quad s.t. \ S^T S = I_k$$

Optimal solution: top eigenvectors with the smallest eigenvalues

## Spectral Clustering Example

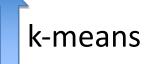


#### Two communities:

{1, 2, 3, 4} and {5, 6, 7, 8, 9}

0.33

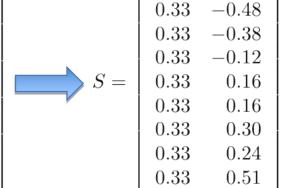
The 1<sup>st</sup> eigenvector means all nodes belong to the same cluster, no use



-0.38

$$D = diag(3, 2, 3, 4, 4, 4, 4, 5,$$

$$\widetilde{L} = D - A = \begin{bmatrix} 3 & -1 & -1 & -1 & 0 & 0 & 0 & 0 & 0 \\ -1 & 2 & -1 & 0 & 0 & 0 & 0 & 0 & 0 \\ -1 & -1 & 3 & -1 & 0 & 0 & 0 & 0 & 0 \\ -1 & 0 & -1 & 4 & -1 & -1 & 0 & 0 & 0 \\ 0 & 0 & 0 & -1 & 4 & -1 & -1 & -1 & 0 \\ 0 & 0 & 0 & -1 & -1 & 4 & -1 & -1 & 0 \\ 0 & 0 & 0 & 0 & -1 & -1 & 4 & -1 & -1 \\ 0 & 0 & 0 & 0 & 0 & -1 & -1 & 3 & 0 \\ 0 & 0 & 0 & 0 & 0 & 0 & -1 & 0 & 1 \end{bmatrix}$$



### Multi-level Graph Partitioning

#### Logic flow

- 1. Produce a smaller graph that is similar to the original graph
- 2. A partitioning of the coarsest graph is performed.
- 3. the partitioning of the coarser graph is projected back to the original graph. The partition is further refined.

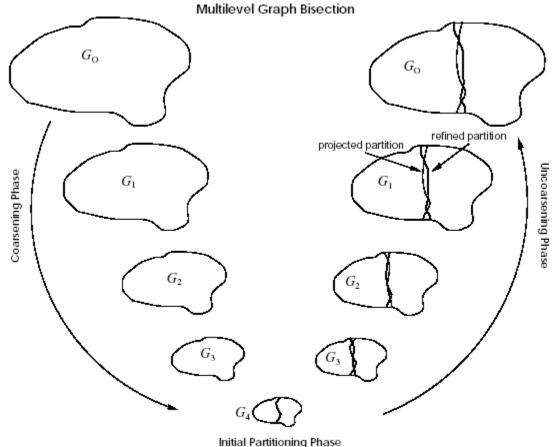
## Multi-level Graph Partitioning

• 3 Phases

- Coarsen

- Partition

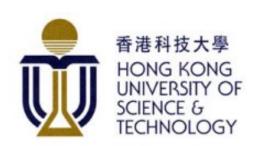
- Uncoarse



#### Other works

- Community Discovery in Dynamic Networks
  - How should community discovery algorithms be modified to dynamic networks?
  - How do communities get formed?
  - How persistent and stable are communities and their members?
  - How do they evolve over time?
- Community discovery in Heterogeneous Networks
- Coupling Content Relationship Information for Community Discovery

# Link Prediction in Social Networks

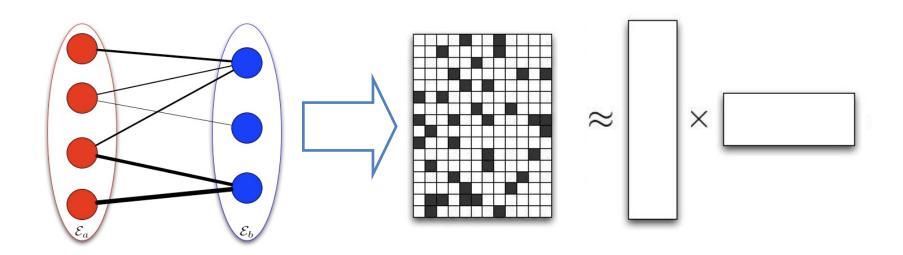


#### Outline

- Link Prediction Problems
  - Social Network
  - Recommender system
- Algorithms of Link Prediction
  - Supervised Methods
  - Collaborative Filtering
- Recommender System and The Netflixprize
- References

# Link Prediction using Collaborative Filtering

 Find the background model that can generate the link data



## Challenges in Link Prediction

Data!!!

Cold Start Problem

Sparsity Problem

# Link Prediction using Collaborative Filtering

- Memory-based Approach
  - User-base approach [Twitter]
  - item-base approach [Amazon & Youtube]
- Model-based Approach
  - Latent Factor Model [Google News]

Hybrid Approach

### Memory-based Approach

- Few modeling assumptions
- Few tuning parameters to learn
- Easy to explain to users
  - Dear Amazon.com Customer, We've noticed that customers who have purchased or rated <u>How Does</u> <u>the Show Go On: An Introduction to the Theater</u> by Thomas Schumacher have also purchased <u>Princess Protection Program #1: A Royal Makeover (Disney Early Readers)</u>.

#### Algorithms: User-Based Algorithms (Breese et al, UAI98)

- $v_{i,j}$ = vote of user i on item j
- $I_i$  = items for which user i has voted
- Mean vote for i is

$$\overline{v}_i = \frac{1}{|I_i|} \sum_{j \in I_i} v_{i,j}$$



Predicted vote for "active user" a is weighted sum

$$p_{a,j} = \overline{v}_a + \kappa \sum_{i=1}^n \underline{w}(a,i)(v_{i,j} - \overline{v}_i)$$
 normalizer weights of  $n$  similar users

#### Algorithms: User-Based Algorithms (Breese et al, UAI98)

K-nearest neighbor

$$w(a,i) = \begin{cases} 1 & \text{if } i \in \text{neighbors}(a) \\ 0 & \text{else} \end{cases}$$

 Pearson correlation coefficient (Resnick '94, Grouplens):

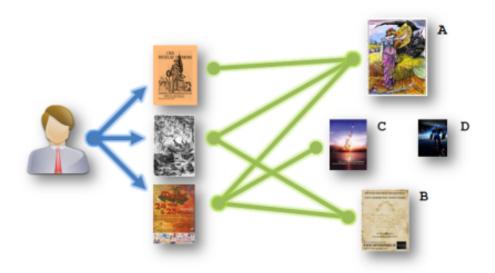
$$w(a,i) = \frac{\sum_{j} (v_{a,j} - \overline{v}_a)(v_{i,j} - \overline{v}_i)}{\sqrt{\sum_{j} (v_{a,j} - \overline{v}_a)^2 \sum_{j} (v_{i,j} - \overline{v}_i)^2}}$$

Cosine distance (from IR)

$$w(a,i) = \sum_{j} \frac{v_{a,j}}{\sqrt{\sum_{k \in I_a} v_{a,k}^2}} \frac{v_{i,j}}{\sqrt{\sum_{k \in I_i} v_{i,k}^2}}$$

## Algorithm: Amazon's Method

- Item-based Approach
  - Similar with user-based approach but is on the item side



# Item-based CF Example: infer (user 1, item 3)

	Item 1	Item 2	Item 3	Item 4	Item 5
User 1	8	1	?	2	7
User 2	2	?	5	7	5
User 3	5	4	7	4	7
User 4	7	1	7	3	8
User 5	1	7	4	6	?
User 6	8	3	8	3	7

# How to Calculate Similarity (Item 3 and Item 5)?

	Item 1	Item 2	Item 3	Item 4	Item 5
User 1	8	1	?	2	7
User 2	2	?	5	7	5
User 3	5	4	7	4	7
User 4	7	1	7	3	8
User 5	1	7	4	6	?
User 6	8	3	8	3	7

### Similarity between Items

	Item 3	Item 4	Item 5
	?	2	7
•	5	7	5
•	7	4	7
•	7	3	8
	4	6	?
	8	3	7

How similar are items

3 and 5?

 How to calculate their similarity?

#### Similarity between items

	Item 3	Item 5	
	?	7	
	5	5	
	7	7	
L			
	7	8	
	4	?	
	8	7	

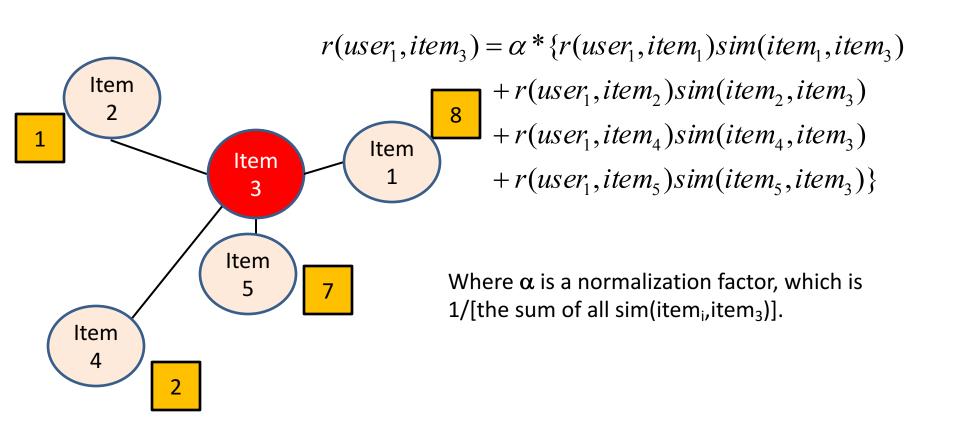
- Only consider users who have rated both items
- For each user:
   Calculate difference in ratings for the two items
- Take the average of this difference over the users

```
sim(item 3, item 5) = cosine((5, 7, 7), (5, 7, 8))
```

= 
$$(5*5 + 7*7 + 7*8)/(sqrt(5^2+7^2+7^2)* sqrt(5^2+7^2+8^2))$$

• Can also use Pearson Correlation Coefficients as in user-based approaches

# Prediction: Calculating ranking r(user1,item3)



# Major Challenges

#### 1. Size of data

- Places premium on efficient algorithms
- Stretched memory limits of standard PCs
- 2. 99% of data are missing
  - Eliminates many standard prediction methods
  - Certainly not missing at random
- 3. Training and test data differ systematically
  - Test ratings are later
  - Test cases are spread uniformly across users

# Major Challenges (cont.)

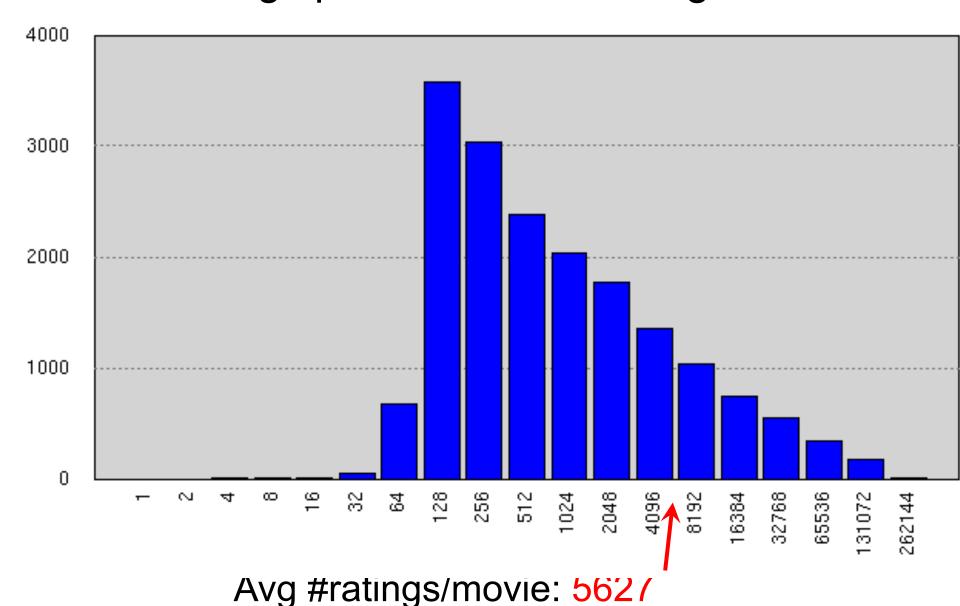
#### 4. Countless factors may affect ratings

- Genre, movie/TV series/other
- Style of action, dialogue, plot, music et al.
- Director, actors
- Rater's mood

#### 5. Large imbalance in training data

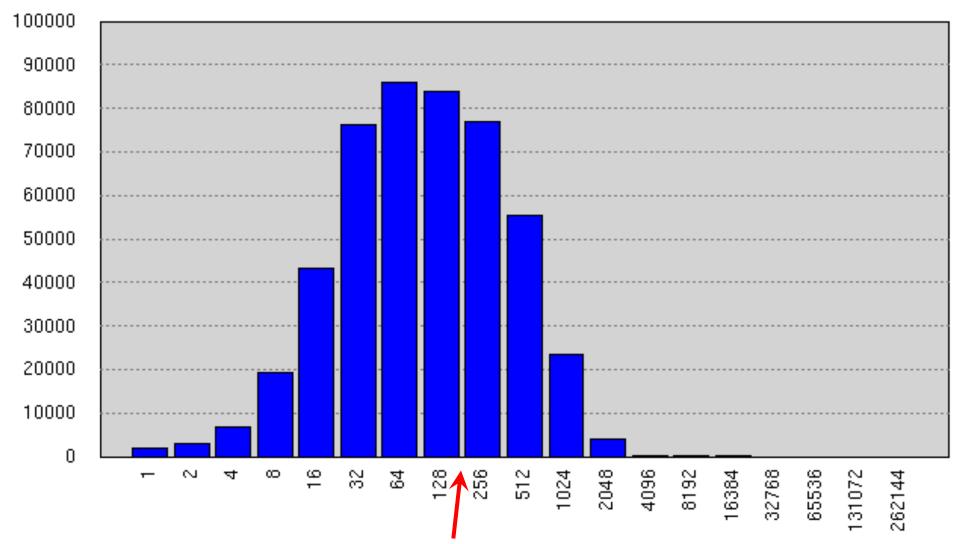
- Number of ratings per user or movie varies by several orders of magnitude
- Information to estimate individual parameters varies widely

#### Ratings per Movie in Training Data



40

#### Ratings per User in Training Data



Avg #ratings/user: 208