

User Evaluation from web11, web12 and target user community

User Evaluation from Web12 and action plan:

1. In the 'New Event' page (events/new), you should show the user's name or email along with user id.
➔ We will make the username or role to be shown as in “Add New Event” form.
2. In the 'Edit Profile' page (users/edit), you should highlight the text of the 'Back' button to be easier to see.
➔ We will be careful with color selection and make the changes accordingly in all forms.

User Evaluation from target user community and action plan:

1. For “Add New Event” form, Location name is enough and change the user id at the end with name (same suggestion like web12).
➔ We will remove the location latitude and longitude and make only Location names and change the duration in days.
2. About sorting or filtering the events from the list, for example if he wants to have the events held from one date to another.
➔ We will add the sorting or filtering feature where search will be enhanced to search on particular dates too.
3. Beautification of the interface, for example, background image or color
➔ We will be adding news feeds, interesting images and also try to change the layout.
4. From the list of events form, he thinks that the attend option is not needed for such a system.
➔ We discussed and decided to have that as the likes and dislikes options for checking the popular events.
5. Main page was confusing for event users.
➔ We have our problem set in the main page, we will manage not show when login to our system.

User Evaluation from Web11 and action plan:

Data Model

1. The data model is simple and easy to understand. One thing that can be improved is having a separate table for Role. In the role table, there can be values such as admin, project manager, college club ambassador and viewer. Users can reference the role table.
➔ We have only a manager role which can be either project manager or college club ambassador. These two actors have the same privilege, so we have managed the users as admin, manager and viewers.

Workflow

1. User confirmation email is a really nice feature. However, it is sometimes difficult to find the confirmation email. It would be great if some keywords such as Bhutan, toilet is included so that it will be easier to search the confirmation email. Creating separate emails (e.g. bhutantoiletorganization@gmail.com) will also help to find confirmation emails.
➔ We will make an account with suggested id for user confirmation email. This will be only done once the project is accepted by the organization and we will be able to deploy in their server.
2. Contact information is missing in event details. Some users will be interested to contact the event organizer so that they contribute or donate money for the event.
➔ We discussed this same idea about donation with the target user but they said it is a non-profitable organization and works for promoting and advertising to the public. Thus, we dropped the idea of donation but about the contact information, we did not add since they have all that information on their website.
3. Date time is currently using UTC time. Using local time of the event location will be easier for the user and prevent user misunderstanding.
➔ We will change the time based on the Bhutan zone.
4. Searching events by name and location is very convenient for users. It would be more convenient if the user can also filter events by the status of the event.
➔ We have already received the same feedback from the target user, so we will be working on advanced search with filters.

5. In edit profile, user can only change the email address or change the password. Users might mistakenly enter the user's name, organization name. Enabling users to edit that information will help users to correct the mistakes.

➔ We will be changing the edit options soon.

User Interface/Navigation

1. Having a consistent color scheme will improve the looks of the system.

➔ We will be managing the constant color, as we have noticed from different browsers.

2. Buttons and links are dim when the cursor is away. If a user wants to know what link or button is about, the user has to go to that button or link and hover it. User will find it easier to navigate if he can see the link or button is about without hovering on them.

➔ We have implemented this concern in the next version.

3. Sorting can be done according to time, duration, status, location. However, there is no indication that can indirectly tell the user that sorting can be done. Having some indication will help users to know the sorting feature without needing to click randomly.

➔ We will add the sorting feature in a meaningful manner where search will be enhanced to search on particular keywords.

4. When creating a new event and editing a user profile, the form is small compared to the size of the display. Having form size relating to screen size will improve user experience.

➔ We will try to make the interface responsive. As of now we have made it easier for rendering various resolutions sizes of different devices .

5. In Event form, fields such as duration are confusing for users. Having placeholder value will help users to understand whether they should enter days, weeks or months.

➔ We will be working on it and this will be helpful for the general users too.