Kyle Moore

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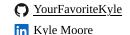
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Kyle Moore

Skills

- Smartsheet, Smartsheet API, Git, GitHub, Agile Methodologies, Python, TypeScript, JavaScript, Containerization, Docker, REST APIs, HTML, CSS, JSON, Squarespace, Microsoft Power Apps, Microsoft Power Automate

Experience

Western Governors University   **April 2024 - Present**
Architect, Developer, and Smartsheet Expert   *Columbus, Ohio, Remote*

- Implemented Smartsheet webhooks to the team to support real-time data integration needs, eliminating data synchronization delays of over 2 hours
- Enhanced and maintained an internal python library primarily used to supports time-driven tasks, deployment testing, and deployment of seamless updates to 200+ active programs.
- Designed custom library extensions to access unsupported Smartsheet API datapoints and capabilities, automating previously manual deployment steps and saving significant time
- Managed and optimized a time entry system containing over 3.5 million records, ensuring system reliability and budgetary accuracy
- Translated stakeholder needs into detailed technical requirements for multiple projects, ensuring alignment between business needs and technical execution
- Guiding architectural and design decisions on a large system overhaul, projected to reduce operating costs by approximately 35% and improving task communication
- Pioneering the team's adoption of AWS, enabling scalable, event-driven, and scheduled automations to replace manually managed processes

Otis Elevator Co   **June 2023 - April 2024**
Smartsheet Expert & Data Integrator   *Atlanta, Georgia, Remote*

- Introduced an effective license policy and support structure, reducing the organizations Smartsheet license cost by 50%
- Developed four data integrations from external systems into Smartsheet via Power Automate
- Automated 10+ customer facing workflows within Smartsheet, reducing correspondence delay and error rates
- Guided the enhancement and support of six business solutions across 85 offices, driving streamlined field work and management operations
- Orchestrated the successful implementation of Okta SSO with Smartsheet, streamlining access management for 1,500+ users and reducing login issues

Duckworks Millwork Solutions   **July 2022 - April 2023**
Smartsheet Consultant and Web Developer   *Atlanta, Georgia, Remote*

- Consulted on Smartsheet implementations to enhance design and effectiveness for two clients
- Unified business processes and workflows with Smartsheet per client specifications
- Migrated three external website systems into Squarespace, saving over $50 monthly and enhancing user experience
- Utilized Selenium and Python to populate CRM databases with 4,500+ company descriptions and contacts, enriching internal data and expanding the lead pool
- Leveraged MS Power Automate and Sharepoint to store data from four Squarespace forms and generate content for three custom email templates, simplifying future campaign creation
- Investigated IT-related support tickets across three systems, including Smartsheet, Squarespace, and Office 365
- Performed two Office 365 and Exchange migrations from retired tenants to new tenants