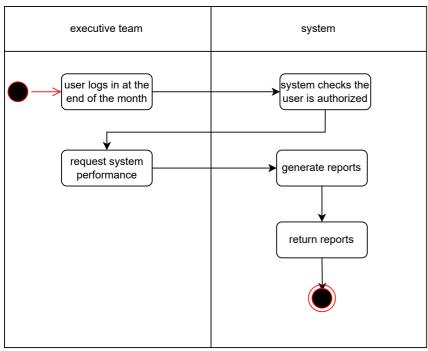
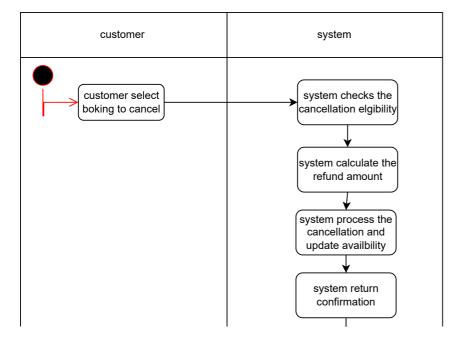


Sales
department
sends the
Credit
Bureau a
formal
request to
check the
credit
worthiness
of the
customer.



Executive team reviews system performance at the end of the month



Customer wants to cancel a booking

