

# Youssef Osama Farhood

E-mail: [yousseffarhood220@gmail.com](mailto:yousseffarhood220@gmail.com)

phone: +201148091401

Address: 2 Tadheya Square, Triumph, Heliopolis, Cairo

Linkedin profile: [www.linkedin.com/in/youssef-farhood-4a7591159](https://www.linkedin.com/in/youssef-farhood-4a7591159)

## Personal information:

Nationality: Egyptian

Date of birth: 23/02/1995

Military service: completed

## Education:

- B.Sc. in mechatronics engineering

Canadian International College

- Graduation year: 2018
- Grade: GPA 3.22 (VERY GOOD)
- Graduation project: farmbot CNC machine
- Project grade: Excellent
- Embedded systems diploma –AMIT-(2020-2021)

## Personal statement:

I am working now as a software quality assurance at DewanSoft Company which gave me a lot of technical experience in the different software systems like the ERP, HR and construction systems which improved my testing skills in the test process and how to understand the business wise of the system to be able to validate and verify the system. Also I have created Test Automation Framework in the company that facilitates the regression testing

## Career summary:

**August 2022-Present Flairstech**

**Software Quality Assurance Analyst**

### Outline

I am working now as a software quality assurance analyst at Flairstech with WRK client to monitor the process of automating the workflows in the system and to file Jira tickets when the workflows are being failed or giving unexpected behaviors and giving feedback on how to enhance the workflows to be a robust process

### Key responsibilities:

- Monitor the workflows and reply back for the run pauses; why did it happen, who is the team responsible to solve this issue, feedback on how to enhance the workflow and finally taking action whether to keep the run paused or resume it based on the case.
- QA some of the workflows which the workforce (human jobs) are in position.
- Filing tickets to the Wrkaction, eng teams depends on the root cause of the issue
- Auditing the tickets from the users on the platform to validate whether the bugs are false positive or false negative

## **October 2021-August 2022 DewanSoft**

### **Software Quality Assurance engineer**

#### **Outline**

I am working now as a software tester at Dewansoft which gives me the technical experience on how to deal with the web/mobile applications and how to test with to achieve higher quality level and in the least time without postponing the delivery time

#### **Key responsibilities:**

- Build Test Automation Framework for the applications of the company using Selenium with maven and TestNG and with java programming.
- Requirement analysis to validate customer request tasks whether it is approachable and serve the business wise or not
- Perform exploratory testing.
- Design test cases for applications via black box techniques.
- Create test script for the given tested application with putting business criteria perspective in consideration

## **November 2019-April 2021 RAYA**

### **Service field engineer**

#### **Outline**

I was working as a maintenance engineer for Xerox workcentre printers which enabled me to learn a lot of field knowledge like installing /removing parts and observed which part in the cycle is responsible for the breakdown. In addition to how to optimize the cost of these parts and reuse it within the quality standards also I learned a lot of communication skills with customers and how to handle their requirements.

#### **Key responsibilities:**

- Do preventive maintenance for the workcentre printers at CIB.
- Responsible fix every breakdown happen to the machines within 24 hours.
- Sending daily reports to the status of the machines to managers and recommendations to avoid future malfunctions.

## **Technical skills:**

1. Read and analyze the business documents.
2. Define defects and test basis (like requirements).
3. Write test cases.
4. Find bugs
5. Follow up the bug with the developers team.
6. Maintain the product quality

## **Business related courses:**

- API course \_UDEMY-(2021)
- Agile course \_UDEMY-(2021)
- Manual testing course-self study-(2021).
- Test automation course-test automation university-(2021)

## Business related certificates:

- ISTQB foundation level certificate(international software testing qualifications)-(2021)
- Agile course completion certificate\_UDEMY-(2021)
- Embedded systems diploma certificate –AMIT-(2020-2021)

## Programming languages:

1.C language 2. Java language 3. C++ language **Tools:**

1. Selenium 2.Maven 3.TestNG

4. Google sheets 5.Xmind 6.Youtrack

7. Postman 8.Jira 9.Postman

## Extracurricular activities:

1. **Volunteer at AIESEC:** AIESEC is a NGO organization that belongs to the UN and its main purpose is to eliminate wars by encouraging of youth meeting from all over the world. I travelled to Indonesia in the summer of 2017 for 3 months and my role was about making presentations to the high school and university students each week about soft skills. 2. **Video editor freelancer:**

I self studied the video editing field when I was at Indonesia as they asked to do videos about our travel, so I learned how to edit videos and then I started to work as a freelancer and earned more than 500 US dollars from it

## Languages:

1. Arabic (native language)
2. English(fluent)
3. German(beginner) still learning

## Projects:

1. <https://github.com/yousseffarhood>