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| CONTACT                 | <div>Phone: 01148047527</div> <div>Email: youssiefamr16@gmail.com</div> <div><a href="#">LinkedIN</a></div>  |  |
| PROFILE                 | <p>Accomplished HCM Consultant with a strong foundation in Computer Science and extensive hands-on experience in payroll, HR, and absence management. Skilled in optimizing HR processes and implementing efficient payroll solutions to enhance operational effectiveness. Passionate about leveraging cutting-edge technology to streamline workforce management and drive business success.</p>   |  |
| PROFESSIONAL EXPERIENCE | <div><div>HCM consultant   Sep 2024–Present</div><div>Crystal Consulting Services</div><ul style="list-style-type: none"><li>Consult with large clients to deliver a comprehensive HCM solution</li><li>Guide and drive the client towards the best solution for their business needs</li><li>Conduct preliminary analysis with client and review changes, needs and process to implement successfully</li><li>Configure and execute system integration and complete user acceptance tests</li><li>Build long term relationship and trust</li><li>Exchange routine information with members of client project team, including priorities, timeline, and issues</li><li>Ensure accurate and complete conversion of client’s data and interface</li><li>Evaluate and define internal and customer needs, implementing processes to address requirements.</li><li>Liaise between product and engineering teams and other personnel to assist with client requests, enhancements and solution development.</li><li>Train users as need be on solution – processes/functionality</li><li>Guided clients through the entire Payroll lifecycle, from initiation to post-implementation support.</li><li>Developed user documentation and guidelines for effective change management.</li><li>Conducted training sessions for users on HR solutions and processes.</li><li>Configured the Workday solution and demonstrated the configurations through the development of prototype systems.</li></ul></div> |  |
| EDUCATION               | <div>Computer Science   Ain Shams University 2020–2024</div>   |  |
| SKILLS                  | <div><div><ul style="list-style-type: none"><li>Microsoft Office Suite</li><li>SQL &amp; Fast Formulas</li><li>Problem Solving</li><li>Software Implementation</li><li>Technical Documentation</li></ul></div><div><ul style="list-style-type: none"><li>Oracle Cloud HCM</li><li>Payroll Implementation</li><li>Stakeholder Management</li><li>Training &amp; Development</li></ul></div></div>   |  |
| LANGUAGES               | <div><ul style="list-style-type: none"><li>English (Professional Proficiency)</li><li>Arabic (Native)</li></ul></div>  |  |