

YOUSSIEF AMR

HCM consultant

CONTACT

Phone: 01148047527
Email: youssiefamr16@gmail.com

[LinkedIn](#)

PROFILE

Accomplished HCM Consultant with a strong foundation in Computer Science and extensive hands-on experience in payroll, HR, and absence management. Skilled in optimizing HR processes and implementing efficient payroll solutions to enhance operational effectiveness. Passionate about leveraging cutting-edge technology to streamline workforce management and drive business success.

PROFESSIONAL EXPERIENCE

HCM consultant | Sep 2024-Present

Crystal Consulting Services

- Consult with large clients to deliver a comprehensive HCM solution
- Guide and drive the client towards the best solution for their business needs
- Conduct preliminary analysis with client and review changes, needs and process to implement successfully
- Configure and execute system integration and complete user acceptance tests
- Build long term relationship and trust
- Exchange routine information with members of client project team, including priorities, timeline, and issues
- Ensure accurate and complete conversion of client's data and interface
- Evaluate and define internal and customer needs, implementing processes to address requirements.
- Liaise between product and engineering teams and other personnel to assist with client requests, enhancements and solution development.
- Train users as need be on solution – processes/functionality
- Guided clients through the entire Payroll lifecycle, from initiation to post-implementation support.
- Developed user documentation and guidelines for effective change management.
- Conducted training sessions for users on HR solutions and processes.
- Configured the Workday solution and demonstrated the configurations through the development of prototype systems.

EDUCATION

Computer Science | Ain Shams University 2020-2024

SKILLS

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|---------------------------|--------------------------|
| • Microsoft Office Suite | • Oracle Cloud HCM |
| • SQL & Fast Formulas | • Payroll Implementation |
| • Problem Solving | • Stakeholder Management |
| • Software Implementation | • Training & Development |
| • Technical Documentation | |

LANGUAGES

- English (Professional Proficiency)
- Arabic (Native)