

## **Statement of Work (SOW)**

### **Project Title: CloudSmart Tenant Application Enhancement**

**Date: 15/04/2024**

#### **Parties Involved:**

- Client: CloudSmart - Tres Vance
- Service Provider: Youssef Abbar

#### **Project Description:**

The project now encompasses an enhanced integration, aiming to extend the CloudSmart App capabilities for Tenants. This includes the implementation of a webform via AWS Amplify, customer engagement through Amazon Pinpoint based on product interests, backend service for private offer generation using AWS Marketplace Catalog and Agreement API, and insights tracking through CloudSmart Insights with enhancements for offer visualization.

#### **Scope of Work:**

1. Establishing needed permissions In the Tenant's account (create custom lenses - creating private offers)
2. Custom lens functionality integration within the tenant application.
3. Creating a Private Offer Interface In the Tenant SaaS Application.
4. Backend logic for data storage, private offer generation, and Amazon Pinpoint tracking.
5. Modification to the Tenant's Dashboard.
6. Auditing / Bug Fixes / Cleanup Process
7. Comprehensive documentation and user guides for all new functionalities

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### **Timeline and Milestones:**

- Project Start Date: **16/04/2024**
- Milestones 1&2 (Establishing Permissions - Integrating Custom Lens Creation): **5 days**.
- Milestones 3&4 (Private Offers Creation): **15 days**.
- Milestones 5 (Tenant Dashboard Modifications): **5 days**.
- Milestone 6&7 (Audit - Documentation) : **2 days**.
- Final Delivery and Review: By day 28.

### **Costs:**

- Hourly Rate: \$40
- Estimated Total Hours: 140h / 27 days (5h a day)
- Total Project Cost: \$5,400

### **Payment Schedule:**

Per Milestones (divided by 4):

Milestones 1&2 : 1000\$

Milestones 3&4: 3000\$

Milestones 5: 1000\$

Milestone 6&7: 400\$

### **Acceptance Criteria:**

The project is deemed complete following client's approval of all deliverables, including functionality

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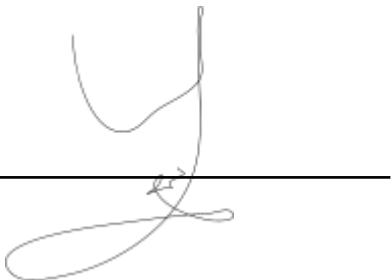
integration, new feature implementation, and successful review and testing phase.

#### **Agreement:**

By signing below, both parties agree to the terms, conditions, and deliverables outlined in this SOW

Client Signature: \_\_\_\_\_

Date: \_\_\_\_\_

A handwritten signature consisting of a stylized 'Y' shape above a horizontal line, followed by a more fluid, cursive signature below it.

Service Provider Signature: \_\_\_\_\_

Date: **15/04/2024**