

# **SERVIO:**

A RAG-Enabled Smart Service Discovery Tool

## **CSE** | GRADUATION PROJECT

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#### **PROBLEM**

Traditional service discovery tools rely on basic keyword matching, lacking the contextual understanding to provide relevant results. This forces developers to waste an estimated 50% of their time manually searching for services, causing significant project delays and productivity losses.

#### GOAL

To revolutionize the service discovery process by developing SERVIO, an intelligent platform that uses AI to provide fast, accurate, and context-aware service recommendations. Our goal is to cut developer search time in half and dramatically improve result accuracy.

### **APPROACH**

Our system uses a dual-module architecture to accommodate different user needs:

- Direct Discovery: A high-precision search using a combination of syntactic and semantic matching. Users can provide detailed aspects via XML to get highly specific, ranked results refined by an LLM.
- Guided Discovery: A conversational AI chatbot powered by Retrieval-Augmented Generation (RAG). It understands natural language queries, asks clarifying questions, and processes uploaded documents (JSON, XML, UML) to provide the most contextually relevant services.

## **TECHNOLOGIES**

- AI/ML: RAG (Retrieval-Augmented Generation), LLMs (Groq, LLaMA 3), NLP Embeddings
- Vector Database: FAISS (Facebook AI Similarity Search)
- Web Stack: React (Frontend), FastAPI (Backend)
- Semantic Logic: WordNet, Cosine Similarity

# **RESULTS AND CONCLUSION**

Our approach yielded significant improvements over traditional methods.

- 87% Final Accuracy: The Guided Discovery (RAG) module achieved the highest accuracy, demonstrating the power of conversational context.
- +220% Accuracy Improvement: SERVIO's AI-driven semantic search dramatically outperformed the 27% accuracy of baseline syntactic methods.
- Proven Efficiency: By providing relevant results instantly, SERVIO validates its potential to drastically reduce manual search effort for developers.

Conclusion: AI-powered, context-aware RAG systems are demonstrably superior to traditional keyword-based methods for complex service discovery tasks.









