# **Bug Report**

## 1. BUG-001:

## 1.1 Bug Summary

Bug ID	BUG-001
Test Case ID	TC-004
Title	Not all Contact Data is Updated
Severity	High
Priority	High

## **1.2 Prerequisites**

- 1. Register User
- 2. Login with this user
- 3. Get The Bearer Token
- 4. Authenticate with the bearer token
- 5. Create at least one Contact

#### 1.3 Steps to Reproduce

- 1. Write Your Updated Contact Data in The Request Body with "**PUT**" through the url\_"https://qa-assignment.sortcrm.com/api/Contacts/{id}" with Contact ID as a Path Parameter
- 2. Hit "**GET**" through the url "<a href="https://qa-assignment.sortcrm.com/api/Contacts/{id}" with Contact ID as a Path Parameter</a>
- 3. Verify all the Updated Data in the Contact

Description	Details
Expected Result	All Data is Changed And Verified
	Correctly
Actual Result	lastName isn't Changed in the actual
	Contact Data

## 2. BUG-002:

#### 2.1 Bug Summary

Bug ID	BUG-002
Test Case ID	TC-005
Title	Deleting a Contact
Severity	High
Priority	High

## 2.2 Prerequisites

- 1. Register User
- 2. Login with this user
- 3. Get The Bearer Token
- 4. Authenticate with the bearer token
- 5. Create at least one Contact

## 2.3 Steps to Reproduce

- 1. Hit the "**DELETE**" through the url "<a href="https://qa-assignment.sortcrm.com/api/Contacts/{id}" with Contact ID as a Path Parameter</a>
- 2. Hit the **"GET"** through the url "<a href="https://qa-assignment.sortcrm.com/api/Contacts/{id}" with Contact ID as a Path Parameter</a>
- 3. Verify That the Contact doesn't exist anymore

Description	Details
Expected Result	Contact isn't displayed as it doesn't
	exist anymore
Actual Result	Contact is Displayed Normally with
	all its data

## 3. BUG-003:

#### 3.1 Bug Summary

Bug ID	BUG-003
Test Case ID	TC-006
Title	Adjusting Contact Balance by its ID
Severity	High
Priority	High

#### 3.2 Prerequisites

- 1. Register User
- 2. Login with this user
- 3. Get The Bearer Token
- 4. Authenticate with the bearer token
- 5. Create at least one contact

### 3.3 Steps to Reproduce

- 1. Hit the **"PUT"** through the url "https://qa-assignment.sortcrm.com/api/Contacts/tipup" with query parameters :
- <Contact ID> , and <Amount>.
- 2. Hit "**GET**" through the url "<a href="https://qa-assignment.sortcrm.com/api/Contacts/{id}" with Contact ID as a path parameter.
- 3. Verify Contact Balance After Updating.

Description	Details
Expected Result	Contact data is displayed with the
	correct Balance
Actual Result	Contact is Displayed With Wrong
	Balance

## 4. BUG-004:

#### 4.1 Bug Summary

Bug ID	BUG-004
Test Case ID	TC-011
Title	Invoice isn't marked as returned
	after returning invoice.
Severity	High
Priority	High

#### **4.2 Prerequisites**

- 1. Register User
- 2. Login with this user
- 3. Get The Bearer Token
- 4. Authenticate with the bearer token
- 5. Create at least one contact
- 6. Create at least one invoice

#### 4.3 Steps to Reproduce

- 1. Hit the **"PUT"** through the url "<a href="https://qa-assignment.sortcrm.com/api/Invoices/{id}" with Invoice ID as a Path Parameter, and Update Return status (In Request Body)
- 2. Hit the **"GET"** through the url "<a href="https://qa-assignment.sortcrm.com/api/Invoices/{id}" with Invoice ID as a Path Parameter</a>
- 3. Verify Invoice Status Changed to Returned (As Same status Updated)

Description	Details
Expected Result	Invoice Status is Changed to
	Returned, Which indicates that
	Invoice is Returned
Actual Result	Invoice Status isn't Changed , So it
	isn't returned

## 5. BUG-005:

### **5.1** Bug Summary

Bug ID	BUG-005
Test Case ID	TC-012
Title	Contact balance isn't updated after
	returning Invoice
Severity	High
Priority	High

#### **5.2 Prerequisites**

- 1. Register User
- 2. Login with this user
- 3. Get The Bearer Token
- 4. Authenticate with the bearer token
- 5. Create at least one contact
- 6. Create at least one invoice

#### **5.3 Steps to Reproduce**

- 1. Hit the **"PUT"** through the url "<a href="https://qa-assignment.sortcrm.com/api/Invoices/{id}" with Invoice ID as a Path Parameter, and Update Return status (In Request Body)
- 2. Hit the **"GET"** through the url "<a href="https://qa-assignment.sortcrm.com/api/Contacts/{id}" with Valid Contact ID as a Path Parameter</a>
- 3. Verify Contact Balance after Returning Invoice

Description	Details
Expected Result	Contact Balance is adjusted correctly after
	Returning invoice
Actual Result	Contact Balance Isn't Changed after
	Returning Invoice

## 6. BUG-006:

## **6.1 Bug Summary**

Bug ID	BUG-006
Test Case ID	TC-013
Title	Paying a returned invoice
Severity	High
Priority	High

## **6.2 Prerequisites**

- 1. Register User
- 2. Login with this user
- 3. Get The Bearer Token
- 4. Authenticate with the bearer token
- 5. Create at least one contact
- 6. Create at least one invoice

## **6.3 Steps to Reproduce**

- 1. Hit the "POST" through the url "<a href="https://qa-assignment.sortcrm.com/api/Invoices/pay">https://qa-assignment.sortcrm.com/api/Invoices/pay</a>" with the Invoice ID and The Valid Amount to be Paid (In the Request Body).
- 2. Verify Paying After Returning Invoice.

Description	Details
Expected Result	Invoice Can't be paid after Being
	returned
Actual Result	Invoice can be paid